



Meeting Minutes

Monday March 27, 2023

5:30pm - 7:30pm Remote/Virtual Meeting

Meeting No. 23.03

Prepared by Mag Leung

Members Present:

Giselle General (Chair), Serena Tang (Vice Chair), Bob Turner, Emily Batty, Joshua Jackman, Madeleine Stout, Zohra Jabeen

Regrets:

Mudasser Seraj

ETS & City of Edmonton Staff:

Councillor Erin Rutherford, ETSAB Council Advisor

Marc Lachance, ETS Staff Liaison

Mag Leung, ETS P&S Admin

External Liaison:

Steve Bradshaw (President, ATU 569) - Regret

Douglas Rudolph (AAC)

External Presenters:

Andrew Gregory, ETS Manager, Planning & Scheduling

Materials & Attachments:

- Meeting Agenda
- ETS Branch Highlights Report

<p>Land acknowledgement - E. Batty</p> <p>CALL TO ORDER 5:34 PM</p>
<p>AGENDA REVIEW DECISION</p>
<p><i>MOVED: by S. Tang to approve the March 27, 2023 agenda.</i></p> <p style="text-align: right;"><u>CARRIED</u></p>
<p style="text-align: center;">MOTION TO APPROVE MINUTES OF THIS MEETING DECISION</p>
<p><i>MOVED: by E. Batty to approve the February 27, 2023 minutes.</i></p> <p style="text-align: right;"><u>CARRIED</u></p>

<p>Behind the scene Planning & Scheduling Bus Routes</p> <ul style="list-style-type: none"> • Presentation - A. Gregory
<p>Andrew Gregory presented on ETS Planning & Scheduling and discussed the following:</p> <ul style="list-style-type: none"> • Service Priorities <ul style="list-style-type: none"> ○ Support ridership recover and growth ○ Additional service to areas and corridors experiencing overloads and growing ridership ○ Additional travel time improve reliability to routes experiencing delays ○ Additional off-peak service to provide more travel options and reduce wait times

- New service additions
- Construction & Detours
- Expand Travel Training Program
- Capital Budget 2023-2026
- Operating Budget
- Transit Fare plan - Fare pricing frozen at current levels for 2023-24, 2% increase in 2025
- Service Standards, Route evaluation - monitor ridership, schedule reliability and operation issues, review customer feedback and operator input
- Scheduling & On-time performance - is measured by a bus leaving between 0-5 minutes late as scheduled, if data indicates that a scheduled trip departure is late or early on a regular basis will be investigated.
- Annual Service Plan
- Service changes & Ridership changes during 2022
- Criteria of performance of bus routes based on ridership numbers was explained. The targets vary depending on the route type, time of day and day of the week. Ex. a route can have a minimum ridership goal of 30 passengers per hour. A chart was shown of the city routes since BNR and their performance.
- 2023 Service changes - additional service during off peak time periods for routes 51, 54, 56, 110X, 114, 500X, 516, 901. Ridership & Growth: Terwillegar Express (new route 31), West Chappelle (new route 727), Meadows Service (route 55, extension of route 56, 500X, Routes 110X, 901, School Service
- Long Term: The City plan and Mass Transit
- Construction & detours - minimize impacts to passengers ad bus routes/schedules during construction
- Expanding travel training program, expanding on previous spring & summer seniors on the go program to service more customers diverse needs.

Q&A

Which year is ETS comparing increased routes? pre covid? Comparing route by route at the beginning of 2022 to the end of 2022, annual increase.

When will the new 2023 changes be live for the public? September beginning of the new school year

Labeling of the routes, why is there 918A or 918B?

Service changes in equity seeking communities in transit service - preliminary review on Indigenous, Seniors, low income residents, more work behind the scenes to determine what their needs are, travel options etc

New Business/Updates:

CUTA Planning and ETSAB Participation

- M. Lachance mentioned that CUTA planning is generally organized by CUTA. If the board is interested they could submit suggestions on topics/sessions to CUTA.
- More board members (instead of the usual budget for two members) should be able to attend this event as it will be held in Edmonton
- Item to be carry forward to April/May meeting for further discussion

Transit Camp Event and Participation Recap

- Good turn out for this event held at the U of A
- G.General's role for the event was to briefly talk about the function of ETSAB and to introduce Carrie Hotton-McDonald for her presentation on the status of transit in Edmonton.
- There were various presentations on different topics related to transit. Lots of great information. In the afternoon participants were able to network and had a breakout session.
- G. General will forward on to board members the final summary document from the event for review.

DATS Advisory Group Liaison Partnership

- G. General was able to reach out and connect with the DATS advisory board Chair, who indicated they are open to building a better partnership with ETSAB but has to manage their volunteer workload due to medical reasons. They will be in touch at a later date.

Grad Student Liaison Applications

- G. General mentioned she was contacted by a U of A student who is interested in volunteering
- G. General working to get this grad student on board.

Update: Board Member on Leave of Absence

- M. Peters- Jones will be returning to the board effective April 1st and will be at the next board meeting

Election of Chair & Vice Chairs for 2023 - 2024

- Results from voting poll:
 - Chair - G. General elected
 - 2 Vice Chair positions - S. Tang elected and M. Peters-Jones elected

Sub Committee Updates**Budget****J. Jackman**

- J. Jackman waiting for last piece of information to complete the report
- Next few weeks the subcommittee should be able to finalize the report. By mid April the report should be ready for the board to vote.

Mobility and Accessibility in Edmonton winters**S. Tang**

- Subcommittee met early March and discussed the following:
 - shared how their winter commutes were
 - they looked at the qualitative and quantitative pattern in their internal survey during their winter season
- Next action they will be putting together their report
- S. Tang would like to review and vote on the report by April. She also reached out to non sub committee members for their input for the report
- S. Tang will follow up on action items that they will be working on in April

Youth Safety and Security**G. General**

- M. Peters-Jones presented on Tuesday March 21st, for City Councils Urban Planning Committee. After the presentation, she also handled interviews from the media.
- Overall presentation went well, ETS administration was also able to present their report and Council was able to ask questions to the board and administration.
- Youth Safety & Security subcommittee is now complete.

External Updates	
ATU 569	S. Bradshaw
<ul style="list-style-type: none"> • Not available to present 	
ETS Branch Highlights Report	M. Lachance
<p>M. Lachance presented ETS Branch highlights:</p> <ul style="list-style-type: none"> • Ridership - The week of March 12-18 saw a total of 1.28 million in bus boardings, representing 97% of bus boardings during the same week in 2019 and a 32% increase from 973,148 bus boardings for the same week in 2022. Bus boardings increased by 4% from the previous week (March 5-11), which had 1.24 million in bus boardings. • Community Outreach Transit Teams - In February 2022, COTT received additional funds through the Transit Safety Plan which enabled the program to expand to a total of seven teams. • Ride Transit program - The City of Edmonton is pleased to announce that two action items for the Ride Transit programs were implemented on March 1 to further improve access to the program: Registered Social Worker letter and Conditional Program eligibility • Valley Line Southeast - On March 10, TransEd provided an update on Valley Line Southeast with an infographic showing the roadmap to progress and to the opening of the Valley Line Southeast LRT. TransEd has reached its “warm-up” phase which will see more trains running along the tracks from Mill Woods to Downtown to help drivers and pedestrians become more accustomed to how the Valley Line trains operate. • Arc update - The number of Arc cards activated reached 222,000, up by 350% from 49,092 on December 31, 2022. <ul style="list-style-type: none"> • Over 1 million taps were registered in February, with standard adult fare riders contributing to 25% of monthly taps. • The majority standard adult fare riders are loading their Arc purses through the myarc.ca website. <p><u>Q&A</u> With the recent collisions with testing of the LRT, who is handling repair fees? Transed or ETS? and any future traffic accidents</p> <p>Recommendation for doorway to be transparent going down the stairwell at University Transit station for clear path visibility</p> <p>ARC machine was shut off due to free fare for the Regimental funeral, confusion from riders that the machine was turned off. Is it possible to have an alternate display screen?</p>	
Councillor Emerging Issues Update	E. Rutherford
<ul style="list-style-type: none"> • No updates 	
Accessibility Advisory Committee - AAC	Z. Jabeen
<ul style="list-style-type: none"> • Board welcomed D. Rudolph liaison from Accessibility Advisory Committee (AAC) who observed during this board meeting. He will be attending the board's monthly meeting and will bring forward any questions/concerns from AAC. 	
Monthly Branch Update with Carrie	G. General
<ul style="list-style-type: none"> • G. General did not have a separate monthly meeting but met with Carrie at the Transit camp event. • Carrie was one of the presenters at transit camp and presented her ETS update. • Carrie was informed of the two next subcommittees that ETSAB will be launching in the next few months and expressed willingness to assist. 	

Topics of the Night	S. Tang
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- A. Gregory presentation on EIS Planning & Scheduling
- Final update on subcommittee report Youth Safety & Security on transit
- Transit camp hosted by Clr Janz
- Both sub committee working on final report
- D. Rudolph (AAC) joined ETSABs meeting

Motion to Adjourn 7:31pm

CHAIR SIGN-OFF 