Table of Contents

1 Welcome to the Edmonton Cart Rollout
   · What’s included in your new package

2 Where to start
   · Set up your cart storage area
   · Store your food scraps pail
   · What Goes Where poster and collection calendar
   · When to start using your carts

4 On your collection day
   · How to set out waste
   · Proper set-outs (front street, alley and cul-de-sac)

How to sort

6 Food scraps (cart and pail)
8 Recycling (bags)
10 Garbage (cart)
12 Yard waste (bags)
14 Hazardous and Oversized waste (drop off)

16 Cart maintenance
   · Cleaning your carts and food scraps pail
   · What should I do if my cart is broken or missing?

17 We’re here to help
   · Virtual education sessions
   · City of Edmonton virtual Digital Assistant
   · WasteWise app
Welcome to the Edmonton Cart Rollout

The way you sort and set out waste is changing! Say hello to your new carts and food scraps pail. Read through this information package to help you get started!

What’s included in your new package:

**Carts**
- 1 food scraps cart (120L)
- 1 garbage cart (large 240L) (unless you specifically requested a small 120L)

**Accessories**
- Food scraps pail
- Welcome brochure
- What Goes Where poster
- Collection calendar
- City map

If an item is missing or damaged from the list above, please call 311.
Step 1) Store your carts in a secure and dry place

You can store your cart inside your garage (A), or outdoors against your garage (B) or fence (C). Try to keep your food scraps cart in an easy-to-access location; this will make it easier for you to empty the food scraps from your food scraps pail into the food scraps cart often. A shady location is highly recommended in the summer for odour control.

You can use a permanent marker to note your address on the white bar on top of your carts.

Where to start

The lids on your carts may be warped (from being stacked and transported) when you receive them but do not worry, they're not damaged! They will correct themselves over time.

All carts are provided to residents at no extra cost. Starting October 2021, each customer’s monthly waste utility rate will be adjusted based on the size of the garbage cart selected. edmonton.ca/wasterates

Your two options for garbage carts are a small (120L) or a large (240L). If you'd like to change your garbage cart size, you can submit an exchange request at edmonton.ca/waste.

We highly recommend that you try to use your carts for at least 4–6 weeks before submitting a request. Keep in mind the garbage cart will be collected every second week and extra bags left outside the carts will not be collected.

Once you start sorting your food scraps, you will find you have much less leftover garbage.
Step 2) Find a place for your food scraps pail
On your kitchen counter or under the sink are great options!

Step 3) Place your poster and calendar
Place your What Goes Where poster and collection calendar on your fridge or in a visible location for easy reference.

Step 4) WAIT! Find your collection start date

IMPORTANT REMINDER!
Only start using your carts the week of your first collection day.

Find your first collection week by finding your coloured zone on the map and reading the legend. Refer to the calendar to find your first collection day of your starting week. You can also find your first collection day by downloading the WasteWise app, visiting edmonton.ca/waste or calling 311.

The automated trucks that we will use to pick up your carts will not hit the streets until we have distributed carts to all other homes in your phase, so please continue to use and set out bags until then.
On your collection day

If your waste is currently collected in your back alley, your carts, blue bags and yard waste will continue to be collected in alleys.

7:00 a.m.
Be sure to set out your carts and blue bags by 7 a.m. on your collection day!

Place carts on level ground, arrows pointing towards the street or alley.

Set out carts in front of snowbanks – not behind or on top.

Make sure cart lids are fully closed.

1 m (3 ft) clearance beside carts
Be sure to place your cart at least 1 metre away from other carts, cars or other objects.

3 m (10 ft) clearance above carts
Ensure your carts have 3 metres (10 feet) of clear space above the cart so the arms of the automated trucks can easily grab them.

Park vehicles off street
When possible, park vehicles off the street on your collection day. This allows enough room for collection vehicles to reach your carts.
Proper **set-outs**

**Front street collection**

Place carts on the street against the curb.

**Alley collection**

Place carts close to the alley or at the end of your driveway so the automated arm can reach them.

**Cul-de-sac collection**

Place carts on the street against the curb.
How to sort food scraps

Food scraps cart and pail
Collect materials in your food scraps pail and empty it often into your food scraps cart.

Fully close cart lid
Make sure your cart is not overfilled and the cart lid is fully closed.

Use acceptable liners and bags
Use newspaper, paper bags or BPI/BNQ certified compostable bags to line your food scraps pail.

Top up with yard waste
Top up your food scraps cart with day-to-day yard waste between seasonal yard waste collection.

Do not pack down waste
Food scraps and yard waste material may get stuck in your cart and not empty properly.
Where does cooking oil go?

Up to 1L can be placed in a sealed bottle and put in your garbage. Take larger amounts to an Eco Station.

Small amounts of oil and grease can be mopped up using paper towel and placed in the food scraps cart.
How to sort recycling

Clean, dry and loose

Place clean recyclables loosely into your blue bag and set out on your collection day as you currently do.

Unlimited recycling bags

There is no limit to the number of blue bags you can put out each week.

Flatten and bundle cardboard

Remember to flatten large cardboard boxes, bundle them, and place under your blue bag.

Keep clear of the carts

Remember to keep blue bags at least 1 metre away from your carts.

Drop it off

You can also drop off your recyclables at a Recycling Depot or Eco Station.

Reduce your packaging

Buy in bulk, use reusable containers, choose less packaging and reuse where able.
**Yes**

- Newspaper, flyers, and office paper
- Glass bottles and jars
- Metal food containers
- Cardboard and pizza boxes
- Plastic containers (jugs, tubs, bottles and jars)
- Stretchy plastic bags (stuff into one bag and tie closed)

**Beverage containers**

Place in your recycling or drop off at your local Bottle Depot for a cash refund.

[findadepot.ca](https://findadepot.ca)

---

**No**

- Padded envelopes
- Shredded paper
- Styrofoam (all types)
- Snack wrappers and bags
- Batteries and light bulbs
- Food-soiled napkins and paper towels

**Remove caps, lids and straws**

Place these items into the garbage.
How to sort garbage

Put it in the garbage cart

All of your regular waste items that don’t go into the food scraps cart or blue bag should go into your garbage cart. Hazardous and oversized items should always be dropped off at an Eco Station. (see page 14)

Bags optional

You can place garbage bags or items directly in the cart.

Fully close cart lid

Make sure your cart is not overfilled and the cart lid is fully closed.

Seal up sharp objects

Sharp objects, like broken glass, should be put in a sealed container and placed inside your garbage cart.

Drop off extra bags of garbage at Eco Stations

You can drop off up to two clear bags of garbage for free at an Eco Station.

$9 fee applies if your garbage is not in clear bags or has food scraps, yard waste or recyclables mixed in.
Where do liquids go?

Take large amounts of food oil, motor oil and chemical cleaners to the Eco Station.

Yes

- Disposable masks and wipes
- Padded envelopes
- Drink cups, straws and lids
- Styrofoam (all types)
- Snack wrappers and bags
- Pet hair and bagged pet waste (including cat litter)
- Diapers

No

- Electronics and small appliances
- Scrap metal
- Tires
- Batteries (all kinds)
- Furniture
- Household hazardous waste
- Construction and renovation materials
How to sort yard waste

Collected seasonally
Grass, leaf and yard waste will be collected twice in the spring and twice in the fall. Refer to your collection calendar for fall dates.

Setting out yard waste
Set out yard waste in clear plastic or double-ply paper bags, or tie branches into bundles. Make sure the paper bags are closed and folded at the top.

Bundle up branches
Tie material in bundles up to 1.2 m (4 ft) long and 0.75 m (2.5 ft) in diameter.

Top up your food scraps cart
Between the yard waste collection dates, put your yard waste in the food scraps cart.

Drop off at a waste location
Drop off for free at an Eco Station. Residents will be asked to empty yard waste that is in plastic bags.
**Yes**
- Bark, branches and twigs
- Fallen tree fruit
- Leaves and grass
- Garden trimmings, dead plants and cones

**Go Bagless**
Remove the bag from your mower and leave the clippings on the lawn. Mow high and mow often.
[edmonton.ca/gobagless](http://edmonton.ca/gobagless)

**No**
- Tree stumps and roots
- Noxious weeds
- Scrap lumber
- Large tree trunks
- Construction wood

**Compost at home**
Home composting is still the best thing to do with food scraps and yard waste. Feed your soil. It’s fun and easy.
[edmonton.ca/compost](http://edmonton.ca/compost)
How to sort hazardous and oversized waste

**Eco Stations**

Eco Stations are convenient drop-off facilities for household hazardous and oversized waste.

- **Ambleside** • 14710 Ellerslie Road SW
- **Coronation** • 11440 143 Street NW
- **Kennedale** • 5355 127 Avenue NW
- **Strathcona** • 5150 99 Street NW

Hours of operation change seasonally.

Many items are free to drop off at an Eco Station. For more information on fees, visit [edmonton.ca/ecostations](http://edmonton.ca/ecostations)

**Store them, don't pour them**

Drop off liquids like automotive fluids and fuel, paints and stains, used cooking oil and household cleaners at Eco Stations. Do not mix or pour down the drain.

**Needles and syringes**

Store needles and syringes in a sealed, puncture proof container.

**Did you know?**

The scrap metal you drop off at Eco Stations is recycled!
Cart maintenance

What should I do if my cart is missing or broken?

Report a broken, lost or found cart online at edmonton.ca/waste or by calling 311.

Cleaning your carts

Rinse carts with water and empty on the grass or gravel (make sure it doesn’t enter the storm drain).

If material gets stuck inside the cart, you can use a broom handle or shovel to loosen it.

To remove odour, mix one part vinegar and three parts hot water and pour it into your carts.

Cleaning your food scraps pail

Rinse with hot water and sprinkle with baking soda to minimize odours. Your pail is also dishwasher friendly.

Keep your cart areas clear

Trim trees and bushes near your collection area in the fall.

Remove and prevent wasp nests near your set-out and storage areas.
We’re here to help

Virtual education sessions
Join us at one of our virtual education sessions to ask questions and learn more about your new carts and the program. Sign up online at edmonton.ca/waste.
*sessions available from March to Fall 2021.

Visit online at edmonton.ca/waste
Find information, videos and other resources or have a live chat with the City of Edmonton virtual Digital Assistant for quick and easy answers to your Cart Rollout questions.

Use the WasteWise app
For help with sorting your waste, download the WasteWise app for free from the App Store or Google Play, or use it online at edmonton.ca/waste.
Search any waste item in the app to learn where it should go. Set up collection day reminders to never miss a pickup.

Give us a call
Call 311 with questions or concerns.
Thank you for leading the way! Your participation in the Edmonton Cart Rollout is invaluable in ensuring a sustainable future for our city.

We’ve been working hard to adjust our approach to waste processing and keep waste from going to landfill, but we need your help! There simply isn't anything we can do alone to make the same impact as 250,000 households playing a more active role in Edmonton’s zero waste future.

edmonton.ca/waste
Welcome Guide
First Edition · February 2021