What We Heard Report: Bannerman, Fraser and Kirkness Alley Renewal

ADVISE DECIDE

Engagement: May 2022 to November 2022

> SHARE YOUR VOICE SHAPE OUR CITY

Edmonton

What We Heard Report: Bannerman, Fraser and Kirkness Alley Renewal

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Project overview

The Alley Renewal program is a cost effective, long-term strategic approach to renew and rebuild alleys. This program was approved by City Council in 2018 and is focused on improving alleys across the City over the next 25 years.

The Alley Renewal program is funded by an increase to the Neighbourhood Renewal Tax Levy. This levy includes a city-wide contribution and not just a contribution from property owners with back alleys. There is no additional cost to property owners at the time of Alley Renewal.

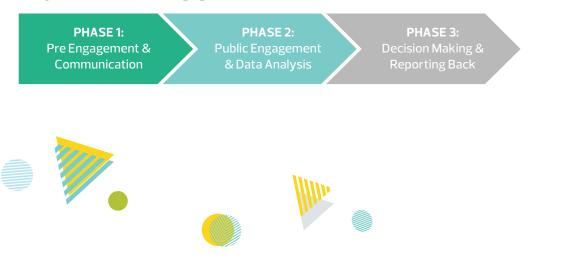
Bannerman, Fraser and Kirkness have been identified for Alley Renewal, with construction taking place in 2023. Construction phasing will be determined based on contractor resources and will consider impacts to residents, as well as coordination with other project work, including utilities.

Alley Renewal includes:

- + Reconstructing alleys with a hard surface
- + Improving surface drainage, where possible
- + Upgrading any existing alley lighting with LED bulbs
- Pruning trees/shrubs as necessary ahead of construction
- + Exploring minor enhancements to improve walking, biking and traffic safety

The addition of new alley lighting is a property owner initiated and funded Local Improvement. Information to initiate the Expression of Interest process to have lighting installed in an alley is provided online at edmonton.ca/**LocalImprovements**.

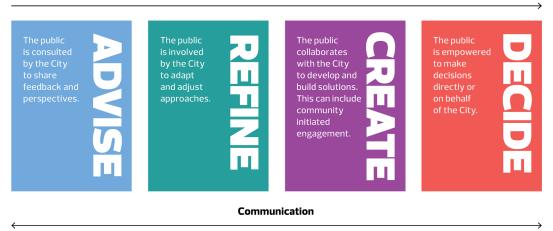
Alley Renewal Public Engagement



Public Engagement Spectrum

The City of Edmonton seeks input from Edmontonians to help guide the project. The City's Public Engagement Spectrum below shows the four levels of influence that the public can have on decisions made by the City throughout a project.

Increasing influence of the public



Project Management | Decision Making | Relationships | Capacity Building | Leadership Development

The public was invited to provide input as follows:

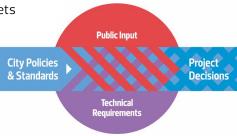
- ADVISE the Project Team about how the alley is used by residents, how it functions, the issues and opportunities to improve the user experience
- + **DECIDE** whether to add lights to their alley, through the Local Improvement Program (when applicable)

Decision making process

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The City makes decisions using a combination of policy and program information, public engagement comments, technical requirements and available funding. This process helps to ensure that the decisions we make are fiscally responsible, align with best design practices, consider the existing public and private infrastructure, land uses and activities in the neighbourhood and result in the best outcomes for our city.

City policies and programs such as the City Plan, Complete Streets Design and Construction Standards, Safe Mobility Strategy, and Winter City Strategy provide the overall direction for Alley Renewal designs. As each neighbourhood is unique, the Project Team asks for input from property owners and residents who live, work and play in the neighbourhood and considers technical aspects such as alley widths and conflicts with utilities and trees to determine the final alley design.



What we asked and how we asked

The engagement process informed property owners and residents about the Alley Renewal program and gathered input to inform the alley designs and construction plan. The Alley Renewal Project Team organized an opportunity for the public to learn about the Alley Renewal project objectives and scope and to provide input during the Public Engagement and Data Analysis phase.

Public Engagement and Data Analysis - May 2022

Purpose:

- + Gather local knowledge on concerns and suggestions for improvements
- + Gather local knowledge on private property impacts (for construction mitigation strategies)
- + Inform about the Local Improvement opportunity and process for property owners to decide about adding lights to their alley

Engagement opportunities

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FEEDBACK FORM

 An online feedback form was available to the public from May 2 to 23, 2022 asking respondents to **ADVISE** on how their alley functions and is used, specific issues and concerns about the alley and potential impacts of Alley Renewal construction on their property. There were 16 respondents



CONVERSATIONS WITH RESIDENTS AND PROPERTY OWNERS

+ Emails and phone calls were received from property owners and responded to by Project Team members



PROJECT WEBPAGE

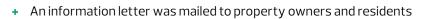
- Residents were invited to sign up for project email updates at edmonton.ca/BannermanFraserKirkness
- Overall there were 116 views of the project webpage to view documents and read multiple project pages

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COMMUNICATION TACTICS

To inform the neighbourhoods about Alley Renewal, the engagement opportunity and the alley lighting Local Improvement opportunity, the following tactics were used:

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- Project email updates were sent to subscribers
- + An information booklet and the survey link were shared on the project webpage
- An email was sent to the community leagues in each neighbourhood, which also
 offered the opportunity to meet, if desired

Decision Making and Reporting Back – November 2022



COMMUNICATION TACTICS

The followed tactics were used to share a project information update:

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- + Project email updates were sent to subscribers
- + An information flyer was delivered to the homes affected by Alley Renewal in each neighbourhood
- + An information booklet was shared on the project webpage

What We Heard

Edmontonians who participated in the engagement told us they mainly use their alley to drive and access their garage, parking pads or backyards. Respondents also mentioned using their alley for walking and rolling (strollers, wheelchairs and walkers) and to connect to nearby streets or alleys. Others noted uses were waste collection, connecting with cross alley neighbours and yard maintenance.

Generally, respondents welcome the project and are looking forward to having their alleys renewed as they have concerns with their current alley conditions. Concerns about possible impacts to their properties and access during construction were also noted.

Common themes among the feedback collected include:

- + Concern about drainage and water pooling
- + Rutting and potholes in the existing pavement are problematic
- + The impact of heavy trucks on the pavement
- + Shortcutting and speeding around the school in Fraser

Next steps

The project team will consider comments received as the project moves forward with Alley Renewal design. The final design and construction information will be shared with the public in spring 2023.

Alley Renewal construction is scheduled to begin in spring 2023.

Stay informed

Visit edmonton.ca/BannermanFraserKirkness for more project information.

edmonton.ca/BannermanFraserKirkness

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