

## ELECTED OFFICIALS

Edmonton's City Council is made up of 13 elected officials; a Mayor and 12 Councillors. Edmontonians elect a Mayor and a Councillor for the ward in which they live. A general municipal election is held every four years, although ward by-elections may occur from time to time.

The City of Edmonton is reviewing existing ward boundaries to ensure that all Edmontonians are represented by a Councillor.

Residents will have the opportunity to review the proposed ward boundaries for their area and provide feedback before they are approved by City Council. More information can be found at [www.edmonton.ca/elections](http://www.edmonton.ca/elections).

## PARKS & ROADS

New Edmonton south residents will receive the same level of snow and ice maintenance services as provided by Leduc County for the rest of this winter. This includes clearing of driveways and church parking lots twice per winter by request.

For more information, dial **780-442-5311** and identify yourself as an annexation impacted resident, or visit [edmonton.ca/annexation](http://edmonton.ca/annexation).

# Contacting The City of Edmonton

Edmonton has a 24-hour information line. Dial **780-442-5311** (780-944-5555 for TTY) for information on all City programs and services including:

- Bylaw complaints
- Taxes and property assessments
- Social and community program information
- Snow removal and street sweeping information
- Recreation program registration
- Construction permits

While all Edmontonians have access to the same services and programs, some information is unique to residents living in the annexed area. Be sure to identify yourself as an annexation impacted resident so the operator can provide the right answers.

## Other ways you can contact The City of Edmonton:

- Email [311@edmonton.ca](mailto:311@edmonton.ca)
- Visit [edmonton.ca/311](http://edmonton.ca/311)
- Download the 311 app from the App Store or Google Play

For more information, visit  
**edmonton.ca/annexation**

Look for the City of Edmonton on Facebook and Twitter



CityofEdmonton

# WELCOME TO EDMONTON.

We're glad you're here and we hope you feel the same.

There are going to be some changes – like your mailing address and how you pay your property taxes – but lots of fundamental things will stay the same. The City and County have worked together to make sure key components of the lifestyle you're accustomed to are protected and that you can continue living the life you're used to.

To help ease the transition, here are a few important things we want you to know. →

## GARBAGE, RECYCLING & WASTE

Residents can continue to use their current Leduc Regional Landfill card to dispose of their waste at the Leduc & District Regional Management Facility. There is no change in how you will drop off your waste to this landfill at this time.

As a resident of Edmonton, you have access to all City of Edmonton garbage, recycling and waste drop off facilities.

Closest Eco Station	Closest Recycling Depots	Edmonton Waste Management Centre
<b>Ambleside Eco Station</b> 14710 Ellerslie Road SW	<b>Mill Woods Recreation Centre</b> 7207 28 Avenue NW  <b>Mill Woods Town Centre</b> 2331 66 Street NW  <b>Terwillegar Recreation Centre</b> 2051 Leger Road NW  <b>Meadows Recreation Centre</b> 2704 17 Street NW	<b>EWMC Residential Transfer Station</b> 250 Aurum Road NE
Visit <a href="http://edmonton.ca/ecostations">edmonton.ca/ecostations</a> <i>Disposal rates may apply</i>	Visit <a href="http://edmonton.ca/recyclingdepots">edmonton.ca/recyclingdepots</a>	Visit <a href="http://edmonton.ca/ewmc">edmonton.ca/ewmc</a> <i>Disposal rates apply</i>

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## POLICE

The Edmonton Police Service (EPS) is responsible for policing the newly annexed areas previously under the jurisdiction of the RCMP.

Additional resources have been allocated to ensure a smooth transition of police services, and to provide the same standard of service and response all Edmontonians receive.

### City of Edmonton bylaws now apply:

- Addresses must be clearly displayed so that emergency responders can quickly locate the property.
- Security alarms need to be verified by monitoring companies prior to a police response unless there are extenuating circumstances.
- ATVs, snowmobiles and trail motorbikes are allowed on private property, not city roads.
- Firing a loaded weapon within city limits is illegal, unless at an approved shooting range.

Report all crimes and suspicious persons/activities to police immediately.

### Closest EPS Stations

Southwest Division (West of Highway 2)	Southeast Division (East of Highway 2)
<b>Address</b> 1351 Windermere Way Edmonton, Alberta T6E 0A6	<b>Address</b> #104 Youville Drive East 28 Avenue & 58 Street Edmonton, Alberta T6L 7H6
<b>Phone:</b> 780-426-8300	<b>Phone:</b> 780-426-8200

### Police Station Hours of Operation

Monday – Saturday, 8 am – 8 pm  
Sunday, 10 am – 6 pm  
*EPS stations are closed on statutory holidays*

### Contact Information

- In an emergency, call 911**
- For non-emergencies, call **780-423-4567** or **#377** from a mobile device
- EPS Web Page: [www.edmontonpolice.ca](http://www.edmontonpolice.ca)
- Report a Crime Online: [www.edmontonpolice.ca/reportacrimeonline](http://www.edmontonpolice.ca/reportacrimeonline)
- Crime Stoppers Anonymous Tips: **1-800-222-8477** or [www.p3tips.com/250](http://www.p3tips.com/250)

## FIRE

Community Fire Rescue stations are strategically located throughout Edmonton. Some are combined Fire and EMS, and others are used for support or training services.

### Closest Fire Station

#### Edmonton Fire Station 28 Heritage Valley

**Address**  
2025 22 Ave SW  
Edmonton, Alberta  
T6E 0A6

For information related to [Edmonton Fire Rescue Services](#), dial **780-442-5311** and identify yourself as an annexation impacted resident, or visit [edmonton.ca/annexation](http://edmonton.ca/annexation).

## LICENCES & PERMITS

As an Edmonton resident, you are required to license your pets by December 31, 2019. The fees will be waived until December 31, 2023.

If you own a business, including a Vehicle For Hire business, you are required to get a business licence by December 31, 2019. The fees will be waived until December 31, 2023.

### Contact information:

<b>For business licences</b>	<a href="mailto:businesslicencepolicy@edmonton.ca">businesslicencepolicy@edmonton.ca</a>
<b>For pet licences</b>	visit <a href="http://edmonton.ca/licenceyourpet">edmonton.ca/licenceyourpet</a> or apply in person at the Animal Care & Control Centre (13550 163 St NW).
<b>For development permits</b>	<a href="mailto:developmentpermits@edmonton.ca">developmentpermits@edmonton.ca</a>
<b>For rezoning information</b>	<a href="mailto:rod.heinricks@edmonton.ca">rod.heinricks@edmonton.ca</a>
<b>For subdivision information</b>	<a href="mailto:subdivisions@edmonton.ca">subdivisions@edmonton.ca</a> or visit <a href="http://edmonton.ca/subdivision">edmonton.ca/subdivision</a>

## PROPERTY TAXES

Edmonton and Leduc County have agreed to tax impacted residents at the lower rate between the County and the City for the next 50 years or until one of the following occurs:

- You create a new parcel through subdivision or any other method
- Your land is redistricted to another district
- Your land is connected to municipal water and sewer
- You request a development permit for any of the following discretionary uses per Section 9.1.3 of the County Land Use Bylaw:
  - Cultural Facility
  - Education Service
  - Local Community Facility
  - Recreation, Indoor
  - Religious Assembly
  - Utility Service, Major

Assessment notices are typically mailed in January, but you should expect your assessment notice to be included with your tax notice in 2019 as we make this transition. Your assessment notice indicates the market value of your property—the amount it would have sold for in the open market—as of July 1 of the previous year. In subsequent years, your assessment notice will be mailed in January.

The City of Edmonton distributes property tax notices in late May every year and asks property owners to pay their taxes in full by the due date of June 30 to avoid late-payment penalties.

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## ELECTRICITY

Fortis Alberta will continue to provide electricity services. If you have questions, call 1-866-717-3113.