

**City of Edmonton  
Accessibility Advisory Committee**

**(AAC) Meeting Minutes**

**September 11th, 2017**

City Hall, Heritage Room

4:30 pm – 6:30 pm

**Present:** J. Davies-Davis      J. Ferguson      A. Jaffer  
                  C. Jones                      C. Minchau      M. Orbell  
                  J. Pisesky                      S. Thompson      P. Reeves  
                  K. Teske                        V. Van                      Z. Weeks

**Regrets:** E. Jackson                      E. Lavallee                      R. Marshall

**Staff:** H. Crowe                      C. Lamoureux                      L. Tanzi

**Guests:** S. Feldman                      D. Smith

<b>Notes</b>	<b>Action</b>
<p><b>1. Call to order</b></p> <p>At 4:35 pm</p>	
<p><b>2. Approval of agenda</b></p> <p><b>Agenda of September 11th, 2017</b></p> <p>Moved by Z. Weeks ; Seconded by M. Orbell</p>	<b>Carried</b>
<p><b>3. Approval of minutes</b></p> <p><b>Minutes of July 10th, 2017</b></p> <p>Moved by P. Reeves ; Seconded by Z. Weeks</p>	<b>Carried</b>
<p><b>4. Transit Strategy update</b></p> <p>1) Current Context</p> <p style="padding-left: 20px;">i. Where we are: 1997 was the last bus network review. 2017 - the City has grown and fiscal challenge to meet current standards, ridership is decreasing and there needs to be a complex transit network.</p> <p style="padding-left: 20px;">ii. Future Strategy: LRT growth requires improved integration with bus network, prepare for greater collaboration on service delivery and prepare for new technology such as autonomous vehicles and new mobility options.</p> <p>2) Pillars of the Transit Strategy</p>	

- i. There are five themes: planning and design; funding/fare policy; bus network; customer experience and developing transit organization capacity.
  - ii. Policy Framework integrates transit with community planning and design and establish a balanced approach to operating funding and fare policy.
  - iii. Service Delivery develops a market responsive approach to transit network design and improves the customer experience.
  - iv. Capacity develops transits organizational capacity.
- 3) Inner Neighbourhoods versus Outer Neighbourhoods
- i. Inner Neighbourhoods prefer:
    1. More frequent service.
    2. Transfer-based travel amongst high-frequency routes.
    3. Both peak and off-peak services are important.
    4. Local bus service preferred to Park and Ride.
  - ii. Outer Neighbourhood
    1. More frequent service.
    2. Minimize overall travel time, but current auto users have divided preferences between transfer-based travel versus direct routes.
    3. Preference for weekday peak period service.
    4. Divided between local buses and Park and Ride to access rapid transit.
- 4) What this means for citizens
- i. Service layers: Few layers of service to multiple layers of service clearly defined.
  - ii. Frequency: Some frequent mainline routes only where current demand is high to frequent Transit network supports spontaneous travel.
  - iii. Express service: Some express routes to city-wide rapid bus routes.
  - iv. Local service: Regular routes winding through neighbourhoods to local service is more direct.
  - v. Legibility: Complex network that is customized to specific needs to network easier to understand, but less customized.
  - vi. Service focus: Walking distances are minimized compared to travel times are minimized.
- 5) Next steps
- i. Next February to April there will be another round of public engagement. There will be two workshops in each ward to show the new bus routes.
  - ii. Will be looking at creating partnerships with nonprofits (such as Dial a Ride).
  - iii. Then will be going to City Council for approval and budget allocation.
  - iv. To be done the full network by January 2020.

## 5. Sub-Committee updates

- 1) Community Engagement
  - i. Executive will be working on a work plan/goal setting for the AAC and then for each sub-committee on July 27, 2017.
  - ii. City Council luncheon was a huge success.
  - iii. Accessible taxi letter infographic is done and will pass onto Heather to attach to the letter.
  - iv. Spidermable video shoot was on August 22, 2017.
- 2) Policy
  - i. Executive will be working on a work plan/goal setting for the larger AAC and then for each sub-committee in November, 2017.
  - ii. Made progress on the accessible taxi letter
  - iii. Thank you to everyone who worked on the City Council luncheon.

## 6. Event Champion Updates

- 1) City Council Luncheon
  - i. Huge success for this year's event. Please fill out the google doc feedback form.
- 2) 2018 Mayor's Awards
  - i. Shaw will not be able to do coverage and videos for the event. C. Minchau looking into Telus and NAIT.
  - ii. Champions created two new categories. Need to be approved by City Council: Restaurant and Hospitality and Youth awards.
  - iii. Update Restaurant and Hospitality to include a spot to check for franchise or independent owner.
- 3) IDPD
  - i. Thirty one tables have been booked. Nine left. Tables will be shared.
  - ii. Royal Bank has donated \$3500. Confirmed Duncan and Craig donation of \$1000. L. Tanzi filled in an application for funding from Telus - waiting to hear back later in September.
  - iii. P. Reeves is a new a champion.
- 4) APAW
  - i. Film to be completed in early November for Parking Awareness.
  - ii. New Mayor will be filmed on October 19, 2017.
  - iii. Communications is working on a plan based on our budget to use for promotion of the video. Options include: cineplex movie theatres and social media (Twitter, Facebook and YouTube).

AAC members to provide feedback to C. Minchau by September 18, 2017.

L. Tanzi to book a meeting with IDPD champions and Executive to discuss 2018 IDPD or NAAW.

- iv. M. Orbell is looking into the City of Edmonton's Reddit to have an "ask me anything" time.
- v. C. Jones looking into seeing if Edmonton Police would post to tweet information.
- vi. Radio ads are done and being half paid by Bylaw.

**7. Old Business**

- 1) ETS Route changes/AISH bus pass
  - i. Route changes - H. Crowe to arrange a meeting in the next week or two.
  - ii. H. Crowe connected with A. Gregory. The service reallocations that are being implemented to reallocated service from underperforming routes to routes that need more service in order to address overcrowding and reliability.
- 2) Garden Suites update
  - i. Still working on another report back to Council. A. Stevenson will report back to H. Crowe when there is more information to be shared.
- 3) Accessible taxi letter update
  
- 4) City of Edmonton Elections (Candidate forum)
  - i. All City of Edmonton Candidate forums will have CART and ASL available.
  - ii. CART will be available online on the webcast.
  - iii. AAC members are encouraged to attend forums in their ward.
  - iv. AAC to discuss how to engage new City Council members after the election.

Tabled

Tabled until October 23, 2017 meeting for final approval.

**8. New Business**

- 1) Presenter suggestions
  - i. Let C. Lamoureux have any presenter ideas.
  - ii. Look into the AAC presenting at other City of Edmonton Agencies, Boards and Commissions. (Edmonton Design Committee, Youth Council)
- 2) Commonwealth Accessibility
  - i. There was a media inquiry about accessible seating at the Metallica concert.
  - ii. Commonwealth responded in that they will work with the AAC to resolve any issues.
  - iii. H. Crowe sent an email to the communication staff at Commonwealth to arrange a meeting. Suggested that Administration and AAC members go and see the seats in person and discuss any solutions. Requested an evening or weekend time.

<p><b>9. Administrative/Executive update</b></p> <ul style="list-style-type: none"> <li>1) Loop Technology event - September 14 <ul style="list-style-type: none"> <li>i. Two events on September 14, 2017 at the Heritage Room City Hall. One open to practitioners and one to the public.</li> <li>ii. They are flying in a speaker from the United States to discuss loop technology.</li> </ul> </li> <li>2) AAC Evaluations <ul style="list-style-type: none"> <li>i. Evaluations were handed out at the meeting.</li> <li>ii. They will be completed during the October 23, meeting.</li> </ul> </li> <li>3) Parking Passes <ul style="list-style-type: none"> <li>i. Discussion ensued.</li> <li>ii. If anyone still requires parking passes email C. Lamoureux.</li> </ul> </li> </ul> <p><b>10. Other Committee Work</b></p> <ul style="list-style-type: none"> <li>1) DAG update</li> </ul> <p><b>11. AAC Calendar</b></p> <ul style="list-style-type: none"> <li>1) Calendar sharing <ul style="list-style-type: none"> <li>i. Administration to update events on the calendar.</li> <li>ii. Will provide two months in advance for each meeting.</li> <li>iii. In October, the AAC letters of intent will be coming out for AAC members to fill in.</li> </ul> </li> </ul> <p><b>12. AAC Round Table</b></p> <p><b>13. Next Accessibility Advisory Committee meeting will be held on October 23rd, 2017 beginning at 4:30 pm at City Hall, Heritage Room.</b></p>	<p>Tabled</p> <p>Z. Weeks will chair the October AAC meeting.</p>
<p><b>14. Adjournment</b></p> <p>The meeting adjourned at 6:30 pm.</p>	