Seniors Home Supports Program
Referral Service

BACKGROUND

The Seniors Home Supports Program gives Edmonton seniors referrals to vetted service providers offering snow removal, yard help, housekeeping or minor home repair services.

Six seniors organizations participate in the Seniors Home Supports Program and coordinate the program in their districts which cover all areas of Edmonton.

The organizations screen businesses, community groups and individuals and provide referrals to these service providers when contacted by seniors.

REFERRAL PROCESS

• When seniors contact the organization that coordinates the program in their area of the city they are given referrals to a number of service providers.
• Seniors contact the service providers to discuss the work they need done and the costs. The senior then selects a service provider that fits their needs.
• Seniors are not charged for the referral but they will pay a fee to the service provider for completing the work.

SCOPE OF SERVICES

Referrals are provided to service providers which offer:

• **Snow removal**: remove snow and put down anti-slip material to cover icy spots (not chipping ice)
• **Yard help**: mow lawn and do spring/fall clean-up (not including removal of animal waste, weeding gardens or planting flowers)
• **Housekeeping**: vacuum, wash floors, clean bathrooms, do laundry, dust, clean the fridge
• **Minor home repair**: clean eaves troughs, repair gate/fence and stair/handrail, change lightbulbs, replace door knobs, repair flooring, install grab bars, clean windows (without removing windows)

www.SeniorsHomeSupports.com
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