

Financial Services

Edmonton

October 2021 Employee Check-in

Summary Report

The City of Edmonton checks in with employees three times a year.

In October, 2021, 9 questions were asked to all City of Edmonton employees.

144 of **175** Financial Services employees responded (**82%**).

Previous organization of teams was considered when drawing comparison scores.

Survey results are always available online at [edmonton.ca](https://www.edmonton.ca).

Curious about how Glint surveys are scored? Click [here](#).

Survey Questions

1. How happy are you working at the City of Edmonton?
2. I would recommend the City of Edmonton as a great place to work.
3. How are you doing?
4. I have the resources I need to do my job.
5. I am treated with respect in my workplace.
6. My direct supervisor demonstrates commitment to and support of diversity and inclusion.
7. I believe that diverse perspectives add value to the work we do.
8. My workplace is accepting of all backgrounds and identities.
9. What would help you feel more supported right now?



Scores by Question



Topic/Question	Score	Trend
1. How happy are you working at the City of Edmonton?	64	 Decrease of 7 points since June, 2021
2. I would recommend the City of Edmonton as a great place to work.	63	 Decrease of 7 points since June, 2021
3. How are you doing?	60	 Decrease of 7 points since June, 2021




Wellness

I feel safe and secure
and am supported to
achieve wellness

Scores by Question



Topic/Question	Score	Trend
4. I have the resources I need to do my job.	69	 Decrease of 9 points since June, 2020



Empowered Employees




I share my thoughts on how to improve and support improvement

Note: This is the second time this question has been asked on the survey. Trend data is compared to responses received in June, 2020.

Scores by Question



Note: Trend data is compared to August, 2020, when these questions were asked last.

Topic/Question	Score	Trend
5. I am treated with respect in my workplace	73	 Decrease of 3 points since August, 2020
6. My supervisor demonstrates commitment to and support of diversity and inclusion	82	 Increase of 4 points since August, 2020
7. I believe that diverse perspectives add value to the work we do	86	 Increase of 2 points since August, 2020
8. My workplace is accepting of all backgrounds and identities	79	No change since August, 2020



Supportive Environment
I feel respected and recognized for my unique contributions

Scores by Question



Topic/Question	Score	Top Themes
9. What would help you feel more supported right now?	N/A	Remote working, Communication, Site, Covid, Workload

Note: This question is open-ended and therefore cannot be scored. All comments are aggregated.



Supportive Environment
I feel respected and recognized for my unique contributions

direction valued health action opinion
recognition operation accommodate work week interest process
stresses **work arrangement** helpful stress
work at home elt disappoint tire accountant inclusion
recommend in office race ignore force senior management
flexible work schedule director home