



## **Edmonton Transit System (ETS)**

### **MAY 2012**

#### **1. ETS Promotions and Special Events:**

##### **Changes at Churchill Station**

Churchill will become the junction at which the North LRT will meet up with the existing line. Special track work will be installed just north of Churchill Station to allow trains on the existing LRT line to switch to the NAIT line and vice versa. This one-of-a-kind track work for the junction was manufactured in Olomouc, Czech Republic. It will be shipped to Edmonton in pieces and reassembled like a giant jigsaw puzzle in Churchill.

Platform work is also required. Currently, about one-third of the platform is blocked off to accommodate the work of widening and retiling.

While the prep work for North LRT continues, LRT is operating on a single track between 95 Street and Churchill until September. Frequency of weekday peak hour service is reduced to nine minutes, but we're running five-car trains to increase carrying capacity.

##### **Fast Facts: North LRT to NAIT Tunnel**

- The city is actually constructing two tunnels at the same time – one for the northbound train and one for the southbound train.
- Both tunnels will be roughly 700 metres long.
- Construction will require the removal of about 37,000 cubic metres of soil.
- Contractors will use roughly 10,000 cubic metres of concrete.
- More than 50 people are dedicated to constructing the tunnels. They come from around the world including Austria, Canada, Germany and the United States.

##### **Safety and Security**

We are pleased to announce that the Edmonton Transit System will be receiving the 2012 Canadian Urban Transit Association (CUTA) National Transit Corporate Award in the Safety and Security category for its Youth Violence Prevention Initiative.

The Youth Violence Prevention Initiative (YVPI) was conceived as a means to actively contribute to the overall vision of the Edmonton Taskforce on Community Safety. The initiative specifically focuses on the core principles that Community Safety is a shared responsibility that engages partners from all sectors and that action plans should be developed that are evidence-based, measurable and collaborative in nature.

Emerging youth offender issues have been identified as a key concern in public transit and within the community. As such, the goal of the Youth Violence Prevention Initiative is the proactive identification of At Risk and High Risk Youth that use public transit in Edmonton. Identifying youths which are likely to escalate to committing criminal offences can allow these youths to be steered into early intervention programs that will have a greater chance of success if initiated at the onset of problematic behaviour. Leveraging existing incident data related to youth behaviour on the transit system and data mining analytical techniques, ETS Security has developed a promising methodology that can predict which youths are most likely to be at risk of perpetrating a criminal offence. The technique effectively assesses and quantifies indicator attributes that predispose a youth exhibiting criminal-like behaviour and can facilitate the referral of these youths to social agencies.

Since its inception in 2009, ETS has referred over 110 At-Risk youths to the EPS Youth Referral Coordinator. Of these 21 were successfully admitted into youth programs aimed at youth support and mitigation of disruptive behaviour.

The cooperation, input and interest from our key stakeholders including the Edmonton Taskforce on Community Safety, Edmonton Police Service (EPS), POHNA, YOUCAN and other youth referral agencies was paramount in ensuring the success of this initiative. A well-deserved thank you goes out to all of you that made this possible.

I would also like to mention that this recognition might elicit media interest in the weeks to come. This will afford all of us the opportunity to showcase the great work that is being done in support of At-Risk youth within our City.

### **Route 747**

Ridership has ranged between 188 passengers and 284 passengers per day throughout the first week of service. (Note - budget estimates were based on average ridership of 10 passengers per trip, our approximately 560 passengers per day).

Service issues have been minimal and are being addressed as they arise.

Overall, the service has operated smoothly.

Feedback from customers has been positive. The most common issues raised by customers include requests for earlier morning trips and the location of the Airport smoking area at the Route 747 bus stop.

### **Donate-a-Ride Distributes Tickets to Ride**

This year's Donate-a-Ride campaign raised more than \$200,000 and helped 66 local Edmonton social service agencies provide 91,120 ETS tickets to Edmontonians in need. The agencies provide the transit tickets to low-income Edmonton families who are in need of basic transportation to get to employment, educational, and social services that are required to improve their quality of life. Councillor Kim Krushell distributed the tickets at City Hall on April 13, 2012.

### **ETS To Go for your mobile**

ETS has launched our mobile website called ETS To Go (in beta) for the ETS Trip Planner, Bus Stop Schedule and @takeETSalert Twitter feed. It makes it easy to plan your trip while on the go! You can reach the mobile website by navigating to [www.takeETS.com](http://www.takeETS.com) in your mobile device's web browser and selecting Full ETS Trip Planner directly below the widget. You will receive a prompt asking if you would like to proceed to ETS To Go (or to continue using the full computer-optimized ETS Trip Planner on your mobile). For future use, you can also add ETS To Go to as a bookmark, shortcut or "Add to Home Screen" on your mobile. We encourage you to give us your feedback on this beta version of the website using the survey on the lower half of the screen. Your feedback will help us make improvements. ETS To Go was developed jointly by ETS and the City's Information Technology Branch.

### **ETS Trip Planner Widget**

ETS Trip Planner Widget code is available for developers to add to their websites. The ETS Trip Planner widget provides a quick and convenient way to access the same travel information and schedules found on the ETS website. The widget is a small, compact application which anyone can add to their website, blog or company intranet. The ETS Trip Planner widget and/or the Route Schedule and Bus Stop Schedule widget is available at [www.takeETS.com](http://www.takeETS.com).

## **2. DATS News**

### **DATS Stats for April**

- DATS delivered 75,121 trips in April with an overall productivity of 2.6 passengers/hour.
- In April, DATS had an overall on-time performance of 93.47 per cent; DATS' year-to-date on-time performance is 94 per cent.
- The percentage of un-accommodated trips in April was 1.21 and 1.29 per cent year-to-date. This is a significant improvement from the 2011 year-to-date un-accommodated trips (2.6 per cent).
- The number of complaints received in 2012 (265 year-to-date or 0.08 per cent of carried trips) continues to decrease as compared to last year (549 year-to-date or 0.18 per cent of carried trips).
- The number of customer service activities (1,071 year-to-date) in 2012 has more than doubled the totals from 2011 (454 year-to-date).

### **New DATS Buses**

All of the 16 new DATS buses are now in service. These new buses have a high ambulatory capacity (up to 12 seats) as well as up to four wheelchair spaces. Similar to the majority of the fleet, these buses come equipped with MOR/ryde suspension systems for a smoother more comfortable ride. These buses replace 16 of the original fleet purchased in 2005.

### **DATS Open House**

We are planning an Open House here at DATS on Thursday, September 13. There will be displays, entertainment, tours and refreshments and the whole DATS community will be invited - clients, caregivers, program workers and general public.

### **DATS Community Garden**

In May, DATS will be starting a Community Garden Club. We have prepared areas on the east and south ends of the Wickman Garage for staff to plant vegetables that will be used for staff pot-lucks and to be donated to the food bank. It's intended to support the ETS wellness at work initiative while contributing to the growing 'local food' movement.

### **Eligibility Update**

Now that ETS is fully accessible, we are updating the DATS Eligibility Process. DATS is only for trips that cannot be taken on regular bus and LRT. To qualify for trips on DATS, ETS is shifting from a paper application process towards personal interviews for applicants and functional assessments for those cases where their functional abilities are unclear. DATS is also planning to implement a renewal cycle (possibly three years) to ensure existing registrants continue to qualify.

DATS hosted a series of community conversations in April to talk to our clients, staff, caregivers, friends and family and hear their opinions and ideas.

## **3. MINUTES FROM COUNCIL AND COMMITTEES OF COUNCIL:**

### **TRANSPORTATION AND INFRASTRUCTURE COMMITTEE** **MINUTES – April 24, 2012**

#### **6.1 EXTENSION OF LRT BEYOND TEMPORARY NAIT** **LRT STATION** (This report was attached to the April Manager's Report)

B. Griffith, Transportation Services; D. Piecowye, Corporate Services (Law); and R. Boutilier, General Manager, Transportation Services, answered the Committees questions.

#### **Moved S. Mandel:**

#### **NAIT LRT extension – Engineering Design**

That the  
April 24, 2012, Transportation Services report  
2012TS4652 be referred back to Administration to  
return to Transportation and Infrastructure  
Committee with additional information on the  
preliminary engineering design of the tail track for

the NAIT LRT extension.  
Transportation Svcs.

**Due Date:**

Aug. 21, 2012

**In Favour:**

**Carried**

D. Iveson, J. Batty, S. Mandel

**Opposed:**

L. Sloan

**Absent:**

K. Diotte

6.2

**Phased Implementation of Late Night Transit Service**

Item 6.2 and 6.3 were dealt with together.

M. Marriott, Citizens for Better Transit, made a presentation.

K. Koropeski, and R. Boutilier, General Manager, Transportation Services; and G. Dziwenka, Sustainable Development, answered the Committee's questions.

**Moved D. Iveson:**

**Phased Implementation of Late Night Transit Service - Continued Consideration** (This report was attached to the April Manager's Report)

That the April 24, 2012, Transportation Services report 2012TS7813, be referred back to Administration for consideration in the ongoing transit review.

Transportation Svcs.

**Due Date:**

To Be Determined

**In Favour:**

**Carried**

D. Iveson, J. Batty, S. Mandel

**Absent:**

K. Diotte, L. Sloan

6.3 **Late Night Transit Service and Vehicle for Hire  
System Integration Options** (This report was attached  
to the April Manager's Report)

Item 6.2 and 6.3 were dealt with together.

**Moved D. Iveson:**

That the April 24, 2012, Transportation Services  
report 2012TS7918, be received for information.

Transportation Svcs.

**In Favour:**

**Carried**

D. Iveson, J. Batty, L. Sloan

**Absent:**

K. Diotte

6.4 **Costs and Opportunities of Liquid Natural Gas Buses  
- Bus Fleet and Equipment Renewal and Natural Gas  
Pilot** (This report was attached to the April Manager's  
Report)

R. Boutilier, General Manager, Transportation  
Services; D. H. Edey, General Manager, and J.  
Sirovyak, Corporate Services, answered the  
Committee's questions.

**Moved D. Iveson:**

1. That Administration implement a natural gas pilot  
to analyze the future potential of incorporating  
natural gas buses into the fleet, subject to release  
of the 9.641 million for Capital Project Profile 12-  
66-1281 through receipt for information of the April  
24, 2012, Transportation Services/Corporate  
Services report 2012CRS002.

2. That a sole source agreement with New Flyer  
Industries for the purchase of 2 forty foot  
Compressed Natural Gas buses for the pilot, in an  
amount not to exceed \$1.1 million, be approved,  
subject to release of the 9.641 million for Capital  
Project Profile 12-66-1281 through receipt for  
information of the April 24, 2012, Transportation  
Services/Corporate Services report 2012CRS002.  
Transportation Svcs.

Corporate Svcs.

That Transportation and Infrastructure Committee  
recommend to Council:

That the April 24, 2012, Transportation  
Services/Corporate Services report  
2012CRS002, be received for information.

**In Favour:**

**Carried**

D. Iveson, J. Batty, L. Sloan

**Absent:**

K. Diotte

.9 **West to South LRT Development - Capital Project Profile**  
(This report was attached to the April Manager's Report)

Items 6.9 and 8.1 were dealt with together.

**Moved J. Batty:**

That Transportation and Infrastructure Committee  
recommend to City Council:

That the LRT Project Profile 11-66-1673 (Southeast to  
West LRT) be approved, subject to funding from other  
orders of government.

**In Favour:**

**Carried**

D. Iveson, J. Batty, L. Sloan

**Absent:**

K. Diotte

**CITY COUNCIL MINUTES – MAY 2, 2012**

6.10 **Costs and Opportunities of Liquid Natural Gas Buses - Bus  
Fleet and Equipment Renewal and Natural Gas Pilot** (This  
report was attached to the April Manager's Report)

**Moved L. Sloan - D. Iveson:**

That the April 24, 2012, Transportation Services/Corporate  
Services report 2012CRS002, be received for information.

Transportation Svcs.

Corporate Svcs.

**In Favour:**

**Carried**

S. Mandel, A. Sohi, B. Henderson, D. Iveson, D. Loken,  
E. Gibbons, K. Diotte, K. Krushell, K. Leibovici, L. Sloan,  
T. Caterina

**Absent:**

B. Anderson, J. Batty

6.11 **West to South LRT Development - Capital Project Profile** (This report was attached to the April Manager's Report)

L. Rosen, Chief Financial Officer and Treasurer; and  
S. Farbrother, City Manager, answered Council's questions.

**Moved A. Sohi – B. Henderson:**

That the LRT Project Profile 11-66-1673 (Southeast to West LRT) be approved, subject to funding from other orders of government.

Financial Svcs.

R. Boutilier, General Manager, Transportation Services;  
L. Rosen, Chief Financial Officer and Treasurer; and  
S. Farbrother, City Manager, answered Council's questions.

**In Favour:**

**Carried**

S. Mandel, A. Sohi, B. Henderson, D. Iveson, D. Loken,  
E. Gibbons, K. Diotte, K. Krushell, L. Sloan, T. Caterina

**Opposed:**

K. Leibovici

**Absent:**

B. Anderson, J. Batty

8.1 **LRT P3 Status Report** (No File Availabe)

Council met in private at 11:56 a.m., pursuant to sections 21, 24 and 25 of the *Freedom of Information and Protection of Privacy Act*.

Council met in public at 2:54 p.m.

**Moved E. Gibbons – D. Iveson:**

1. That the Southeast to Downtown LRT Project be delivered as a Public-Private-Partnership (P3)



2. That the Mayor forward a letter to the Premier of Alberta advising of the application and the need for special provincial funding to support its delivery as a P3 project.
3. That Administration make a funding application to the Federal Government under the P3 funding program and that upon approval, Project Profile 11-66-1673 (Southeast to West LRT) be revised to reflect the funding provided by P3 Canada.
4. That the April 24, 2012, Transportation Services report 2012TS5858 remain private pursuant to sections 21, 24 and 25 of the *Freedom of Information and Protection of Privacy Act*.

**Amendment moved B. Henderson - D. Loken:**

That 1. be amended to add the following at the end of the sentence "as outlined in Attachment 2 of the April 24, 2012, Transportation Services report 2012TS5858."

**In Favour:**

**Carried**

A. Sohi, B. Henderson, D. Iveson, D. Loken, K. Krushell,  
L. Sloan, T. Caterina

**Opposed:**

S. Mandel, E. Gibbons, K. Diotte, K. Leibovici

**Absent:**

B. Anderson, J. Batty

**Motion as Amended, put:**

1. That the Southeast to Downtown LRT Project be delivered as a Public-Private-Partnership (P3) as outlined in Attachment 2 of the April 24, 2012, Transportation Services report 2012TS5858.
2. That the Mayor forward a letter to the Premier of Alberta advising of the application and the need for special provincial funding to support its delivery as a P3 project.
3. That Administration make a funding application to the Federal Government under the P3 funding program and that upon approval, Project Profile 11-66-1673 (Southeast to West LRT) be revised to reflect the funding provided by P3 Canada.
4. That the April 24, 2012, Transportation Services report 2012TS5858 remain private pursuant to sections 21, 24 and 25 of the *Freedom of Information and Protection of Privacy Act*.

Transportation Svcs.  
Mayor

**In Favour:**

**Carried**

S. Mandel, A. Sohi, B. Henderson, D. Iveson, D. Loken,  
E. Gibbons, K. Diotte, K. Krushell, T. Caterina

**Opposed:**

K. Leibovici, L. Sloan

**Absent:**

B. Anderson, J. Batty

**TRANSPORTATION AND INFRASTRUCTURE COMMITTEE MINUTES–  
MAY 2, 2012**

6.4

**Southeast LRT Line - Facility and Development Opportunities -  
Proposed amendments to the Southeast LRT concept plan**  
(Report No. 2012TS4245 is attached to the Manager's Report)

N. Alampi, Transportation Services, made a presentation and answered the Committee's questions.

J. Hertz, Alco Gas & Oil Production Equipment Ltd., made a presentation and answered the Committee's questions;

P. Desrochers, McCuaig Desrochers LLP, answered the Committee's questions.

D. Piecowye, Corporate Services (Law); M. McConnell-Boehm, Sustainable Development; R. Boutilier, General Manager, and B. Griffith, Transportation Services, answered the Committee's questions.

**Moved J. Batty:**

That Transportation and Infrastructure Committee hold a non-statutory public hearing at the June 12, 2012, Transportation and Infrastructure Committee meeting on the proposed amendments to the Southeast LRT concept plan, as outlined in Attachment 1 of the May 8, 2012, Transportation Services report 2012TS4245.

Transportation Svcs.

**Due Date:** Non-Statutory Public Hearing **Jun. 12, 2012**

**In Favour:**

**Carried**

D. Iveson, J. Batty, K. Diotte, L. Sloan