

# ETS Branch Highlights Report

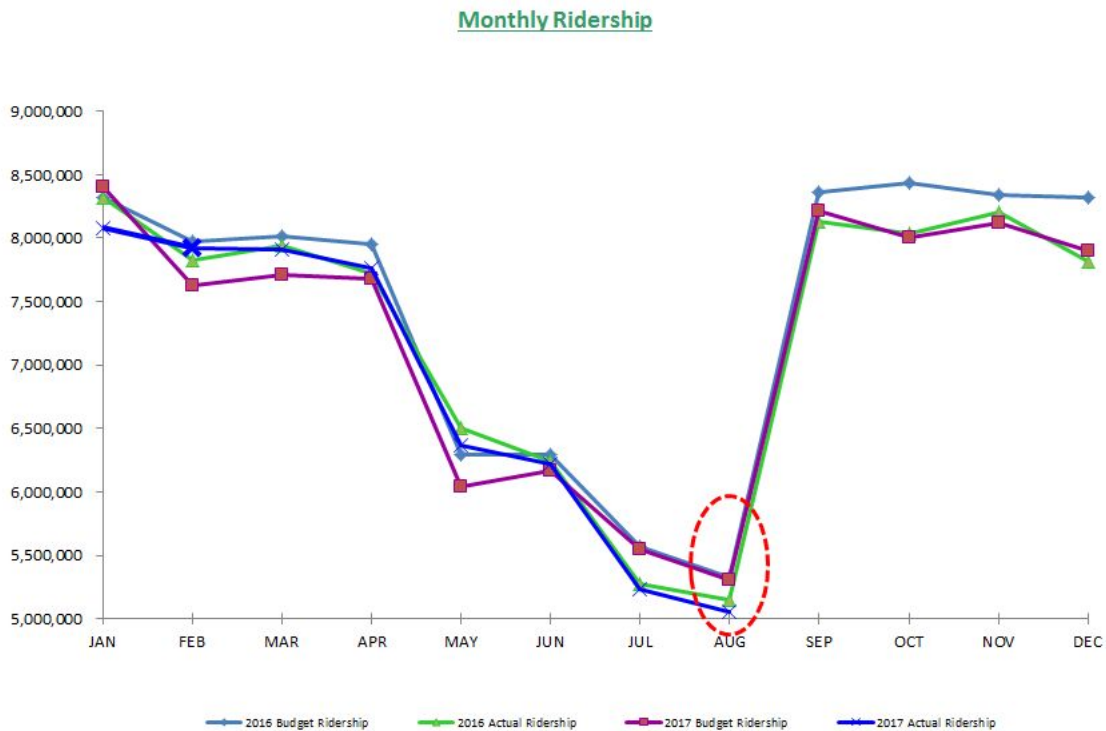
Date: October 30, 2017

## 1. RIDERSHIP

### Bus and LRT Ridership – August

	Month	Year to Date
2016 Actual	5,151,427	54,988,546
2017 Budget	5,309,465	54,484,833
2017 Actual	5,054,488	54,540,081

### 2017 Bus and LRT Monthly Ridership



## 2. ETS UPDATES

### **Bus Network Redesign**

The ETS Planning & Scheduling team and the Communications & Engagement department have been actively working on initiating the Bus Network Redesign project. The Project Charter and Public Engagement & Communications Plan have been developed, and detailed project planning is underway. Next steps involve hiring the Project Manager and other staff positions, and procuring consultant support to conduct the public engagement.

Information on the Transit Strategy is being shared with the new City Council as part of the Urban Planning Committee orientation session on November 8, 2017. A service package to support the Bus Network Redesign project will be considered by Council in November. This service package will provide the resources necessary to design the new network, conduct public engagement, and roll out the implementation in 2020.

### **Past Weekend LRT Shutdown**

LRT operations were shut down between Clareview and Coliseum on Saturday, October 21 and Sunday, October 22 to complete 26 different projects, including: rail, switch and overhead catenary wire replacements, substation and signals equipment maintenance, elevator repairs, additional station cleaning and window replacements. This was a joint effort between ETS Operations, Engineering and Maintenance (Track Maintenance and Facilities Maintenance), Safety and Security, Communications, the Fleet and Facilities Branch (FMS), and EPCOR's Signals and Traction Power teams. The much needed maintenance work was completed safely in a short period of time in order to minimize the impact on our customers. The next planned shutdown will occur in the first quarter of 2018.

### **September Service Changes**

The September service changes reinstated grade school and university-focused service levels, which occurs annually. More time was added in between trips in order to increase the likelihood of trips starting on time and decrease impact on schedule adherence. In addition, timing points were adjusted to better reflect the route and traffic travel requirements. Additional service hours have been added to routes with high demand levels and/or frequent timing issues. For some routes, scheduled time between timing points was adjusted while maintaining the same total running time of the trip. Routes that received either or both of these adjustments include routes 1, 2, 3, 4, 8, 9, 12, 15, 17, 35, 37, 39, 41, 47, 71, 72, 77, 100, 111, 112, 125, 140, & 182. These changes appear to have had a positive effect already on the schedule adherence (on-time performance for bus service departures).

### 3. ETSAB INFORMATION REQUESTS

#### Bus Bays - Experience Jasper Avenue Pilot Project

Stop types throughout the Experience Jasper Avenue Pilot were varied. Two bus bays (stops that required merging into traffic) are part of the pilot project:

- Westbound bus stop 1818, located between 109 Street and 110 Street on Jasper Avenue.
- Eastbound bus stop 1575, located west of 114 Street (just outside of the design demo limits).



Other stops throughout the pilot were created in a manner that the buses would not be required to exit the lane.

ETS will continue to review the impacts on transit services and provide input to the recommendations based on the pilot.

#### Transit Centre Updates

The construction on the Transit Centres is scheduled to be completed during the summer of 2018; these projects are aligned with the requirements from the PTIF funding agreements. ETS will install standard temporary shelters at each of the locations (not heated shelters).

#### *Belvedere Transit Centre*



#### Amenities/changes:

The existing transit centre building will be demolished and replaced with a larger heated and unheated waiting area. The building will offer the public enhanced comfort through more seating and improved lighting inside and outside. The security office, communications room, operators' washrooms as well as electrical and mechanical rooms will be housed in the new building. Landscaping designs will include shade and aesthetics. Space on the plaza has been allocated for

food trucks or other temporary vending. An ETS Clock tower is included in the scope on the south end of the plaza (not shown). Bike lockers and covered bike racks will be placed on the island along 129 Avenue and in the parking lot north of the transit centre.

Timeline: The tender and award are scheduled for November 2017, with construction expected to be completed by June 30, 2018.

Notes: Bus operations will continue without disruption to the public.

**Castle Downs Transit Centre**



Street View 3D Perspective - View to the North

**Amenities/changes:**

The transit centre shelter will be demolished and replaced with a new building. The building will have more seating, heated and unheated waiting areas, a single stall universal washroom and operator washrooms. The communications room and mechanical and electrical rooms are located on a second floor to allow more space on the platform for patrons. An ETS Clock tower is included in the scope of work.

Timeline: The tender and award are scheduled for November 2017, with construction expected to be completed by June 30, 2018.

**Jasper Place Transit Centre**



**Amenities/changes:**

The temporary shelter on the centre island at Jasper Place Transit Centre will be dismantled. The islands and the busways have been demolished and replaced with a slightly larger centre island. A new sidewalk along the east side of the property has been constructed. Two heated waiting areas will improve visitor comfort. There will be more seating available indoors. A single universal public washroom will be included in one of the heated waiting areas. Vending machines are a new

addition to the Jasper Place Transit Centre. A small mechanical and janitorial room will support the shelters.

The brick building on the northeast corner of the property will be demolished and replaced with a smaller Transit Centre Operations Building. This building will house the operators’ washrooms, a security office, and the communications, electrical, mechanical and janitorial rooms. An ETS Clock tower, public bench seating (not intended for those waiting for a bus) and space for a food vendor will be located on the northeast corner of the property.

Timeline: The tender and award are scheduled for November 2017, with construction expected to be completed by June 30, 2018.

Notes: Bus stops have already been temporarily relocated along 100A Avenue and Stony Plain Road. These will be in service until construction has been completed. Snow will be cleared in Butler Park and the new east sidewalk so transit users can walk safely between Stony Plain Road and 100A Avenue to make their connections.

**Greyhound Shuttle Service from Kingsway**

The Greyhound shuttle does not require any form of fare to use the shuttle service. There is no formal agreement between Greyhound or Via Rail in place, and no discussions or planning has taken place.

**4. ETS REPORT TRACKING**

SIRE	Report Title	Meeting Date	Committee
5072	ETS Service to Edmonton International Airport - Options and Costs - Alignment with Memorandum of Understanding	Nov. 27, 2017	CPSC
5173	Improving Tourists' Experience on Edmonton Transit System	Jan. 17, 2018	UPC
2856	Enhanced Express Bus Strategy - Century Park and Heritage Valley Park and Ride	Jan. 17, 2018	UPC
4503	ETS Administration’s Response to ETSAB (User Experience) Recommendations	Feb. 14, 2018	UPC
4704	Sliding Scale Model - Integration of a Low Income Transit Pass Program	March 12, 2018	CPSC