

Setting Up Cisco Jabber

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Edmonton

With the Jabber app you can look like you're using your office landline number when you take or make calls from your personal device or City computer. Jabber uses Wi-Fi or mobile data to make calls over the Internet.

Use Jabber when you want the calls you make or take to look like they are coming from your City of Edmonton landline number.

Your personal/private cell number is not impacted by Jabber and your personal/private number will still work and is not impacted.

Jabber is for voice only and will not make texts appear to be from your landline number.

You will need:

- A City landline number assigned to you
- Internet enabled device (personal or City issued) from which to take or make calls
- A reliable Internet connection

Data Usage

Because Jabber uses mobile data, it may impact your cellular data usage, and therefore your bill, if you are taking or making Jabber calls while not connected to a free WiFi network. If this affects your personal device, the City will not reimburse you for these expenses.

Jabber is available for use on:

Windows

Android

Chromebook

iOS - mobile (iPhone or iPad)

Mac - Coming Soon

Sign up is easy — just reach out to your Telephony coordinator or Inside Information to request Jabber.

Include the following information:

What kind of device will you be running Jabber on?

- Windows
- Android
- Chromebook
- iOS (Apple iPhone or iPad) now available

What is your desk landline phone number?

We will build a user profile for you and reach out with installation and setup instructions specific to you.

[Cisco Jabber for Home PC Installation](#)

[Jabber for Chromebook Install and Setup](#)

[Jabber for Android Install and Setup](#)

[Jabber for iOS \(Apple\) Install and Setup](#)