The City of Edmonton delivers over 70+ distinct services for citizens, from public transit to fire rescue, waste management, and leisure activities. Behind the scenes, the Open City and Technology (OCT) branch connects and enables all the City services and the employees who provide them through data, information, and technology. OCT leverages City data, business solutions, and diverse technologies to optimize City processes, deliver quality service, and increase internal and external data sharing.

### PASSION

We are a team that is passionate about working in and around technology. We focus on new assignments, stretch targets, and willingly embrace opportunities to learn, evolve and positively change things.

# Customer Centric Focused

We exist for the sole purpose of helping the other 70+ lines of business achieve their results, often leveraging the multitude of technologies we support, enable and deliver. Similarly, we design or build with the customer in mind.



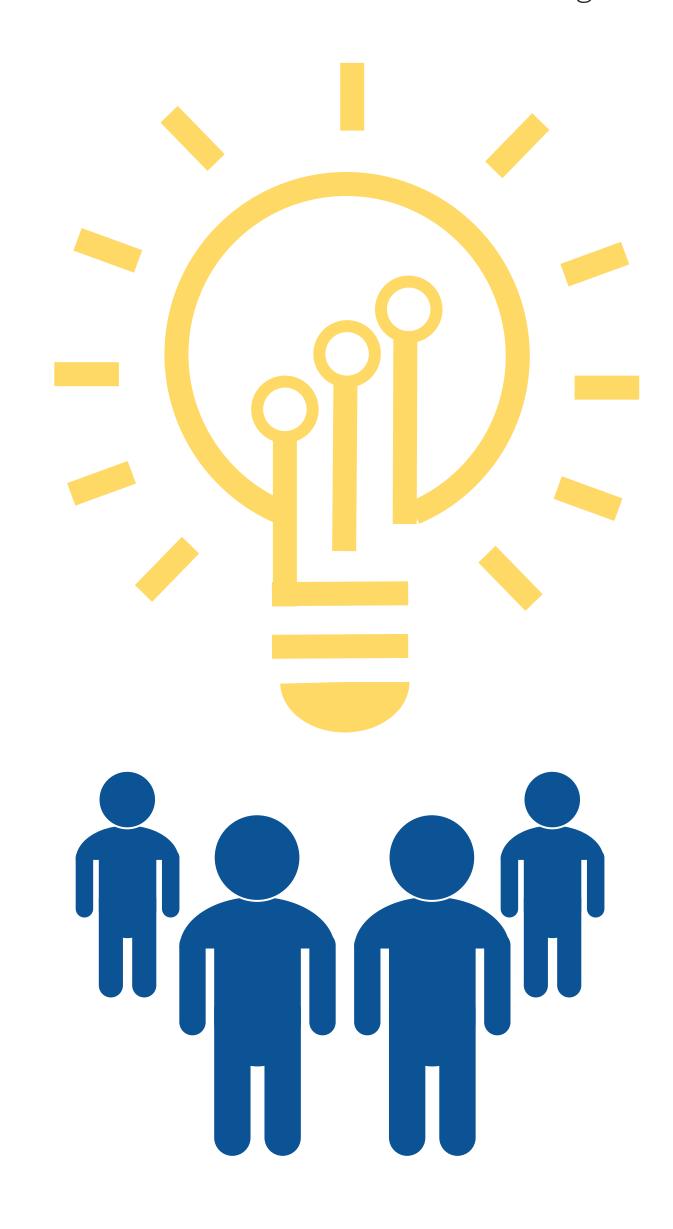
We are not content to sit idle. We actively look for opportunities to advance technology and the use of it. We are ambassadors of technology and actively support it. We embrace that technology is ever-changing.

#### **Honest & Direct**

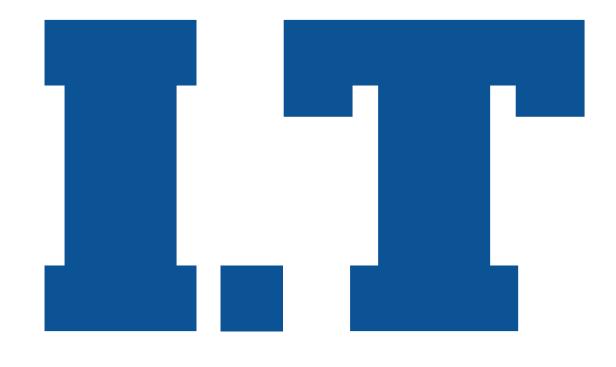
We seek out feedback and we look to act on it. We deliver honest messages to one another and to our partners, even when the truth may be difficult to hear.

### ACCEPTING

Working in IT, we work to ensure that everyone is supported to be whomever they genuinely are.



## HELPING MAKE



HAPPEN

We think "Yes" to help problem-solve and deliver solutions.



We balance the work we do with trying to make the workplace and our interactions with one another enjoyable. Like family, we may disagree, but we pull together. We understand that fun and having fun has a place in the workspace and we encourage it as we know this balance is healthy.

#### COMPETENT & CAPABLE

We view IT not as a job, but a calling. We take pride in what we do and what we can do. We embrace the notion of disruption and look for opportunities to learn more and do more.

#### MATURITY

We've done a lot of things to mature and grow as an organization and we want to ensure that we do not lose these efforts by regressing.

