

Edmonton Transit Services

Edmonton

October 2021 Employee Check-in

Summary Report

The City of Edmonton checks in with employees three times a year.

In October, 2021, 9 questions were asked to all City of Edmonton employees.

637 of **2251** Edmonton Transit Service employees responded (**28%**).

Survey results are always available online at [edmonton.ca](https://www.edmonton.ca).

Curious about how Glint surveys are scored? Click [here](#).

Survey Questions

1. How happy are you working at the City of Edmonton?
2. I would recommend the City of Edmonton as a great place to work.
3. How are you doing?
4. I have the resources I need to do my job.
5. I am treated with respect in my workplace.
6. My direct supervisor demonstrates commitment to and support of diversity and inclusion.
7. I believe that diverse perspectives add value to the work we do.
8. My workplace is accepting of all backgrounds and identities.
9. What would help you feel more supported right now?



Scores by Question



| Topic/Question | Score | Trend |
|---------------------------------------------------------------------|-------|---------------------------------------------------------------------------------------------------------------------------|
| 1. How happy are you working at the City of Edmonton? | 67 |  Decrease of 4 points since June, 2021 |
| 2. I would recommend the City of Edmonton as a great place to work. | 67 |  Decrease of 3 points since June, 2021 |
| 3. How are you doing? | 61 |  Decrease of 7 points since June, 2021 |




Wellness

I feel safe and secure and am supported to achieve wellness

Scores by Question



| Topic/Question | Score | Trend |
|----------------------------------------------|-------|---------------------------------------------------------------------------------------------------------------------------|
| 4. I have the resources I need to do my job. | 68 |  Decrease of 3 points since June, 2020 |



Empowered Employees



I share my thoughts on how to improve and support improvement

Note: This is the second time this question has been asked on the survey. Trend data is compared to responses received in June, 2020.

Scores by Question



Note: Trend data is compared to August, 2020, when these questions were asked last.

| Topic/Question | Score | Trend |
|------------------------------------------------------------------------------------|-------|-----------------------------------------------------------------------------------------------------------------------------|
| 5. I am treated with respect in my workplace | 65 |  Decrease of 2 points since August, 2020 |
| 6. My supervisor demonstrates commitment to and support of diversity and inclusion | 73 |  Increase of 8 points since August, 2020 |
| 7. I believe that diverse perspectives add value to the work we do | 81 | No change since August, 2020 |
| 8. My workplace is accepting of all backgrounds and identities | 76 | No change since August, 2020 |



Supportive Environment
I feel respected and recognized for my unique contributions

Scores by Question



| Topic/Question | Score | Top Themes |
|-------------------------------------------------------|-------|-------------------------------------------------------|
| 9. What would help you feel more supported right now? | N/A | Covid, Communication, Compensation, Respect, Fairness |

Note: This question is open-ended and therefore cannot be scored. All comments are aggregated.



Supportive Environment

I feel respected and recognized for my unique contributions

