

# Emergency Medical Travel Plan

*Emergency Medical Benefits are provided as a result of a medical emergency due to an unforeseen accident or illness which occurs outside the eligible plan member's or eligible dependent's province of residence.*

The maximum benefit payable for Out-of-Province/Out-of-Country Emergency Travel is \$5,000,000 per eligible member or dependent, per incident. Your Alberta Blue Cross® ID card contains the information you will need to use the emergency medical travel plan. Keep your card with you at all times while travelling and contact the Travel Assist line immediately if you or a family member requires medical attention.

## TRAVEL ASSISTANCE

In the event of a medical emergency, contact must be made with the travel assistance service within 24 hours. The Travel Assistance service contact information is on the back of your Alberta Blue Cross ID card.

### TRAVEL ASSISTANCE PROVIDES THE FOLLOWING SERVICES

- Assist in locating an appropriate health care professional, clinic or hospital.
- Confirm coverage and coordinate payment to the hospital or health care professional.
- Supervise the medical treatment and keep the plan member's family informed.
- Arrange the transportation of a family member to the patient's bedside or to identify the deceased.
- Arrange for transportation home of the patient, if medically necessary.
- Provide emergency response in most major languages.
- Assist in contacting the plan member's family, business partner or family health care professional.

- Coordinate the safe return home of dependent's, if the plan member or spouse is hospitalized.
- Arrange the transmission of urgent messages to family members or business partners.
- Provide referral to legal counsel in the event of a serious accident.
- Coordinate claims processing and negotiate health care provider discounts.
- Provide pre-departure information concerning visas and vaccinations.

### VEHICLE SERVICES\*

\$1,000 per incident for return of vehicle.

### RESTRICTIONS

Out-of-Province/Out-of-Country emergency travel benefits will only cover the first 30 days per trip and terminate at age 70.

*\*For further information, contact Travel Assist at the time of the incident to confirm the conditions of coverage.*

## BENEFITS INCLUDED

### CO-PAYMENT

100%.

### BENEFIT PERIOD

30 days.

### MAXIMUM

\$5,000,000 in Canadian funds per person per year.

### ACCIDENTAL DENTAL

\$2,000 per Participant per accident to natural teeth.

### AIR AMBULANCE

Included.

### AMBULANCE SERVICES

To the nearest qualified medical facility.

### CREMATION OR BURIAL

Cost of cremation or burial at place of death, to a maximum of \$2,500.

### DENTAL PAIN RELIEF

\$300 per person per trip.

### DIAGNOSTIC SERVICES

Laboratory services, x-rays, blood and blood plasma.

### DRUGS

Included.

### EXPENSES TO VISIT THE COVERED PERSON\*

One round trip economy airfare.

### HOSPITAL ACCOMMODATION

Included.

### INCIDENTAL EXPENSES\*

\$50 per day to a maximum of \$500 per inpatient per hospital stay.

### MEALS AND ACCOMMODATIONS\*

\$250 per day per person to a maximum of \$2,500 per incident for unavoidable additional expenses when remaining with a sick or injured travelling companion.

### MEDICAL AIDS

Included (*casts, canes, crutches, slings, splints, trusses, temporary wheelchair rental, and walkers*).

### MEDICAL EVACUATION

Included (*air ambulance and repatriation*).

### NURSING CARE

On the written order of a physician during and following hospitalization.

### OUTPATIENT EXPENSES

Included.

### PARAMEDICAL PRACTITIONERS

*Chiropractor* \$300 per person per trip, *chiropractist/podiatrist* \$300 per person per trip, *physiotherapist* \$300 per person per trip.

### PHYSICIANS AND SURGEONS FEES

Included.

### RETURN OF DECEASED\*

Cost of preparation and homeward transportation to province of residence, excluding the cost of a coffin, to a maximum of \$7,000.

## QUESTIONS?

Please refer to your Benefits at a Glance document posted on the City of Edmonton website or contact the Alberta Blue Cross customer service by phone at 1-800-661-6995 (toll free), Monday to Friday 6 a.m. to 6 p.m. (MT) or visit our website at [ab.bluecross.ca](http://ab.bluecross.ca).



©\*\*The Blue Cross symbol and name are registered marks of the Canadian Association of Blue Cross Plans, an association of independent Blue Cross plans. Licensed to ABC Benefits Corporation for use in operating the Alberta Blue Cross Plan. ©Blue Shield is a registered trade-mark of the Blue Cross Blue Shield Association. GR22-024 2022/06