Updates from Homewood Health

Homewood Health has suspended all face-to-face counselling and has moved to implement telephonic counselling services. For more information about Homewood Health, refer to the FAQ's below.

Homewood Health is a free service that is now available to ALL City of Edmonton employees including permanent, provisional, temporary and probationary employees and their families.

If you have any additional questions or are experiencing difficulty in accessing supports, please contact Lacey Ranslam 780-496-5449, John Dowds 780-496-7863, or your Disability Management Consultant.

The change in service is an effort to limit the spread of COVID-19. By moving to telephonic counselling Homewood Health has implemented an additional layer of protection for employees and their family members without interrupting access to counselling services.

Homewood Health - Employee and Family Assistance Program (EFAP) - 1-800-663-1142 provides FREE, professional, short-term, solution-focused counselling services to help employees and their families work through the difficulties that life can present.

RESOURCES AT YOUR FINGERTIPS: HOMEWOOD HEALTH - HOMEWEB

Contacting Homewood Health Frequently Asked Questions (FAQ's)