



# Welcome to our Nature Centre

The John Janzen Nature Centre invites visitors of all ages to have fun while learning about the importance of Edmonton's natural spaces. We hope to inspire you and your students to learn about the wonders of nature! This outline is intended to provide you with all the details you will need to have a successful program.

Our field trips are designed to complement the Alberta curriculum. If you have questions about specific program objectives please visit our school program website:

[https://www.edmonton.ca/attractions\\_events/john\\_janzen\\_nature\\_centre/school-programs](https://www.edmonton.ca/attractions_events/john_janzen_nature_centre/school-programs)

**Program Length:** our age-specific educational programs are up to 90 minutes in length.

**Address:** John Janzen Nature Centre, 7000 143 Street, Edmonton, AB.

**Group Sizes:** up to 30 children plus 10 supervisors.

**Supervisor Ratios:**

- Preschool: 1 adult per 3 children
- Grades K-6: 1 adult per 5 children
- Grades 7-12: 1 adult per 10 children

**If you need to CHANGE or CANCEL your booking, email [attractionsexperiences@edmonton.ca](mailto:attractionsexperiences@edmonton.ca)**

**Arrival:** Your Program Guide will meet you approximately 15 minutes prior to your program start time at our large parking lot sign. If you are visiting the site prior to your program start time, please check in at the front desk inside the centre.


**Code of Conduct at the Nature Centre**

- Be respectful, responsible, and safe.
- Help preserve our site and local wild nature by not picking flowers or leaves.
- Use the garbage cans for litter.
- Stay on the trails during nature walks.
- Children must remain with school supervisors at all times.
- Obey boundaries set up by leaders during activities.

**Lunch and Break Spaces:** Outdoor picnic tables are available on a first-come-first served basis. Please note they are shared in the public-use space. We often rent out our classrooms for a break space but we cannot guarantee availability. Please ask the Bookings Team about rental space add-ons when you book your program.

**Tegler Discovery Zone:** The Tegler Discovery Zone is our nature-themed indoor playground designed for children under 10. Admission is not automatically included with a program booking; however if you want to visit the play area, please ask the Bookings Team about the "Tegler Program" or an add-on option. Note that socks are required in the Tegler Discovery Zone and can be purchased at the front desk if needed.

*No food or drink is allowed inside our play area.*



# Frequently Asked Questions



## **Is the facility inclusive ?**

We welcome people of all abilities and we are committed to inclusion in our programs. Please indicate what accommodations might be required to ensure a positive and fun experience. Individuals who require additional assistance are welcome to bring an aide at no extra cost. Let our Bookings Team know how we can help you!

## **We are late! What do we do?**

Please reach out to us at [attractionsexperiences@edmonton.ca](mailto:attractionsexperiences@edmonton.ca) to let us know that you will be late. Your program will start when you arrive at the John Janzen Nature Centre, and will end at the scheduled end time indicated in your booking confirmation email.

## **Our school bus is coming before the program ends, what can be done?**

We are happy to accommodate shortened programs, please let our Bookings Team know at [artsattractionsbookings@edmonton.ca](mailto:artsattractionsbookings@edmonton.ca) in advance so we can plan ahead!

## **Should I bring name tags?**

Name tags can help our Program Guides create a rapport with your group but are not mandatory.

## **It is snowing/raining out, do we still go outside?**

We want to inspire children to enjoy nature in all types of weather. Ensure your group is properly prepared for rain or shine! This includes the need for sunblock, water bottles, rain gear, snow gear, etc. For dangerous conditions, we can temporarily come indoors for safety (lightning storms).

## **The weather is too bad for us to come, we need to cancel, what do we do?**

If you need to cancel your program the day of your booking, please contact the us at [attractionsexperiences@edmonton.ca](mailto:attractionsexperiences@edmonton.ca). If you need to cancel for other reasons, cancellation fees may apply.

## **Is there storage for personal items?**

Due to the size of our facility, we have limited space and we cannot guarantee storage. Participants should come prepared to carry their belongings.

## **Is admission to the Tegler Discovery Zone included?**

No, admission to the Tegler Discovery Zone is not included in the cost of a program. If you would like your group (under age 10) to visit the play area, please ask about the "Choose Your Own Nature Adventure" Program, subject to space and time availability. Drop in admission rates are also an option, but there is no guarantee there will be capacity for your group.

## **I have a question about program content, or arrange a program adjustment, or have questions about the facility...**

Please email us at [attractionsexperiences@edmonton.ca](mailto:attractionsexperiences@edmonton.ca) with your questions!

*We appreciate your interest in our facility and cannot wait to meet you and your group!*