

Child Care Space for Essential Service Employees

On April 1, the Government of Alberta announced that child care services are now available to workers who perform Essential Services. The full list of [Essential Services is available here](#).

What are essential services?

The Government of Alberta has provided a list of [Essential Services](#).

How does this apply to City of Edmonton employees?

These child care spots will be available to essential service employees from various organizations, including the City of Edmonton.

How do I know if I qualify for a child care service?

All those who provide an essential service will be notified by their Branch Manager, or other leader. Please note that eligibility does not guarantee a spot. At this time, only those employees who have been identified as providing essential services are being notified of the potential availability of child care.

Are the child care centres safe?

The centres will be limited to 30 people, including staff, and will have to adhere to strict sanitization practices based on specific instructions from the Chief Medical Officer of Health and Alberta Health.

When and how do I apply?

Employees who perform an Essential Service can contact the child care service providers directly to inquire about services. An updated list of these centres can be found at alberta.ca/COVID19 (under Information for Albertans). This list will be updated as new centres become available.

What if I am asked to provide proof of my employment or status as a provider of a core service?

Employees who have been deemed as providing an Essential Service will receive an email notification, and can request a verification letter at that time through their branch.

What is the City's role in the child care program?

The Government of Alberta is responsible for managing this program. The City of Edmonton is responsible for notifying Essential Service Employees about the program, and providing necessary documentation.

How do I apply?

Those providing Essential Services who need child care are able to contact the reopened centres directly to request a space. At this time, the level of demand for these child care centres is unknown. People are asked to call ahead, and only use these resources on an as-needed basis. An updated list of these centres can be found at alberta.ca/COVID19 (under Info for Albertans). This list will be updated as new centres become available.

Is the child care free of charge?

The Government of Alberta states that those who qualify for subsidy will receive it, and centres will charge their typical rate, within reason.

I work shift work, will they be open 24 hours?

Please contact the service providers directly for information on hours of operation.