

156 Street to 142 Street: **123 Avenue**

# Public and Stakeholder Engagement Summary

## What we asked

Key project stakeholders were asked to ADVISE the project team on the following areas for consideration during project design and communications planning:

- Site access and operations for commercial and industrial properties along 123 Avenue.
- Stakeholder preferences for project communications and event planning.

## Who we asked

We met with commercial and industrial property owners along 123 Avenue, between 156 Street to 142 Street who will be directly impacted by the changes.

## How we asked

We held one-on-one meetings with property owners, and the City's project team.

## When we asked

Between July and September 2019

# What We Heard and Did

The common themes we heard across all meetings with 123 Avenue stakeholders are summarized below, along with what we did in response to the feedback.

	What We Heard	What We Did
	<ul style="list-style-type: none"><li>+ Many businesses are concerned with maintaining access during construction.</li></ul>	<ul style="list-style-type: none"><li>+ Access to businesses will be maintained at all times during construction.</li></ul>
	<ul style="list-style-type: none"><li>+ Contact information for the construction contractor is important to have available during construction.</li></ul>	<ul style="list-style-type: none"><li>+ The Contractor's contact information will be provided at the Spring, 2020 pre-construction information session and through construction bulletins.</li></ul>
	<ul style="list-style-type: none"><li>+ Email was identified as the preferred way to receive information.</li></ul>	<ul style="list-style-type: none"><li>+ Project and event information will be sent through email and hand-delivered to businesses along the project limits.</li></ul>
	<ul style="list-style-type: none"><li>+ Timely communication about construction schedules/timelines and impacts is important.</li></ul>	<ul style="list-style-type: none"><li>+ Construction bulletins will share information about construction activities, access closures, detours and timelines.</li><li>+ Bulletins will be sent out approximately 2 weeks before work begins, and as needed to share important construction updates.</li></ul>
	<ul style="list-style-type: none"><li>+ Some property owners shared concerns about the removal of on-street parking along 123 Avenue as it is currently used by employees and customers.</li></ul>	<ul style="list-style-type: none"><li>+ In order to provide the required travel lanes and a new sidewalk within current road right-of-way, on-street parking along 123 Avenue needs to be removed.</li></ul>
	<ul style="list-style-type: none"><li>+ The addition of a sidewalk to provide safer conditions for people who walk in the area was appreciated.</li></ul>	<ul style="list-style-type: none"><li>+ Safe pedestrian facilities are an integral part of the design.</li><li>+ Streetlights will be installed behind the new sidewalk.</li></ul>

