



## **Frequently Asked Questions**

### **When is the plant sale?**

- Preview website date: April 25-29, 2026
- Online sales: Starting at 9am April 30 to May 3, 2026, 11:59pm
- In-person pick up dates & times: May 8-16
  - May 8-10 9am - 7pm (last pick up is 630-7pm)
  - May 13-15 9am - 7pm (last pick up is 630-7pm)
  - May 16 9am - 3pm (last pick up is 230-3pm)

### **How will the plant sale work this year?**

Customers will purchase their favourite plants online and schedule a curbside pick-up date and time using our online portal, [movelearnplay.edmonton.ca](https://movelearnplay.edmonton.ca).

**Orders can be made online April 30 - May 3.** Pickups will be between May 8 -10 and 13-16. You will be able to see all plant products, information and pricing online beginning April 25, 2026.

### **How can I place an order?**

Visit the Muttart Online Plant Sale at [MoveLearnPlay](https://movelearnplay.edmonton.ca). New users should create an account, and returning users can log in using their details from last year. We encourage you to create an account as it allows you to view your orders and change your pickup times if needed.

### **How long is the plant sale for?**

Online orders are made between April 30 - May 3. Pickups will be between May 8 -10, 13-16.

*Please note: Refunds will not be available, and there is a 10% restocking fee if your order is not picked up during your designated time.*

### **Can I just show up on site and place an order?**

No, the spring bedding plant sale is online only. All orders need to be placed and paid for online. Quantities are limited.

### **Can I see the plants I've chosen before I pay?**

The product images shown are for illustration purposes only and may not be an exact representation of the product you receive. Customers will not be able to see the products live until pick-up time.

### **How many plants are available?**

- More than 200 varieties of flowering annuals
- Several ornamental grasses
- A variety of tomatoes and herbs
- A wide assortment of hanging baskets
- 8-inch "Confetti planter" for instant colour

**How can I pick up my order?**

Pickups will be done at the greenhouse entrance, NOT at the main entry of the facility. After placing your order online, you will be sent a purchase confirmation email, which includes a link to book a pickup time at the Muttart Conservatory. When you arrive, your order will be brought out to you. **Please note that you will be responsible for checking the condition of your plants, confirming your totals and placing your plants in the vehicle.**

**Can I get a refund on my order if I change my mind?**

Refunds will not be available, and there is a 10% restocking fee if your order is not picked up during your designated time.

**Is Muttart Conservatory Open?**

Yes! Have you visited lately? There is a lot to see! Our hours of operation and admission fees are online at <https://edmonton.ca/muttart>.

**Where do I pick up my order?**

Pickups will be done at the greenhouse entrance, NOT at the main entry of the facility. Orders can be picked up by the Muttart storage parking lot at [9681 98 Avenue](#) by the greenhouses, The greenhouse parking lot can be accessed off of 98th Avenue. Please follow the plant sale signs. Please note: you will need to drive over the new LRT crossing in order to reach the destination.

**Who do I contact if I have questions about my order?**

Please email [myaccount@edmonton.ca](mailto:myaccount@edmonton.ca) with any questions about your order.

**Can I reschedule my pickup date and/or time?**

Rescheduling online is available up to 2 days prior to your pickup date, for those who have created an account before checkout. For rescheduling less than 2 days prior or for those who opted to checkout as a guest, please email [myaccount@edmonton.ca](mailto:myaccount@edmonton.ca) (preferred) or call 780.496.5811 to reschedule pickup times.

If calling, you may need to leave a voicemail, so please ensure you leave your full name, phone number and email address so we can reschedule and send your confirmation. All reschedule requests should be received 24 hours in advance, or your order may be subject to a 10% restocking fee.