Employee Services Department

March 2023 Employee Check-in

Summary Report

The City of Edmonton checks in with employees two times a year.

In **March 2023**, 9 questions were asked to all City of Edmonton employees to see how employees are doing in regards to the six positive employee experience dimensions listed below.

234 of **257** Employee Services employees responded (**91%**)*.

Meaningful Work
I feel connected to the City's Vision through purposeful work

Growth Opportunities
I am supported to develop my skills and accomplish my career goals

Supportive Environment
I feel respected and recognized for my unique contributions

Wellness
I feel safe and secure and am supported to achieve wellness

Trust in Leadership
I observe leaders listening, communicating transparently, and inspiring

Empowered Employees
I share my thoughts on how to improve and support improvement

Survey results are always available online at edmonton.ca.
Curious about how Glint surveys are scored? Click here.

*Responses do not include Staff Support Group

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Survey Topics

1. How happy are you working at the City of Edmonton?

2. I would recommend the City of Edmonton as a great place to work.

3. How are you doing?

4. I am able to balance my work and personal life.

5. I receive feedback on how I can improve from my direct supervisor.

6. My direct supervisor provides me with clear expectations about my work.

7. I feel safe at my workplace.

8. What do you appreciate most about your conversations with your direct supervisor?

9. What would help you feel more supported right now?

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Scores by Topic

Topic/Question	Score	Trend
1. How happy are you working at the City of Edmonton?	72	
2. I would recommend the City of Edmonton as a great place to work.	71	
3. How are you doing?	64	

Scores by Topic

Topic/Question	Score	Trend
4. I am able to balance my work and personal life.	70	⬆ 4 Increase of 4 points since March 2021
5. I receive feedback on how I can improve from my direct supervisor.	74	No change since June 2021
6. My direct supervisor provides me with clear expectations about my work.	77	⬇ 1 Decrease of 1 point since June 2021
7. I feel safe at my workplace.	73	⬇ 2 Decrease of 2 points since June 2022

Scores by Question ❓

Topic/Question	Score	Top Themes
8. What do you appreciate most about your conversations with your direct supervisor?	N/A	Communication, Feedback, Safety, Trust, Learning & Development

Note: This question is open-ended and therefore cannot be scored. All comments are aggregated.

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Scores by Question

Topic/Question	Score	Top Themes
9. What would help you feel more supported right now?	N/A	Communication, Workload, Compensation, Safety, Learning & Development

Note: This question is open-ended and therefore cannot be scored. All comments are aggregated.

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