

MINI-REVIEW: WELLNESS INDICATOR – SOCIAL CAPACITY

Prepared for MaRS Discovery District

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- OVERVIEW -

Social capacity is an important facet of urban community wellness. While definitions of social capacity are varied, social capacity has a number of common dimensions including **community connectedness, community leadership, diversity and inclusion, and citizen engagement**^{1,2}. Included in this mini-review is a brief summary of the academic literature (including, where appropriate, grey literature identified through the search of academic sources) that reported on interventions, services, community initiatives, and policies in relation to social capacity. We also highlighted the possible impact on very vulnerable populations (VVP) as appropriate.

As requested by MaRS Discovery District, the scope of the review was limited to literature reporting on interventions (services, etc.) that: assessed or evaluated (qualitatively and/or quantitatively); focused on inner city/urban communities (i.e., excluding rural and suburban) in high-income countries; and were published in the previous 10 years (or key papers outside that time period) in English. As such, the aim of this review is to provide a broad environmental scan rather than an in-depth assessment of the literature as described. As requested, we also assessed the aforementioned literature according to five political factors: **duration of intervention/assessment** (i.e., long-term or short-term); **governance and conflict resolution models; data-sharing processes; service delivery models** (i.e., centralized or dispersed); and **integration of a systems-level approach**.

- FINDINGS -

COMMUNITY CONNECTEDNESS

Community connectedness refers to the degree that community members feel they are able to engage and participate in their community overall³. Examples of interventions to address community connectedness in inner city contexts include community gardening and neighbourhood beautification initiatives⁴⁻⁸, co-housing programs⁹, mixed-income housing redevelopments^{10,11}, and initiatives and policies to improve the built environment (e.g., walkability and mixed land use zoning)¹². Volunteering in community gardens was a common neighbourhood-level initiative found to increase community connectedness among recent immigrants, older adults, and community members living in areas with high social deprivation⁴⁻⁸. Research on participation in community gardens has found mixed impacts. While some studies reported an increase in social networks, development of new skills, and provision of an inclusive space for people to come together, in addition to other physical activity and nutritional benefits⁵⁻⁷, other studies found that some participants reported no impact on their health¹³. Also, community gardens have been criticized for unintentionally supporting policies that reduce government social supports^{7,14}. Similarly, co-housing and mixed-income housing developments have demonstrated varied impacts. While co-housing developments, (i.e., autonomous units with shared spaces such as kitchens, dining halls, meeting rooms) have been found to increase community connectedness by encouraging residents to interact, care, and socialize together⁹; mixed-income redevelopments have had negative consequences on building social connectedness (i.e., geographic mobility may not translate into opportunities for socio-economic progress and connection^{10,11}).



COMMUNITY LEADERSHIP

Strategies to build **community leadership** have typically engaged low-income and at-risk youth to become change agents in their own communities through after-school and summer programs¹⁵⁻¹⁸. These initiatives have often followed a community-based research model whereby youth identify issues in their community that are important to them (e.g., risky teen sex, gun violence, and homelessness) and take action on these issues through empowerment and skill-building activities^{15,17}. Similarly, other initiatives have specifically been developed to build community leadership among neighbours living in diverse communities^{19,20} and among recent university graduates²¹ using a community-asset model. These multi-week training initiatives focused on building different leadership skills and offered mini-seed grants for community leaders to operationalize their projects to build vibrant communities²¹. Other community leadership strategies have included building leadership capacity of community health workers through advocacy, community organising, research, and evaluation training to connect and engage other community members²².

DIVERSITY AND INCLUSION

Initiatives to promote **diversity and inclusion** have focused on a variety of strategies targeting different VVP groups. For example, social enterprise interventions (i.e., businesses with primarily social objectives) have been implemented to engage vulnerably housed youth in vocational training, and improve access to mental health services^{23,24}. Social enterprise interventions have enhanced social support and pro-social behaviours²⁴. Other types of diversity and inclusion strategies have focused on addressing racism and social exclusion through social campaigns (e.g., public advertising) and have been had a meaningful effect in terms of stimulating public discourse²⁵. Sport and recreation based interventions were also a common strategy to promote diversity and inclusion²⁶⁻²⁸. For instance, some interventions have engaged hard-to-reach urban youth through sport combined with job training and educational connections to improve social connectedness and upward social mobility²⁶. Other interventions have focused on the impact of coaches on youth, in particular coaches that reflect the same gender and/or race of the young players²⁷. These interventions have provided social capital building benefits including guidance, information, and encouragement to inner city youth²⁷. Group based yoga has also improved diversity and inclusion in inner cities by reducing social isolation and increasing inclusion among low-income pregnant adolescents²⁸.

CITIZEN ENGAGEMENT

Citizen engagement is the meaningful involvement of individuals in policy or program development²⁹. “Intersection repair” is one type of citizen engagement strategy that builds social capital by engaging community members in asset mapping, planning for action, and acting on projects of interest to the group³⁰. Common projects under an intersection repair framework included beautification projects such as painting murals or landscaping parking strips³⁰. These projects have encouraged people from different backgrounds and experiences to come together and overcome differences³⁰. Peer support was another common program to promote citizen engagement³¹⁻³³. Recognizing that civic engagement is the crux of sustainable communities³⁰, poverty and social exclusion negatively impact the ways VVP participate in social, economic, cultural, and political life, including their relationships with others³⁴.

DURATION

In terms of the **duration** of social capacity focused interventions, the majority of initiatives included in the reviewed literature were short-term. For instance, many of the youth-focused capacity building initiatives took place and were evaluated over the length of the school year (~10 months) or the summer break (~2 months)^{15–17,21,27}. While these types of interventions were shorter in length, the intention was that there would be longer-term ripple effects—although, these longer-term impacts have not yet been documented in the literature. Other interventions, such as community gardens^{4,6,35} or neighbourhood revitalization interventions tended to be longer in length^{10,11}.

GOVERNANCE AND CONFLICT RESOLUTION

The most commonly used **governance and conflict resolution model** to build social capacity for urban wellbeing were rooted in community-based approaches. These community models can take a variety of forms including community-based research approaches^{8,15–18,24}. Typically, these approaches bridge research and practice for action by involving members of the community across all stages of the research, from selecting the questions to taking action based on the findings. Other social capacity interventions took a more formal community partnership approach connecting community and government stakeholders⁶. Community-engaged approaches were important for honouring the voices of marginalized groups and developing interventions, policies and programs that resonate with the lived-experience of VVP¹⁶. Conversely, interventions that did not meaningfully engage community members experienced later conflicts because community members lacked confidence in the ability of community organizations or institutions to take action on issues they deemed important³⁶.

DATA-SHARING PROCESSES

Within the literature reviewed, we did not identify any social capacity interventions that included **data-sharing processes** in the conventional sense (e.g., data banks, centralized data) as a core feature of their intervention model. However, we did identify many data-informed social capacity interventions that reframed what was considered ‘data’. For example, community members, including VVP, were included as key informants with essential expertise to help develop relevant policies and interventions in many of the community-based research interventions^{8,15–17,24}. Similarly, the literature did not reveal any broader initiatives that had developed infrastructure to share best practices across settings.

SERVICE DELIVERY MODELS

Many of the **service delivery models** for building social capacity in urban settings are focused on creating places/spaces for informal social interaction (e.g., community gardens, walkable neighbourhoods)^{4,6,7,12} and emphasized the strong connection between the built environment and social connectedness. While many of the social capacity interventions were decentralized to respond to local needs^{15,30}, there were examples of training community health workers centrally to facilitate community-based social capacity interventions in a dispersed manner²².

SYSTEMS-LEVEL APPROACH

With regards to the integration of a **systems-level approach**, the social capacity intervention literature revealed that the sustainability of these community-based interventions relied dually on strong support from government and broad partnerships across a range of sectors. For instance, some interventions provided seed funding for community leaders to apply their skills and make improvements in their community^{6,21}. Other interventions capitalized on broad partnerships, for example with universities and employers to connect young urban leaders to tangible opportunities for upward mobility²⁶.

KEY MESSAGES

- While there is a rich theoretical literature on social capacity, there is limited applied evidence exploring social capacity from a practice and policy perspective.
- There are many different approaches that municipalities can take to building social capacity within inner city neighbourhoods, however, these are best developed in meaningful collaboration with community members and organizational partners.
- Strengthening social capacity has many positive impacts for individuals such as improved mental health, connections to education/employment opportunities, new skills/experience, stronger social networks, and improved self-rated overall health.
- The built environment plays an important role in creating spaces/places for informal interaction and connection among community members.
- Building social capacity takes time to develop and requires financial investment and strategic synergetic partnerships to sustain impact over the long-term.

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