



PROCESS

Action 13

MONITOR AND ADDRESS CONSTRUCTION ISSUES

Changes to development permit notification signs and 311 scripts have been made to improve communication about development and construction with residents and builders.

To preserve Edmonton's mature trees and reduce preventative tree damage and loss during construction, a project is underway which will identify enforcement options for public trees, including a potential tree protection bylaw.

Since 2017, Infill Permit Ambassadors have been deployed seasonally to provide information and resources about infill permits and construction best practices to builders and neighbours of infill.

The City of Edmonton is continuing to monitor and improve responses to emerging construction issues.

This action is set to continue until the conclusion of the Infill Roadmap in 2022.

Status: In Progress

Action 14

IMPROVE PERMITTING PROCESS TIMELINES AND CONSISTENCY

A new Enhanced Service is now offered which provides specialized customer service for major commercial, industrial and large-site residential infill projects. This service was developed in consultation with industry and will provide timeline certainty.

The City of Edmonton has also partnered with the Infill Development in Edmonton Association (IDEA) to deliver the two-year Expedited Infill Pilot. Participants who successfully complete the Builder Education Program offered by IDEA will be eligible to receive expedited review timelines for select Class A Development Permit applications for residential infill development via the City of Edmonton.

Development Permit applications for new home construction, secondary suites, and garden suites are now accepted online to improve application timelines.

This action will continue until the conclusion of the Infill Roadmap in 2022.

Status: In Progress



PROCESS

Action 15

REVIEW, UPDATE OR RETIRE PLANS AND POLICIES

A review and assessment of the current planning framework was conducted and recommendations for improvement were developed.

An approach for ongoing evaluation of existing plans and policies was developed to help determine whether planning tools will be retired, remain in effect, or be refined.

This action is set to be completed with the completion of the City Plan project in 2020.

Status: In Progress

Action 16

DEVELOP INFRASTRUCTURE COST SHARING SYSTEM FOR INFILL PROJECTS

A two-year pilot program has been developed to share the costs of hydrants and water mains required for new infill development between the developer, the City and EPCOR. More information on this pilot can be found [here](#).

The pilot began in 2019 and will continue until 2021.

Status: Completed

Action 17

INVESTIGATE NEW PROCESSES TO IMPROVE LOT GRADING

Preliminary fact-finding discussions are underway with internal stakeholders to identify issues and opportunities to investigate new processes and mechanisms to improve lot grading on infill sites.

This action is set to be complete in 2021.

Status: In Progress