



To have your Landscape Security refunded, follow these steps:

- 1. Maintain the landscape for the first year
- 2. Request an inspection from May 1st August 31st online
 - Inspectors will notify you and visit the site within 20 working days (section 55.7)
 - Inspectors will email a copy of the inspection report approving the landscape or noting deficiences
- 3. Receive 50% of security when your site has an approved landscape inspection report
 - Security is retained when your site has deficiencies
 - Correct deficiences and request another inspection
 - Financial Services will mail a letter noting the status of your Letter of Credit based on the inspection report
- 4. Maintain the landscape for the second year
- 5. Request an inspection from May 1st August 31st online
 - Inspectors will notify you and visit the site within 20 working days (section 55.7)
 - Inspectors will email a copy of the inspection report approving the landscape or noting deficiences
- 6. Receive 100% of security when your site has an approved landscape inspection report
 - Security is retained when your site deficiences
 - Correct deficiencies and request another inspection
 - Financial Services will mail a letter noting the status of your Letter of Credit based on the inspection report

CONTACT

◄ Phone

311 Outside of Edmonton: 780-442-5311 **◄ Office Hours**

8:00 a.m. - 4:30 p.m. Monday through Friday ◄ In Person

Edmonton Service Centre 2nd Floor, 10111 - 104 Avenue NW Edmonton, Alberta T5J 0J4 Mail your security deposit to:

Edmonton

The City of Edmonton
Sustainable Development
2nd Floor, 10111 104 Avenue NW
Edmonton, Alberta T5J 0J4
Attention: Kailey Fisher