

# On Demand Transit

## SENIORS' RESIDENCE SERVICE

On Demand Transit connects select neighbourhoods, large seniors' residences and attractions to Edmonton's regular bus and LRT network seven days a week.

Seniors' residence sites with On Demand Transit service and their designated transit hub locations are listed to the right.

### How to book an On Demand Transit trip:

- + Call the **On Demand Transit call centre** at **780-496-2400** to speak with a live agent during service hours
- + Book online at [edmonton.ca/OnDemandTransit](http://edmonton.ca/OnDemandTransit)
- + Ask an operator in an **On Demand Transit bus** to book your trip

### Hours of Seniors Service

<b>Monday – Friday</b>	7 a.m. to 7 p.m.
<b>Saturday</b>	9 a.m. to 4 p.m.
<b>Sunday (&amp; holidays)</b>	9 a.m. to 4 p.m.

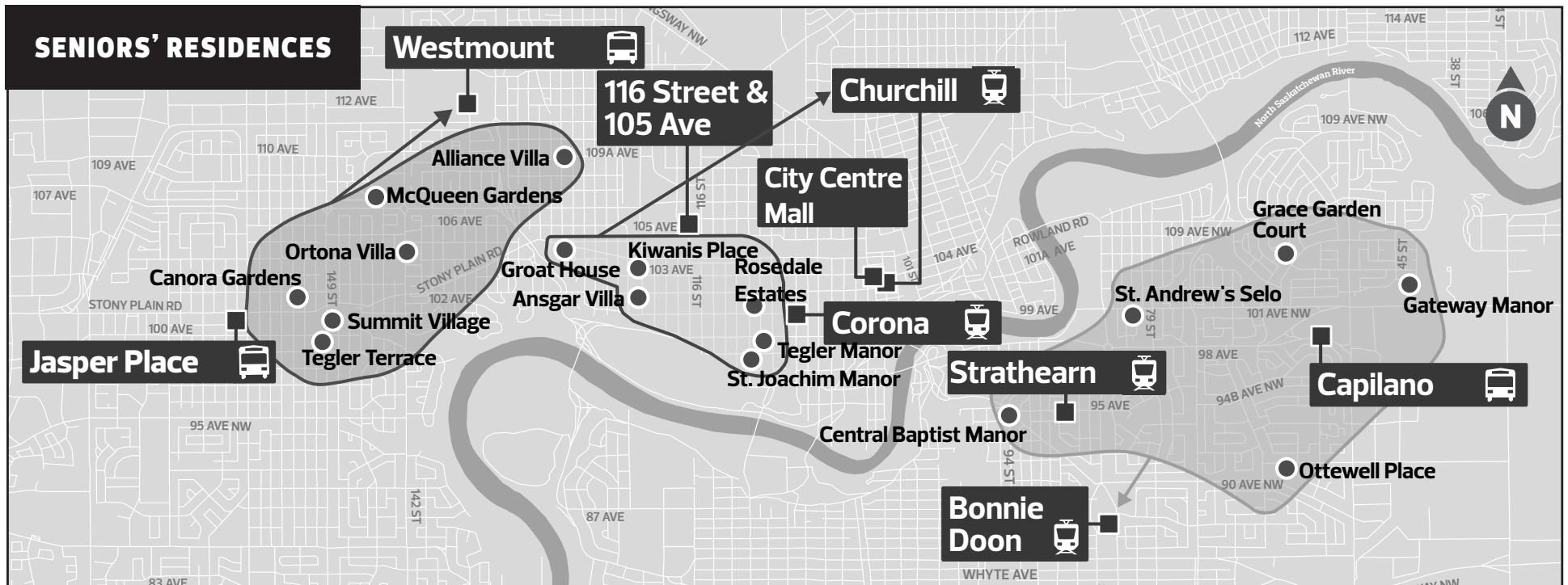
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Seniors' Residences	Transit Hubs	Phone
<ul style="list-style-type: none"> <li>+ Alliance Villa (12620 109 Avenue)</li> <li>+ Canora Gardens (10160 151 Street)</li> <li>+ McQueen Gardens (14311 McQueen Road)</li> <li>+ Ortona Village (10421 142 Street)</li> <li>+ Summit Village (10041 149 Street)</li> <li>+ Tegler Terrace (9918 149 Street)</li> </ul>	<ul style="list-style-type: none"> <li>+ Jasper Place Transit Centre</li> <li>+ Westmount Transit Centre</li> </ul>	<ul style="list-style-type: none"> <li></li> <li></li> </ul>
<ul style="list-style-type: none"> <li>+ Ansgar Villa (10170 120 Street)</li> <li>+ Kiwanis Place (10330 120 Street)</li> <li>+ Rosedale Estates (10101 111 Street)</li> <li>+ Rosedale in the Park (10107 111 Street)</li> <li>+ St. Joachim Manor (11020 99 Avenue)</li> <li>+ Tegler Manor (9943 110 Street)</li> <li>+ Groat House (12627 Stony Plain Road)</li> </ul>	<ul style="list-style-type: none"> <li>+ 116 Street &amp; Jasper Avenue</li> <li>+ Corona LRT Station (connect to Capital/Metro Line LRT)</li> <li>+ Churchill LRT Stop (connect to Valley/Capital/Metro Line LRT)</li> <li>+ 102a Avenue (City Centre Mall)</li> </ul>	<ul style="list-style-type: none"> <li></li> <li></li> <li></li> <li></li> </ul>
<ul style="list-style-type: none"> <li>+ Central Baptist Manor (9403 95 Avenue)</li> <li>+ Gateway Manor (4215 102 Avenue)</li> <li>+ Grace Garden Court (6303 104 Avenue)</li> <li>+ Ottewell Place (6207 92 Avenue)</li> <li>+ St. Andrew's Selo (8025 101 Avenue)</li> </ul>	<ul style="list-style-type: none"> <li>+ Bonnie Doon LRT Stop (connect to Valley Line LRT)</li> <li>+ Capilano Transit Centre</li> <li>+ Strathearn LRT Stop (connect to Valley Line LRT)</li> <li>+ Edmonton Public Library (Idylwylde Branch)</li> </ul>	<ul style="list-style-type: none"> <li></li> <li></li> <li></li> <li></li> </ul>

# On Demand Transit

Edmonton  
Transit  
Service

Edmonton



## INFORMATION

### Customer Service

Detailed information about how to use On Demand Transit is available at [edmonton.ca/OnDemandTransit](http://edmonton.ca/OnDemandTransit) or by calling **780-496-2400**.

If you have any concerns about On Demand Transit, please call the On Demand Transit call centre at **780-496-2400**.

### TTY

**780-944-5505**

Call **780-944-5505** to contact the On Demand Transit call centre to book a trip.

### Transit Watch

**780-442-4900**

Report safety concerns, like harassment, disorder or suspicious behaviour directly to ETS security personnel. Text or call **780-442-4900**, anytime. ETS will respond and may dispatch appropriate security staff, if needed.

### Traveling with mobility aids and children

All On Demand Transit shuttles are **fully accessible** and are **equipped with two built-in child safety seats**. Please identify at the time of booking if you require space for a wheelchair, mobility scooter, walker or stroller, or require the use of a child safety seat.

If your child weighs less than 20 pounds/9 kilograms, you must bring an infant carrier.

### Arrive on time

Look for the bus ID number (located above the door, driver window, rear door and front windshield) at your pick-up spot to make sure you board the right vehicle. Your bus arrival time will be provided to you when you book and you can track your bus in real time if you book through the On Demand Transit app. If you need to cancel your trip, please call **780-496-2400** at least 20 minutes before your scheduled pickup time.