What happens after I’ve been bitten?

- Alberta Health Services will enforce a quarantine process for the dog if a person’s skin is broken.
- Animal Care & Control Officers investigate the incident.
- Owners may receive a warning notice, fines and education to prevent future bites.
- The dog may be deemed restricted and its owner must then follow strict regulations and licensing provisions.

Contact Us

Animal Care & Control Centre
13550 - 163 Street
Edmonton, AB
T5V 0B2

Phone: 311 or if outside Edmonton
780-442-5311
Know the bylaw rules.
As a pet owner, you are responsible for preventing your dog from chasing, attacking or biting people or other animals.

Why do some dogs bite?
Dogs bite out of fear, to protect something, to establish their dominance, or because they are in pain or injured.

How do I know if a dog will bite?
If a dog is crouching, growling, baring teeth or circling you, it may be preparing for an attack.

How can I prevent a bite?
- Watch the dog’s signals and body language.
- Avoid sudden movements, particularly to the dog’s head and do not run away.
- Be wary of approaching or reaching toward unfamiliar dogs.
- If an unfamiliar dog approaches you, then stand motionless with your fists tucked under your chin and avoid direct eye contact.
- Do not surprise or move toward a dog protecting food, its owner or its territory.

Need our help?
If you are concerned about a dog in your area:
- Let the owner know you have concerns.
- Register a complaint with the Animal Care & Control Centre if the problem is not resolved.
- To register concerns and for information, visit [www.edmonton.ca/pets](http://www.edmonton.ca/pets) or contact 311.

How do I greet an unfamiliar dog with its owner?
- Ask the owner’s permission to pet their dog.
- Let the dog sniff you, but try to keep your hands away from its face.
- Pet the dog under its chin; this is less threatening than petting its head.

What can I do during an attack?
- Feed the dog something to bite like a purse, bag or jacket.
- Put a barrier between yourself and the dog such as a bike, table or tree.
- If you fall or are knocked to the ground, lay face down, protecting your head and ears.
- Remain motionless and quiet until the dog is gone.

What can I do after an attack?
- Wash the wound with soap and water.
- Loosely cover the wound with gauze.
- Immediately contact your doctor or 911 to seek medical care.
- Contact the Animal Care & Control Centre to report the bite.
- Be prepared to report the date, time and place of the incident; where you were bitten; information about the dog and its owner, and the sequence of events.