

Access to Information Statistics Report

Apr 1/25 - Mar 31/26

The logo for the City of Edmonton, featuring the word "Edmonton" in white text on a blue rectangular background.

About this Report

The City of Edmonton provides statistics to the Government of Alberta for every fiscal year. The provincial government uses those statistics to prepare their annual report.

Access to information requests are processed under the requirements of the Act in force at the time they were received. The access requests summarized in this report were processed both under the *Freedom of Information and Protection of Privacy* (FOIP) Act and under the *Access to Information Act* (ATIA) and the *Protection of Privacy Act* (POPA).

Terms used in this report

Completion time: The total duration required to fully process an access request from start to finish. Annual reports track these durations by documenting the number of files closed within four specific brackets:

- 30 days or less
- 31 to 60 days
- 61 to 90 days
- Over 90 days

Note: Completion times under FOIP are in calendar days. Completion times under ATIA/POPA are in business days. Both FOIP and ATIA/POPA permit statutory timelines to be extended for reasons such as a high volume of records or required public body consultations.

Continuing request: A specialized type of access request that remains active for a designated period (up to two years) to continuously capture new records generated on a specific subject matter.

Disposition: The decision on whether access to the record or part of it is granted or refused, including whether the request was transferred to another public body, if the applicant withdrew or abandoned their request.

Request abandoned: A status applied when an applicant is notified of the next steps required to process their access request—such as paying an initial fee or clarifying request details—but fails to respond to the public

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body. In these cases of inactivity, the Act provides specific legal criteria to officially declare the request abandoned and close the file.

Request withdrawn: A status applied when an applicant explicitly chooses not to pursue their request, resulting in the file being closed.

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Number of Requests	General	Personal	Correction	Total
Received During Period	337	318	1	656
Outstanding Requests from Previous Period	43	15	0	58
Total Requests	380	333	1	714
Carried Forward Requests	59	30	0	89
Completed in Period	321	303	1	625

Number of Continuing Requests	General	Personal	Correction	Total
Continuing Requests Received	0	0	0	0

Source of Requests	General	Personal	Correction	Total
Academic/Researcher	2	0	0	2
Business	105	0	0	105
Elected Official	0	0	0	0
Public/Individual	216	0	0	216
Media	3	0	0	3
Lawyer	0	0	0	0
Organization/Interest Group	11	0	0	11
Total	337	0	0	337

General/Personal Disposition	General	Personal	Correction	Total
Abandoned	51	7	0	58

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General/Personal Disposition	General	Personal	Correction	Total
Completely	30	64	0	94
Disregard	0	0	0	0
No Disclosure	17	21	0	38
No Disclosure - Public	29	16	0	45
No Records	40	32	0	72
Partially	107	121	0	228
Transfer	19	23	0	42
Withdrawn	28	19	0	47
Not a GoA Request	0	0	0	0
Not Under Act	0	0	0	0
Total	321	303	0	624

Completion Time	General	Personal	Correction	Total
Under 30 Days	240	268	0	508
Between 31 and 60 Days	22	26	1	49
Between 61 and 90 Days	28	0	0	28
Over 90 Days	31	9	0	40
Total	321	303	1	625