City of Edmonton Accessibility Advisory Committee (AAC) Meeting Minutes September 13, 2021 Google Meet 4:30 pm – 6:30 pm

Present:	S. Amer C. Jones T. LaRiviere M. Vautour	K. Boyd S. Klassen J. Pisesky	J. Caza P. Kocon P. Reeves
Regrets:	C. Brenneis I. Stefaniuk-Gaudet	C. Knack N. Sunderji	T. Rice Z. Weeks
Staff:	S. Beukian A. Szafranski	C. Lamoureux	H. Craig

Notes		Action
1.	Call to order	
	At 5:04 pm	
2.	Approval of agenda	
	Agenda of September 13, 2021	
	Moved by J. Caza	Carried
3.	Approval of minutes	
	Minutes of September 13, 2021	
	Moved by C. Jones	Carried
4.	City Council update	Tabled
5.	<ul> <li>Old Business <ol> <li>Parados - Vision/Post it <u>Draft Vision/Values Statements</u></li> <li>Parados sent draft vision/value statements for AAC members to review.</li> <li>AAC members should consider aligning their values (barriers)</li> </ol> </li> </ul>	AAC members are to send feedback on the draft mission, vision and valu

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	ork with AAC members (Jaime/Zach) to ensure	
th	e mission, vision and value statements are	
CC	oncise.	
b. M	ission - Intentional and purposeful too similar, do	
na	ot need both.	
c. Ta	ake a look at the value headings and adjust as $\frac{2}{3}$	
	art with action words.	
d. A	Szafranski to take wording suggestions back to	
	arados for updates.	
	ne Community Engagement subcommittee will	
	ork with Parados on the social media next steps	
	AC channels, audience and the next	
•	commendations from Parados).	
6. New Business		
1) CoE Election Web/	Video link - how to find information Accessible	
Elections Page		
	i flagged a few issues with the accessible	
election grou		AAC can
Ū.	ming issues with ACL on their videos several	continue to send feedback for
		future elections.
	annot access the link to accessible election page	
	om the main page	
	ave to search accessible election versus	
	dmonton elections	
	ocial media messaging was confusing and	
	consistent	
	aff were trained on how to use hearing loops but	
	d not test first to see if they were in working order	
	ccessible election group and they were able to	
	e of the issues for the upcoming election.	
2) IDPD sponsorship	•	
	n for the International Day of Persons with	
	DPD) events that would be occurring around	
	d, 2021 and how AAC could support local	
events.		
	olved in IDPD events in the past.	
	the chair of IDPD Edmonton. CE suggested that	
	IDPD in a monetary way in a one-time funding	
request.		
iv. IDPD Edmor	ton will be a virtual event. The theme is	
paralympics	and competitive sports.	
	PD Edmonton for maximum of \$2000	
2nd S. Amer		
Majority Vote		Carried
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7. Administrative/Executive Update	
1) Member attendance	
<b>MOTION:</b> In accordance with AAC attendance policy and bylaw 17002 'member	
termination' the AAC moves to request Nadeem Sundji to be terminated by City	
Council.	
2nd S. Klassen	Corried
Majority Vote	Carried
2) Pivotal Taxi Research - discussion	
i. AAC has been concerned with accessible taxis within the City	
of Edmonton for a number of years. Members in the past	
have heard anecdotal issues: taxis not showing up, late, poor	
customer service, etc.	
ii. In 2019, the AAC went to Council with a report on the issues	
with accessible taxis. Within the report, issues were identified	
with recommendations of possible solutions. AAC also	
included as supportive information:	
a. Two insight survey results	
b. 2006 Laidlaw case	
c. Survey from Medically at Risk Drivers in Alberta	
(MARD) on the needs of accessible taxis in	
Edmonton and rural communities.	
d. A municipal scan of five to six jurisdictions.	
iii. Recommendations for Council to consider:	
a. Consulting or surveying taxi users and driver's side	
to determine the gaps.	
b. Public education on reporting through 311.	
c. Larger municipal scan, working with Vehicle for	
Hire (internal COE).	
d. Enhance taxi driver training.	
e. Explore the possibility of a centralized dispatch	
system.	
iv. The report went to Vehicle for Hire to implement	
recommendations. Vehicle for Hire commissioned Pivotal to	
do a report for them on accessible taxis in order to get some	
of the data that we were looking for in the recommendations	
(municipal scan and driver/agency interviews).	
v. Pivotal will come to the AAC to give a report back on their	
findings.	
vi. Vehicle for Hire updated their accessible driver training.	AAC to invite
	Pivotal to come
	to the November AAC meeting to
	present the draft
	report.

3) Accessible Housing Report - discussion	Let H. Craig know if you
<ol> <li>In 2018/2019, AAC did accessible home tours, as a part of</li> </ol>	would like to
National Accessibility Awareness Week (NAAW). AAC setup	review the driver
accessible tours of different types of homes and had	training.
homeowners and an architect walk people through and show	U U
the accessible features of the home.	
ii. Also, in 2018, as a part of NAAW, we had a one day action	
lab through the Skills Society.	
iii. The Action lab facilitated a social innovation process (an	
• •	
approach to problem solving). The key question explored:	
how we can create better pathways to accessible housing for	
three kinds of different core groups? Within the Action lab,	
participants looked at people who had recently acquired a	
disability and needed accessible housing upon discharge	
from hospital and seniors who wished to age in place. Also	
for citizens with disabilities who require a home that's both	
accessible and affordable.	
iv. The participants did a series of different activities together and	
generated some ideas for how they might tackle this big	
problem or challenge that people face.	
v. Seven to eight prototypes were generated. A report was	
created that outlines the process and prototypes.	
vi. After the report was completed, an ad-hoc AAC working	
group was formed composed of community, AAC members	
and a representative from the housing department with the	
City of Edmonton.	
vii. The working group started to discuss the prototypes, but	
was dissolved due to resourcing. The working group needed	
more data and research for a business case to go forward	
with some of the suggestions.	
viii. In November of 2019, the City of Edmonton	
commissioned Leger to do an accessible housing report to:	
a. Identify gaps between supply and demand and	
recommendations.	
b. Review existing policies.	
c. Challengers for builders.	
d. What's the demand for people who need	
accessible housing?	Policy to review
e. Barriers to getting accessible housing.	both reports and
ix. Review the report and determine next steps within the	connect with
limitations of the municipal jurisdiction.	COE housing
	staff.
4) AAC Evaluations	
i. Administration will send out anonymous AAC evaluations for	
members to fill in before the end of October.	

## 8. Other Committee Work

- 1) Intake update
- 2) Policy Review update
  - i. Policy members reviewed the draft of the AAC Checklist for updates to align with the COE's Access Design guide, and a few more updates are needed before sharing with the AAC.
  - ii. Started brainstorming additions to the COE Code of Conduct. Started a draft and will discuss it further before bringing it back to the AAC for ratification.
- 3) Community Engagement update
  - i. Talked about intersectionalities and reflections on September 30, 2021 Truth and Reconciliation statutory holiday.
  - ii. CE is researching how to expand the reach of the AAC and also include those with mental health and addictions.
  - iii. Hosted COE election presentations. The presentation is on AAC social media and members are encouraged to share with their communities.

## 9. AAC Calendar

i. Individual committee work.

## 10. Round Table/Social Media

## 11. Adjournment

The meeting adjourned at 6:36 pm.

Next Accessibility Advisory Committee meeting will be November 8, 2021.