

Out-of-Province 30 Day

Emergency Medical Travel Plan

Benefits are provided as a result of a medical emergency which occurs outside the plan member's or dependent's province of residence.

Effective February 1, 2014, the maximum benefit payable for your Out-of-Province Emergency Travel Plan was increased to \$5,000,000 per person per incident.

Your Alberta Blue Cross ID card contains the information you will need to use the emergency medical travel plan. Keep your card with you at all times while travelling, and contact the Travel Assist line immediately if you or a family member requires medical attention.

Travel Assistance

In the event of a medical emergency contact must be made with the travel assistance service within 24 hours. The Travel Assistance service contact information is on the back of your Alberta Blue Cross ID card.

Travel Assistance provides the following services:

- Assist in locating an appropriate health care professional, clinic or hospital.
- Confirm coverage and coordinate payment to the hospital or health care professional.
- Supervise the medical treatment and keep the plan member's family informed.
- Arrange the transportation of a family member to the patient's bedside or to identify the deceased.
- Arrange for transportation home of the patient, if medically necessary.
- Provide emergency response in most major languages.
- Assist in contacting the plan member's family, business partner or family health care professional.
- Coordinate the safe return home of dependent's, if the plan member or spouse is hospitalized.
- Arrange the transmission of urgent messages to family members or business partners.
- Provide referral to legal counsel in the event of a serious accident.
- Coordinate claims processing and negotiate health care provider discounts.
- Provide pre-departure information concerning visas and vaccinations.

Vehicle services*: \$1,000 per incident for return of vehicle.

Restrictions: Out-of-Province emergency travel benefits will only cover the first 30 days per trip, and terminate at age 70.

* For further information, contact Travel Assist at the time of the incident to confirm the conditions of coverage.

This material summarizes the important features of your group travel plan. The exact terms and conditions of your group benefits program are described in the Contract held by The City of Edmonton. In the event of a discrepancy between this brochure and the Contract, the Contract will be deemed accurate.

Benefits included

Co-payment: 100%

Benefit period: 30 days

Maximum: \$5,000,000 in Canadian funds per person per year

Accidental dental: \$2,000 per Participant per accident to natural teeth

Air ambulance: Included

Ambulance services: To the nearest qualified medical facility

Cremation or burial: Cost of cremation or burial at place of death, to a maximum of \$2,500

Dental pain relief: \$300 per person per trip

Diagnostic services: Laboratory services, x-rays, blood and blood plasma

Drugs: Included

Expenses to visit the covered person*: One round trip economy airfare

Hospital accommodation: Included

Incidental expenses*: \$50 per day to a maximum of \$500 per inpatient per hospital stay

Meals and accommodations*: \$250 per day per person to a maximum of \$2,500 per incident for unavoidable additional expenses when remaining with a sick or injured travelling companion

Medical aids: Included (*casts, canes, crutches, slings, splints, trusses, temporary wheelchair rental, walkers*)

Medical evacuation: Included (*air ambulance and repatriation*)

Nursing care: On the written order of a physician during and following hospitalization

Outpatient expenses: Included

Paramedical practitioners: *Chiropractor* \$300 per person per trip, *chiropodist/podiatrist* \$300 per person per trip, *physiotherapist* \$300 per person per trip

Physicians and surgeons fees: Included

Return of deceased*: Cost of preparation and homeward transportation to province of residence, excluding the cost of a coffin, to a maximum of \$7,000.



FOR MORE INFORMATION



Edmonton and area 780-498-8000
Toll free 1-800-661-6995

Outside regular business hours, please leave a message and an Alberta Blue Cross Customer Service Representative will return your call the next business day.