

# City Operations Department

December 2020 Employee Check-in

Summary Report

## December Employee Check-in

The December 2020 Employee Check-in was focused on the employee experience and is the City of Edmonton's last quarterly check-in for 2020. The December 2020 Employee Check-in summary report outlines what we heard from employees in the City Operations Department.

# Survey Questions

How happy are you working at the City of Edmonton?

How are you doing?

I would recommend the City of Edmonton as a great place to work.

The work that I do at the City of Edmonton is meaningful to me.

I have good opportunities to learn and grow at the City of Edmonton.

I feel satisfied with the recognition or praise I receive for my work.

I feel safe at my workplace.

I have confidence in the City Manager and Deputy City Managers.

I have confidence in my Branch Manager and Director.

This is the “eSat”,  
which stands for the  
Glint Engagement &  
Satisfaction Score.

## Survey Questions

I have confidence in my direct Supervisor.

The City of Edmonton does a good job communicating with employees.

I feel free to speak my mind without fear of negative consequences.

Racism is a problem.

What else is on your mind?

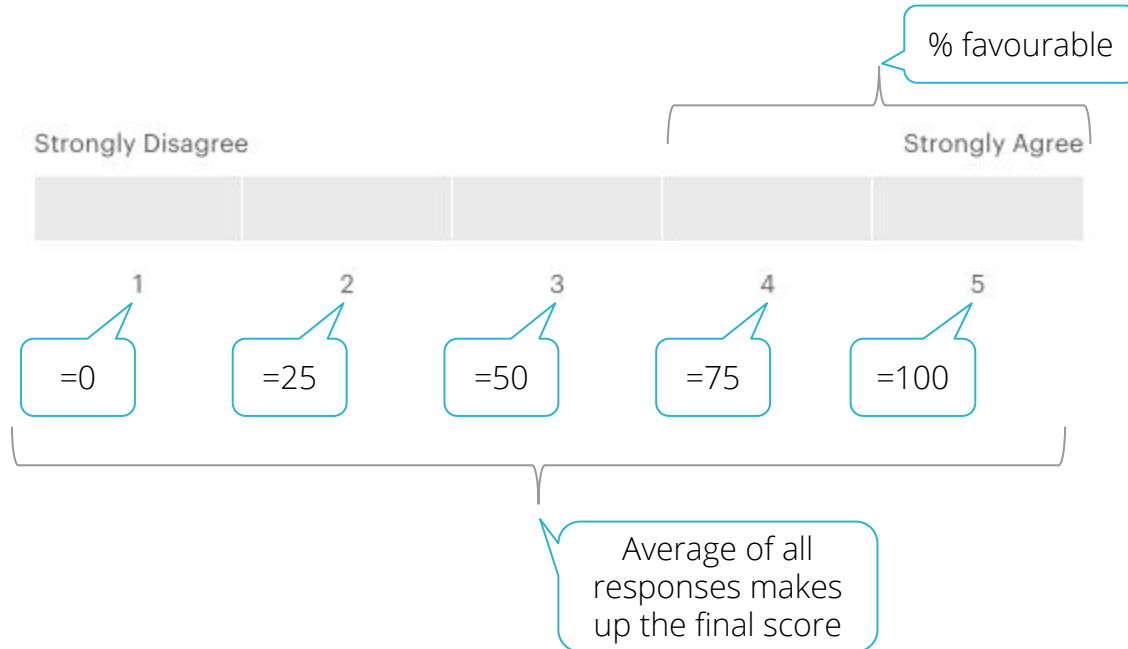
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## Department Response Rate



# Glint Scoring

Glint recommends using the average score rather than the % favourable score, as % favourable does not take into account the full distribution of the response scale.



## Scores by Question

	<b>Dec 2020</b>	<b>Aug 2020</b>	<b>Dec 2019</b>
How happy are you working at the City of Edmonton?	<b>68</b>	67	67
How are you doing?	<b>63</b>	66	-
I would recommend the City of Edmonton as a great place to work.	<b>65</b>	63	65
The work that I do at the City of Edmonton is meaningful to me.	<b>74</b>	-	76
I have good opportunities to learn and grow at the City of Edmonton.	<b>59</b>	-	60
I feel satisfied with the recognition or praise I receive for my work.	<b>55</b>	-	52
I feel safe at my workplace.	<b>69</b>	-	69

## Scores by Question

	<b>Dec 2020</b>	<b>Aug 2020</b>	<b>Dec 2019</b>
I have confidence in the City Manager and Deputy City Managers.	<b>53</b>	-	-
I have confidence in my Branch Manager and Director.	<b>55</b>	-	-
I have confidence in my Direct Supervisor.	<b>67</b>	-	-
The City of Edmonton does a good job communicating with employees.	<b>58</b>	-	-
I feel free to speak my mind without fear of negative consequences.	<b>49</b>	-	46



# Racism is a problem:

