

# Electronic Dance Music Events - Reasonable Practices within the Industry

- 1. Patron ID Scanning** - A biometric ID scanning service utilized by licensed premises throughout North America. When a patron enters a licensed premise operating a patron scanning terminal, the identification they present may be scanned by the terminal operator. An image is obtained of the presented identification along with a web camera image of the patron. When operated correctly, the software will gather general personal information from the patron's identification (name, age and photograph) and make the operator aware of any bans / warnings associated with that patron. This is authorized under the Alberta Gaming, Liquor and Cannabis Act and the Personal Information Privacy Act.
- 2. Bystander Intervention Training** - Bystander intervention is about examining the role we all have in stopping harrassment and sexual violence. The training emphasizes the importance of identifying, assessing and intervening in situations involving various forms of sexual violence.
- 3. Prohibited Item Bin** - A box / bin / or receptacle with a lid that can be secured and placed within the venue (preferably before the ticket gate) to allow anyone bringing in a listed prohibited item the chance to discard it. The prohibited item container is monitored by Security at a distance (via CCTV or officer) and any items located within the bin are turned over to the proper authorities at the end of the night.
- 4. Break Between Music Sets** - A brief break between artists where the volume may be lowered or turned off will allow the crowd the opportunity to leave the event area, if they choose, to cool off, drink water or de-stimulate their senses without worry of missing the next portion of the event.
- 5. Ear Protection** - Access to ear protection at the event to assist patrons who may have forgotten theirs at no cost.
- 6. Sufficient Monitored Washrooms** - Staff dedicated to conduct frequent inspections of washrooms during the event to ensure they are not overcrowded or being used for illegal activities and that patrons within them are safe.
- 7. Post Event Transport Strategy** - In the event of extreme cold, has consideration been given to ensure that patrons aren't being asked/directed out into the cold with unsuitable clothing. Transportation strategy could include (but are not limited to) contact with Edmonton Transit Services, various cab companies or rideshare organizations.
- 8. Crowd Control - Ingress / Egress, Counts** - Steps taken to ensure an orderly line up that maintains the security of the venue but also the safety of the patrons. Consideration should be given to the possibility of inclement weather and how the venue will respond should the weather become a detrimental factor. Sufficient staff needs to be available to ensure the patron line up moves at a steady rate which can be staggered based on historical ingress counts.

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A method to maintain an accurate patron count is imperative so that the venue does not exceed the maximum occupancy load as issued by Edmonton Fire Rescue Services. Any over capacity could be subject to sanctions brought forth by Edmonton Rescue Services.

9. **Perimeter Monitoring** (Smoking Area / Outdoor Chill Space) - to ensure patron safety and to control entry of illegal substances and entry of unauthorized persons

10. **Pre & Post Event Meetings, Briefings & Debriefings**-In order to continually evaluate both successes and challenges, pre and post event meetings will all the venue/promoter to discuss with regulatory bodies. Areas of success can be celebrated and areas of deficiencies can be identified so new strategies can be implemented in attempts to make future events run smoother and safer for patrons.