

# ETS Branch Highlights Report

Date: December 18, 2017

## 1. RIDERSHIP

### Bus and LRT Ridership - October

	Month	Year to Date
2016 Actual	8,037,540	71,162,217
2017 Budget	8,004,304	70,705,890
2017 Actual	7,952,479	70,638,319

### 2017 Bus and LRT Monthly Ridership



## 2. ETS UPDATES

### **Stuff a Bus & Donate a Ride**

Throughout the year, transit staff contribute to a variety of causes, whether it's a major community initiative or arranging tickets for a small nonprofit event. As the year winds down, the charitable efforts increase for our two biggest campaigns: Stuff a Bus and Donate-a-Ride. This year's Stuff a Bus campaign was a huge success. Led by Marvin Babiuk, the 2017 campaign reached near record levels with 29,823 kg of food collected (up from 25,669 kg in 2016) and \$19,098 in cash collected (2016 saw \$19,846). This campaign is supported by numerous ETS and City of Edmonton staff. The 2017 Donate-a-Ride campaign had now been launched and runs until mid-January so let's make it our best one yet.

### **Council Meetings**

ETS presented at council most of the first week of December, speaking to several reports, including Capital and Metro Line service. ETS worked with the Integrated Infrastructure Services department, specifically the LRT Delivery branch, to gather and present information so council could make an informed decision on our next steps. The reports can be found [here](#). ETS responded to motions from council to look at how Capital Line service can be adjusted or further optimized. The report on the Metro Line update details how ETS prioritizes safety as a part of the ongoing work to bring the Metro Line to full operations. ETS is also involved in reports about Capital Budget and appointing members of Council to the regional transit services commission transition team.

### **Metro Line**

In addition to the comprehensive reports (which are available online), LRT Delivery from the Integrated Infrastructure Services department, along with ETS, provided Council with a detailed presentation on how the LRT system works and the service mitigation in place to safely run train service on both the Metro and Capital Line. Council passed a motion to:

1. "Provide Thales with a deadline of April 30, 2018 for the delivery of Plan A functionality for the Metro Line, failing which other options and serious consequences would be pursued.
2. Prepare Plan C service option for the Metro Line that provides alternative service outside the Communication Based Train Control (CBTC) signalling system
3. Report back to council to the status of 1 and 2 by May 2018."

### **Budgets**

The [Supplemental Capital Budget Report](#) was passed at Council as well. These important milestones support a lot of the work ETS has lined up for 2018 and beyond. For transit, this means:

- Transit Facility and ROW Renewal: This combines existing funding to support the implementation of general renewal and upgrades of transit shelters, bus pads, benches, auxiliary equipment and Right of Way. A number of assets have exceeded their useful life. Up to \$3.6 million is dedicated to maintaining the safety, reliability and condition of these assets.
- Various City buildings and facilities were approved for rehabilitation, including Mitchell Garage. Up to \$3.2 million will be spread across several locations that will add energy efficiency retrofits that will reduce greenhouse gas emissions attributable to building operations. Mitchell Garage is also getting addition funding of \$3 million for overall rehabilitation.
- \$1.2 million in funding is being transferred to fund electrical upgrades at the Centennial Garage in order to accommodate five electric bus charging stations.

- Council also approved another report regarding the Public Transit Infrastructure Funding (PTIF). Of the 46 approved PTIF projects, 13 require additional funding as a result of scope changes, which will be funded by re-allocating amounts from other PTIF projects coming in under budget.

**Route 747**

Regarding transit service between Edmonton (via Century Park) and the Edmonton International Airport, ETS recognizes the important role public transit plays in regional connectivity. ETS will keep working with regional partners over the coming months to find a mutually-beneficial solution to providing this valuable regional service. The reports are [available online here](#).

The airport's funding subsidy that helped cover costs of public transit service between the airport and City of Edmonton concluded in the spring. Since then, in good faith that an arrangement would be reached, ETS has continued to provide uninterrupted service. At the same time, a different funding solution was anticipated. Work has also been underway through the Airport Accord Oversight Committee. In October, the committee met with the airport, Leduc County and the City of Leduc to explore a potential regional transit route and regional funding options.

Council voted to provide interim funding of \$143,000 until April 30, 2018 and keep the current 30-minute peak hour service. They chose to change some of the fare structure. They also voted to keep the Route 747 monthly pass fare at \$100 for the benefit of Edmontonians who work at the airport. **Starting, February 1, 2018**, the following fare changes will take effect:

- Cash fare at \$10. (Coming from the airport, customers will get an ETS transfer so they can use ETS service beyond Century Park); or
- Using an ETS monthly pass or an ETS transfer and another \$7.50 to take the 747 service; or
- Three bus tickets *and* a valid ETS transfer; or
- Four ETS bus tickets.

Proposed Fare Structure	Options To the Airport	Options From the Airport
\$10.00 cash fare	\$10 cash fare from Century Park	\$10.00 cash fare (which includes a transfer to other bus or LRT service)
	ETS monthly pass plus \$7.50 cash fare paid upon boarding Route 747	\$7.50 cash fare paid upon boarding Route 747 plus ETS monthly pass for other bus or LRT service
	ETS valid transfer plus \$7.50 cash fare paid upon boarding Route 747	Four (4) ETS bus tickets (which includes a transfer to other bus or LRT service)
	An ETS valid transfer plus three (3) ETS bus tickets	
	Four (4) ETS bus tickets	

\$100 EIA monthly pass fare (unchanged)	An EIA monthly pass limited to travel between Century Park and EIA. (Pass holders pay an additional fare to travel by ETS to Century Park)	An EIA monthly pass limited to travel between EIA and Century Park. (Pass holders pay an additional fare to travel by ETS from Century Park)
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### 3. ETSAB INFORMATION REQUESTS

Postponed to 2018 - Request for process and plans regarding ETS Alerts being two way and increasing the number of followers on Twitter.

### 4. ETS REPORT TRACKING

SIRE	Report Title	Report due to BM	Council Meeting Date	ETS Section Lead
CR_5173	Improving Tourists' Experience on Edmonton Transit System	Dec. 5/17	Jan. 30/18 (UPC)	BI & WD
CR_2856	Enhanced Express Bus Strategy - Century Park and Heritage Valley Park and Ride	May 15/18	TBD (UPC)	P&S
CR_4503	ETS Administration's Response to ETSAB (User Experience) Recommendations	Dec. 22/17	Feb. 20/18 (UPC)	BI & WD
CR_4704	Sliding Scale Model - Integration of a Low Income Transit Pass Program	Jan. 19/18	Mar 14/18 (CPSC)	BI & WD
CR_5411	Transit Smart Fare System Project Update	Dec. 18/17	Jan. 23/18 (CC)	SP
CR_5409	Ride Transit Pilot Update	Jan. 4/18	Feb 13/18 (CC)	BI & WD
CR_5389	Integrated Option with Airport Accord	TBD	Mar. 14/18 (CPSC)	P&S
CR_5433	Seniors Transit Fees	TBD	Mar. 14/18 (CPSC)	BI & WD
CR_5353	First/Last KM Transit Challenge	TBD	Apr 17/18 (UPC)	P&S
CR_5435	Emerging Mass Transportation Technology	TBD	Jun 19/18 (UPC)	TS

ETS Section Leads:

BI & WD - ETS Business Integration & Workforce Development section

SP - ETS Special Projects section

P&S - Planning and Scheduling

TS - Technical Services