

The background features a complex, abstract geometric pattern of overlapping triangles and polygons in various shades of green, teal, and blue. A large, semi-transparent blue rectangle is positioned on the right side, serving as a backdrop for the text.

## **Citizen Services**

March 2020 Employee Check-in

Summary Report

## March Employee Check-in

The City of Edmonton has partnered with Glint to hear from employees on a more regular basis. Glint's philosophy is that higher quality, more frequent, and better-informed conversations about engagement lead to happiness and success for people at work.

The March 2020 Employee Check-in was the City's second employee experience survey outside of the traditional biennial survey each September. This summary outlines what we heard from employees in the Citizen Services department.

# Survey Questions

How happy are you working at the City of Edmonton?

I would recommend the City of Edmonton as a great place to work.

I feel a sense of belonging at the City of Edmonton.

My supervisor has meaningful discussions with me about my career development.

My supervisor lets me know that my contributions are meaningful.

I am able to successfully balance my work and personal life.

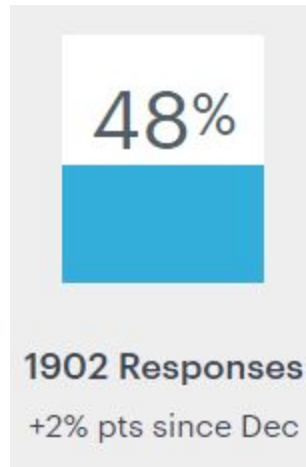
My supervisor values different perspectives.

I am satisfied with my involvement in decisions that affect my work.

I am encouraged to find new and better ways to get things done.

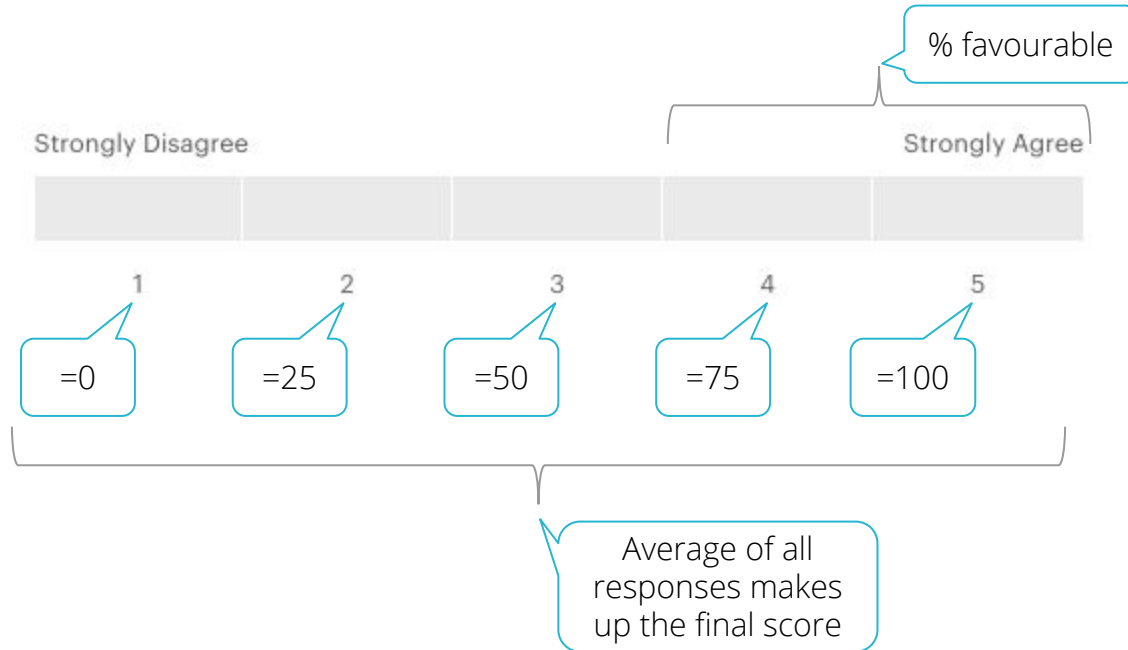
This is the “eSat”, which stands for the Glint Engagement & Satisfaction Score.

## Department Response Rate



# Glint Scoring

Glint recommends using the average score rather than the % favourable score, as % favourable does not take into account the full distribution of the response scale.



## Scores by Question

pts since Dec

How happy are you working at the City of Edmonton?	<b>74</b>	▲1
I would recommend the City of Edmonton as a great place to work.	<b>75</b>	▲2
I feel a sense of belonging at the City of Edmonton.	<b>67</b>	
My supervisor has meaningful discussions with me about my career development.	<b>60</b>	
My supervisor lets me know that my contributions are meaningful.	<b>68</b>	
I am able to successfully balance my work and personal life.	<b>72</b>	
My supervisor values different perspectives.	<b>70</b>	
I am satisfied with my involvement in decisions that affect my work.	<b>61</b>	
I am encouraged to find new and better ways to get things done.	<b>65</b>	