



Welcome to the John Walter Museum

It's almost time...we are excited to share a part of Edmonton's history with you and your group!

Length: up to 120 minutes depending on program

Location: John Walter Museum, 9180 Walterdale Hill NW

Group Size: up to 30 participants. Groups that are larger must make arrangements for a second program leader at the time of booking, and group size with two program leaders cannot exceed 40 participants. Urban Pioneers programs have a maximum of 24 participants for a single program leader and a maximum of 36 participants for two program leaders.

Adult Volunteers: Our programs require 4-6 adult volunteers to help run activity stations. It is mandatory to have 6 adults for Urban Pioneers. If you are unable to find enough adult volunteers, please give our team a heads up at artsattractionsbookings@edmonton.ca as activities may need to be modified or omitted in order to ensure a safe, fun program

Additional adults are welcome following these supervisor ratios, provided they won't exceed the maximum group size: Preschool: 1 adult per 3 children, Grades K-6: 1 adult per 5 children, Grades 7-12: 1 adult per 10 children

If you need to CHANGE or CANCEL your booking, email artsattractionsbookings@edmonton.ca

Arrival: At the John Walter Museum, your program leader will meet you just before your program begins at the Visitor Orientation Centre, the modern building near the parking lot.

Code of Conduct for the John Walter Museum

The John Walter Museum is a living museum. To ensure safety and to respect other visitors, we ask that all program participants abide by the following rules while visiting:

- Artifacts should only be touched when a program leader has given permission
- Respect boundaries such as ropes, fences, signs, and those verbally given by your program leader. These protect sensitive spaces and keep visitors safe.
- Use quieter indoor voices when inside the houses
- Be respectful of staff and other people in the area

Lunch & Break Spaces: The John Walter Museum does not have any indoor space for schools and groups to have lunch, other than a room for rental. If you would like to inquire about a room rental, please contact artsattractionsbookings@edmonton.ca. There plenty of outdoor spaces and picnic tables available that are first come first served.

Specialty Program - History River: This program takes place entirely outside with only a few places to stop along the way. Please make sure participants come dressed for the weather.



Frequently Asked Questions

What can be done for inclusion and special needs?

As long as we know in advance, we can make accommodations for many learning, physical, medical, or behavioural needs, including food allergies. If you would like inclusion adjustments to your program please email our Program Team at attractionsexperiences@edmonton.ca.

Why is there a mandatory number of adult volunteers?

Our programs require adult volunteers to help run activity stations, so it is important we have enough to run the stations effectively and safely. If you think you may not have enough volunteers, please let us know at artsattractionsbookings@edmonton.ca so our Program Team can see if we can make adjustments or switch out activities.

We are late! What do I do?

Please reach out to our Program Team at attractionsexperiences@edmonton.ca to let us know, if possible. Your program will start when you arrive at the John Walter Museum, and will end at the scheduled end time indicated on your booking confirmation sheet. Your program leader will do their best to deliver the program with the remaining time.

My bus is coming before the program ends, what can be done?

We are happy to accommodate shortened programs, please let our Bookings Team know at artsattractionsbookings@edmonton.ca in advance so we can plan ahead for the modification.

Should I bring name tags?

Name tags can help our program leaders create a rapport with your group and make the program a more personal experience for the children.

I have a question or concern about program content, need to arrange a program adjustment, or have questions about the facility...

Please email the Bookings Team at artsattractionsbookings@edmonton.ca.