



On Demand Transit shuttle

On Demand Transit connects select neighbourhoods, large seniors' residences and attractions to Edmonton's regular bus and LRT network seven days a week.

Simply book a trip and a bus will be scheduled to pick you and other riders up between pick-up spots in your community and designated transit hubs.

Neighbourhood service

Monday – Friday 6 a.m. to 10 p.m.
Saturday 9 a.m. to 7 p.m.
Sunday 10 a.m. to 6 p.m.

Seniors service

Monday – Friday 7 a.m. to 7 p.m.
Saturday 9 a.m. to 4 p.m.
Sunday 9 a.m. to 4 p.m.

Riverdale Service

Monday – Friday 6 a.m. to 7 p.m.
Saturday 9 a.m. to 4 p.m.
Sunday 9 a.m. to 4 p.m.

Keswick & Glenridding Service

Monday – Friday Route 729
Saturday 9 a.m. to 7 p.m.
Sunday 10 a.m. to 6 p.m.

* The Stop Request program is available for On Demand Transit. After 6 p.m., if you would like to get off the bus at a safe location other than your designated drop off spot, please let the operator know.

HOURS OF SERVICE





On Demand Transit

Revised: August 31, 2025

Neighbourhood and Seniors' Residence Service



For more information, visit edmonton.ca/OnDemandTransit

-  /takeETS
-  @edmontontransit
-  x.com/takeETSalert
-  ETS Connect

Edmonton
Transit
Service



Planning a Trip With Connections to Bus and LRT

If your trip includes On Demand Transit, use the third-party Transit app to plan your trip. When the Edmonton On Demand Transit app is installed on your mobile device, you will be able to book a trip in the Transit app.

Other trip planning tools do not include On Demand Transit at this time.

Customer Service

Detailed information about how to use On Demand Transit is available at edmonton.ca/OnDemandTransit or by calling **780-496-2400**.

If you have any concerns about On Demand Transit, please call the On Demand Transit call centre at **780-496-2400**.

Transit Watch

Report safety concerns, like harassment, disorder or suspicious behaviour directly to ETS security personnel. Text or call **780-442-4900**, anytime. ETS will respond and may dispatch appropriate security staff, if needed.

TTY Service

Call **780-944-5505** to contact the On Demand Transit call centre to book a trip.

INFORMATION

How to book a trip

- + Use the **Edmonton On Demand Transit app** on your smartphone to take advantage of vehicle tracking, push notifications and text messages
- + Book online at edmonton.ca/OnDemandTransit
- + Call the **On Demand Transit call centre** at **780-496-2400** to speak with a live agent during service hours

If you do not have access to a smartphone:

- + Use **On Demand Transit** phones at select transit hubs (locations are identified in the tables next to the maps) to contact the **On Demand Transit** call centre.
- + Ask an operator in an **On Demand Transit bus** to book your trip

Traveling with mobility aids and children

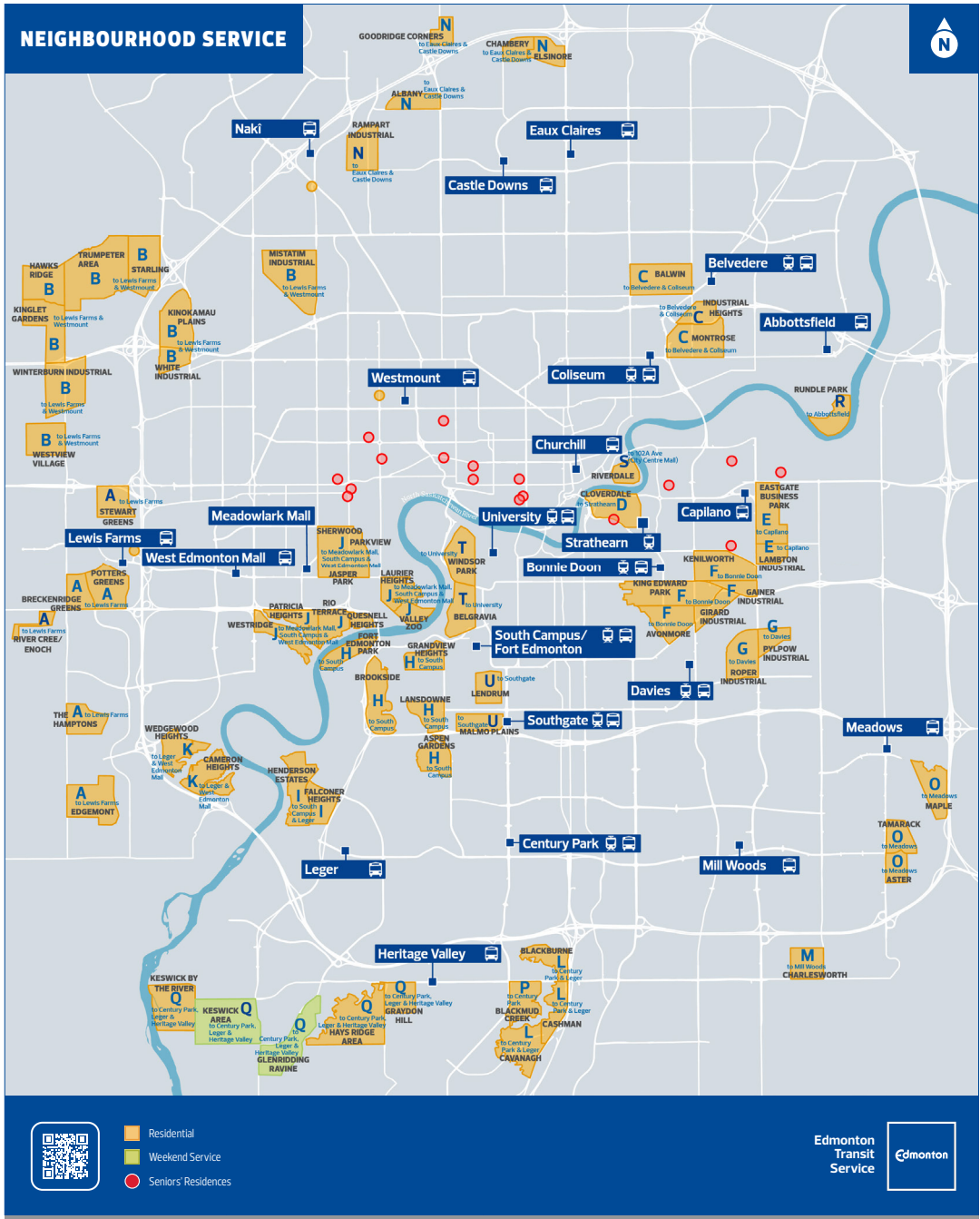
All On Demand Transit shuttles are **fully accessible** and are **equipped with two built-in child safety seats**. Please identify at the time of booking if you require space for a wheelchair, mobility scooter, walker or stroller, or require the use of a child safety seat. If your child weighs less than 20 pounds/9 kilograms, you must bring an infant carrier.

Arrive on time

Look for the bus ID number (located above the door, driver window, rear door and front windshield) at your pick-up spot to make sure you board the right vehicle. Your bus arrival time will be provided to you when you book and you can track your bus in real time if you book through the On Demand Transit app. If you need to cancel your trip, please call 780-496-2400 at least 20 minutes before your scheduled pickup time.

Note: In fairness to other riders, your account may be suspended if you cancel late or do not show up for your bookings too many times.

BOOKING A TRIP

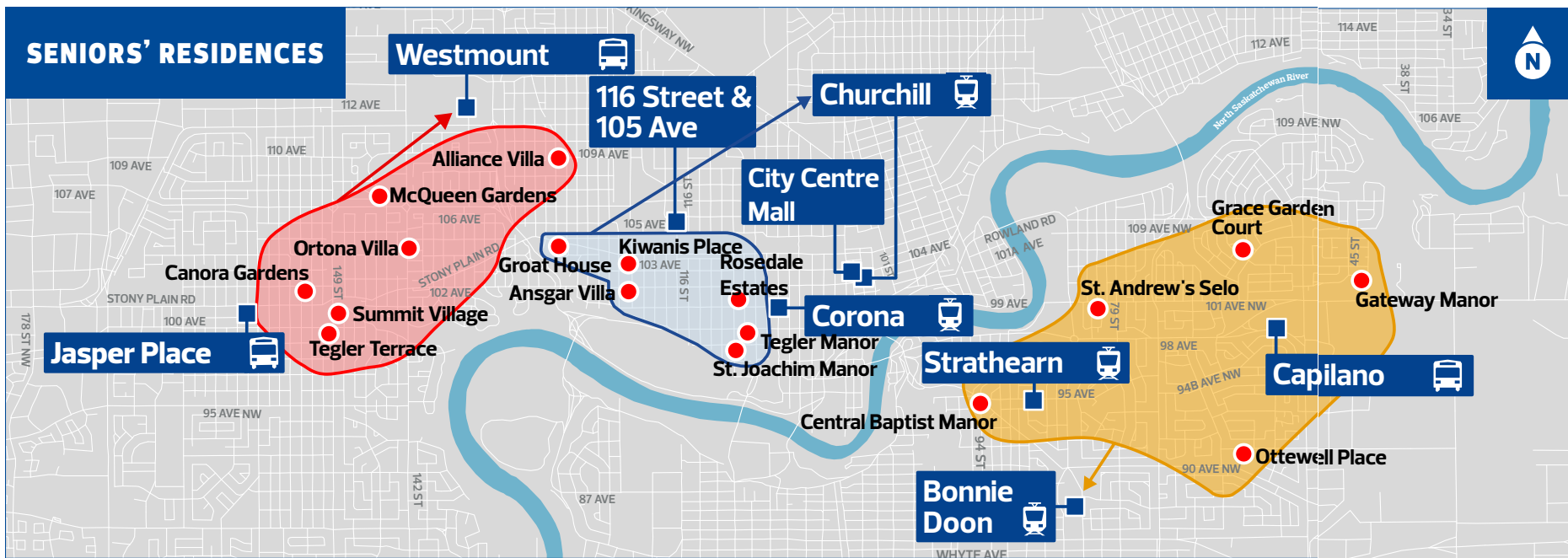


Zone	Transit Hub(s)	Phone	Neighbourhood
A	Lewis Farms Transit Centre	☑	<ul style="list-style-type: none"> Breckenridge Greens Edgemont (portion) Potter Greens Stewart Greens The Hamptons (Hope Road) River Cree / Enoch
B	Westmount Transit Centre Lewis Farms Transit Centre	☑ ☑	<ul style="list-style-type: none"> Hawks Ridge Kinokamau Plains Industrial (portion) Mistatim Industrial (portion) Starling Trumpeter Westview Village Winterburn Industrial (portion)
C	Coliseum Transit Centre/LRT Station Belvedere Transit Centre/LRT	☑ ☑	<ul style="list-style-type: none"> Balwin Montrose Industrial Heights
D	Strathearn LRT Stop	☑	<ul style="list-style-type: none"> Cloverdale
E	Capilano Transit Centre	☑	<ul style="list-style-type: none"> Eastgate Business Park (portion)
F	Bonnie Doon LRT Stop	☑	<ul style="list-style-type: none"> Avonmore Gainer Industrial Girard Industrial Kenilworth King Edward Park
G	Davies Transit Centre/LRT Station	☑	<ul style="list-style-type: none"> Roper Industrial (portion) Weir Industrial (portion)
H	South Campus Transit Centre/ LRT Station	☑	<ul style="list-style-type: none"> Aspen Gardens Brookside Fort Edmonton Park Grandview Heights Landowne
I	Leger Transit Centre South Campus Transit Centre/LRT Station	☑ ☑	<ul style="list-style-type: none"> Leger Heights Henderson Estates
J	South Campus Transit Centre/ LRT Station Meadowlark Shopping Centre West Edmonton Mall Transit Centre	☑ ☑ ☑ ☑	<ul style="list-style-type: none"> Jasper Park Laurier Heights Parkview Quessnell Heights Rio Terrace Sherwood Valley Zoo Westridge
K	Leger Transit Centre West Edmonton Mall Transit Centre	☑ ☑	<ul style="list-style-type: none"> Cameron Heights Wedgewood Heights
L	Century Park Transit Centre/ LRT Station Leger Transit Centre	☑ ☑ ☑	<ul style="list-style-type: none"> Blackburne Cashman Cavanagh
M	Mill Woods Transit Centre	☑	<ul style="list-style-type: none"> The Hills at Charlesworth
N	Eaux Claires Transit Centre Castle Downs Transit Centre	☑ ☑	<ul style="list-style-type: none"> Albany Chambery Elsinore Northwest Police Campus Rampart Industrial
O	Meadows Transit Centre	☑	<ul style="list-style-type: none"> Aster Tamarack Maple
P	Century Park Transit Centre/LRT Station Heritage Valley Transit Centre	☑ ☑	<ul style="list-style-type: none"> Blackmud Creek
Q	Century Park Transit Centre/ LRT Station Leger Transit Centre Heritage Valley Transit Centre	☑ ☑ ☑ ☑	<ul style="list-style-type: none"> Glendriding Ravine Graydon Hill Hays Ridge Keswick
R	Abbottsfield Transit Centre	☑	<ul style="list-style-type: none"> Rundle Park
S	102A Ave (City Centre Mall) Churchill LRT Stop	☑	<ul style="list-style-type: none"> Riverdale
T	University Transit Centre	☑	<ul style="list-style-type: none"> Windsor Park Belgravia
U	Southgate Transit Centre	☑	<ul style="list-style-type: none"> Lendrum Malmo Plains

NEIGHBOURHOOD SERVICE



No phone available ☐
Phone available ☑
Subject to change without notice



Seniors' Residences	Transit Hubs	Phone	Seniors' Residences	Transit Hubs	Phone	Seniors' Residences	Transit Hubs	Phone
<ul style="list-style-type: none"> + Alliance Villa (12620 109 Avenue) + Canora Gardens (10160 151 Street) + McQueen Gardens (14311 McQueen Road) + Ortona Village (10421 142 Street) + Summit Village (10041 149 Street) + Tegler Terrace (9918 149 Street) 	<ul style="list-style-type: none"> + Jasper Place Transit Centre + Westmount Transit Centre 	<ul style="list-style-type: none"> ☑ ☑ 	<ul style="list-style-type: none"> + Ansgar Villa (10170 120 Street) + Kiwanis Place (10330 120 Street) + Rosedale Estates (10101 111 Street) + Rosedale in the Park (10107 111 Street) + St. Joachim Manor (11020 99 Avenue) + Tegler Manor (9943 110 Street) + Groat House (12627 Stony Plain Road) 	<ul style="list-style-type: none"> + 116 Street & Jasper Avenue + Corona LRT Station (connect to Capital/Metro Line LRT) + Churchill LRT Stop (connect to Valley Line LRT) + 102a Avenue (City Centre Mall) 	<ul style="list-style-type: none"> ⊗ ☑ ⊗ ⊗ 	<ul style="list-style-type: none"> + Central Baptist Manor (9403 95 Avenue) + Gateway Manor (4215 102 Avenue) + Grace Garden Court (6303 104 Avenue) + Ottewell Place (6207 92 Avenue) + St. Andrew's Selo (8025 101 Avenue) 	<ul style="list-style-type: none"> + Bonnie Doon LRT Stop (connect to Valley Line LRT) + Capilano Transit Centre + Strathearn LRT Stop (connect to Valley Line LRT) + Edmonton Public Library (Idylwyde Branch) 	<ul style="list-style-type: none"> ⊗ ☑ ⊗ ☑

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