

# **Integrated Infrastructure Services Department**

December 2020 Employee Check-in

Summary Report

## December Employee Check-in

The December 2020 Employee Check-in was focused on the employee experience and is the City of Edmonton's last quarterly check-in for 2020. The December 2020 Employee Check-in summary report outlines what we heard from employees in the Integrated Infrastructure Services Department.

## Survey Questions

How happy are you working at the City of Edmonton?

How are you doing?

I would recommend the City of Edmonton as a great place to work.

The work that I do at the City of Edmonton is meaningful to me.

I have good opportunities to learn and grow at the City of Edmonton.

I feel satisfied with the recognition or praise I receive for my work.

I feel safe at my workplace.

I have confidence in the City Manager and Deputy City Managers.

I have confidence in my Branch Manager and Director.

This is the “eSat”,  
which stands for the  
Glint Engagement &  
Satisfaction Score.

## Survey Questions

I have confidence in my direct Supervisor.

The City of Edmonton does a good job communicating with employees.

I feel free to speak my mind without fear of negative consequences.

Racism is a problem.

What else is on your mind?

Open text

## Department Response Rate



# Glint Scoring

Glint recommends using the average score rather than the % favourable score, as % favourable does not take into account the full distribution of the response scale.



## Scores by Question

	<b>Dec 2020</b>	<b>Aug 2020</b>	<b>Dec 2019</b>
How happy are you working at the City of Edmonton?	<b>70</b>	72	63
How are you doing?	<b>64</b>	67	-
I would recommend the City of Edmonton as a great place to work.	<b>68</b>	69	61
The work that I do at the City of Edmonton is meaningful to me.	<b>77</b>	-	75
I have good opportunities to learn and grow at the City of Edmonton.	<b>60</b>	-	57
I feel satisfied with the recognition or praise I receive for my work.	<b>65</b>	-	56
I feel safe at my workplace.	<b>80</b>	-	75

## Scores by Question

	<b>Dec 2020</b>	<b>Aug 2020</b>	<b>Dec 2019</b>
I have confidence in the City Manager and Deputy City Managers.	<b>64</b>	-	-
I have confidence in my Branch Manager and Director.	<b>73</b>	-	-
I have confidence in my Direct Supervisor.	<b>81</b>	-	-
The City of Edmonton does a good job communicating with employees.	<b>69</b>	-	-
I feel free to speak my mind without fear of negative consequences.	<b>57</b>	-	48



# Racism is a problem:

