

Noise Mitigation Plan | Traffic Operations

A Noise Mitigation Plan is required when a patio is located on public property and proposes to use audio-visual equipment. Businesses who will be using audiovisual equipment (ie: TVs, speakers etc) in their temporary patio spaces are required to provide a Noise Mitigation Plan. This plan will provide an overview of how businesses will keep noise to a minimum as a respectful neighbour.

1. How will sound be managed at the location? Who will be responsible for noise levels?

- Example: Security staff or a manager on site will conduct periodic walkthroughs of the patio to assess noise levels, and if necessary, remind patrons to keep noise to a minimum.

2. How late into the evening will the patio remain open? How many speakers are present and where are they located? Are patio hours different from the venue (ie: patio closes at 10 pm, then patrons can move indoors)

- Consider your patio hours of operation and how the noise levels will comply with the Community Standards Bylaw 14600, specifically Sections 14, and 19-22.

3. How are you ensuring that your speakers will not interfere with neighbours or traffic?

- For example: Set TV volume to a consistent level, and keep in mind that the volume should be turned down in the evening after 10 pm. Speakers and TVs should face away from the adjacent roadway.

4. How will noise be managed outside the venue, and who is responsible to ensure that noise from the venue does not disrupt surrounding properties?

- For example: It is a good idea to touch base with neighbours to let them know what will be occurring and to whom they can direct any concerns.