

Communications and  
Engagement Department

Edmonton

February 2022 Employee Check-in

Summary Report

The City of Edmonton checks in with employees three times a year.

In February, 2022, 11 questions were asked to all City of Edmonton employees.

**299** of **362** Communications and Engagement employees responded (**82%**).

Survey results are always available online at [edmonton.ca](https://edmonton.ca).

Curious about how Glint surveys are scored? Click [here](#).

# Survey Questions

1. How happy are you working at the City of Edmonton?
2. I would recommend the City of Edmonton as a great place to work.
3. How are you doing?
4. My direct supervisor (person I report to) has meaningful discussions with me about my career development.
5. I have good opportunities to learn and grow at the City.
6. I feel free to speak my mind without fear of negative consequences.
7. I am satisfied with the City of Edmonton's response to COVID-19.
8. The City of Edmonton is doing a good job communicating COVID-19 related information to employees.



## Survey Questions

- |     |  |
|-----|--|
| 9.  | What would help you feel more supported right now? (Open-ended)  |
| 10. | If you have been working from home, what is your biggest concern as it relates to returning to the workplace? (Choose up to two options) |
| 11. | I know where to find more information about Enterprise Commons.  |



# Scores by Question



| Topic/Question  | Score | Trend  |       |       |         |    |         |    |         |    |         |    |
|---|-------|--|-------|-------|---------|----|---------|----|---------|----|---------|----|
| 1. How happy are you working at the City of Edmonton?                                   | 70    | <table border="1"> <caption>Score Trend for Question 1</caption> <thead> <tr> <th>Month</th> <th>Score</th> </tr> </thead> <tbody> <tr><td>DEC '19</td><td>71</td></tr> <tr><td>JUN '20</td><td>76</td></tr> <tr><td>DEC '20</td><td>73</td></tr> <tr><td>JUN '21</td><td>70</td></tr> </tbody> </table> | Month | Score | DEC '19 | 71 | JUN '20 | 76 | DEC '20 | 73 | JUN '21 | 70 |
| Month   | Score |  |       |       |         |    |         |    |         |    |         |    |
| DEC '19   | 71    |  |       |       |         |    |         |    |         |    |         |    |
| JUN '20   | 76    |  |       |       |         |    |         |    |         |    |         |    |
| DEC '20   | 73    |  |       |       |         |    |         |    |         |    |         |    |
| JUN '21   | 70    |  |       |       |         |    |         |    |         |    |         |    |
| 2. I would recommend the City of Edmonton as a great place to work.                     | 69    | <table border="1"> <caption>Score Trend for Question 2</caption> <thead> <tr> <th>Month</th> <th>Score</th> </tr> </thead> <tbody> <tr><td>DEC '19</td><td>73</td></tr> <tr><td>JUN '20</td><td>76</td></tr> <tr><td>DEC '20</td><td>73</td></tr> <tr><td>JUN '21</td><td>69</td></tr> </tbody> </table> | Month | Score | DEC '19 | 73 | JUN '20 | 76 | DEC '20 | 73 | JUN '21 | 69 |
| Month   | Score |  |       |       |         |    |         |    |         |    |         |    |
| DEC '19   | 73    |  |       |       |         |    |         |    |         |    |         |    |
| JUN '20   | 76    |  |       |       |         |    |         |    |         |    |         |    |
| DEC '20   | 73    |  |       |       |         |    |         |    |         |    |         |    |
| JUN '21   | 69    |  |       |       |         |    |         |    |         |    |         |    |
| 3. How are you doing?   | 58    | <table border="1"> <caption>Score Trend for Question 3</caption> <thead> <tr> <th>Month</th> <th>Score</th> </tr> </thead> <tbody> <tr><td>JUN '20</td><td>65</td></tr> <tr><td>DEC '20</td><td>61</td></tr> <tr><td>JUN '21</td><td>58</td></tr> </tbody> </table>                                      | Month | Score | JUN '20 | 65 | DEC '20 | 61 | JUN '21 | 58 |         |    |
| Month   | Score |  |       |       |         |    |         |    |         |    |         |    |
| JUN '20   | 65    |  |       |       |         |    |         |    |         |    |         |    |
| DEC '20   | 61    |  |       |       |         |    |         |    |         |    |         |    |
| JUN '21   | 58    |  |       |       |         |    |         |    |         |    |         |    |
| 4. My direct supervisor has meaningful discussions with me about my career development. | 71    | <p>Increase of 11 points since June, 2020</p>  |       |       |         |    |         |    |         |    |         |    |



## Wellness

I feel safe and secure and am supported to achieve wellness

# Scores by Question



| Topic/Question   | Score | Trend   |
|--|-------|---|
| 5. I have good opportunities to learn and grow at the City.                              | 63    |  Increase of 1 point since December, 2020  |
| 6. I feel free to speak my mind without fear of negative consequences.                   | 64    |  Increase of 5 points since December, 2020 |
| 7. I am satisfied with the City of Edmonton's response to COVID-19.                      | 76    |  Decrease of 2 points since June, 2020     |
| 8. The City is doing a good job communicating COVID-19 related information to employees. | 78    |  Decrease of 3 points since June, 2020    |



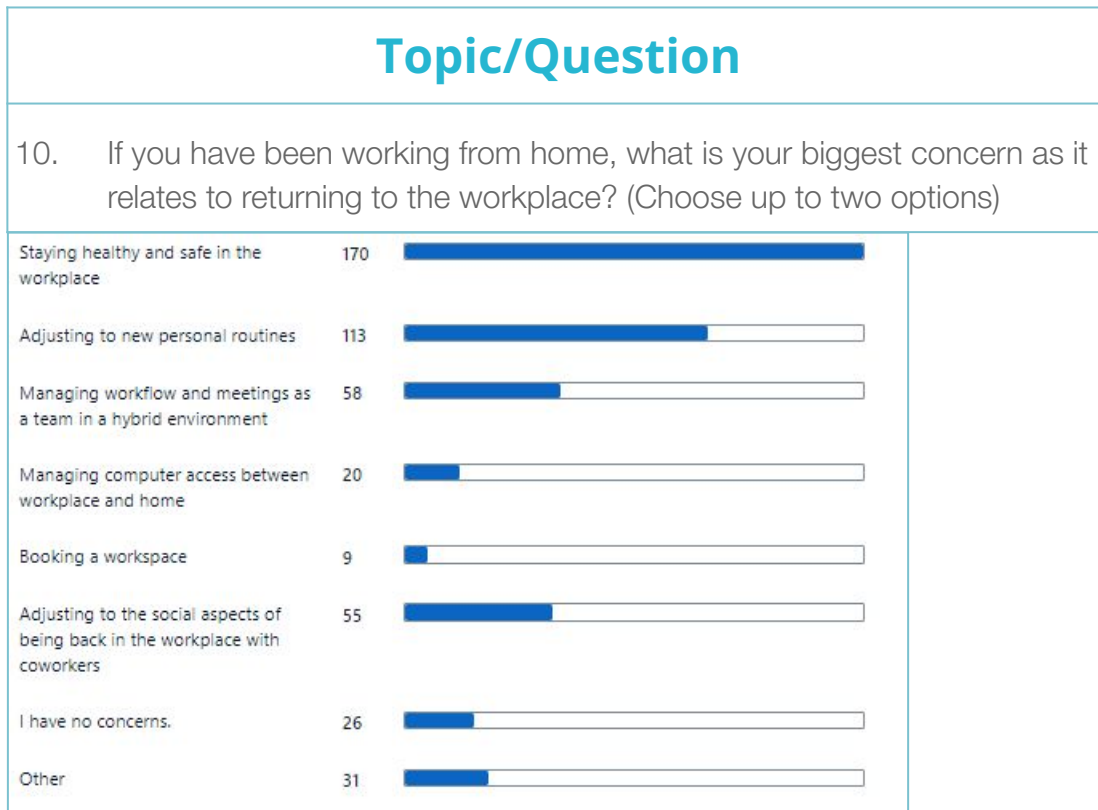
**Wellness**  
I feel safe and secure and am supported to achieve wellness



**Growth Opportunities**  
I am supported to develop my skills and accomplish my career goals



# Scores by Question



## Supportive Environment

I feel respected and recognized for my unique contributions



## Scores by Question



| Topic/Question  | Answer                                 | Percentage of Respondents |
|---|--|---------------------------|
| 11. I know where to find more information about Enterprise Commons. | Yes                                    | 69%                       |
|   | No                                     | 20%                       |
|   | I have not heard of Enterprise Commons | 11%                       |



### Supportive Environment

I feel respected and recognized for my unique contributions