Video Call App Guidance for Remote Video Inspections (RVI)

The City of Edmonton conducts RVIs on Google Duo.

Google Duo is a video calling app that works across Android and iOS phones and tablets, smart devices, and on the web for many other devices.

Install Google Duo on an Android-based device: go to Google Play Store
Install Google Duo on an Apple-based device: go to Apple Store
Install Google Duo on a web-connected computer, laptop or chromebook: open duo.google.com on your computer, and follow instructions through the install process.

Set up Duo on any device: go to setup Google Duo

Take photos during a Duo video call: Android | iPhone/iPad