Resource Guide



open your doors to everyone

Guide to Accessibility and Universal Design for your:

- √ home
- √ community
- ✓ business
- ✓ organization





Resources have been arranged to mirror the five sections of the toolkit with the addition of three sections: General, Aboriginal and Funding. Each section has further been arranged to follow a municipal, provincial, federal, American and then international order based on the origin of the listing.



Table of Contents

Section 1:
Access to Information
1. Format of Information
A) Universal Signage and Way Finding 2
 CNIB Clearing Our Path — Accessibility
Recommendations for the Built Environment 2
Guide to Universal Access Symbols from
Ryerson University
 Graphics Arts Guild Disability Access Symbols 2
 Wayfinding Design: Hidden Barriers
to Universal Access
B) Plain Language3
 Plain Language Association International 3
 Clear Language and Design (CLAD)
Using People First Language
C) Multiple Formats
CNIB Clear Print Accessibility Guidelines 4
Web Accessibility Initiative (WAI)4
• Digital Accessibile Information System (DAISY) 4
Communication Access
Realtime Translation (CART)
• Voiceprint 5





 Mobility International USA — Accessibility
Communication for People Who Are Deaf or
Hard of Hearing — United States 5
2. Provision of Information6
A) Advocacy and Awareness6
 Alberta Association for Community Living (AACL) . 6
 Alberta Association for Community Living —
Pocket Guide to Advocacy 6
SKILLS Society of Edmonton 6
• Lo-Se-Ca Foundation
Alberta Disabilities Forum (ADF)
 Alberta Committee of Citizens
with Disabilities (ACCD)
 Council of Canadians with Disabilities (CCD) 8
Canadian Deaf Blind Council (CDBC) 8
• Community Inclusion; Communities in Action 8
B) Accurate Portrayals9
Government of Canada Way with Words booklet 9
• Active Living Alliance Words with Dignity 9
People First of Canada 9
Myths and Facts about People with Disabilities 10
 Canadian Mental Health Association —
Understanding Mental Illness 10
 World Health Organization (WHO) International
Classification of Functioning,
Disability and Health (ICF)





•	International Labour Organization	
	Media Guidelines for the Portrayal of Disability	10
C)	Learning, Education and Training	11
•	Alberta Education Special Education	11
•	Learning Disabilities Association of Alberta (LDAA)	11
•	Inclusive Education Canada	11
•	Elves Special Needs Society	12
•	Get Ready for Inclusion Program (GRIT)	12
•	Alberta Learning Information Service Planning for Post Secondary — Information for Students with Disabilities	12
•	Accommodating Learners with Disabilities in Post-Secondary Education in Alberta: A Review of Policies, Programs and Support Services	12
•	University of Alberta Accessibility to Campus Life	13
•	Norquest Disability Support Services	13
•	NAIT Services for Students with Disabilities	13
•	Canadian Mental Health Association:	
	Your Education — Your Future	13
•	National Educational Association of Disabled Students (NEADS)	14
•	Bridges Support Services	
	The Canadian Hard of Hearing Association —	
	Edmonton Branch	14





Section 2:
Safety And Support Services15
1. Personal Supports16
 Alberta Health Services —
I Can Centre for Assistive Technology (ICCAT) 16
 Alberta Health Services — Seating Service 16
• Red Cross Health Equipment Loan Program 16
• Easter Seals Equipment and Support Services 17
 Association of Translators
Interpreters Alberta (ATIA) 17
 Alberta College of Speech and
Language Pathologists
 NEW: Alberta Health Services –
Speech-Generating Communication Devices 18
 Service Dogs for Albertans with Disabilities 18
• Dogs with Wings
• Guide Dogs
 Government of Canada Assistive Technology Links19
 The Association of Visual Language
Interpreters of Canada (AVLIC)
2. Personal Safety
 Gateway Association for Community Living —
Crisis Contact List
 Government of Alberta Office of
the Public Guardian
 Government of Alberta Abuse of
Persons with Disability Information 20





Spinal Cord Injury Canada (formerly Canadian Paraplegic Association) Fire Safety for Papple with Disabilities Kit. 21
 People with Disabilities Kit
 United States Fire Administration — Fire Safety Fact Sheet for People with Disabilities and their Caregivers
Home Safety Council — United States
 3. Disaster and Emergency Preparedness22 City of Edmonton — Office of Emergency Preparedness Emergency Guide
 Government of Canada Family Emergency Plans 22
 Ontario Emergency Preparedness Guide for People with Disabilities/Special Needs
 National Organization on Disability Disaster Readiness Tips — United States 22
 Federal Emergency Management Agency (FEMA) — Individuals with Special Needs Special Plans — United States
 "Unsafe Refuge: Why Did So Many Wheelchair Users Die on Sept. 11? The Evacuation of Those in Wheelchairs During 9/11"
Duning 3/11 Zo





Section 3: Government of Alberta Jobs and Services for Government of Alberta Disability Related • Employabilities Alberta 26 • Goodwill Industries Alberta 27 Distinctive Employment Counseling Services of Alberta (DECSA) 27 • Selections Career Support Services 27 Alberta Human Rights — Information on Building an Inclusive Workplace 28 • Disability-Related Policy in Canada 28 Canadian Council on Social Development — Disability in the Labour Market: Conference Board of Canada — Tapping the Talents of People with Disabilities . . . 29 Canadian Human Rights Commission — A Place for All: A Guide to Creating an





S	Canadian Hearing Society — Breaking the Sound Barriers: Employing People Who are	
	Deaf, Deafened or Hard of Hearing. A Guide for Employers	29
	National Institute of Disability Management and Research (NIDMAR)	29
	National Organization on Disability (NOD) — United States	30
	Business Disability Forum Formerly: Employers Forum on Disability – United Kingdom	30
• G	Sovernment of Alberta — What Works:	
• G	Career Building Strategies for Diverse Groups Government of Alberta — Tip Sheet:	
	lob Interviews for Persons with Disabilities	
_	Government of Canada Human Resources' Vork Readiness Program	31
• C	Canadian Society for Social Development (CSSD)	32
• T	he Neil Squire Society	32
• B	Bridges Support Services	32
	The Canadian Hard of Hearing Association —	32





3. Business Development3	3
• Community Futures Network Alberta (CFNA) 3	3
Guide to Planning Inclusive Meetings — Knowing your Participants	3
Western Economic Diversification Canada 3	3
Association of Canadian Professionals with Disabilities	84
Canadian Society for Social Development — Business Abilities	84
Government of Canada — Entrepreneurs with Disabilities	84
• Canada Business Services for Entrepreneurs 3	5
Bridges Support Services	5
The Canadian Hard of Hearing Association — Edmonton Branch	35
4. Marketing Products and Services3 • Government of Canada	5
Accessible Procurement Toolkit	5
 Canadian Standards Association (CSA) — Customer Service Standard for 	
People with Disabilities	6
 Canadian Hearing Society (CHS) — Employment and Employability Needs 3 	6
 Bank of Canada — Making Bank Notes Accessible for Canadians Living with 	
Blindness or Low Vision 3	6





The Institute for Human Centered Design (IHCD) - United States	
Diversity World	
Section 4:	
Physical Development And Transportation	39
1. Fully Accessible and Inclusive	40
 Built Environment	
City of Edmonton Policy C463	
	40
 City of Edmonton — Checklist for Accessibility and Universal Design in Architecture 	40
Alberta Building Code Barrier Free	
Design Guide 2008	40
City of Calgary Access Design Guidelines 2010	40
 Plan and Design for Choice: Universal 	
Design Guidelines for Outdoor Space —	
British Columbia	41
 Measuring Up the North — Accessible 	
Urban Space: A Facilitated Discussion on	
Inclusive Communities	41
Province of Ontario's Municipal	
Accessibility Toolkit	41
CNIB Clearing Our Path — Accessibility Recommendations for the Built Environment	40
Recommendations for the Built Environment	ムン





 Canadian Human Rights Commission — International Best Practices in Universal Design: 	
A Global Review4	2
 Council of Canadians with Disabilities and Canadian Association of Community Living — Building an Inclusive and Accessible Canada: Supporting People with Disabilities 4 	2
 Americans with Disabilities Act (ADA) 	
Accessibility Guidelines for Buildings and	_
Facilities — United States 4	
• United States Access Board 4	3
National Centre on Accessibility (NCA) — United States	3
 Centre for Universal Design — University of North Carolina — United States 4 	4
Centre for Inclusive Design and	
Environmental Access — United States 4	4
• United Nations Enable Design Manual 4	4
• Design for All Europe 4	5
Accesscode: A Code of Practice on	
Accessibility and Mobility — United Kingdom 4	5
 Sweden's National Property Board — 	
Accessibility, A Process 4	5
 Project "Easy Access" Stockholm — 	
A City for All — Sweden 4	6





	 Australian Heritage Commission —
	Improving Access to Heritage Buildings:
	A Practical Guide to Meeting the Needs of
	People with Disabilities — Australia 46
2. '	Transportation
	• City of Edmonton — ETS and DATS Accessibility 47
	• City of Edmonton — Disabled Parking Lot Facts . 47
	City of Edmonton —
	Disabled Parking Zone Permission 47
	• Edmonton International Airport Accessibility 47
	 Service Alberta — Parking Placard for
	Persons with Disabilities 48
	BC Transit Design Guideline for
	Accessible Bus Stops 48
	• Transport Canada: Accessible Transportation 48
	Canadian Transportation Agency —
	Taking Charge of Your Travel: A Guide for
	Persons with Disabilities 48
	 Disability Resources — Ramps, Lifts,
	and Transportation for Wheelchair Users 49
	 Accessibility for All — Eliminating Barriers
	Across Europe
3.	Housing
	Home for Life Design and
	Modification for Barrier Free Living 50
	 Capital Region Housing Corporation (CRHC)





 Edmonton Area Community Plan on 	
Housing and Supports: 2011 – 2015	50
Easter Seals McQueen Residence	51
• Innovative Housing Society (IHS)	51
• "Making Home a Safer Place, Affordably"	51
"Design for a Lifetime"	52
"Universally Welcoming"	52
 Canadian Mortage and Housing Corporation (CMHC) Accessible Housing by Design Renovations — Renovation Fact Sheets 	52
CMHC Flex Housing	53
 Department of Housing and Urban Development Residential Modelling and Universal Design: Making Homes More Comfortable and Accessible — United States	
Creating a Lifetime Home: Design Solutions — United Kingdom	53
Independent Living Institute (ILI) — Lipited Kingdom	E 1
United Kingdom	
• Living All — Europe	
/ISITABILITY	
• Larch Communities	
Visitable Housing Canada	55
 Centre for Inclusive Design and Environmental Access — Visitability Initiative 	
Project — United States	56





 Concrete Change visitability — United States . 	56
AGE FRIENDLY DESIGN	
 City of Edmonton — Making our Houses Lifeld Homes: Accessible Housing for Seniors 	•
City of Edmonton: Aging in Place —	
A Neighbourhood Strategy	57
 City of Edmonton — Edmonton Seniors Declaration	57
 City of Edmonton — Aging in Place: 	
Edmonton's Approach	57
 World Health Organization — Global Age Friendly City Guide	58
g , ,	
Section 5:	
Leisure, Sports And Tourism	59
1. Social and Cultural Contribution	60
Social	60
Camp He Ho Ha	60
Easter Seals Camp Horizon	60
Zajac Ranch for Children	60
Adaptabilities	61
 Gateway Association for Community Living 	61
• Excel Society	62
Winnifred Stewart Association	62
 Elizabeth Fry Society of Edmonton 	62





•	Robin Hood Association — Sherwood Park and	
	Fort Saskatchewan	63
•	McMan Youth, Family and Community Services .	63
•	Catholic Social Services Alberta Disability Service	63
•	Ability Society of Alberta (ASA)	64
•	Canadian Association for	
	Community living (CACL)	64
•	Planned Lifetime Advocacy Network (PLAN)	64
•	The Canadian Abilities Foundation	65
•	Independent Living Canada	65
•	DisAbled Women's Network (DAWN)	65
•	Canadian Centre on Disability Studies (CCDS)	66
•	Philia Dialogue on Caring Citizenship	66
•	Elections Canada Voters with Special Needs	66
•	Elections Canada "Persons with Disability and Canada's Electoral Systems:	
	Gradually Advancing the Right to Vote"	67
Cu	ıltural	
	Chrysalis Alberta Society for	
	Citizens with Disabilities Art Program	67
•	Nina Haggerty Centre for the Arts	67
•	Rapid Fire Theatre	68
	Choral Morphosis	
	Edmonton Musical Theatre	





. Recreation and Sport Contribution 69	9
City of Edmonton — Inclusive Recreation for People with Disabilities	: ()
·	
• City of Edmonton — Play Area Accessibility 69	
 Freedom Concepts — Custom Mobility Devices . 69 	9
Alberta Centre for Active Living	0
Alberta Therapeutic Recreation Association 79	0
Healthy U Alberta — Physical Activity for People with Disabilities	0
Alberta Amputee Sports and Recreation Association (AASRA)	'1
 Active Living Alliance for Canadians with a Disability (ALACD)	'1
 Recreation Your Way — A Resource Guide Designed to Help Facilitate Inclusive Recreation in Your Community	'2
All Abilities Welcome (AAW)	
The National Centre on Physical Activity	
and Disability	'3
• Canadian Deaf Sports Association (CDSA) 75	
• To Do Canada	
Tourism	4
Alberta Abilities Lodges Society (AALS)	
Vacation Without Limits	
Factor Scale Disability Travel Cards	
■ Eactor Zoale Higaniity Irayol Caroe //	/1





 Government of Canada — Access to Travel / 	5
Access Guide Canada	⁷ 5
Whistler for the Disabled	⁷ 5
• Vancouver 2010 Accessibility	⁷ 6
 Vacation Home Swapping for People with Disabilities	⁷ 6
 Society for Accessible Travel and 	
Hospitality — United States 7	⁷ 6
 European Network for Accessible Tourism 7 	7
 Lacko Castle: A More Accessible 17th Century — 	
Sweden 7	7
Additional Information	'9
1. City of Edmonton	30
People with Special Needs Support	
 Advisory Board on Services for 	
Persons with Disability8	30
 Diversity & Inclusion Framework and 	
Implementation Plan 8	30
 2. Government of Alberta	
Premiers Council on the Status of Persons with Disability	31
Family Support for Children with Picula liking (FCOD)	٠,
Disabilities (FSCD)	31





•	 Alberta Health Services Glenrose 	
	Hospital Rehabilitation Programs and Services	81
	Continuing Care Standards	82
	Blind Persons' Rights Act 2004	82
•	• Service Dog Act 2009	82
3. 0	Sovernment of Canada	82
•	Persons with Disabilities	82
•	 2009 Federal Disability Report — 	
	Advancing the Inclusion of People with	
	Disabilities	83
•	 Canadian Human Rights Commission Duty 	00
	to Accommodate	
•	Veterans Affairs Canada	83
•	• Employment Equity Act (1995)	83
4. C	Disability Organizations	84
•	 Alberta Alliance on Mental Illness and 	
	Mental Health (AAMIMH)	84
•	Alberta Brain Injury Network (ABIN)	84
•	Alberta Paraplegic Foundation (APF)	84
	Alzheimer Society of Alberta	85
	Arthritis Society of Canada	85
	• Autism Society of Edmonton Area (ASEA)	85
•	Brain Care Centre (BBC)	86
	 Canadian Mental Health Association 	
	Edmonton Region	86





Bridges Support Services	86
The Canadian Hard of Hearing Association — Edmonton Branch	87
• Canadian Paraplegic Association Alberta (CPA)	87
• CNIB	87
Connect Society of Edmonton	87
 Deaf and Hard of Hearing Society — 	
Alberta (DHHS)	88
Edmonton and Area Fetal Alcohol	
Syndrome Network	88
• Edmonton Cerebral Palsy Association (ECPA)	88
• Edmonton Down Syndrome Society (EDSS)	89
• Edmonton Epilepsy Association	89
 Centre for Autism Services Alberta Formerly: Family Linkages-Centre for Autism Services Alberta 	ta89
 Change name to: The Franklin Fund and the Amputee Coalition of Canada formalize partnership from Franklin-Northern Alberta 	
Amputee Program (NAAP)	90
• Multiple Sclerosis Society of Canada	90
• Muscular Dystrophy Canada — Western	90
Persons with Developmental Disabilities Edmonton (PDD)	91
Spina Bifida and Hydrocephalus Association of Northern Alberta (SBHANA)	91





 Spinal Cord Injury Treatment Centre Society Edmonton (SCITCS) Western Institute for the Deaf and Hard of Hearing (WIDHH) 	
 Other Information	. 92 . 92
 Disability Act (2005)	
 Resource Guide on Disability, Medical & Health Information on the Internet United States Disability Information Site 	. 93
 Mobility International USA (MIUSA) — United States	. 94 . 94
Disability Services Commission — Australia Disability Services Commission — Australia Disability Services Commission — Australia Disability Services Commission — Australia	. 95
 City of Edmonton Aboriginal Resource Office Aboriginal Edmonton Directory	





 Alberta Education - A Handbook for Aboriginal Parent of Children with Special Needs. Formerly: Aboriginal Parent Handbook for Children with Disabilities 96 	S
Canadian Paraplegic Association of Alberta, Aboriginal Services	
 Aboriginal Affairs and Northern Development Canada Formerly Indian and Northern Affairs Canada's (INAC) Assisted Living Program	
Funding Sources	
City of Edmonton Housing Programs and Support — Residential Rehabilitation Assistance Program (RRAP)	
Cornerstones: Edmonton's Plan for Affordable Housing	
City of Edmonton Community Investment Operating Grant	
City of Edmonton Bylaw Community Standards Grant	
• Edmonton Community Foundation Grants 102	
• CTV/CFRN Good Neighbour Fund 102	
Assured Income for the Severely Handicapped (AISH)	
Government of Alberta Community Spirit Grant	





Government of Alberta Community	
Initiatives Program	103
Alberta SCI Solutions Fund	104
• Alberta Gaming and Liquor Commission	104
• Easter Seals	104
Muttart Foundation Bursary	105
Government of Alberta Residential Access Modification Program (RAMP)	105
Alberta Committee of Citizens with Disabilities (ACCD) Bursaries	105
 Alberta Learning Information Services Disability Information Sheet on Funding 	106
Alberta Blue Cross Scholarships	106
• SBHANA Undergraduate Scholarships	106
• KidSport Alberta	106
Alberta Sport Recreation Parks and Wildlife Foundation	107
Alberta Aids to Daily Living	107
Community Facility Enhancement Fund — Alberta Lottery Fund	108
Community Initiatives Program — Alberta Lottery Fund	108
Alberta Culture and Community Spirit — Other Initiative Program	108





•	Alberta Paraplegic Association —	
	Spinal Cord Injury (SCI) Active Living Fund,	
	and Solutions Fund	109
•	SBHANA Support Fund	109
•	Government of Canada Tax Assistance	
	and Deduction	110
•	Registered Disability Savings Plan (RDSP)	110
•	Canada Disability Savings Grant and Bond	110
•	Canada Pension Plan (CPP) Disability Benefits .	111
•	Government of Canada	
	Enabling Accessibility Fund	111
•	Service Canada — Opportunities Fund for	
	Persons with Disabilities	111
•	Social Development Partnership	
	Program Disability Component	112
•	Enabling Accessibility Fund	112
•	Canada Summer Jobs	112
•	The Children's Ability Fund (funding is not	
	just limited to children, despite what the	
	name applies)	
•	Campbell McLaurin Foundation	113
•	CMHC Home Adaptations for	
	Seniors' Independence	113
•	CMHC Residential Rehabilitation Assistance	
	Program for Persons with Disability	
•	Canadian Heritage Athlete Assistance Program.	114
•	Can Learn	114





	National Education Association of Disabled Students Funding Opportunities (NEADS)	115
	President's Choice Children's Charity (PCCC)	
	Canadian Tire Jumpstart	
•	Ronald McDonald House Charities (RMHC) — Helping Hands Grant Program	
	General Mills Champions for Healthy Kids	
•	Oilers 50/50 Draw	116
Indov		117







Section 1: Access to Information

1. Format of Information

A) Universal Signage and Way Finding

★ CNIB Clearing Our Path — AccessibilityRecommendations for the Built Environment

https://webstore.cnib.ca/item_detail.aspx?ItemCode=COM1070070000

Available to order for a fee, this CNIB publication provides valuable information on how to create an accessible environment for persons living with visibility loss.

Guide to Universal Access Symbols from Ryerson University

www.ryerson.ca/accessibility/tools/access_symbols.html

Graphics Arts Guild Disability Access Symbols

www.graphicartistsguild.org/tools_resources/downloadable-disability-access-symbols

Access symbols available for download.

Wayfinding Design: Hidden Barriers to Universal Access

www.informedesign.umn.edu/_news/aug_v05r-p.pdf





B) Plain Language

Plain Language Association International

www.plainlanguagenetwork.org

Plain language is an international language that everyone can easily understand. Clear writing in plain language saves time, money, and lives.

Clear Language and Design (CLAD)

www.eastendliteracy.on.ca/clearlanguageanddesign

Phone: 416-968-2236

CLAD provides clear or plain language and design training, editing, and consulting. Also included is a plain language thesaurus and a readability and usability assessment service.

Using People First Language

www.disabilityisnatural.com/explore/language-communication

An excellent resource for using and understanding People First Language, including information on awareness, negative connotations, insults, and apologizing.





C) Multiple Formats

★ CNIB Clear Print Accessibility Guidelines

www.cnib.ca/en/services/resources/Clearprint/Pages/default.aspx

This CNIB publication contains excellent information on proper contrast, colour, size, font, spacing and paper finishing details for the best clear print and accessible documents.

Web Accessibility Initiative (WAI)

www.w3.org/WAI

WAI works with organizations around the world to develop strategies, guidelines, and resources to help make the Web accessible to people with disabilities. The World Wide Web Consortium includes information on accessibility guidelines, techniques and evaluation.

Digital Accessibile Information System (DAISY)

www.daisy.org

The DAISY vision is that all published information is available to people with print disabilities, at the same time and at no greater cost, in an accessible, feature-rich, navigable format.





Communication Access Realtime Translation (CART)

www.ncra.org/Membership/content.cfm?ItemNumber=9095&na vItemNumber=11457

The site provides information of use to people employing or in need of Communication Access Realtime Translation (CART), also known as Realtime Captioning.

Voiceprint

www.ami.ca/Pages/default.aspx

Phone: 1-800-567-6755

VoicePrint is a 24-hour service which provides information through the reading of newspaper and magazine articles. It is a non-profit organization serving the needs of those with restricted vision, learning disabilities, mobility impairments, literacy issues, as well as English language learners and those who are aging.

Mobility International USA — Accessibility Communication for People Who Are Deaf or Hard of Hearing — United States

www.miusa.org

Information on common courtesies, assistive technologies and technological adaptations to facilitate accessible communication.

See Also Funding Sources





2. Provision of Information

A) Advocacy and Awareness

Alberta Association for Community Living (AACL)

www.aacl.org

Phone: 1-800-252-7556

AACL seeks to involve families in leadership and advocacy so that adults and children with disabilities can live fully inclusive lives.

★ Alberta Association for Community Living — Pocket Guide to Advocacy

www.aacl.org/resources/pocket-guide-to-advocacy/

Phone: 780-451-3055

The purpose of AACL's guide is to provide parents with easily accessible information to help with advocacy issues.

SKILLS Society of Edmonton

www.skillssociety.ca

Phone: 780-496-9686

SKILLS assists adults and children with developmental disabilities and acquired brain injury to build good lives by providing support and advocacy information.





Lo-Se-Ca Foundation

www.loseca.ca

Phone: 780-460-1400

Lo-Se-Ca is dedicated to advocating for and improving the quality of life of persons with disabilities and their support networks by providing responsive support services that enhance community participation and human well being.

Alberta Disabilities Forum (ADF)

www.adforum.ca

Phone: 780-488-9088 Fax: 780-488-3757

ADF is a coalition of provincial disability organizations whose members speak with a unified voice on cross-disability issues of concern for Albertans with disabilities.

Alberta Committee of Citizens with Disabilities (ACCD)

www.accd.net/

Phone: 780-488-9088; Toll Free: 1-800-387-2514

Fax: 780-488-3757

The ACCD is a consumer-directed organization that actively promotes full participation in society for Albertans with disabilities.





Council of Canadians with Disabilities (CCD)

www.ccdonline.ca/en Phone: 204-947-0303 TDD: 204-943-4757

CCD is a national human rights organization of people with disabilities working for an inclusive and accessible Canada.

Canadian Deaf Blind Council (CDBC)

www.deafblindalberta.ca/

The CDBC site contains information, research and advocacy for Deaf blind Canadians.

Community Inclusion; Communities in Action www.communityinclusion.ca

A coalition of the Canadian Association for Community Living, People First of Canada and Government of Canada Department of Social Development, the aim of the initiative is to strengthen community capacities to secure inclusion and citizenship for people with intellectual disabilities and their families.





B) Accurate Portrayals

★ Government of Canada Way with Words booklet

www.hrsdc.gc.ca/eng/disability/arc/words_images.shtml

This booklet promotes a fair and accurate portrayal of people with disabilities. It recommends current and appropriate terminology and is a useful and concise resource for talking to, interviewing and writing about people with disabilities.

★ Active Living Alliance Words with Dignity

www.ala.ca/Images/PDFs/wordswithdignity.pdf

Phone: 1-800-771-0663

The booklet contains the preferred terms for describing people with disabilities.

People First of Canada

www.peoplefirstofcanada.ca

Phone: 204-784-7362

People First is an organization directed and controlled by people who have been labelled. They work to promote equality and to educate the community about the People First movement.





Myths and Facts about People with Disabilities

http://www.easterseals.com/explore-resources/facts-about-disability/myths-facts.html

Canadian Mental Health Association — Understanding Mental Illness

www.cmha.ca/bins/content_page.asp?cid=3&lang=1

World Health Organization (WHO) International Classification of Functioning, Disability and Health (ICF)

www.who.int/classifications/icf/en/

The ICF is WHO's framework for measuring health and disability at both individual and population levels. The classifications provide standardized language and a framework to refer to when discussing disability and functioning.

International Labour Organization Media Guidelines for the Portrayal of Disability

www.ilo.org/wcmsp5/groups/public/---ed_emp/---ifp_skills/documents/publication/wcms_127002.pdf





C) Learning, Education and Training

Alberta Education Special Education

http://education.alberta.ca/admin/special.aspx

The site provides information on assistive technology for learning, programming, resources, funding, legislation and standards, and coding criteria for Alberta students with disabilities.

Learning Disabilities Association of Alberta (LDAA)

www.ldaa.ca

Phone: 780-448-0360

The LDAA site provides information on financial aid, scholarships, resources, learning disabilities and ADHD.

Inclusive Education Canada

www.inclusiveeducation.ca

Phone: 416-661-9611

The organization supports the inclusion of students with intellectual disabilities and other special needs in schools.





Elves Special Needs Society

www.elves-society.com Phone: 780-454-5310

Elves is a centre which provides an educational program that promotes maximum development and enhances the quality of life for students and their families within a supportive and caring environment. Elves has programs for children and adults.

Get Ready for Inclusion Program (GRIT)

www.gritprogram.com Phone: 780-454-9910

The GRIT program is for children with disabilities. It focuses on parental involvement, work within the community, and the development of IPPs.

Alberta Learning Information Service Planning for Post Secondary — Information for Students with Disabilities

http://alis.alberta.ca/ec/ep/pps/planning/disability.html

Accommodating Learners with Disabilities in Post-Secondary Education in Alberta: A Review of Policies, Programs and Support Services

www.aet.alberta.ca/media/134909/aldpss.pdf





University of Alberta Accessibility to Campus Life

http://www.ssds.ualberta.ca/

Videophone (deaf callers): 780-492-7269 or IP 129.128.187.84

Norquest Disability Support Services

www.norquest.ca/resources-services/student-services/ services-for-students-with-disabilities.aspx

Phone: 780-644-6055 TTY:780-644-6066

NAIT Services for Students with Disabilities

www.nait.ca/Ssd.htm Phone: 780-378-6133 TTY: 780-474-5883

Canadian Mental Health Association: Your Education — Your Future

www.cmha.ca/youreducation

A guide to college and university for students with psychiatric disabilities.





National Educational Association of Disabled Students (NEADS)

www.neads.ca

Phone: 613-380-8065 Toll free: 1-877-670-1256

NEADS provides students with disabilities with province by province contacts at post-secondary institutions, as well as provides information on disabilities within a school setting.

Bridges Support Services

http://www.bridgessupport.com/

We specialize in providing psychological and rehabilitation support to people who are hard of hearing, deaf or experiencing communication and language challenges.

The Canadian Hard of Hearing Association Edmonton Branch

http://www.chha-ed.com/

CHHA-Ed comprises a dedicated group of hard of hearing and late deafened volunteers whose primary purpose is to educate the public, promote awareness, provide support and information, share experiences, and provide an understanding of hearing related issues.

See also Funding Sources
See also Aboriginal Resources





Section 2: Safety And Support Services

1. Personal Supports

Alberta Health Services — I Can Centre for Assistive Technology (ICCAT)

www.albertahealthservices.ca/icancentre.asp

Phone: 1-866-408-LINK

The goal of ICCAT is to help people find the right tools and strategies to do the job, and to help clients, their families, and community members learn how to use the tools in their daily lives.

Alberta Health Services — Seating Service

www.albertahealthservices.ca/services.asp?pid=saf&rid=1006099

Phone: 780-735-7937, Ext. 1

The team assesses people with complex seating needs and provides them with a seating system that accommodates individual problems and improves the quality of their lives.

Red Cross Health Equipment Loan Program

http://www.redcross.ca/what-we-do/community-health-services-in-canada/health-equipment-loan-program

Phone: 780-342-8588 Fax: 780-342-8750

Loans are in place to assist those financially unable to rent or purchase equipment to improve comfort or mobility. In Edmonton it is called the short term equipment loan program (STELP).





Easter Seals Equipment and Support Services

www.easterseals.ab.ca/site/OurPrograms/ EquipmentAndSupportServices.aspx

Toll Free: 1-877-732-7837

This last resort agency's goal is to ease the financial burden for a person with a disability through the provision of: power wheelchairs, scooters, vehicle and home adaptations, communication devices and other environmental control options. This program provides Albertans with equipment not available through government or other community resources.

Association of Translators Interpreters Alberta (ATIA)

www.atia.ab.ca

The aim of ATIA is to meet the needs of clients by ensuring, through its standards and certification procedures, that their interests are protected, and by facilitating their contacts with professional translators and interpreters.

Alberta College of Speech and Language Pathologists

www.acslpa.ab.ca

Phone: 780-944-1609 Toll free: 1-800-537-0589

The site contains information on speech and language pathology, audiology, their assistive capacity and how to contact these services.





NEW: Alberta Health Services – Speech-Generating Communication Devices

www.health.alberta.ca/services/AADL-projects.html

Service Dogs for Albertans with Disabilities

www.humanservices.alberta.ca/disability-services/service-dogs.html

Phone: 780-427-9136; toll free within Alberta, dial 310-0000 followed by 780-427-9136.

Dogs with Wings

www.dogswithwings.ca Phone: 780-944-8011

The organization provides highly trained service, guide and autism dogs to foster independence and integration for Albertans with disabilities.

Guide Dogs

www.guidedogs.ca Phone: 613-692-7777

The organization assists visually-impaired Canadians with their mobility by providing and training them in the use of professionally trained guide dogs.

Government of Canada Assistive Technology Links

to http://www.ap-toolkit.info/

The Accessible Procurement Toolkit





The Association of Visual Language Interpreters of Canada (AVLIC)

www.avlic.ca

Phone/Text: 604-617-8502

AVLIC is a national professional association which represents interpreters whose working languages are English and American Sign Language. The site contain information on hiring and working with ASL/English interpreters and a directory.

Bridges Support Services

http://www.bridgessupport.com/

We specialize in providing psychological and rehabilitation support to people who are hard of hearing, deaf or experiencing communication and language challenges.

The Canadian Hard of Hearing Association Edmonton Branch

http://www.chha-ed.com/

CHHA-Ed comprises a dedicated group of hard of hearing and late deafened volunteers whose primary purpose is to educate the public, promote awareness, provide support and information, share experiences, and provide an understanding of hearing related issues.

See Also Funding





2. Personal Safety

Gateway Association for Community Living — Crisis Contact List

www.gatewayassociation.ca/

Phone: 780-454-0701; Toll-free 1-888-754-0701

The site contains an excellent listing of key services to contact in case of physical or emotional emergency.

Government of Alberta Office of the Public Guardian

www.humanservices.alberta.ca/guardianship-trusteeship/office-public-guardian.html

Phone: 780-427-0017

This office provides decision-making mechanisms for individuals who are unable to make personal, non-financial decisions for themselves. The OPG does this through the Personal Directives Act, the Adult Guardianship and Trusteeship Act, and the Mental Health Act.

Government of Alberta Abuse of Persons with Disability Information

www.humanservices.alberta.ca/abuse-bullying/15692.html





Spinal Cord Injury Canada (formerly Canadian Paraplegic Association) Fire Safety for People with Disabilities Kit

www.sci-can.ca/resources/books/fire-safety-for-people-with-disabilities/

Phone: 613-723-1033

Available to order for a fee from the CPA, the kit focuses on the needs, abilities and limitations of people with disabilities in emergency situations.

United States Fire Administration — Fire Safety for People with Disability

www.usfa.dhs.gov/citizens/disability

This US site contains a number of fire safety tips, links, and a fire-safe checklist for people with disabilities to use.

United States Fire Administration — Fire Safety Fact Sheet for People with Disabilities and their Caregivers

www.usfa.fema.gov/citizens/disability/fswy22.shtm

Home Safety Council — United States

www.canadasafetycouncil.org/home-safety

Phone: 613-739-1535

The site contains tips, checklists and resources to make homes safer everyone.





3. Disaster and Emergency Preparedness

City of Edmonton — Office of Emergency Preparedness Emergency Guide

www.edmonton.ca/english_emergency_guide_2011.pdf Phone: 780-496-8266

Government of Canada Family Emergency Plans www.getprepared.gc.ca

Ontario Emergency Preparedness Guide for People with Disabilities/Special Needs

http://www.mcss.gov.on.ca/documents/en/mcss/publications/accessibility/6453EMO_ENG_LP.pdf

National Organization on Disability Disaster Readiness Tips — United States

http://nod.org/disability_resources/emergency_preparedness_ for_persons_with_disabilities/

Federal Emergency Management Agency (FEMA) — Individuals with Special Needs Special Plans — United States

www.ready.gov/individuals-access-functional-needs





"Unsafe Refuge: Why Did So Many Wheelchair Users Die on Sept. 11? The Evacuation of Those in Wheelchairs During 9/11"

www.newmobility.com/2001/12/unsafe-refuge-why-did-so-many-wheelchair-users-die-on-sept-11/

Article by Josie Byzek and Tim Gilmer from New Mobility, from an online magazine for active wheelchair users.









Section 3: Employment And Services

1. Employment

Government of Alberta Jobs and Services for Persons with Disabilities

www.jobs.alberta.ca/disabilities.html

A list of programs and services that may help persons with disabilities prepare for, obtain, and maintain employment. These supports can also provide assistance to employers in hiring persons with disabilities.

Government of Alberta Disability Related Employment Supports (DRES)

http://employment.alberta.ca/CES/3159.html

DRES provides assistance to Albertans in overcoming the barriers to employment created by their disability.

Employabilities Alberta

www.employabilities.ab.ca

Employabilities is dedicated to promoting and enhancing employment and learning opportunties for people with disabilitites. They offer intergrated training programs, jobs placement programs, and work with PDD, youth, aboriginal and outreach groups.





Goodwill Industries Alberta

www.goodwill.ab.ca Phone: 780-944-1414

Their mandate is to break down employment barriers and to help those in need by providing education and workplace training.

Distinctive Employment Counseling Services of Alberta (DECSA)

www.ccednet-rcdec.ca/en/node/3405

Phone: 780-474-2055 and 780-471-9604

DECSA develops and provides services to assist individuals with employment barriers achieve paid and meaningful employment and assists employers find engaged and capable employees. They offer employment preparation, placement, and counseling.

Selections Career Support Services

www.selectionscareer.com

Phone: 780-461-5270

Selections enables adults with developmental disabilities to realize their dreams of meaningful employment and community involvement by uncovering a personal vision for employment, providing work skills training, finding employment or volunteer opportunities or preparing for job interviews, and providing guidance and advocacy to ensure success in their chosen employment.





Alberta Human Rights — Information on Building an Inclusive Workplace

www.albertahumanrights.ab.ca/employment/employer_info/building_inclusive_workplace.asp

Information for employees and employers on recruiting, hiring, benefits, rights, and termination.

WORKink

www.workink.com

WORKink is an online career development and employment portal for Canadians with disabilities which provides job search tools, career guidance and resources pertaining to education and employment.

Disability-Related Policy in Canada

www.disabilitypolicy.ca/groups/employment/edocs.php

The site contains resource listings and employment documents.

Canadian Council on Social Development

— Disability in the Labour Market: Barriers
and Solutions

www.ccsd.ca





Conference Board of Canada — Tapping the Talents of People with Disabilities

www.conferenceboard.ca/documents.aspx?utm_ source=hcp&utm_medium=web&utm_campaign=hcp&DID=85

Information on why organizations should include people with disabilities in their business and hiring strategies.

Canadian Human Rights Commission — A Place for All: A Guide to Creating an Inclusive Workplace http://dsp-psd.pwgsc.gc.ca/Collection/HR21-55-2001E.pdf

Canadian Hearing Society — Breaking the Sound Barriers: Employing People Who are Deaf, Deafened or Hard of Hearing. A Guide for Employers

http://www.chs.ca/sites/default/files/uploads/breaking_the_sound_barriers.pdf

National Institute of Disability Management and Research (NIDMAR)

www.nidmar.ca

Phone: 778-421-0821

NIDMAR is committed to reducing the human, social and economic cost of disability to workers, employers and society by providing education, research, policy development and implementation resources to promote workplace-based reintegration programs.





National Organization on Disability (NOD) — United States

www.nod.org

NOD researches, develops, and demonstrates creative approaches to disability employment issues including piloting innovative products, and providing consultation and technical assistance.

Business Disability Forum Formerly: Employers Forum on Disability – United Kingdom

www.businessdisabilityforum.org.uk/

The forum is focused on disability as it affects business. Their mission is to enable companies to become disability confident by making it easier to recruit and retain disabled employees and to serve disabled customers.

See also Funding Resources





2. Employment Skills Development

Government of Alberta — What Works: Career Building Strategies for Diverse Groups

http://alis.alberta.ca/ep/careershop/showproduct.html?Display Code=PRODUCT&EntityKey=6100

This professional resource is a counseling manual available online that provides strength-based approaches and effective strategies for assisting diverse groups to manage change and recognize their career potential.

Government of Alberta — Tip Sheet: Job Interviews for Persons with Disabilities

http://alis.alberta.ca/ep/eps/tips/tips.html?EK=164

On Site Placement Services (OSP)

www.osp.ab.ca

OSP assists individuals with disabilities to make successful transitions to employment or education by providing training, job development services and job maintenance.

Government of Canada Human Resources' Work Readiness Program

www.disabilityaccess.org/work_readiness

A government project site with information on employability skills, technology, accessibility and resources.





Canadian Society for Social Development (CSSD)

www.cssd-web.org

CSSD provides employment and skills training for those facing challenges to employment including persons with disabilities.

The Neil Squire Society

www.neilsquire.ca

Phone: 604-473-9363

The Neil Squire Society uses technology, knowledge and passion to empower Canadians with physical disabilities. They help clients remove obstacles and barriers so that they can live independent lives and become active members of society.

Bridges Support Services

http://www.bridgessupport.com/

We specialize in providing psychological and rehabilitation support to people who are hard of hearing, deaf or experiencing communication and language challenges.

The Canadian Hard of Hearing Association Edmonton Branch

http://www.chha-ed.com/

CHHA-Ed comprises a dedicated group of hard of hearing and late deafened volunteers whose primary purpose is to educate the public, promote awareness, provide support and information, share experiences, and provide an understanding of hearing related issues.





3. Business Development

Community Futures Network Alberta (CFNA)

www.cfna.albertacf.com Phone: 403-851-9995

CFNA supports organizations to achieve economic diversification in rural Alberta.

★ Guide to Planning Inclusive Meetings — Knowing your Participants

www.hrsdc.gc.ca/eng/disability/arc/inclusive_meetings.pdf

A great resource from the Government of Canada Human Resources Department with useful checklists and information on budgeting for inclusiveness, selecting accessible facilities, and planning safety and evacuation features.

Western Economic Diversification Canada www.wd.gc.ca

This program works to strengthen western innovation, business development and entrepreneurship, and community economic development.





Association of Canadian Professionals with Disabilities

www.canadianprofessionals.org

Phone: 250-361-9697

The Association is dedicated to maximizing the inclusion, job retention, and advancement of current and future professionals with disabilities.

Canadian Society for Social Development — Business Abilities

www.businessabilities.ca

An online program for those with disabilities who want to explore the world of self employment.

Government of Canada — Entrepreneurs with Disabilities

www.wd.gc.ca/eng/13643.asp

The program provides western Canadians with disabilities with easy access to business information; training and development; mentoring and one-on-one counselling services; and financing in their pursuit of self-employment and entrepreneurship.





Canada Business Services for Entrepreneurs

www.canadabusiness.ca

Phone: 1-888-576-4444 TTY: 1-800-457-8466

Their goal is to help businesses grow and succeed through access to reliable, up-to-date information and services tailored to specific needs.

Bridges Support Services

http://www.bridgessupport.com/

We specialize in providing psychological and rehabilitation support to people who are hard of hearing, deaf or experiencing communication and language challenges.

The Canadian Hard of Hearing Association Edmonton Branch

http://www.chha-ed.com/

CHHA-Ed comprises a dedicated group of hard of hearing and late deafened volunteers whose primary purpose is to educate the public, promote awareness, provide support and information, share experiences, and provide an understanding of hearing related issues.





4. Marketing Products and Services

Government of Canada Accessible Procurement Toolkit

www.ap-toolkit.info

Phone: 1-800-328-6189

The toolkit is a web-based application that delivers accessibility requirements and standards to apply to the purchase of mainstream products and services. Applying these standards will ensure that products meet universal design principles and help the procuring organization meet its mandated obligation to purchase more accessible goods and services.

Canadian Standards Association (CSA) — Customer Service Standard for People with Disabilities

www.shop.csa.ca/en/canada/accessibility/b480-02-r2013/invt/27015692002

Available to order for a fee, the CSA provides information on customer service principles and practices, and built environment accessibility. This standard is for use by organizations that intend to provide people with disabilities with customer service that is equivalent to the quality of service provided to the population at large.





Canadian Hearing Society (CHS) — Employment and Employability Needs

http://www.chs.ca/employment-services

Phone: 1-877-347-3427

Information on working as or employing Deaf, deafened and hard of hearing people.

Bank of Canada — Making Bank Notes Accessible for Canadians Living with Blindness or Low Vision www.bankofcanada.ca/wp-content/uploads/2011/08/samuel.pdf

The Institute for Human Centered Design (IHCD) — United States

http://www.humancentereddesign.org/

IHCD is committed to advancing the role of design in expanding opportunity and enhancing experience for people of all ages and abilities through excellence in design. IHCD balances expertise in legally required accessibility with promotion of best practices in universal design. There is also an online store.

Diversity World

www.diversityworld.com/Disability/customers.htm

Articles on people with disabilities as an untapped customer market.





Section 4: Physical Development And Transportation





Section 4:
Physical
Development And
Transportation

1. Fully Accessible and Inclusive Built Environment

★ City of Edmonton Accessibility of City Facilities www.edmonton.ca/for_residents/programs/accessibility-ofcity-faciliti.aspx

★ City of Edmonton Policy C463

www.edmonton.ca/for_residents/C463.pdf

City policy to ensure the accessibility of City-owned and operated buildings, facilities and adjacent public ways.

★ City of Edmonton — Checklist for Accessibility and Universal Design in Architecture

www.edmonton.ca/for residents/AccessibilityChecklist2008.pdf

★ Alberta Building Code Barrier Free Design Guide 2008 www.safetycodes.ab.ca/Public/Documents/2008_SCC_BFDG_ FINAL_protected.pdf

This guide provides an explanation of the intents and objectives of each Code, as well as makes recommendations that are viewed as best practices where accessibility and safety are concerns to people with disabilities and to seniors.

City of Calgary Access Design Guidelines 2010

www.calgary.ca/CS/IIS/Documents/PDF/2010-Design-Guidelines.pdf?noredirect=1

The City of Calgary's design guidelines for creating a more liveable and accessible city.





★ Plan and Design for Choice: Universal Design Guidelines for Outdoor Space — British Columbia http://www.pittmeadows.bc.ca/assets/Planning/pdfs/ accessibility_quide09.pdf

This document outlines the seven key principles of universal design and how they can be applied to the design of outdoor spaces to make them accessible to everyone. This project was part of British Columbia's Measuring Up project in the areas of Maple Ridge and Pitt Meadows.

Measuring Up the North — Accessible Urban Space: A Facilitated Discussion on Inclusive Communities www.measureupthenorth.com/Documents/Accessible%20 Urban%20Space.pdf

Information on how to develop and promote accessible and inclusive communities.

Province of Ontario's Municipal Accessibility Toolkit www.mcss.gov.on.ca/en/mcss/programs/accessibility/index.aspx

Accessible built environment standards for customer service, transportation, information and communications, employment, environment, elections and planning in Ontario municipalities.





★ CNIB Clearing Our Path — AccessibilityRecommendations for the Built Environment

https://webstore.cnib.ca/item_detail.aspx?ItemCode=COM1070070000

Available to order for a fee, this CNIB publication provides valuable information on how to create an accessible environment for persons living with visibility loss.

Canadian Human Rights Commission — International Best Practices in Universal Design: A Global Review www.gaates.org/009BestPract.shtml

The goal of this document is to compare accessibility codes and standards from around the world to provide a compendium of research data and insight into the latest trends in accessible design.

Council of Canadians with Disabilities and Canadian Association of Community Living — Building an Inclusive and Accessible Canada: Supporting People with Disabilities

www.cilt.ca/Documents%20of%20the%20CILT%20Website/Building%20an%20Inclusive%20and%20Accessible%20Canada.pdf





Americans with Disabilities Act (ADA) Accessibility Guidelines for Buildings and Facilities — United States

www.access-board.gov/guidelines-and-standards/buildings-and-sites/about-the-ada-standards/background/adaag

American federal legislation to ensure access through accessible design, construction and alteration of buildings, facilities, and transit vehicles.

United States Access Board

www.access-board.gov

An American federal agency committed to accessible design.

National Centre on Accessibility (NCA) — United States

www.ncaonline.org

The NCA promotes access and inclusion for people with disabilities in parks, recreation and tourism.





Centre for Universal Design — University of North Carolina — United States

www.design.ncsu.edu/cud

The CUD is a national information, technical assistance, and research center that evaluates, develops, and promotes accessible and universal design in housing, commercial and public facilities, outdoor environments, and products. Their site provides a thorough definition of the universal design principles and excellent publications such as: Accessible Temporary Events; Removing Barriers: Planning Meetings that are Accessible to All; and Removing Barriers to Health Clubs and Fitness Facilities.

Centre for Inclusive Design and Environmental Access — United States

www.ap.buffalo.edu/idea

The IDEA Center is dedicated to making environments and products more usable, safer, and healthier in response to the needs of an increasingly diverse population.

United Nations Enable Design Manual

www.un.org/esa/socdev/enable/designm/index.html

Accessibility for the Disabled: A Design Manual for a Barrier Free Environment containing information on signage, ramps, curbs, entrances, and stairs.





Design for All Europe

www.design-for-all.org

Design for All is design for human diversity, social inclusion and equality. The site contains great but simple examples of existing design for all, like egg cartons, single taps and talking books.

Accesscode: A Code of Practice on Accessibility and Mobility — United Kingdom

www.accesscode.info

An advisory code of practice reflecting current statutory requirements and best practice within the UK for the design of buildings, structures, highways and transportation.

Sweden's National Property Board — Accessibility, A Process

http://www.accessibletourism.org/resources/12_the_national_property_board_accessibility_en.pdf

The Property Board is committed to increased accessibility in cultural environments, cultural buildings and in its own operations. Their work includes making historic properties accessible to all and planning for things like evacuation safety.





Project "Easy Access" Stockholm — A City for All — Sweden

www.stockholm.se/Fristaende-webbplatser/ Fackforvaltningssajter/Trafikkontoret/En-stad-for-alla/In-English/

Information on Stockholm's goal to be the most accessible capital city in the world.

Australian Heritage Commission — Improving Access to Heritage Buildings: A Practical Guide to Meeting the Needs of People with Disabilities — Australia

http://www.environment.gov.au/system/files/resources/150411c0-ba4f-4f0e-94b6-5997eef81882/files/improving-access-heritage-buildings.pdf

See also Funding Sources





2. Transportation

City of Edmonton — ETS and DATS Accessibility

www.edmonton.ca/transportation/roads_traffic/dats-transit-accessibility.aspx

Information on Edmonton's Disabled Adult Transit Service and the accessibility features of the Edmonton Transit System.

City of Edmonton — Disabled Parking Lot Facts

www.edmonton.ca/for_residents/DisabledParkingLotFacts.pdf

City of Edmonton — Disabled Parking Zone Permission

www.edmonton.ca/transportation/driving_carpooling/disabled-parking-zones.aspx

Edmonton International Airport Accessibility

www.flyeia.com/prepare/accessibility

Information on accessibility services and a link to the airport's "Access for All Barrier Free Guide."





Service Alberta — Parking Placard for Persons with Disabilities

www.servicealberta.gov.ab.ca/2070.cfm

To apply for a placard, individuals must obtain the application from this site, have their physician complete it, and submit it to a registry office.

★ BC Transit Design Guideline for Accessible Bus Stops www.transitbc.com/corporate/resources/pdf/res-urban-21.pdf

An example of best practice in the design of transit stops by BC Transit.

Transport Canada: Accessible Transportation

www.tc.gc.ca/eng/policy/acc-accf-menu.htm

The Canadian Transportation Agency is responsible for ensuring that undue obstacles to the mobility of persons with disabilities are removed from federally-regulated transportation services and facilities.

Canadian Transportation Agency — Taking Charge of Your Travel: A Guide for Persons with Disabilities

www.tc.gc.ca/eng/policy/acc-accf-menu.htm

Information on accessible travel using various forms of transportation in Canada.





Disability Resources — Ramps, Lifts, and Transportation for Wheelchair Users

www.disability-resource.com/transportation.php

A directory of companies from around the world that specialize in wheelchairs, ramps, lifts, carriers and transfer systems.

Accessibility for All — Eliminating Barriers Across Europe

www.pedestrians-int.org/content/32/22006_vd.pdf

Information on working to achieve barrier-free transportation across Europe.





3. Housing

★ Home for Life Design and Modification for Barrier Free Living

www.homeforlife.ca

A University of Alberta, Seniors Association of Greater Edmonton and Glenrose Rehabilitation Hospital wiki site with extensive examples and information on how to renovate for barrier free living, access funding, and find a contractor. The site is interactive and can be updated by individual users, and is an excellent resource list for renovations.

Capital Region Housing Corporation (CRHC)

www.crhc.ab.ca

Phone: 780-420-6161

CRHC is the largest provider of social and affordable housing in the Edmonton area including low rent and rent subsidy programs.

Edmonton Area Community Plan on Housing and Supports: 2011 – 2015

http://www.edmonton.ca/for_residents/PDF/ Edmonton_and_Area_Community_Plan_on_Housing_and_ Supports_2011-2015.pdf

Edmonton Joint Planning Committee on Housing.





Easter Seals McQueen Residence

www.easterseals.ab.ca/site/OurPrograms/ EasterSealsMcQueenResidence.aspx

Phone: 780-455-1050

The residence is Canada's first accessible community-based group home for adults with a physical disability.

Innovative Housing Society (IHS)

www.innovativehousing.ca

Phone: 780-451-1114

IHS offers affordable and accessible housing with supported independence for a variety of assisted living needs including: aging in place for seniors, persons with disabilities, and dementia care.

"Making Home a Safer Place, Affordably"

www.nytimes.com/2009/07/18/health/18patient. html?_r=1&adxnnl=1&ref=health&adxnnlx=1247922180-iEHzJ8L3S1S7BGq2LnUXpw

An article by Lesley Alderman, published July 17, 2009, in the New York Times about precautions that can be taken to make a home safer for all.





"Design for a Lifetime"

www.househunting.ca/Buying-Homes/story.html?id=f420254b-0790-42f9-95ba-6e87cee7a0dc

An article from The Ottawa Citizen, published February 19, 2008, on The Faid's house in Edmonton, designed by Architect Ron Wickman using the Flex House concept.

"Universally Welcoming"

www.canada.com/edmontonjournal/story.html?id=3c208fc5-e7a7-4436-9a70-13b9dde6467b

An article from The Edmonton Journal, published April 10, 2008, about architect Ron Wickman's universally designed Edmonton home.

Canadian Mortage and Housing Corporation (CMHC) Accessible Housing by Design Renovations — Renovation Fact Sheets

www.cmhc-schl.gc.ca/en/co/renoho/refash/refash_039. cfm?K5=accessible&Submit=Search

Information on renovating or building ramps, kitchens, lifts and residential elevators, hoists and ceiling lifts, appliances, bathrooms, and home automation.





CMHC Flex Housing

https://www03.cmhc-schl.gc.ca/catalog/productDetail.cfm?cat= 35&itm=142&lang=en&fr=1400705939585

Flex Housing is a practical approach to designing and building housing that allows residents to convert space to meet their changing needs based on the principles of adaptability, accessibility, affordability and healthy housing.

Department of Housing and Urban Development — Residential Modelling and Universal Design: Making Homes More Comfortable and Accessible — United States

www.huduser.org/Publications/PDF/remodel.pdf

Creating a Lifetime Home: Design Solutions — United Kingdom

www.homebuilding.co.uk/feature/lifetime-home-design-solutions

The Building Regulations of the United Kingdom by 2013 will incorporate standards to ensure all new homes are nclusive; however, self-builders can go further by considering the design ideas on this website.





Independent Living Institute (ILI) — United Kingdom www.independentliving.org

ILI is a policy development center specializing in consumerdriven policies for disabled peoples' freedom of choice, selfdetermination, self-respect and dignity. They provide information, training materials and develop solutions for services for persons with extensive disabilities in Sweden and internationally.

Living All — Europe

www.livingall.eu/?lang=english

Free movements and equal living opportunities for all, this site contains two links to the 'Main Barriers for Free Movement' and 'Best Practices for Supporting Free Movement' documents.

See also Funding Resources





VISITABILITY

Larch Communities

www.larchguidelines.ca/visitability.html

Phone: 403-669-2507

Larch is an Edmonton housing development which focuses on visitable architecture. The site links to a document which details the importance of incorporating visitable features into residential buildings.

Visitable Housing Canada

www.visitablehousingcanada.com

Phone: 204-475-6223 TTY: 204-287-8411

The purpose and long-term outcome of this project is to determine the impact of visitability on communities. This project will be a major step forward in creating inclusive and livable communities.





Centre for Inclusive Design and Environmental Access — Visitability Initiative Project — United States

www.udeworld.com/visitability.html

The American initiative includes training, awareness, and research to develop visitability demonstration projects and promote this innovative initiative. This site contains numerous visitability links and publications.

Concrete Change Visitability — United States

www.concretechange.org

Phone: 404-378-7455

This American website contains construction and design guides; and information on advocating for change.

AGE FRIENDLY DESIGN

City of Edmonton — Making our Houses Lifelong Homes: Accessible Housing for Seniors

www.edmonton.ca/for_residents/AccessibleHousingSeniors. pdf#xml=http://intsearch1/texis/ThunderstoneSearchService/ pdfhi.txt?query=aging+in+place&pr=eCity&prox=page&rorder= 500&rprox=500&rdfreq=500&rwfreq=500&rlead=500&rdepth=0 &sufs=0&order=r&cq=&id=4bef546e11

A City of Edmonton and Government of Canada report on accessibility, visitability, Flex Housing and universal design in seniors' homes.





City of Edmonton: Aging in Place — A Neighbourhood Strategy

www.edmonton.ca/for_residents/programs/aging-in-place-community-demo.aspx

A study of the needs of Edmonton's seniors over the age of 80 to identify needs, review current services, and offer recommendations for the future.

City of Edmonton — Edmonton Seniors Declaration

www.edmonton.ca/for_residents/SeniorsDeclarationBrochure. pdf#xml=http://intsearch1/texis/ThunderstoneSearchService/pdfhi.txt?query=age+friendly&pr=eCity&prox=page&rorder=500&rprox=500&rdfreq=500&rwfreq=500&rlead=500&rdepth=0&sufs=0&order=r&cq=&id=4c09afedda

Edmonton's newest commitment to being an age-friendly city founded on the ideals of respect, safety, infrastructure and access.

City of Edmonton — Aging in Place: Edmonton's Approach

www.seniorscouncil.net/uploads/files/ESCC_Publications/IFA%20Aging%20in%20Place%20final.pdf

Information on Edmonton's senior demographic and their needs.





★ World Health Organization — Global Age Friendly City Guide

www.who.int/ageing/publications/Global_age_friendly_cities_ Guide_English.pdf

The purpose of this guide is to engage cities to become more agefriendly, in adapting their structures and services to be accessible to and inclusive of older people with varying needs and capacities. An age-friendly city encourages active ageing by optimizing opportunities for health, participation, and security in order to enhance quality of life as people age.

See also Funding Sources





Section 5: Leisure, Sports And Tourism

1. Social and Cultural Contribution

SOCIAL

Camp He Ho Ha

www.camphehoha.com

Phone: 780-429-3277

A summer camp for kids and adults with disabilities, located at Seba Beach, Alberta.

Easter Seals Camp Horizon

www.easterseals.ab.ca/camp

Phone: 1-877-7-EASTER

This is a one-of-a-kind camp facility located in Kananaskis, Alberta. This special needs camp provides children and adults with disabilities and special needs with life-changing experiences.

Zajac Ranch for Children

www.zajacranch.com Phone: 604-739-0444

The Ranch, located in British Columbia, hosts hundreds of children with serious and chronic illnesses and disabilities who might not otherwise have a chance to enjoy a summer camp experience.





Adaptabilities

www.adaptabilities.ca

Phone: 780-431-8446

Adaptabilities provides programming for children with special needs, including summer camps.

Gateway Association for Community Living

www.gatewayassociation.ca/

Phone: 780-454-0701

Toll free: 1-888-754-0701

The goal of Gateway is a community where people with developmental disabilities have the power and resources to access the same opportunities and experiences as their neighbours. Gateway offers a variety of services and the site contains an excellent resources list.





Excel Society

www.excelsociety.org

Phone: 780-455-2601 ext. 221

The purpose of Excel's service division is to enable individuals with disabilities to live as independently as possible in their community. They work in partnership with the individual's family, social and professional support network to achieve the goals determined by the individual with a disability.

Winnifred Stewart Association

www.winnifredstewart.com/index.php

Phone: 780-453-6707

The Association helps to facilitate meaningful relationships in order to build natural supports in an individual's chosen community. They support individuals with disabilities to realize their goals and help to make the resources available and accessible for them.

Elizabeth Fry Society of Edmonton

www.efryedmonton.ab.ca

Phone: 780-421-1175

The society fosters the dignity and worth of all women and girls who are or are at risk of becoming criminalized. They offer employment information; community and legal resources; and aboriginal and literary programs.





Robin Hood Association — Sherwood Park and Fort Saskatchewan

www.robinhoodassoc.com

Phone: 780-467-7140

The Association is committed to excellence in assisting individuals with disabilities to achieve their personal best and experience a quality lifestyle.

McMan Youth, Family and Community Services

www.mcman.ca/html/programs_services.htm

Phone: 780-482-4461

McMan Services offer children, youth and adults information, outreach programs, and various levels of support.

Catholic Social Services Alberta Disability Service

www.catholicsocialservices.ab.ca/CSSFindServicesbyCategory/Rehabilitation.aspx

Catholic Social Services is committed to increasing the independence and improving the quality of life for persons with developmental disabilities or brain injuries. The Agency has a vast range of residential, outreach and vocational programs.





Ability Society of Alberta (ASA)

www.abilitysociety.org Phone: 780-442-2740

ASA provides asset-based services for persons of all ages that are vulnerable or have special needs in the areas of assistive technology, early childhood development, employment, housing, education, seniors issues, community inclusion, community development and independent living both within Canada and internationally.

Canadian Association for Community living (CACL)

www.cacl.ca

Phone: 416-661-9611

CACL works to ensure that all people have the same rights to live in freedom and dignity; and have equal access to choice, services and necessary supports to realize their goals.

Planned Lifetime Advocacy Network (PLAN)

www.plan.ca

Phone: 604-439-9566

PLAN is a family-led organization founded to secure the future for people with disabilities. As a Canadian organization, PLAN provides information for parents and guardians on planning for the future of their child with a disability.





The Canadian Abilities Foundation

www.abilities.ca

Phone: 416-421-7944 Toll free: 1-888-700-4476

The Foundation's site provides an opportunity for people with disabilities and the broader community to engage in dialogue and find information on issues of importance to them like employment, travel, access to learning, publications and social policy.

Independent Living Canada

www.ilcanada.ca

Phone: 613-563-2581 TTY: 613-563-4215

Independent Living Centres are run by and for people with disabilities who promote the Independent Living philosophy. The Independent Living Movement believes that the attitudinal and environmental barriers in society create disabling conditions and are the result of living in a society designed by and for non-disabled persons.

DisAbled Women's Network (DAWN)

www.dawncanada.net

Phone: 1-866-396-0074

DAWN Canada is a national feminist organization controlled by and comprised of women who self-identify as women with disabilities, working to end the stereotype that labels them dependent burdens on society.





Canadian Centre on Disability Studies (CCDS)

www.disabilitystudies.ca

Phone: 204-287-8411 TTY: 204-475-6223

CCDS is dedicated to research, education and information dissemination on disability issues. They are guided by the philosophies of independent living and community living, emphasizing human rights, self-determination, interdependence, equality, a cross-disability focus, and full and valued participation of all citizens in the community.

Philia Dialogue on Caring Citizenship

www.philia.ca

Phone: 604-439-9566

Philia was founded on the simple belief that the health, wellbeing and strength of our society require the presence and participation of all citizens.

Elections Canada Voters with Special Needs

Phone Toll free: 1-800-463-6868; TTY: 1-800-361-8935 www.elections.ca/content.aspx?section=vot&dir=spe&docume nt=index&lang=e

Elections Canada's goal is to ensure that all electors have access to information on the products and services available to help them exercise their right to vote.





Elections Canada "Persons with Disability and Canada's Electoral Systems: Gradually Advancing the Right to Vote"

www.elections.ca/res/eim/article_search/article.asp?id=15&lang=e&frmPageSize

This document discusses the accessibility of the Canadian electoral system and associated reforms to electoral law.

CULTURAL

Chrysalis Alberta Society for Citizens with Disabilities Art Program

www.chrysalis.ca

Phone: 780-454-9656

The Program capitalizes on the healing therapy of art as a means for self expression.

Nina Haggerty Centre for the Arts

www.thenina.ca

Phone: 780-474-7611

The Centre believes in the importance of the creation and exhibition of art by those who face barriers to artistic expression.





Rapid Fire Theatre

www.rapidfiretheatre.com

2010 winner of one of the City of Edmonton Mayor's Awards, the theatre accepts people of all abilities and previously included people with disabilities.

Choral Morphosis

www.choralmorphosis.com

Phone: 780-964-4860

Using movement, dance and various percussion instruments, Choral Morphosis is able to adapt all activities to include all abilities.

Edmonton Musical Theatre

www.edmontonmusicaltheatre.ca

Phone: 780-452-8046 or 780-475-8053

Edmonton Musical Theatre provides the 'Stepping Out' program for young adults with Down Syndrome.

See also Funding Sources





2. Recreation and Sport Contribution

City of Edmonton — Inclusive Recreation for People with Disabilities

www.edmonton.ca/for_residents/programs/people-withspecial-needs.aspx

Phone: 780-496-4917

TTY: 780-944-5555 code: DISREC

A comprehensive guide to the leisure and recreation opportunities offered by disability organizations as well as City of Edmonton facilities and programs

City of Edmonton — Play Area Accessibility

www.edmonton.ca/for_residents/programs/play-area-accessibility.aspx

Phone: 780-496-4917

Edmonton leads the country in its commitment to accessible playgrounds. City policy states that new playgrounds and retrofits must meet accessibility standards. The site contains a link to listings of currently accessible playgrounds in Edmonton.

Freedom Concepts — Custom Mobility Devices

www.freedomconcepts.com

Phone: 1-800-661-9915

Freedom Concepts custom designs tricycles, walkers and chairs to provide mobility and therapeutic benefits for individuals with special needs.





Alberta Centre for Active Living

http://www.centre4activeliving.ca/resources/

A collection of resources related to physical activity and sedentary behaviour, including research findings, program information, articles, websites, policy documents, and fact sheets.

Alberta Therapeutic Recreation Association

www.alberta-tr.org

Phone: 1-888-258-2520

Therapeutic recreation is a health profession which acknowledges the significance of leisure and recreation as integral components of optimal health and well-being of individuals with illnesses and disabling conditions.

Healthy U Alberta — Physical Activity for People with Disabilities

www.healthyalberta.com/626.htm

This article outlines the benefits of physical activity for people with disabilities and ways to adapt various activities to meet special needs.





Alberta Amputee Sports and Recreation Association (AASRA)

www.aasra.ab.ca

Phone: 1-888-501-0507

AASRA believes that the quality of life for all amputees is enhanced through participation and interaction with other amputees, as this improves one's social, emotional and physical well being.

Active Living Alliance for Canadians with a Disability (ALACD)

www.ala.ca

Phone: 1-800-771-0663; TTY: 1-888-771-0663

ALACD promotes supports and enables Canadians with disabilities to lead active, healthy lives. They provide nationally coordinated leadership, support, encouragement, promotion and information to facilitate healthy, active living opportunities for Canadians of all abilities across all settings and environments.





★ Recreation Your Way — A Resource Guide Designed to Help Facilitate Inclusive Recreation in Your Community

http://www.ala.ca/Images/Provinces%20and%20Territories/NewBrunswick/RecYourWayGuide_'09.pdf

Phone: 506-459-1929

This is New Brunswick's one-day event which highlights the many recreation opportunities available to people with disabilities in their own communities. The event works to show how adaptive equipment can allow people to continue to keep active with friends and family.

All Abilities Welcome (AAW)

www.allabilitieswelcome.ca

Phone: 1-800-771-0663

AAW aims to encourage an attitude of openness and cooperation around inclusive physical activity at the community level. They hope to create public awareness; build a knowledge base; train and support community organizations; and keep people of all ages and abilities informed about the message that active living is for everyone.





The National Centre on Physical Activity and Disability

www.ncpad.org/Programs/15/Canada

Phone: 1-800-900-8086 (Voice and TTY)

The site provides a province by province listing of disabilities activities, sport, leisure and fun opportunities, as well as exercise and health tips.

Canadian Deaf Sports Association (CDSA)

www.assc-cdsa.com

Phone: 1-514-321-2937 (Voice and TTY)

The goal of the CDSA is to promote and facilitate amateur and high performance sport for Deaf athletes, and encourage the affiliation of Deaf sports organizations provincially and nationally.

To Do Canada

www.tdtd.ca

This site contains numerous sports links, both general and by sport category, for people with disabilities across Canada.

See also Funding Resources





Tourism

Alberta Abilities Lodges Society (AALS)

www.aals.ca

The Society aims to lessen the isolation and barriers that people with disabilities and seniors face, and find mechanisms to make more outdoor facilities accessible using universal design principles and practice.

Vacation Without Limits

www.cpalberta.com/programs/vacation-without-limits

Phone: 1-800-363-2807

A holiday location for families with special needs, the site provides information on a custom-built home on Gull Lake in Alberta available to rent for a per night fee.

Easter Seals Disability Travel Cards

www.easterseals.ca/english/disability-travel-card

Phone: 1-877-732-7837

The Travel Cards allow people with disabilities to apply for lower travel costs by allowing their attendants to travel for free.





Government of Canada — Access to Travel

www.accesstotravel.gc.ca Phone: 1-800-665-6478 TTY: 1-800-823-3823

This site provides information on accessible transportation and travel across Canada with the aim of making accessible travel an easier and more enjoyable experience for Canadians with disabilities and seniors, as well as for their families and caregivers. There is information on air, rail, and transit, as well as provincial tourism and service standards.

Access Guide Canada

http://abilities.ca/access-guide-canada-6/

Phone: 1-416-421-7944

A guide to accessible places in Canada, listed by province and city/town.

Whistler for the Disabled

www.whistlerforthedisabled.com/accessibletourism.htm

Phone: 1-888-933-9383

The site provides information on all of the accessible features at Whistler-Blackcomb and the incorporation of accessibility into the Vancouver 2010 Olympic planning.





Vancouver 2010 Accessibility

www.vancouver2010.com/olympic-spectator-guide/accessibility

Examples of the accessibility considerations for spectator venues, interpreters, and transportation at the Vancouver 2010 Olympic Games.

Vacation Home Swapping for People with Disabilities www.independentliving.org/vacaswap.html

Information on home swapping for persons with similar needs to enable lower-cost and practical travel options.

Society for Accessible Travel and Hospitality — United States

www.sath.org

Phone: 212-447-7284

The Society's mission is to raise awareness of the needs of all travelers with disabilities, remove physical and attitudinal barriers to free access, and expand travel opportunities in the United States and abroad.





European Network for Accessible Tourism

www.accessibletourism.org Phone: 0030-210-614-8380

The mission of ENAT is to make European tourism destinations, products and services accessible to all travellers and to promote accessible tourism around the world. They promote awareness, discussion and the development of good accessible practice.

★ Lacko Castle: A More Accessible 17th Century — Sweden

www.accessibletourism.org/resources/12_the_national_property_board_accessibility_en.pdf

The castle is example of how accessible features can be incorporated into the design or re-design of almost any building.





Additional Information





Additional Information

1. City of Edmonton

People with Special Needs Support

www.edmonton.ca/for_residents/programs/people-with-special-needs.aspx

Phone: 780-496-4917

Information on the City's boards, committees, services and resources dedicated to people with special needs.

Advisory Board on Services for Persons with Disability

www.edmonton.ca/for_residents/programs/advisory-board-onservices-for-persons-with-disabilities-description.aspx

Phone: 780-442-5311 TTY: 780-944-5555

Diversity & Inclusion Framework and Implementation Plan

www.edmonton.ca/city_government/documents/Final_ Diversity__Inclusion_Framework__Implementation_Plan.pdf

Phone: 780-496-5779

The City developed this plan to address inclusion and diversity internally, as well as in all policy, planning, communication, and program development for the City.





2. Government of Alberta

Resource Listing for Albertans with Disabilities

www.services.gov.ab.ca/Living/651.aspx?N=770+175

www.edmontonandareacfsa.gov.ab.ca/publish/515.cfm

Premiers Council on the Status of Persons with Disability

www.seniors.gov.ab.ca/PremiersCouncil

Phone: 780-422-1095

The Premier's Council aims to improve the lives of persons with disabilities by listening to the issues of the disability community and communicating these issues to government.

Family Support for Children with Disabilities (FSCD)

www.child.alberta.ca/home/591.cfm

Phone: 780-427-4354

The FSCD program provides a range of supports and services for children with disabilities and their families, including information on the Family Support for Children with Disabilities Act.

Alberta Health Services Glenrose Hospital Rehabilitation Programs and Services

www.albertahealthservices.ca/facilities. asp?pid=facility&rid=7822





Continuing Care Standards

www.continuingcare.gov.ab.ca/documents.html

Information, documentation and checklists related to supportive living, long term and continuing care in Alberta.

Blind Persons' Rights Act 2004

www.seniors.alberta.ca/css/bpra

www.humanservices.alberta.ca/disability-services/blind-persons-rights-act.html

Service Dog Act 2009

www.qp.alberta.ca/574.cfm?page=S07P5.cfm&leg_type=Acts&isbncln=9780779737895

3. Government of Canada

Persons with Disabilities

www.pwd-online.ca

Phone: 1-800-O-CANADA

The federal site links to numerous government resources including information on housing, transport, health, employment, accessibility and advocacy.





2009 Federal Disability Report — Advancing the Inclusion of People with Disabilities

www.gov.mb.ca/dio/pdf/2009_fdr.pdf

Canadian Human Rights Commission Duty to Accommodate

www.chrc-ccdp.ca/eng/content/duty-accommodate

Phone: 1-888-214-1090 TTY: 1-888-643-3304

The duty to accommodate is an obligation to meaningfully incorporate diversity into the workplace. This involves changing or eliminating rules, policies, and behaviours that discriminate against persons for a number of reasons, including disabilities.

Veterans Affairs Canada

http://www.veterans.gc.ca/eng

Phone: 1-866-522-2122

Veterans Affairs provides pensions for disability or death, economic support in the form of allowances, health care benefits and services to veterans.

Employment Equity Act (1995)

http://laws.justice.gc.ca/PDF/Statute/E/E-5.401.pdf

Federal legislation on the employment of people with disabilitites.





4. Disability Organizations

Alberta Alliance on Mental Illness and Mental Health (AAMIMH)

www.aamimh.ca

Phone: 780-482-4993

AAMIMH does not provide direct service but rather works with this diverse group to develop a common position on issues around mental health and mental illness. They attempt to work with service providers including government to identify gaps in services and also identify opportunities and promote research.

Alberta Brain Injury Network (ABIN)

http://reddeer.cmha.ca/programs_services/alberta-brain-injury-network-abin/#.UnPvS3CsiSo

Phone: 780-479-1757

ABBIN aims to support individuals experiencing effects of an acquired brain injury to achieve and/or maintain an optimal quality of life in the community of their choice while respecting their individual rights and dignity.

Alberta Paraplegic Foundation (APF)

www.paraplegicfoundation.org

Phone: 780-424-6466

APF funds medical research related to spinal cord injury and the development of rehabilitation, wheelchair sports and awareness programs.





Alzheimer Society of Alberta

www.alzheimer.ab.ca Phone: 780-488-2266

The Society exists to heighten awareness about Alzheimer's disease and related dementia; provide support services; and, support research into the cause and a cure for the disease.

Arthritis Society of Canada

www.arthritis.ca

Phone: 1-800-321-1433

The Society encourages all people living with arthritis to be informed and involved in their treatment process and to be an active participant when it comes to leading as healthful a life as possible.

Autism Society of Edmonton Area (ASEA)

www.autismedmonton.org

Phone: 780-453-3971

The ASEA site provides information on the disorder, summer programs, parent groups, resources and how to tell if your child has autism.





Brain Care Centre (BBC)

www.braincarecentre.com

Phone: 780-477-7575

Brain Care Centre is the amalgamation of two brain injury service providers, Northern Alberta Brain Injury Society (NABIS) and Edmonton Brain Injury Relearning Society (EBIRS). BCC provides a continuum of services to individuals, families and community partners affected by acquired brain injury including: cognitive rehabilitation, service coordination, information, referral and advocacy.

Brain Injury Association of Alberta (BIAA)

http://www.bicbraininjurycentre.ca/index.php?option=com_sobi 2&sobi2Task=sobi2Details&catid=3&sobi2Id=250&Itemid=

Phone: 1-888-533-5355

BIAA is dedicated to offering a wide range of services and information to organizations and individuals servicing the brain injury community. Their focus is on advocacy, education and prevention.

Bridges Support Services

http://www.bridgessupport.com/

We specialize in providing psychological and rehabilitation support to people who are hard of hearing, deaf or experiencing communication and language challenges.





The Canadian Hard of Hearing Association Edmonton Branch

http://www.chha-ed.com/

CHHA-Ed comprises a dedicated group of hard of hearing and late deafened volunteers whose primary purpose is to educate the public, promote awareness, provide support and information, share experiences, and provide an understanding of hearing related issues.

Canadian Mental Health Association Edmonton Region

www.cmha-edmonton.ab.ca

Phone: 780-414-6300

The goal of the CMHA is to increase awareness and education about mental health by promoting mental health and supporting those with mental illness.

Canadian Paraplegic Association Alberta (CPA)

www.cpa-ab.org

Phone: 780-424-6312

CPA offers support, direct service, information and advocacy to Albertans with spinal cord injuries and other physical disabilities.





CNIB

www.cnib.ca

Phone: 1-800-563-2642

The Canadian National Institute for the Blind is the primary source of support, information and most importantly, hope, for all Canadians affected by vision loss. They provide practical information for living with vision loss, publications, and general eye health resources.

Connect Society of Edmonton

www.connectsociety.org

Phone: 780-454-9581 (Voice and TTY)

The Society's purpose is to help and support Deaf and hard of hearing individuals and their families to become full participants in society.

Deaf and Hard of Hearing Society — Alberta (DHHS)

www.dhhs.ca

Main Phone: 780-451-9999

TTY: 780-429-1939

DHHS supports the Deaf and hard of hearing communities in Alberta through the provision of programs, classes, equipment and services to address the needs of children, adults and their families.





Edmonton and Area Fetal Alcohol Syndrome Network

www.edmontonfetalalcoholnetwork.org

Phone: 780-378-2450

Working in Edmonton and the surrounding area, the network promotes collaborative efforts to build community capacity to promote FASD awareness, prevention and services for families.

Edmonton Cerebral Palsy Association (ECPA)

www.edmontoncp.com

Phone: 780-453-6950

The goals of ECPA are to educate, support and help members live better, more productive lives within their communities.

Edmonton Down Syndrome Society (EDSS)

www.edss.ca

Phone: 780-944-4224

EDSS is committed to supporting persons and families with persons with Down syndrome. They provide information and resources, and work to connect members with each other.

Edmonton Epilepsy Association

www.edmontonepilepsy.org

Phone: 780-488-9600 Toll free: 1-866-374-5377

Their mission is to assure the well being of persons with epilepsy through increased public awareness and education, and further, to address specific concerns, both personal and social, that these individuals experience.





Centre for Autism Services Alberta Formerly: Family Linkages-Centre for Autism Services Alberta

www.centreforautism.ab.ca

Phone: 780-488-6600

The Centre provides comprehensive, innovative services to children, youth and families affected by Autism Spectrum Disorders through consultation, collaboration, intervention, education and support.

Change name to: The Franklin Fund and the Amputee Coalition of Canada formalize partnership from Franklin-Northern Alberta Amputee Program (NAAP)

http://www.naap.med.ualberta.ca/

Phone: 780-735-8870

NAAP provides an opportunity for patients and healthcare providers to work together to enhance community support, education, research and clinical advancement in amputation rehabilitation and recovery.

Multiple Sclerosis Society of Canada

www.mssociety.ca

Phone: 1-800-268-7582

The Society's goal is to be a leader in finding a cure for Multiple Sclerosis and enabling people affected by MS to enhance their quality of life.





Muscular Dystrophy Canada — Western

www.muscle.ca/western-canada/home

Phone: 780-489-6322 Toll-free 1-800-661-9312

Their goals are to fund research to find a cure, improve the quality of life of people with neuromuscular disorders, assist people to participate in the decisions that affect them, and collaborate with others for social change.

Persons with Developmental Disabilities Edmonton (PDD)

www.humanservices.alberta.ca/disability-services/pdd-edmonton.html

Phone: 780-427-2817

PDD provides supports to people with developmental disabilities by funding family managed supports through a network of PDDapproved community service providers located in the Edmonton PDD region.

Spina Bifida and Hydrocephalus Association of Northern Alberta (SBHANA)

www.sbhana.org

Phone: 780-451-6921 Toll free: 1-888-881-7172

SBHANA's goal is to improve the quality of life for people affected by spina bifida and hydrocephalus through advocacy, research, education and support.





Spinal Cord Injury Treatment Centre Society Edmonton (SCITCS)

http://scitcs.org

Phone: 780-435-5933

SCITCS provides support, research and education on spinal cord injury, while running an exercise clinic and neurological unit.

Western Institute for the Deaf and Hard of Hearing (WIDHH)

www.widhh.com

Phone: 604-736-7391

TTY (TDD): 604-736-2527

WIDHH strives to offer high quality services to Deaf, deafened and hard of hearing individuals through innovative products, services, and programs that help to promote accessibility equal to that of the hearing public.

5. Other Information

Vancouver's Legacies Now Measuring Up

www.vancouveragreement.ca/wp-content/uploads/060311_ MeasuringUpFINAL.pdf

Vancouver's Measuring Up program to help communities improve accessibility served as the starting point for this Edmonton project.





Measuring up the North — British Columbia

Phone: 250-564-6585

www.measureupthenorth.com

A number of Northern BC communities joined the Legacies Now Measuring Up project to create livable, age-friendly, disability-friendly, universally designed, inclusive communities that benefit all citizens and visitors.

Accessibility for Ontarians with Disability Act (2005)

www.e-laws.gov.on.ca/html/statutes/english/elaws_statutes_05a11_e.htm

This Act is the first of its kind in Canada as Ontario is the only province to have a separate disability act.

Ontario Ministry of Community and Social Services — About the Accessibility for Ontarians for Disabilities Act

www.mcss.gov.on.ca/documents/en/mcss/publications/accessibility/AboutAODAWeb20080311EN.pdf

Resource Guide on Disability, Medical & Health Information on the Internet

www.disability-resource.com

A collection of links from around the world pertaining to the disability community.





United States Disability Information Site

www.disability.gov

This US site is a centralized government resource to connect the American disability community to information and opportunities.

Mobility International USA (MIUSA) — United States www.miusa.org

MIUSA's is a cross-disability organization which aims to empower people with disabilities around the world to achieve their human rights through international exchange and international development.

Living Made Easy — United Kingdom

www.livingmadeeasy.org.uk

Living made easy is an impartial advice and information website about daily living equipment and other aspects of independent living.

Swedish Disability Policy Fact Sheet

www.sweden.se/society/swedens-disability-policy/

Information on disability and disability policy in Sweden relating to the 2000 action plan, "From Patient to Citizen."

Disability Services Commission — Australia

www.health.alberta.ca/services/AADL-projects.html

The site is a comprehensive information and resource listing for those with disabilities in Western Australia.

See also Funding Sources





Aboriginal Resources

City of Edmonton Aboriginal Resource Office

www.edmonton.ca/aro Phone: 780-944-7602

Aboriginal Edmonton Directory

http://www.edmonton.ca/city_government/documents/PDF/ARO-Directory-Final.pdf

Guide to Aboriginal Organizations and Services in Alberta

www.aboriginal.alberta.ca/documents/2012_ AboriginalOrganizationGuide.pdf

Alberta Education - A Handbook for Aboriginal Parents of Children with Special Needs. Formerly: Aboriginal Parent Handbook for Children with Disabilities

http://education.alberta.ca/media/448720/aboriginalparenthandbook.pdf

Canadian Paraplegic Association of Alberta, Aboriginal Services

www.cpa-ab.org/programs_services/aboriginal

Phone: 1-888-654-5444

The Association's mission is to work within the Aboriginal cultural, financial, political and community structure, to achieve CPA program goals while recognizing that Aboriginal clients typically must overcome much larger systemic and environmental barriers.





Aboriginal Affairs and Northern Development Canada Formerly Indian and Northern Affairs Canada's (INAC) Assisted Living Program

www.aadnc-aandc.gc.ca/eng/1100100035250/1100100035251

Phone: 780-495-2773

The Program helps First Nations people with functional limitations (because of age, health problems or disability), to maintain their independence, to maximize their level of functioning, and to live in conditions of health and safety.





Funding Sources





Funding Sources

Edmonton

City of Edmonton List of Grants and Funding

www.edmonton.ca/for_residents/grants-funding.aspx

Phone: 780-496-4933

City of Edmonton Housing Programs and Support — Residential Rehabilitation Assistance Program (RRAP)

www.edmonton.ca/for_residents/programs/housing-programs-and-services.aspx

On this page, is the following:

Phone: 780-496-6014

RRAP is designed for low-income homeowners and landlords who need to repair their homes to meet mandatory safety standards or to improve accessibility for persons with disabilities.





Cornerstones: Edmonton's Plan for Affordable Housing

www.edmonton.ca/for_residents/programs/secondary-suitegrants.aspx

Phone: 780-442-5311

Cornerstones is the City's plan to increase the number of long term affordable housing units and advocate for increases in income supports and support services funding for lower income Edmontonians in need of housing. Funding available includes the Building Long Term Affordable Housing Grant, Purchasing Existing Stock for Affordable Housing Grant, Provincial Homeless Eviction and Prevention (HEP) Fund, Secondary Suites, Garage Suites and Garden Suites — Grant Program, and the Affordable Housing Projects — Municipal Fee Rebate Program.

City of Edmonton Community Investment Operating Grant

www.edmonton.ca/for_residents/community-investment-operating-grant.aspx

Phone: 780-496-4933

This grant program provides operating assistance to Edmonton's non-profit organizations whose activities benefit the citizens of Edmonton.





City of Edmonton Bylaw Community Standards Grant

www.edmonton.ca/for_residents/grants-and-funding-by-topic.aspx

Phone: 780-496-3981

This grant offers community groups funding for projects that help people comply with local bylaws and immediately improve neighbourhood conditions in Edmonton.

Edmonton Community Foundation Grants

http://ecfoundation.org

Phone: 780-426-0015

The Community Grants support requests from arts, culture and heritage; education and learning; human and social services; health and wellness; recreation and leisure; and the environment and conservation.

The Edmonton Community Play Space Program works to enhance recreational and community building opportunities for children and their families. The program supports the creation or redevelopment of public use community playgrounds and parks in greater Edmonton.

CTV/CFRN Good Neighbour Fund

www.goodneighbourfund.ca

Phone: 780-486-9215

The Fund considers assistance to those individuals or families requiring support in exceptional cases not covered by other funding.





Alberta

Assured Income for the Severely Handicapped (AISH)

www.humanservices.alberta.ca/disability-services/aish.html Phone: 780-644-9992: Toll free: 1-877-644-9992

The provincial program provides financial and health-related assistance to eligible adults with a disability.

Government of Alberta Community Spirit Grant

www.culture.alberta.ca/communityspirit/default.aspx (The webpage is still active but advises the program has been discontinued. It does provide contact information for anyone who wishes to follow up on the status of an application for a grant.)

Phone: 780-644-8604

The grant is based on total annual cash donations from individual Albertans that have been received by an eligible organization over a 12-month fiscal period. A minimum total of \$1,000 in eligible cash donations needs to be received prior to applying for a grant.

Government of Alberta Community Initiatives Program

www.culture.alberta.ca/cip/default.aspx

Project-Based Grants — maximum \$75,000. Community Operating Grants — maximum \$75,000. International Development Grants — maximum \$25,000.





Alberta SCI Solutions Fund

www.paraplegicfoundation.org

Geared towards individuals with a spinal cord injury or organizations serving people with spinal cord injuries. Grants available for Individuals up to \$5,000 and organizations up to \$30,000.

Alberta Gaming and Liquor Commission

www.aglc.gov.ab.ca/casino/default.asp

Alberta has adopted the charitable gaming model for casinos, bingo, raffles and pull tickets. These gaming activities may only occur when eligible charitable or religious groups apply for and receive licenses to conduct the gaming activities.

Easter Seals

www.easterseals.ab.ca/site/OurPrograms/ EquipmentAndSupportServices.aspx

The Equipment and Support Services Program provides equipment through our loan pool program for people who qualify physically and financially.





Muttart Foundation Bursary

www.muttart.org./granting_programs 780-425-9616; Toll-free;1-877-788-5437

Foundation awards grants to pay for tuition or registration costs for short-term courses, workshops or other formal training opportunities. Social service organizations and early childhood education and care organizations in Alberta are eligible for up to \$1,000.

Government of Alberta Residential Access Modification Program (RAMP)

http://humanservices.alberta.ca/disability-services/residential-access-modification-program.html

Phone: 780-427-5760; Toll-free 1-877-427-5760

RAMP is a program available to eligible wheelchair users to modify their home to be more wheelchair accessible.

Alberta Committee of Citizens with Disabilities (ACCD) Bursaries

www.accd.net/what-we-do/bursaries-and-awards

Phone: 780-488-9088; Toll free: 1-800-387-2514

TDD/TTY: 780-488-9090

ACCD funds two scholarships, the Education for Life Bursary and the Council of Canadians with Disabilities Award.





Alberta Learning Information Services Disability Information Sheet on Funding

http://alis.alberta.ca/pdf/disabilities/informationsheet.pdf

Government of Alberta funding information for students with permanent disabilities who plan to attend post-secondary schools.

Alberta Blue Cross Scholarships

www.ab.bluecross.ca/aboutus/scholarship-program.html

Phone: 780-498-8000; Toll free: 1-800-661-6995

Listed by post-secondary institution, Alberta Blue Cross has a number of scholarships for students with disabilities.

SBHANA Undergraduate Scholarships

www.sbhana.org/Scholarship.htm

Phone: 780-451-6921; Toll free: 1-888-881-7172

SBHANA offers two post-secondary scholarships each year to students who have spina bifida and/or hydrocephalus.

KidSport Alberta

www.kidsport.ab.ca

Phone: 780-644-1815

KidSport provides registration fees for sport programs so that no child is left out and all kids have the chance to participate and be physically active





Alberta Sport Recreation Parks and Wildlife Foundation

www.asrpwf.ca/

The Sport Participation Initiative Program provides support for the development and operation of programs for underrepresented groups such as girls and women, Aboriginal people, persons with a disability, and economically disadvantaged persons.

The Development Initiatives Program provides support to Albertans working in the areas of sport, recreation, parks and wildlife for project and program related endeavors.

Alberta Aids to Daily Living

www.health.alberta.ca/services/aids-to-daily-living.html

Phone: 780-427-0731

The program helps Albertans with a long-term disability, chronic illness or terminal illness to maintain their independence at home, in lodges, or group homes by providing financial assistance to buy medical equipment and supplies





Community Facility Enhancement Fund — Alberta Lottery Fund

www.culture.alberta.ca/cfep/

Phone: 1-800-642-3855

The program provides matching grants to municipalities, Indian Bands and Métis Settlements, and registered community non-profit groups to build, purchase, repair, renovate, or otherwise improve related family and community wellness facilities.

Community Initiatives Program — Alberta Lottery Fund

www.culture.alberta.ca/cip/

Phone: 1-800-642-3855

This fund will support project-based initiatives in areas such as community services, seniors' services, libraries, arts and culture, sports, education, health and recreation.

Alberta Culture and Community Spirit — Other Initiative Program

www.culture.alberta.ca/otherinitiativesprogram

Phone: 780-422-9574; Toll free: 1-800-642-3855

This program provides support to worthy Alberta projects which cannot be funded under the criteria or existing funding levels of other Alberta Lottery Fund grant programs.





Alberta Paraplegic Association — Spinal Cord Injury (SCI) Active Living Fund, and Solutions Fund

http://www.cpa-ab.org/user_files/pdf/SCI_Solutions_Funding_ Organizations_WheelE_April2010.pdf

The goal of the Active Living Fund and the Solutions Fund is to respond to the priority unmet needs of people with spinal cord injuries by providing active living type solutions and solutions to improve the quality of life for persons with SCI.

SBHANA Support Fund

www.sbhana.org/SupportFund.htm

This fund is designed to assist persons with spina bifida and/ or hydrocephalus with the cost of specialized leisure and recreational equipment, medical equipment, and services such as specialized lessons or camps and emergency personal expenses.





Canada

Government of Canada Tax Assistance and **Deduction**

www.cra-arc.gc.ca/tx/ndvdls/tpcs/ncm-tx/rtrn/cmpltng/ddctns/menu-eng.html

Information on all federal tax credits, deductions, expenses and benefits.

Registered Disability Savings Plan (RDSP)

www.cra-arc.gc.ca/tx/ndvdls/tpcs/rdsp-reei/menu-eng.html

The Government of Canada created the RDSP as a long-term savings plan to help Canadians with disabilities and their families save for the future.

Canada Disability Savings Grant and Bond

www.hrsdc.gc.ca/eng/disability/savings/index.shtml

The Government of Canada can deposit money into RDSPs to help Canadians with disabilities and their families save for the future.





Canada Pension Plan (CPP) Disability Benefits

http://www.servicecanada.gc.ca/eng/services/pensions/cpp/disability/benefit/index.shtml?utm_source=campaign%20 URL&utm_medium=twitter&utm_content=000050,%20 03122013,%20Eng&utm_campaign=disability%20benefit

CPP provides a monthly taxable benefit to contributors who are disabled and to their dependent children.

Government of Canada Enabling Accessibility Fund

www.hrsdc.gc.ca/eng/disability/eaf/

Phone: 1-866-268-2502

This fund supports community-based projects across Canada that improve accessibility, reduce barriers, and enable Canadians, regardless of physical ability, to participate in and contribute to their community and the economy.

Service Canada — Opportunities Fund for Persons with Disabilities

www.servicecanada.gc.ca/eng/of

This fund provides funding for national, regional and local projects that assist people with disabilities in preparing for and finding employment or self-employment, as well as acquiring the skills necessary to maintain that new employment.





Social Development Partnership Program Disability Component

http://www.esdc.gc.ca/eng/disability/social_development/index.shtml

The Government of Canada program supports innovative ways of removing barriers through improved access to programs and services and encourages a wide range of community-based initiatives to address social issues and barriers that people with disabilities face.

Enabling Accessibility Fund

www.hrsdc.gc.ca/eng/disability/eaf/

Small and major project funding available.

Canada Summer Jobs

http://www.servicecanada.gc.ca/eng/epb/yi/yep/programs/scpp.shtml

Canada Summer Jobs provides funding to help employers create summer job opportunities for students.





The Children's Ability Fund (funding is not just limited to children, despite what the name applies).

www.childrensabilityfund.ca/

Phone: 780-454-9191 Ext. 225

The Children's Ability Fund's goal is to create awareness and the enhance independence by providing specialized equipment for children with disabilities.

Campbell McLaurin Foundation

http://www.burnsfund.com/programs/campbell-mclaurin-foundation/

Covers people in Southern Alberta (from Red Deer south).

Phone: 780-451-9999 TTY: 780-429-1939

This cost-sharing program provides funding toward the purchase of assistive hearing devices for Albertans who are Deaf or hard of hearing.

CMHC Home Adaptations for Seniors' Independence http://www.cmhc.ca/en/co/acho/masein/index.cfm

The HASI program offers financial assistance for minor home adaptations that will help low-income seniors to perform daily activities in their home independently and safely.





CMHC Residential Rehabilitation Assistance Program for Persons with Disability

http://www.cmhc-schl.gc.ca/en/ab/onre/onre_011.cfm

Phone: 1-800-668-2642

The CMHC offers financial assistance to allow homeowners and landlords to pay for modifications to make their property more accessible to persons with disabilities. These modifications are intended to eliminate physical barriers, imminent safety risks and improve the ability to meet the demands of daily living within the home.

Canadian Heritage Athlete Assistance Program

www.pch.gc.ca/eng/1267374509734

Phone: 1-866-811-0055

TTY Toll free: 1-888-997-3123

This sport funding program pursues excellence through its contribution to improve Canadian athlete performances at major international sporting events, enabling athletes to combine their sport and academic or working careers while training intensively in pursuit of world-class performances.

Can Learn

www.canlearn.ca

A Government of Canada site on saving for your child's future.





National Education Association of Disabled Students Funding Opportunities (NEADS)

www.neads.ca/en/norc/funding

Listed by province and institution, NEADS links to numerous scholarships for students with disabilities at post-secondary institutions across Canada.

President's Choice Children's Charity (PCCC)

www.presidentschoice.ca/en_CA/community/pccc.html

Phone: 1-800-525-4762

PCCC is dedicated to helping children who are physically or developmentally challenged. Our aim is to remove some of the obstacles that make everyday living extremely difficult and to provide these young people with a renewed sense of dignity, independence and freedom.

Canadian Tire Jumpstart

http://jumpstart.canadiantire.ca/en/

Pone: 1-877-616-6600

Jumpstart is a charitable program that helps kids in financial need participate in organized sports and recreation such as hockey, dance, soccer and swimming. The program covers costs such as registration fees, transportation and equipment.





Ronald McDonald House Charities (RMHC) — Helping Hands Grant Program

www.rmhc.ca

Phone: 416-446-3493

Toll Free: 1-800-387-8808

This grant assists registered Canadian children's charities whose programs are community-oriented, and focus on improving the quality of life for children and families of children with serious and/or life — threatening illnesses or disabilities.

General Mills Champions for Healthy Kids

https://www.generalmills.com/Responsibility/community_engagement/Grants/Champions_for_healthy_kids.aspx

Phone: 905-212-4000

The grant's goal is to encourage communities across Canada to improve the eating and physical activity patterns of young people ages 2 – 20.

Oilers 50/50 Draw

oilers.nhl.com/club/page.htm?id=33421

Applications accepted June each year. Need 62-65 volunteers for the allocated game night (5 hours commitment).





Index

2009 Federal Disability Report — Advancing the Inclusion	
of People with Disabilities	
Ability Society of Alberta (ASA)	. 63
Accesscode: A Code of Practice on Accessibility and	
Mobility — United Kingdom	. 45
Access Guide Canada	. 75
Accessibility for All — Eliminating Barriers Across Europe .	. 49
Accessibility for Ontarians with Disability Act (2005)	
Accommodating Learners with Disabilities	
in Post-Secondary Education in Alberta:	
A Review of Policies	. 12
Active Living Alliance for Canadians with a	
Disability (ALACD)	. 71
Adaptabilities	
Advisory Board on Services for Persons with Disability	
Alberta Abilities Lodges Society (AALS)	
Alberta Aids to Daily Living	
Alberta Alliance on Mental Illness and	
Mental Health (AAMIMH)	. 84
Alberta Amputee Sports and	
Recreation Association (AASRA)	. 70
Alberta Association for Community Living (AACL)	
Alberta Association for Community Living —	
Pocket Guide to Advocacy	6
Alberta Blue Cross Scholarships	
Alberta Brain Injury Network (ABBIN)	
Alberta Centre for Active Living	
,	





Alberta College of Speech and Language Pathologists 17
Alberta Committee of Citizens with Disabilities (ACCD) 7
Alberta Committee of Citizens with Disabilities (ACCD)
Bursaries
Alberta Culture and Community Spirit — Other
Initiative Program108
Alberta Disabilities Forum (ADF)7
Alberta Education Special Education11
Alberta Gaming and Liquor Commission 104
Alberta Health Services — Capital Health Seating 16
Alberta Health Services Glenrose Hospital Rehabilitation
Programs and Services
Alberta Health Services — I Can Centre for Assistive
Technology (ICCAT)
Alberta Human Rights — Information on Building an
Inclusive Workplace
Alberta Learning Information Service Planning for Post
Secondary — Information for Students with Disabilities 12
Alberta Learning Information Services Disability
Information Sheet on Funding106
Alberta Paraplegic Association — Spinal Cord Injury (SCI)
Active Living Fund109
Alberta Paraplegic Foundation (APF) 84
Alberta SCI Solutions Fund
Alberta Sport Recreation Parks and Wildlife Foundation 107
Alberta Therapeutic Recreation Association 70
All Abilities Welcome (AAW)
Alzheimer Society of Alberta 85





Americans with Disabilities Act (ADA) Accessibility
Guidelines for Buildings and Facilities — United States43
Arthritis Society of Canada
Association of Canadian Professionals with Disabilities 34
Association of Translators Interpreters Alberta (ATIA) 17
Association of Visual Language Interpreters of
Canada (AVLIC)
Assured Income for the Severely Handicapped (AISH) 103
Australian Heritage Commission — Improving Access to
Heritage Buildings: A Practical Guide to Meeting
the Needs of People with Disabilities — Australia 46
Autism Society of Edmonton Area (ASEA) 85
Bank of Canada — Making Bank Notes Accessible for
Canadians Living with Blindness or Low Vision 37
Blind Persons' Rights Act 2004
Brain Care Centre (BBC)
Brain Injury Association of Alberta (BIAA) 86
Bridges Support Services 4, 19, 32, 35, 86
Camp He Ho Ha 60
Canada Business Services for Entrepreneurs
Canada Disability Savings Grant and Bond110
Canada Pension Plan (CPP) Disability Benefits
Canada Summer Jobs
Canadian Abilities Foundation 65
Canadian Association for Community living (CACL) 64
Canadian Centre on Disability Studies (CCDS) 66
Canadian Council on Social Development —
Disability in the Labour Market: Barriers and Solutions 28
Canadian Deaf Blind Council (CDBC) 8
Canadian Deaf Sports Association (CDSA) 73





Canadian Hard of Hearing Association
Edmonton Branch
Canadian Hearing Society — Breaking the Sound Barriers:
Employing People Who are Deaf
Canadian Hearing Society (CHS) — Employment and
Employability Needs
Canadian Heritage Athlete Assistance Program114
Canadian Human Rights Commission — A Place for All:
A Guide to Creating an Inclusive Workplace29
Canadian Human Rights Commission Duty
to Accommodate83
Canadian Human Rights Commission — International Best
Practices in Universal Design: A Global Review 42
Canadian Mental Health Association:
Canadian Mental Health Association Edmonton Region 87
Canadian Mental Health Association- Understanding
Mental Illness10
Canadian Mental Health Association:
Your Education — Your Future
Canadian Mortage and Housing Corporation (CMHC)
Accessible Housing by Design Renovations —
Renovation Fact Sheets
Canadian Paraplegic Association Alberta (CPA)87
Canadian Paraplegic Association of Alberta,
Aboriginal Services
Canadian Society for Social Development —
Business Abilities
Canadian Society for Social Development (CSSD) 32





Canadian Standards Association (CSA) — Customer	
Service Standard for People with Disabilities	36
Canadian Tire Jumpstart	
Canadian Transportation Agency — Taking Charge of	
Your Travel: A Guide for Persons with Disabilities	18
Can Learn	14
Capital Region Housing Corporation (CRHC) 5	5C
Catholic Social Services Alberta Disability Service 6	33
Centre for Inclusive Design and Environmental Access —	
United States	14
Centre for Inclusive Design and Environmental Access —	
Visitability Initiative Project — United States	56
Centre for Universal Design — Universal Design	
Publication List	53
Centre for Universal Design — University of North	
Carolina — United States	43
Children's Ability Fund	13
Choral Morphosis	
Chrysalis Alberta Society for Citizens with	
Disabilities Art Program6	37
City of Calgary Access Design Guidelines 2002	4C
City of Edmonton Aboriginal Resource Office	96
City of Edmonton Accessibility of City Facilities	4C
City of Edmonton: Aging in Place —	
A Neighbourhood Strategy	57
City of Edmonton — Aging in Place:	
Edmonton's Approach	57
City of Edmonton Bylaw Community Standards Grant 10	72





City of Edmonton Community Investment
Operating Grant
City of Edmonton — Disabled Parking Lot Facts 47
City of Edmonton — Disabled Parking Zone Permission 47
City of Edmonton — Edmonton Seniors Declaration 57
City of Edmonton — ETS and DATS Accessibility 47
City of Edmonton Housing Programs and Support —
Residential Rehabilitation Assistance Program (RRAP) 100
City of Edmonton — Leisure Opportunities for
Persons with Special Needs 69
City of Edmonton List of Grants and Funding 100
City of Edmonton — Making our Homes Lifelong Homes:
Accessible Housing for Seniors
City of Edmonton- Office of Emergency Preparedness
Emergency Guide
City of Edmonton — Play Area Accessibility 69
City of Edmonton Policy C46340
Clear Language and Design (CLAD)
CMHC Flex Housing
CMHC Home Adaptations for Seniors' Independence 113
CMHC Residential Rehabilitation Assistance
Program for Persons with Disability
CNIB
CNIB Clearing Our Path- Accessibility Recommendations
for the Built Environment
41, 42, 48, 50, 58, 72, 77
CNIB Clear Print Accessibility Guidelines
Communication Access Realtime Translation (CART) 5
Communities in Action





Community Facility Enhancement Fund —
Alberta Lottery Fund
Community Futures Network Alberta (CFNA)33
Community Inclusion
Community Initiatives Program — Alberta Lottery Fund 108
Concrete Change Visitability — United States56
Conference Board of Canada — Tapping the
Talents of People with Disabilities29
Connect Society of Edmonton
Continuing Care Standards
Cornerstones: Edmonton's Plan for Affordable Housing 101
Council of Canadians with Disabilities and Canadian
Association of Community Living — Building
an Inclusive and Accessible Canada:
Supporting People with Disabilities42
Council of Canadians with Disabilities (CCD)
Creating a Lifetime Home: Design Solutions —
United Kingdom
CTV/CFRN Good Neighbour Fund
Deaf and Hard of Hearing Society — Alberta (DHHS) 88
Deafened or Hard of Hearing. A Guide for Employers 29
Department of Housing and Urban Development —
Residential Modelling and Universal Design:
Making Homes More Comfortable and
Accessible — United States
Design for a Lifetime
Design for All Europe
Digital Accessibile Information System (DAISY)
Disability and Health (ICF)





Disability-Related Policy in Canada	28
Disability Resources — Ramps, Lifts, and	
Transportation for Wheelchair Users	49
Disability Services Commission — Australia	
DisAbled Women's Network (DAWN)	65
Distinctive Employment Counseling Services of Alberta	
(DECSA)	27
Diversity & Inclusion Framework and	
Implementation Plan	80
Diversity World	37
Dogs with Wings	18
Easter Seals	
Easter Seals Camp Horizon	60
Easter Seals Disability Travel Cards	74
Easter Seals Equipment and Support Services	17
Easter Seals McQueen Residence	51
Edmonton and Area Fetal Alcohol Syndrome Network	89
Edmonton Cerebral Palsy Association (ECPA)	89
Edmonton Community Foundation Grants	. 102
Edmonton Down Syndrome Society (EDSS)	
Edmonton Epilepsy Association	89
Edmonton International Airport Accessibility	47
Edmonton Musical Theatre	68
Elections Canada "Persons with Disability and Canada's	
Electoral Systems: Gradually Advancing the	
Right to Vote"	67
Elections Canada Voters with Special Needs	66
Elizabeth Fry Society of Edmonton	
Elves Special Needs Society	12





Employabilities Alberta	26
Employment Equity Act (1995)	83
Enabling Accessibility Fund	112
European Network for Accessible Tourism	77
Excel Society	
Family Support for Children with Disabilities (FSCD)	81
Federal Emergency Management Agency (FEMA)	
 Individuals with Special Needs Special Plans 	
United States	22
Freedom Concepts — Custom Mobility Devices	69
Gateway Association for Community Living	61
Gateway Association for Community Living —	
Crisis Contact List	20
General Mills Champions for Healthy Kids	116
Get Ready for Inclusion Program (GRIT)	12
Goodwill Industries Alberta	27
Government of Alberta Abuse of Persons	
with Disability Information	20
Government of Alberta Assistive Technology for	
the Deaf and Hard of Hearing Pilot Project	17
Government of Alberta Community Initiatives Program	103
Government of Alberta Community Spirit Grant	103
Government of Alberta Disability Related Employment	
Supports (DRES)	26
Government of Alberta Jobs and Services for	
Persons with Disabilities	
Government of Alberta Office of the Public Guardian	20
Government of Alberta Residential Access Modification	
Program (RAMP)	105
Government of Alberta — Tip Sheet: Job Interviews for	
Persons with Disabilities	31





Government of Alberta — What Works: Career Building	
Strategies for Diverse Groups	31
Government of Canada Accessible Procurement Toolkit	36
Government of Canada — Access to Travel	75
Government of Canada Assistive Technology Links	18
Government of Canada Enabling Accessibility Fund1	11
Government of Canada — Entrepreneurs with Disabilities	34
Government of Canada Family Emergency Plans	22
Government of Canada Human Resources' Work	
Readiness Program	31
Government of Canada Tax Assistance and Deduction 1	10
Government of Canada Way with Words booklet	. 9
Graphics Arts Guild Disability Access Symbols	. 2
Guide Dogs	18
Guide to Aboriginal Organizations and Services in Alberta	96
Guide to Universal Access Symbols from	
Ryerson University	. 2
Healthy U Alberta — Physical Activity for People with	
Disabilities	70
Home Safety Council — United States	21
Inclusive Education Canada	11
Independent Living Canada	65
Independent Living Institute (ILI) — United Kingdom	
Innovative Housing Society (IHS)	51
Institute for Human Centered Design (IHCD) —	
United States	37
International Labour Organization Media Guidelines	
for the Portrayal of Disability	10
KidSport Alberta	06





Larch Communities	. 55
Learning Disabilities Association of Alberta (LDAA)	
Living All — Europe	
Living Made Easy — United Kingdom	
Lo-Se-Ca Foundation	7
"Making Home a Safer Place	. 51
McMan Youth, Family and Community Services	. 63
Measuring Up the North — Accessible Urban Space:	
A Facilitated Discussion on Inclusive Communities	. 41
Measuring up the North — British Columbia	. 93
Mobility International USA — Accessibility	
Communication for People Who Are Deaf or	
Hard of Hearing — United States	5
Mobility International USA (MIUSA) — United States	
Multiple Sclerosis Society of Canada	. 90
Muscular Dystrophy Canada — Western	. 91
Muttart Foundation Bursary	105
Myths and Facts about People with Disabilities	. 10
NAIT Services for Students with Disabilities	. 13
National Centre on Accessibility (NCA) — United States	. 43
National Centre on Physical Activity and Disability	. 73
National Educational Association of Disabled	
Students (NEADS)	. 14
National Education Association of Disabled	
Students Funding Opportunities (NEADS)	115
National Institute of Disability Management and Research	
(NIDMAR)	. 29
National Organization on Disability Disaster	
Readiness Tips — United States	. 22





National Organization on Disability (NOD) — United States	. 30
Neil Squire Society	. 32
Nina Haggerty Centre for the Arts	. 67
Norquest Disability Support Services	. 13
Oilers 50/50 Draw	116
On Site Placement Services (OSP)	. 31
Ontario Emergency Preparedness Guide for People	
with Disabilities/Special Needs	. 22
Ontario Ministry of Community and Social Services —	
About the Accessibility for Ontarians for Disabilities Act.	. 93
People First of Canada	
People with Special Needs Support	
Persons with Developmental Disabilities Edmonton (PDD).	. 91
Persons with Disabilities	. 82
Philia Dialogue on Caring Citizenship	
Plain Language Association International	3
Planned Lifetime Advocacy Network (PLAN)	
Premiers Council on the Status of Persons with Disability .	
President's Choice Children's Charity (PCCC)	115
Programs and Support Services	. 12
Project "Easy Access" Stockholm — A City for All	
— Sweden	
Province of Ontario's Municipal Accessibility Toolkit	
Rapid Fire Theatre	
Red Cross Health Equipment Loan Program	
Registered Disability Savings Plan (RDSP)	110
Resource Guide on Disability, Medical & Health	
Information on the Internet	
Resource Listing for Albertans with Disabilities	. 81





Robin Hood Association — Sherwood Park and	
Fort Saskatchewan	. 63
Ronald McDonald House Charities (RMHC) —	
Helping Hands Grant Program	116
SBHANA Support Fund	
SBHANA Undergraduate Scholarships	106
Selections Career Support Services	. 27
Service Alberta — Parking Placard for Persons	
with Disabilities	. 48
Service Canada — Opportunities Fund for	
Persons with Disabilities	111
Service Dog Act 2009	. 82
Service Dogs for Albertans with Disabilities	. 18
SKILLS Society of Edmonton	6
Social Development Partnership Program Disability	
Component	112
Society for Accessible Travel and Hospitality —	
United States	. 76
Spina Bifida and Hydrocephalus Association of Northern	
Alberta (SBHANA)	. 91
Spinal Cord Injury Canada (formerly Canadian Paraplegic	
Association) Fire Safety for People with Disabilities Kit	. 21
Spinal Cord Injury Treatment Centre Society Edmonton	
(SCITCS)	. 92
Sweden's National Property Board — Accessibility,	
A Process	. 45
Swedish Disability Policy Fact Sheet	. 94
To Do Canada	. 73
Transport Canada: Accessible Transportation	. 48





United Nations Enable Design Manual	44
United States Access Board	43
United States Disability Information Site	94
United States Fire Administration — Fire Safety Fact	
Sheet for People with Disabilities and their Caregivers	21
United States Fire Administration — Fire Safety for	
People with Disability	21
Universally Welcoming	52
University of Alberta Accessibility to Campus Life	
"Unsafe Refuge: Why Did So Many Wheelchair Users	
Die on Sept. 11? The Evacuation of Those in Wheelchairs	
During 9/11"	23
Using People First Language	. 3
Vacation Without Limits	
Vancouver 2010 Accessibility	76
Vancouver's Legacies Now Measuring Up	92
Veterans Affairs Canada	83
Visitable Housing Canada	55
Voiceprint	. 5
Wayfinding Design: Hidden Barriers to Universal Access	. 2
Web Accessibility Initiative (WAI)	. 4
Western Economic Diversification Canada	33
Western Institute for the Deaf and Hard of	
Hearing (WIDHH)	92
Whistler for the Disabled	75
Winnifred Stewart Association	62
WORKink	28
World Health Organization (WHO) International	
Classification of Functioning	10
Zaiac Ranch for Children	60









