



edmonton.ca/waste

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Welcome to the Edmonton Cart Rollout



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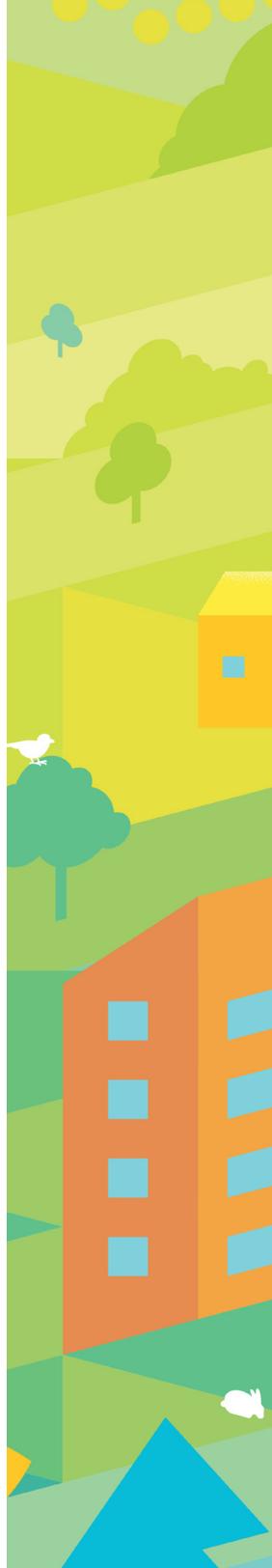
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17 We're here to help

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- Virtual education sessions
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- WasteWise app



Welcome to the Edmonton Cart Rollout

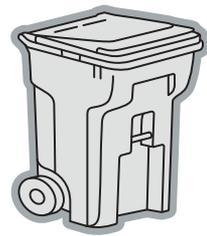
The way you sort and set out waste is changing! **Say hello to your new carts and food scraps pail.** Read through this information package to help you get started!

What's included in your new package:

Carts

.....

- 1 food scraps cart (120L)
- 1 garbage cart (large 240L)
(unless you specifically requested a small 120L)



Accessories

.....

- Food scraps pail
- Welcome brochure
- What Goes Where poster
- Collection calendar
- City map



If an item is missing or damaged from the list above, please call **311**.



The lids on your carts may be warped (from being stacked and transported) when you receive them but **do not worry, they're not damaged!** They will correct themselves over time.

All carts are provided to residents at no extra cost.

Starting October 2021, each customer's monthly waste utility rate will be adjusted based on the size of the garbage cart selected. edmonton.ca/wasterates

Your two options for garbage carts are a **small** (120L) or a **large** (240L).

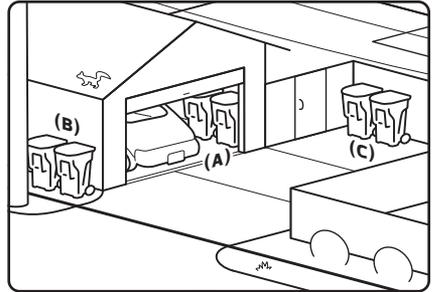
If you'd like to change your garbage cart size, you can submit an exchange request at edmonton.ca/waste.

We highly recommend that you try to use your carts for at least 4-6 weeks before submitting a request.

Keep in mind the garbage cart will be collected every second week and extra bags left outside the carts will not be collected.

Once you start sorting your food scraps, you will find you have much less leftover garbage.

Where to start



Step 1) Store your carts in a secure and dry place

You can store your cart inside your garage (A), or outdoors against your garage (B) or fence (C). Try to keep your food scraps cart in an easy-to-access location; this will make it easier for you to empty the food scraps from your food scraps pail into the food scraps cart often. A shady location is highly recommended in the summer for odour control.

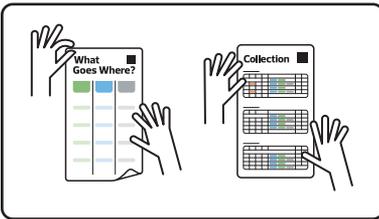
You can use a permanent marker to note your address on the white bar on top of your carts.





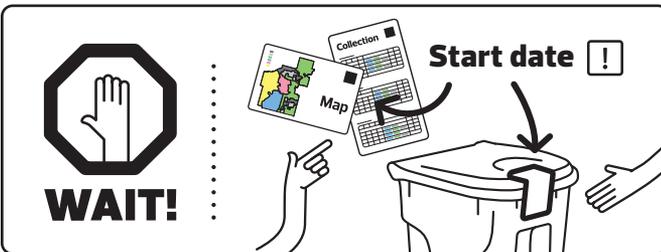
Step 2) Find a place for your food scraps pail

On your kitchen counter or under the sink are great options!



Step 3) Place your poster and calendar

Place your **What Goes Where** poster and **collection calendar** on your fridge or in a visible location for easy reference.



Step 4) WAIT! Find your collection start date

IMPORTANT REMINDER!

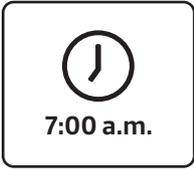
Only start using your carts the week of your first collection day.

Find your first collection week by finding your coloured zone on the map and reading the legend. Refer to the calendar to find your first collection day of your starting week. You can also find your first collection day by downloading the **WasteWise app**, visiting edmonton.ca/waste or calling **311**.

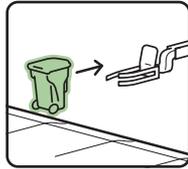
The automated trucks that we will use to pick up your carts will not hit the streets until we have distributed carts to all other homes in your phase, so please continue to use and set out bags until then.

On your collection day

If your waste is currently collected in your back alley, your carts, blue bags and yard waste will continue to be collected in alleys.



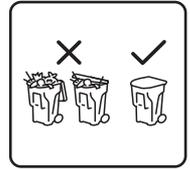
Be sure to set out your carts and blue bags by 7 a.m. on your collection day!



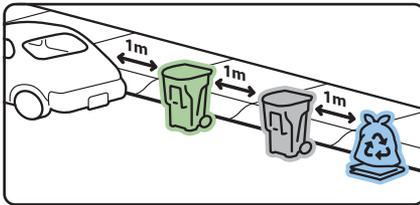
Place carts on level ground, arrows pointing towards the street or alley.



Set out carts in front of snowbanks – not behind or on top.

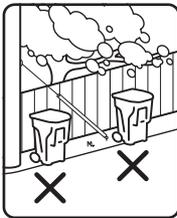


Make sure cart lids are fully closed.



1 m (3 ft) clearance beside carts

Be sure to place your cart at least 1 metre away from other carts, cars or other objects.



3 m (10 ft) clearance above carts

Ensure your carts have 3 metres (10 feet) of clear space above the cart so the arms of the automated trucks can easily grab them.

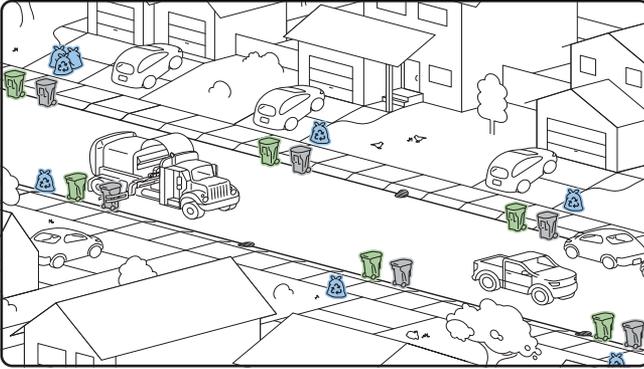


Park vehicles off street

When possible, park vehicles off the street on your collection day. This allows enough room for collection vehicles to reach your carts.

Proper set-outs

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Front street collection

.....

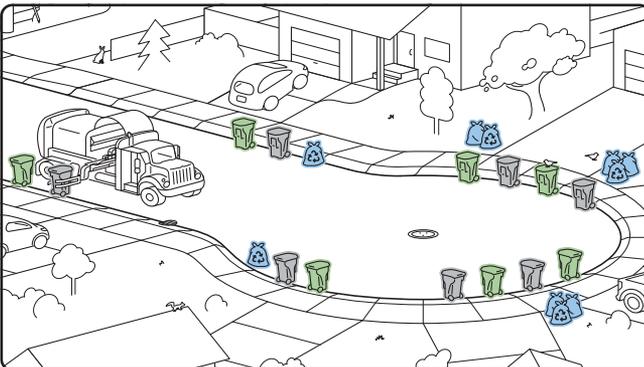
Place carts on the street against the curb.



Alley collection

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Place carts close to the alley or at the end of your driveway so the automated arm can reach them.

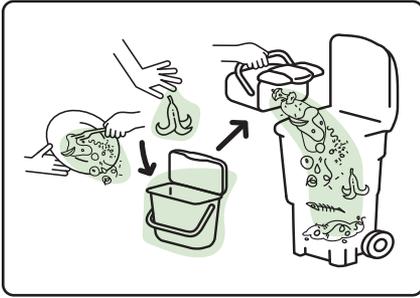
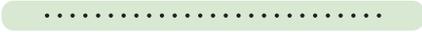


Cul-de-sac collection

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Place carts on the street against the curb.

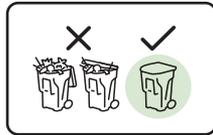
How to sort food scraps



Food scraps cart and pail

.....

Collect materials in your food scraps pail and empty it often into your food scraps cart.



Fully close cart lid

.....

Make sure your cart is not overfilled and the cart lid is fully closed.



Use acceptable liners and bags

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Use newspaper, paper bags or BPI/BNQ certified compostable bags to line your food scraps pail.



Top up with yard waste

.....

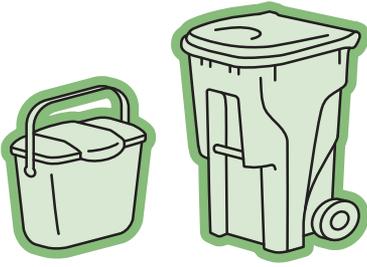
Top up your food scraps cart with day-to-day yard waste between seasonal yard waste collection.



Do not pack down waste

.....

Food scraps and yard waste material may get stuck in your cart and not empty properly.



FOOD SCRAPS

Yes

.....



Scraps and peelings



Coffee grounds with filters and tea bags



Meat, fish and bones



Dairy products



Food-soiled napkins and paper towels



Where does cooking oil go?

Up to 1L can be placed in a sealed bottle and put in your garbage.

Take larger amounts to an Eco Station.

.....



Small amounts of oil and grease can be mopped up using paper towel and placed in the food scraps cart.

No

.....



Drink cups, straws and lids



Worn-out clothing



Plastic bags



Cat litter



Snack wrappers and bags



Diapers



Disposable masks and wipes



How to sort recycling

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Clean, dry and loose

.....

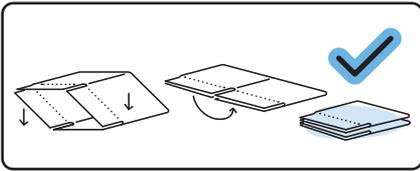
Place clean recyclables loosely into your blue bag and set out on your collection day as you currently do.



Unlimited recycling bags

.....

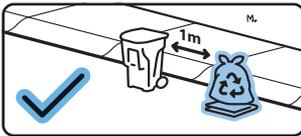
There is no limit to the number of blue bags you can put out each week.



Flatten and bundle cardboard

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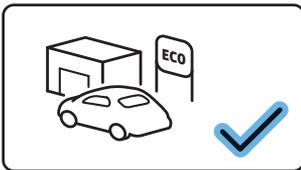
Remember to flatten large cardboard boxes, bundle them, and place under your blue bag.



Keep clear of the carts

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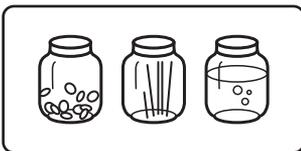
Remember to keep blue bags at least 1 metre away from your carts.



Drop it off

.....

You can also drop off your recyclables at a Recycling Depot or Eco Station.



Reduce your packaging

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Buy in bulk, use reusable containers, choose less packaging and reuse where able.



RECYCLING

Yes

.....



Stretchy plastic bags
(stuff into one bag and tie closed)

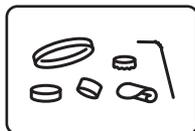


Beverage containers

Place in your
recycling or drop
off at your local
Bottle Depot for
a cash refund.

findadepot.ca

.....



Remove caps, lids and straws

Place these items
into the garbage.

No

.....



Padded envelopes



Shredded paper



Styrofoam (all types)



Snack wrappers and bags



Batteries and
light bulbs



Food-soiled napkins
and paper towels



How to sort garbage



Put it in the garbage cart

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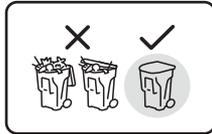
All of your regular waste items that don't go into the food scraps cart or blue bag should go into your garbage cart.

Hazardous and oversized items should always be dropped off at an Eco Station. (see page 14)

Bags optional

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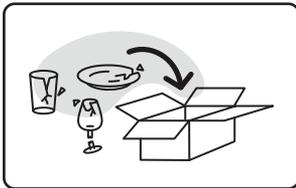
You can place garbage bags or items directly in the cart.



Fully close cart lid

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Make sure your cart is not overfilled and the cart lid is fully closed.



Seal up sharp objects

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Sharp objects, like broken glass, should be put in a sealed container and placed inside your garbage cart.

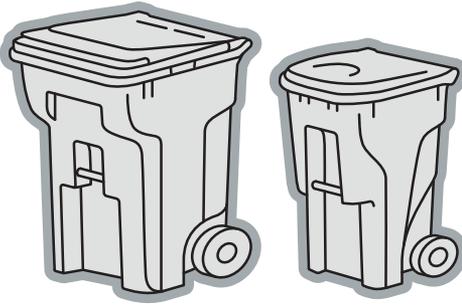


Drop off extra bags of garbage at Eco Stations

.....

You can drop off up to two clear bags of garbage for free at an Eco Station.

\$9 fee applies if your garbage is not in clear bags or has food scraps, yard waste or recyclables mixed in.



GARBAGE

Yes

.....



Disposable masks and wipes



Padded envelopes



Snack wrappers and bags



Drink cups, straws and lids



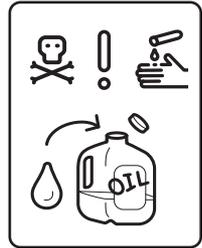
Styrofoam (all types)



Pet hair and bagged pet waste (including cat litter)



Diapers



Where do liquids go?

Take large amounts of food oil, motor oil and chemical cleaners to the Eco Station.

No

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Electronics and small appliances



Scrap metal

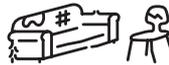
Tires



Household hazardous waste



Batteries (all kinds)



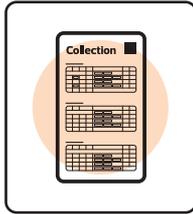
Furniture



Construction and renovation materials



How to sort yard waste



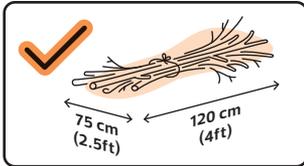
Collected seasonally

.....
Grass, leaf and yard waste will be collected twice in the spring and twice in the fall. Refer to your collection calendar for fall dates.



Setting out yard waste

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Set out yard waste in clear plastic or double-ply paper bags, or tie branches into bundles. Make sure the paper bags are closed and folded at the top.



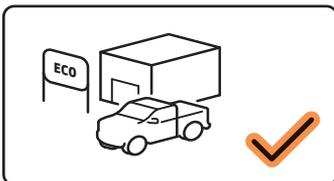
Bundle up branches

.....
Tie material in bundles up to 1.2 m (4 ft) long and 0.75 m (2.5 ft) in diameter.



Top up your food scraps cart

.....
Between the yard waste collection dates, put your yard waste in the food scraps cart.



Drop off at a waste location

.....
Drop off for free at an Eco Station. Residents will be asked to empty yard waste that is in plastic bags.




YARD WASTE

Yes

.....



Bark, branches and twigs



Fallen tree fruit



Leaves and grass



Garden trimmings,
dead plants and cones



Go Bagless

Remove the bag from your mower and leave the clippings on the lawn. Mow high and mow often.

edmonton.ca/gobagless

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No

.....



Tree stumps and roots



Noxious weeds



Scrap lumber



Large tree trunks



Construction wood



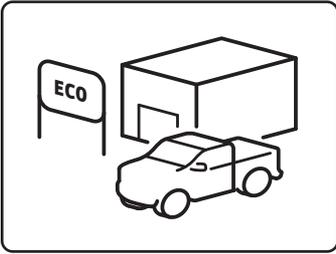
Compost at home

Home composting is still the best thing to do with food scraps and yard waste. Feed your soil. It's fun and easy.

edmonton.ca/compost

How to sort hazardous and oversized waste

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Eco Stations

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Eco Stations are convenient drop-off facilities for household hazardous and oversized waste.

Ambleside • 14710 Ellerslie Road SW

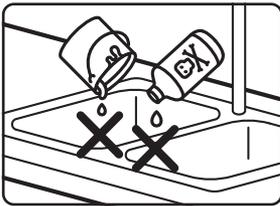
Coronation • 11440 143 Street NW

Kennedale • 5355 127 Avenue NW

Strathcona • 5150 99 Street NW

Hours of operation change seasonally.

Many items are free to drop off at an Eco Station. For more information on fees, visit edmonton.ca/ecostations



Store them, don't pour them

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Drop off liquids like automotive fluids and fuel, paints and stains, used cooking oil and household cleaners at Eco Stations. Do not mix or pour down the drain.



Needles and syringes

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Store needles and syringes in a sealed, puncture proof container.



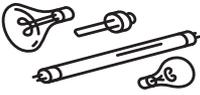
Did you know?

.....

The scrap metal you drop off at Eco Stations is recycled!



HAZARDOUS WASTE



Light bulbs



Fridges, Freezers, A/C Units



Appliances and power tools



Electronics



Paint and stains (including aerosols)



Batteries (all kinds)



OVERSIZED WASTE



Furniture



Large appliances



Scrap lumber



Scrap metals



Mattresses and box springs



Tires

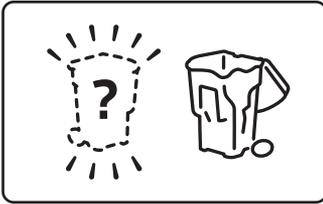


Construction and home renovation materials



Cart maintenance

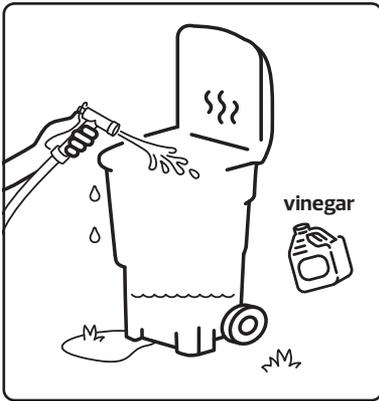
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What should I do if my cart is missing or broken?

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Report a broken, lost or found cart online at edmonton.ca/waste or by calling 311.



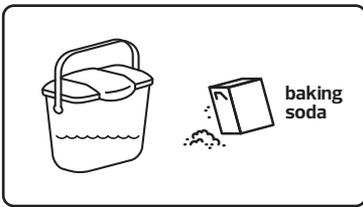
Cleaning your carts

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Rinse carts with water and empty on the grass or gravel (make sure it doesn't enter the storm drain).

If material gets stuck inside the cart, you can use a broom handle or shovel to loosen it.

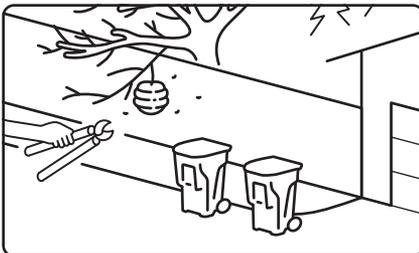
To remove odour, mix one part vinegar and three parts hot water and pour it into your carts.



Cleaning your food scraps pail

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Rinse with hot water and sprinkle with baking soda to minimize odours. Your pail is also dishwasher friendly.



Keep your cart areas clear

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Trim trees and bushes near your collection area in the fall.

Remove and prevent wasp nests near your set-out and storage areas.

We're here to help

.....

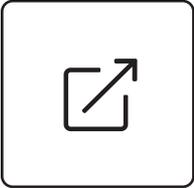


Virtual education sessions

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Join us at one of our virtual education sessions to ask questions and learn more about your new carts and the program. Sign up online at edmonton.ca/waste.

*sessions available from March to Fall 2021.



Visit online at edmonton.ca/waste

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Find information, videos and other resources or have a live chat with the **City of Edmonton virtual Digital Assistant** for quick and easy answers to your Cart Rollout questions.



Use the WasteWise app

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For help with sorting your waste, download the WasteWise app for free from the App Store or Google Play, or use it online at edmonton.ca/waste.

Search any waste item in the app to learn where it should go. Set up collection day reminders to never miss a pickup.



Give us a call

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Call **311** with questions or concerns.





Thank you.

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Thank you for leading the way! Your participation in the Edmonton Cart Rollout is invaluable in ensuring a sustainable future for our city.

We've been working hard to adjust our approach to waste processing and keep waste from going to landfill, but we need your help! There simply isn't anything we can do alone to make the same impact as 250,000 households playing a more active role in Edmonton's zero waste future.



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www.fsc.org

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edmonton.ca/waste

Welcome Guide

First Edition · February 2021

