

FEE WAIVER FOR ATTENDANTS/AIDES**Purpose and Intent:**

To establish a procedure to ensure that all staff in City operated facilities are consistent in granting fee waivers for attendants/aides and that the attendant/aide is aware of their responsibilities as a recipient of the fee waiver.

I. DEFINITIONS

- A. Disability as defined by the World Health Organization is “any restriction or lack of (resulting from an impairment) ability to perform an activity in the manner or within the range considered normal for a human being.”
- B. Attendant/Aide is one who attends to another to perform a service.

II. RESPONSIBILITIES

- A. Supervisors of Facilities are responsible for:
 - 1. Sharing information with appropriate facility staff to ensure their understanding and awareness of the fee waiver for attendants/aides.
 - 2. Advertising the fee waiver for attendants/aides in promotional materials, where appropriate.
- B. Facility Staff are responsible for:
 - 1. Ensuring attendants/aides who are entering the facility are aware of these procedures.
 - 2. Ensuring that if abuse of the fee waiver for attendants/aides is identified, that the attendant/aide pay the regular admittance fee.



COMMUNITY SERVICES

DEPARTMENTAL INSTRUCTIONS

AUTHORITY (General Manager)

EFFECTIVE DATE 09 26, 2001 (CSMT)

Joyce Tustian
General Manager

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TITLE

CITY POLICY NUMBER

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III. PROCEDURES

- A. An individual with a disability who requires an attendant/aide is to be charged the regular admittance fee and the attendant/aide will be admitted free of charge provided:
 - 1. The attendant/aide's key responsibility is one of direct assistance to the individual with the disability in whatever capacity required by that individual.
 - 2. The attendant/aide does not use any of the amenities in the facility for their own benefit or use unless assisting the individual with the disability.
- B. An attendant/aide using the amenities in the facility for their own benefit will be asked to pay the regular admittance fee.