SERVING EDMONTONIANS: SERVICES AND SUBSERVICES

RECREATION AND CULTURE
- Events Service
- Events Hosting and Attraction
- Interment and Perpetual Care Service
- Cemetery Sales and Operations
- Recreation and Cultural Programming Service
- Attractions
- Recreation and Sports Centres
- River Valley Parks
- Recreational and Sport Facility Access Service
- Community Centres
- Golf Course Operations and Programming
- Partnership Development and Support
- Stadiums and Sports Fields

SOCIAL SUPPORT
- Affordable Housing and Homelessness Service
- Housing
- Social Systems Navigation and Support Service
- Community Collaboration and System Change
- Individual Care
- CIVIC SERVICES
- Census Service (Pseudo-Census)
- Customer Access Service 311
- Service Centre
- Election Service
- Elections
- Municipal Administrative Tribunals Service
- Tribunals
- Municipal Governance Service
- Civic Agencies
- Corporate Memberships
- Councillor’s Office Liaison Team
- Governance and Legislative Services
- Office of the Integrity Commissioner
- Records Access Service
- Access and Privacy Records Management
- PUBLIC SAFETY
- Animal Welfare Service
- Bylaw and Provincial Act Enforcement Service
- Safety Codes Compliance and Enforcement
- Zoning Inspections and Enforcement
- Community Safety Service
- Community Safety Clean Up
- Community Safety Prevention and Response
- Fire Investigation Service
- Fire Investigation
- Fire Prevention, Inspection and Enforcement Service
- Fire Prevention, Inspection and Safety Education
- Fire Rescue Service
- Accreditation and Continuous Improvement
- Emergency Event Response
- Emergency Systems Support
- Engineering, Learning and Innovation
- Fire Dispatch
- Logistics Management
- Professional and Technical Development
- Recruitment and Community Outreach
- Workplace Safety, Mental and Physical Health
- Pet Licensing Service
- Pet Licensing
- Safety Code and Inspection Service
- Building Permits and Inspections
- Traffic Safety Service
- Automated Enforcement
- Safe Mobility Engineering
- Fire Prevention Inspection and Safety Education
- Community Development
- Community and Neighbourhood Services
- Community and Neighbourhood Capacity Building
- Community Granting Service
- Community Grants and Funding
- MOVEMENT OF PEOPLE AND GOODS
- Active Pathways Service
- Multimode Pathway Maintenance
- Parking Service
- Off Street Parking
- On Street Parking
- Roads Service
- Bridge and Structure Maintenance
- Road Maintenance
- Snow and Ice Control
- Street Sweep
- Traffic Control
- Traffic Signals and Street Lights
- Transit Service
- Bus and Light Rail Transit (LRT)
- Paratransit
- LAND DEVELOPMENT
- Development Service
- Development Approvals
- Subdivision Coordination and Development
- Land Use Planning Service
- Planning Coordination and Operations
- Urban Growth and Open Space
- Urban Strategies
- Zoning Bylaw Maintenance
- Residential, Commercial and Industrial Land Development Service
- Land Development
- ECONOMIC DEVELOPMENT
- Business Licensing Service
- Business Licensing
- Business Retention and Investment Service
- Local Economy and Investment
- Regional Development
- Strategic and Emerging Investment
- ENVIRONMENTAL PROTECTION
- Park and Open Space Access Service
- Parks and Open Space Management
- Urban Forest Management
- Waste Collection Service
- Curbside Residential Collection
- Communal Residential Collections
- Non Residential Collection
- Waste Drop Off
- Litter Bin Collections
- Commercial Self-Haul
- Waste Education and Outreach
- Wildlife Management Service

CORPORATE PROMISE
- Working together, we enable a better life for all Edmontonians.

OUR CULTURAL COMMITMENTS
- Safe
- Helpful
- Accountable
- Integrated
- Excellent

Click on links below to view the Corporate Business Plan and the Corporate Business Plan Placement.
MANAGING THE CORPORATION: SERVICES AND SUBSERVICES

PEOPLE, RELATIONSHIPS AND PARTNERSHIPS
- Communications Service
- Brand Integration
- Communications
- Reputation
- Engagement Service
- Public Engagement and Research
- Intergovernmental and Institutional Coordination Service
- External Relations
- Intergovernmental Coordination

PROJECT AND ASSET MANAGEMENT
- Asset Management Service
- Lifecycle Management
- Property Transactions
- Corporate Property Management and Leasing Service
- Property Services
- Facility Management and Maintenance Service
- Custodial Services
- Facility Maintenance

Fleet Management and Maintenance Service
- Fleet Procurement and Fuel
- Municipal Fleet Maintenance
- Transit Fleet Maintenance

Information Technology Hardware Infrastructure Service
- Information Technology Hardware Infrastructure Operations

Infrastructure Delivery Service
- Facility Infrastructure Delivery
- LRT Expansion and Renewal
- Neighbourhoods Infrastructure Delivery
- Open Spaces Infrastructure Delivery
- Project Management Support
- Transportation Infrastructure Delivery

Infrastructure Planning and Design Service
- Engineering Services
- Facility Planning and Design

Neighbourhoods Planning and Design
- Open Spaces Planning and Design
- Renewable Energy Utility
- Transportation Planning and Design
- Warehousing and Logistics Management Service
- Warehousing and Logistics

STRATEGY AND BUSINESS
- Corporate Leadership Service
- Corporate Leadership
- Corporate Policy Development Service
- Corporate Policy Development
- Equity and Social Inclusion
- Emergency Management and Preparedness Service
- Emergency Management and Preparedness
- Internal Audit Service
- Audit

Risk Management Service
- Insurance and Claims Management

Risk Management
- Security Service
- Corporate Security
- Information Security

Strategic Management Service
- Business Planning and Performance
- Service Experience and Improvement

TECHNOLOGY AND DATA
- Archive, Artifacts and Heritage Service
- Archive, Artifacts and Heritage
- Business Solution Service
- Business Solutions
- Technology Project Management
- Technology Strategy and Planning

Data Management Service
- Data Management
- Geographic Information Systems Service
- Geospatial Information Systems and Spatial Analytics

Information Analysis Service
- Information Analysis

POSITIVE EMPLOYEE EXPERIENCE
- Employee Training and Development Service
- Corporate Learning

Human Resources Management Service
- Compensation and Classification
- Human Resources Strategic Services
- Inside Information
- Labour Relations

STRAATEGIC SERVICES
- Organization Development
- Outreach, Recruitment and Onboarding
- Payroll, Benefits and Pensions
- Respec in the Workplace

WORKFORCE SERVICES
- Workplace Health and Safety Service
- Disability Management, Wellness and Mental Health
- Occupational Health and Safety
- Safety Systems and Health

FINANCIAL SUSTAINABILITY
- Corporate Accounting and Reporting Service
- Accounts Payable
- Accounts Receivable

Environmental Stewardship
- Environmental Strategy and Policy Development Service
- Environmental and Climate Resilience
- Sustainable Waste Processing Service
- Environmental Compliance Activities
- Organics Processing

Environmental Strategy and Policy Development Service
- Construction and Demolition Waste Processing

Environmental Strategy and Policy Development Service
- Financial Planning and Analysis Service
- Corporate Budget Planning and Consolidation
- Department Financial Planning, Analysis and Reporting

LEGAL SERVICES
- Legal Services
- Taxation Services Policy and Data Quality
- Taxation Operations

PROPERTY ASSESSMENT SERVICE
- Assessment Operations

Purchasing Service
- Corporate Contract Management
- Procurement
- Taxation Service

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