ETS Real-Time
Track your bus anywhere anytime from your phone or computer using these recommended real-time tools: edmonton.ca/realtime, Google Maps, Transit App

ETS Text & Ride
Text the bus stop number to 3700 or bus route # (E.g. 3700 or 37) to receive your bus schedule by text message.

ETS BusLink
Call 780-944-4000 for information about when the next bus on LRT is scheduled to arrive.

Customer Service
For assistance with transit related services, call 311 to speak with an agent (7 am to 7 pm, 7 days/week, Closed Christmas, New Year's Day), or submit a request for assistance at edmonton.ca/311. If calling from outside Edmonton, dial 780–442–6311.

Transit Watch
Report suspicious or suspicious activity or packages to uniformed ETS staff, or call Transit Watch at 780–442–4900. You can also discreetly send a text message to 780–442–4900 and a Transit Watch staff member will respond. They may also dispatch appropriate security staff, if needed.

TTY Service
Call 780–344–4005 for people with decreased hearing and/or speech abilities.

On Demand Transit
On Demand Transit (ODT) connects 30 neighbourhoods and 16 large seniors’ residences to Edmonton’s regular bus and LRT service. During the two-year pilot period, there is no fare payment collected when you board On Demand Transit shuttles. Instead, you pay your regular fare when you transfer to regular bus or LRT. To book your ride:

+ Call 780–496–2400
+ Visit edmonton.ca/ondemandtransit

Track your bus anywhere anytime from your phone or computer using these recommended real-time tools: edmonton.ca/realtime, Google Maps, Transit App

Call 780–496–2400

OnDemandTransit

edmonton.ca/ondemandtransit

edmonton.ca/realtime

Call 780–496–2400

You can also discreetly send a text message to 780–442–4900 and a Transit Watch staff member will respond. They may also dispatch appropriate security staff, if needed.

TTY Service
Call 780–344–4005 for people with decreased hearing and/or speech abilities.

On Demand Transit
On Demand Transit (ODT) connects 30 neighbourhoods and 16 large seniors’ residences to Edmonton’s regular bus and LRT service. During the two-year pilot period, there is no fare payment collected when you board On Demand Transit shuttles. Instead, you pay your regular fare when you transfer to regular bus or LRT. To book your ride:

+ Call 780–496–2400
+ Visit edmonton.ca/ondemandtransit
+ Download the Edmonton On Demand Transit app

Visitor Information

Call 780–496–2400

Visit edmonton.ca/ondemandtransit

Download the Edmonton On Demand Transit app

Visitor Information

edmonton.ca/realtime

edmonton.ca/ondemandtransit

Call 780–496–2400

You can also discreetly send a text message to 780–442–4900 and a Transit Watch staff member will respond. They may also dispatch appropriate security staff, if needed.

TTY Service
Call 780–344–4005 for people with decreased hearing and/or speech abilities.

On Demand Transit
On Demand Transit (ODT) connects 30 neighbourhoods and 16 large seniors’ residences to Edmonton’s regular bus and LRT service. During the two-year pilot period, there is no fare payment collected when you board On Demand Transit shuttles. Instead, you pay your regular fare when you transfer to regular bus or LRT. To book your ride:

+ Call 780–496–2400
+ Visit edmonton.ca/ondemandtransit
+ Download the Edmonton On Demand Transit app

Visitor Information

Call 780–496–2400

Visit edmonton.ca/ondemandtransit

Download the Edmonton On Demand Transit app

Visitor Information