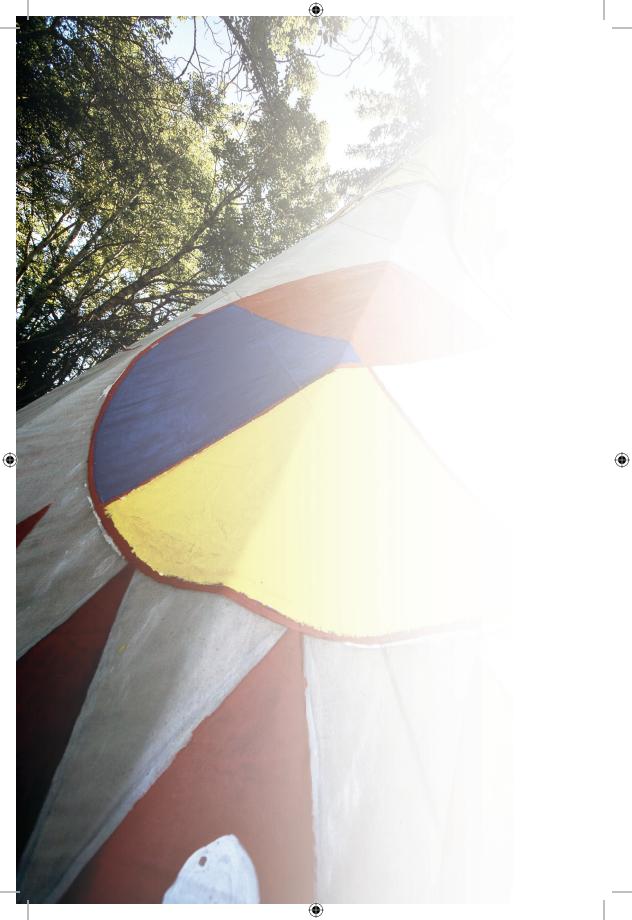


Aboriginal Edmonton Welcome Guide

Edmonton





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Message from His Worship

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Mayor Stephen Mandel

Welcome to Edmonton: located in the heart of Treaty 6 Territory.

Aboriginal Edmonton is alive with energy and opportunity. It is home to the second largest urban Aboriginal population in Canada.

Edmonton was the first municipality to open an Aboriginal Relations Office that:

- Builds and supports good relations between the City of Edmonton and Aboriginal people
- Assists to increase Aboriginal participation in the workforce
- Assists to ensure city-mandated services address the needs of Aboriginal people and
- Coordinates City participation in Aboriginal community-led initiatives.

The City of Edmonton offers some of the finest municipal services you will find in the world:

- Programs for youth, seniors, families and people with special needs
- Recreational facilities, well maintained parks, and first class attractions
- Community policing for a safe and healthy community
- Emergency services and prevention programs
- Opportunities to be involved as citizens in public advisory and decision - making through City appointed Boards, Commissions, Advisory Committees, and Public Involvement processes.

We hope you will feel welcome, connect with family and friends, and become part of Edmonton's diverse community.

This guidebook is to help you find the information you will need to get settled.

Yours truly,

tiplen Mandel

Mayor Stephen Mandel

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This guide provides an overview of information to help people who are new to Edmonton settle in Edmonton. It is by no means exhaustive in its information.

New arrivals to Edmonton are encouraged to visit the Citizen and New Arrival Information Centre in person on the main floor of City Hall located at 1 Sir Winston Churchill Square.

movetoedmonton.com provides online information to Edmonton newcomers. The website has more information on living, working and playing in the capital city.

edmonton.ca provides information on living in Edmonton. It is the official City of Edmonton website.

Edmonton Public Library branches offer free Internet access. See page 24 for the library nearest to you.

Call 311 if you have a question about a City service or program. If you are calling from outside of Edmonton call 780 - 442 - 5311 to reach the 311 service.

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Gevernment of Alberta

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About Edmonton

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Welcome to Treaty 6 territory and the City of Edmonton! Long before this place was called Edmonton, Cree people referred to it as Amiskwaciy, or Beaver Hills. Aboriginal People have resided in these lands for thousands of years, developing an intimate relationship to the plants, the animals, the waters, and the earth. Edmonton was also an important place of gathering for ceremony, commerce, treaty-making, and governance. In fact, the "Rossdale Flats" was a significant pehonan – or waiting place – in North America. ۲

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When Europeans began to arrive in the late 18th century, the fur trade became a significant part of life for the First Nations and Métis people here for more than a century. As more people began to move to Edmonton it grew and became a city in 1904. The following year, it became the provincial capital of Alberta.

Aboriginal People continue to visit and reside in Edmonton. Today, Edmonton is the heart of a region of more than one million people, and currently has the second largest urban Aboriginal population in Canada, and many opportunities in education, employment, business, sports, recreation, and culture. This guide aims to help you access the many services and amenities available in Edmonton.

Edmonton is a city with:

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- The number one rated health care system in Canada.
- A broadly diverse population representing more than 60 ethnic and cultural groups.
- The second highest quality of life among major Canadian cities.
- The largest stretch of urban parkland in North America. Edmonton is recognized as Canada's greenest city.

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- Up to 17 hours of sunshine a day at the peak of summer, making Edmonton the country's sunniest city (2,300 hours per year).
- A climate rated number 37 out of 100 Canadian cities for mildness.

- More than 30 major festivals each year, making it Canada's Festival City.
- A dynamic and highly rated education system with universities, colleges and public education.
- A network of 150 community leagues providing sports, recreation, culture and educational opportunities.





Living in Edmonton

Aboriginal Services in Edmonton

The City of Edmonton's Aboriginal Relations Office (ARO) helps ensure that City services meet the needs of Aboriginal People and organizations. The office produces the Guide to Aboriginal Edmonton, a listing of information on City services and Aboriginal organizations and service providers in Edmonton. The guide can be found at:

311

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www.edmonton.ca/AboriginalGuide. ARO can be reached at 780 - 944 - 7602.

Call



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Education

Learning English

There are a number of places in Edmonton where you can learn English, or upgrade your English language skills, such as:

Catholic Social Services Learning Assessment, Referral and Counselling Centre	780 - 424 - 3545
Cultural Connections Institute	780 - 944 - 0792
Edmonton Catholic Schools	780 - 944 - 2000
Metro Continuing Education	780 - 428 - 1111
NorQuest College	780 - 644 - 6013

Public Education

Education in Alberta is publicly funded until age 20. Every child under the age of 16 years must go to school, or must be home schooled. For more information on education in Alberta visit **www.education.alberta.ca**.

Alberta Aboriginal Education	www.education.alberta.ca teachers/fnmi.aspx
Edmonton Catholic Schools	780 - 441 - 6000
Aboriginal Learning Services (Catholic schools)	www.ecsd.net/district_structure/aboriginal_ learning.html
Edmonton Public Schools	780 - 429 - 8000
Aboriginal Education (public schools)	aboriginaleducation.epsb.ca
Alberta Education	780 - 427 - 7219

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8 Aboriginal Edmonton **Welcome Guide**

Aboriginal Head Start Programs

Head Start programs specifically for Aboriginal children are located at the following locations. Call 780 - 477 - 6648 for more information.

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Abbott School	780 - 477 - 1596
Belmead School	780 - 920 - 4215
Ben Calf Robe School	780 - 448 - 9632
St. Pius School	780 - 732 - 0979

Aboriginal Junior and High Schools

Amiskwaciy Academy	780 - 424 - 1270
	www.amiskwaciy.epsb.ca

Post-Secondary Education

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Edmonton has some of the finest universities and colleges in North America. For additional information visit Alberta Advanced Education and Technology **www.aet.alberta.ca**.

Athabasca University (Distance learning)	780 - 788 - 9041
Concordia University College	780 - 479 - 8481
King's University College	780 - 465 - 8334
MacEwan University	780 - 497 - 5040
NorQuest College	780 - 644 - 6000
Northern Alberta Institute of Technology (NAIT)	780 - 471 - 6248
University of Alberta	780 - 492 - 3111

Health and Medical Services

Health services in Edmonton are provided by Alberta Health Services. For 24-hour information about health care services, health topics, family doctors taking new patients and more:

HealthLink Alberta	1 - 866 - 408 - 5465
	www.myhealth.alberta.ca

Hospital Emergency Services

For emergency medical situations.

Call		911

Hospital Locations

Grey Nuns Community Hospital	1100 Youville Drive West
Misericordia Community Hospital	16940 - 87 Avenue
Royal Alexandra Hospital	10240 Kingsway Avenue
Stollery Children's Hospital	8440 - 112 Street
University of Alberta Hospital	8440 - 112 Street

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Walk-In Clinics

Many clinics in Edmonton offer medical services to people who do not have an appointment to see a doctor. These are called walk-in clinics. Look in your telephone Yellow Pages under "Clinics" or "Physicians & Surgeons". HealthLink Alberta also provides health information. Another good resource is Alberta Supports. Visit **www.programs.alberta.ca** for more information.

Public Health Centres

Public health centres provide a variety of services including child immunizations, new baby care, health and wellness clinics and more. Services may vary from one clinic to another. Call the nearest location for information.

Bonnie Doon	8314 - 88 Avenue	780 - 342 - 1520
Boyle McCauley	10628 - 96 Street	780 - 422 - 7333
East Edmonton	7910 - 112 Avenue	780 - 342 - 4700
Mill Woods	7525 - 38 Avenue	780 - 342 - 1660
Northgate	9499 137 Avenue	780 - 342 - 2800
Northeast	14007 - 50 Street	780 - 342 - 4000
Rutherford	11153 Ellerslie Road	780 - 342 - 6800
Seventh Street Plaza	Suite #405 10030 - 107 Street	780 - 735 - 0010
Twin Brooks	1110 - 113 Street	780 - 342 - 1560
West Jasper Place	9720 - 182 Street	780 - 342 - 1234
Woodcroft	13221 - 115 Avenue	780 - 342 - 1600

The Support Network

The Support Network is a free, anonymous service to help people with life's problems. The service is open 24 hours a day. Staff are trained to provide non-judgmental advice. They listen and give you information on social, health and government support services available through the many agencies located in the community.

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Call

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Housing

Edmonton has a variety of housing from single family homes to apartments, condominiums to townhouses.

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Renting

To find rental properties, check the classified ads in local newspapers or watch for "For Rent" signs as you move about the city.

When you find a place to rent, you will have to pay a security deposit. Get a receipt for your security deposit. After you pay this deposit the landlord can not rent that house or apartment to anyone else. Pay your rent on time and get a receipt. If you don't pay on time you could be evicted.

If you and your landlord have things you cannot agree on, call:

Landlord and Tenant Advisory Board	780 - 496 - 5959
	100 - 400 - 0000

For assistance in finding rental housing call:

Capital Region Housing Corporation (CRHA)	780 - 420 - 6161
CRHA 24-hour Information Line	780 - 428 - 8200
City of Edmonton Housing Services	311
Métis Urban Housing Corporation	780 - 452 - 6440 www.muhcab.ca

Affordable Housing

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Homeward Trust	780 - 496 - 2630
	www.homewardtrust.ca
Housing First	780 - 424 - 4106
(Boyle Street Community Services)	www.boylestreet.org

Note: Whether you rent or own your home, you should consider buying property insurance to protect your personal belongings such as furniture, clothing, electronics, etc. from fire, theft or other damage or loss.

Buying a home

If you are thinking about buying a home, you may want to call a real estate agent.

Edmonton Real Estate Board	780 - 451 - 6666
Canada Mortgage and Housing Corporation (CMHC)	780 - 423 - 8700

Individual and Family Services

Child Care

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Edmonton has many for-profit and not-for-profit day care centres, after school care centres and family day homes.

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To find a child care facility near you, visit **www.child.alberta.ca/home/ChildCareLookup.cfm** where you can search for a provider offering the services you need.

For information about child care subsidies phone 780-427-0958.

All childcare facilities in Alberta must be licensed and supervised by trained workers.

Alberta Human Services	1 - 877 - 644 - 9992
	www.child.alberta.ca

City of Edmonton Community Services

Speak privately with a professional counsellor about concerns with daily stresses, relationships and family and parenting challenges including abuse or violence. Staff will offer information, referral and short term support as appropriate.

Assessment and Short-term Counselling	780 - 496 - 4777
White Oaks	12222 - 137 Avenue
Jasper Place	10030 - 167 Street
Clareview	600A Hermitage Road
Kennedale	12830 - 58 Street
Circle Square	11808 - St. Albert Trail
Mill Creek	221 Bonnie Doon Mall
Mill Woods	#110, 6203 - 28 Avenue

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Aboriginal Support Services

Bent Arrow Traditional Healing Society	780 - 481 - 3451
(Programs for children, youth and families)	www.bentarrow.ca
Red Road Healing Society (Social, educational, legal and health services)	780 - 471 - 3221
Canadian Native Friendship Centre (Provides culturally sensitive programs, services and activities)	780 - 761 - 1900 www.newcnfc.ca
Native Counselling Service of Alberta	780 - 451 - 4002
(Support in navigating the judicial system)	www.ncsa.ca
Poundmaker's Lodge	780 - 458 - 1884
(Addiction treatment centre)	www.poundmakerlodge.com

Boyle Street Community Services	780 - 424 - 4106
(Housing, drop-in centre, outreach and more)	www.boylestreet.org
Bissell Centre (Child and family resources, employment services, recreation and wellness and more)	780 - 423 - 2285 www.bissellcentre.org
Canadian Paraplegic Association (Alberta)	780 - 424 - 6312
Aboriginal Services	www.cpa-ab.org

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Youth Services

Some community organizations provide programs for young people for learning, support or fun.

Boys and Girls Clubs of Edmonton	780 - 422 - 6038
Big Brothers Big Sisters Society of Edmonton	780 - 414 - 8181
Young Men's Christian Association (YMCA)	780 - 428 - 9469
Young Women's Christian Association (YWCA	780 - 423 - 9922
Youth Emergency Shelter Society (YESS)	780 - 468 - 7070

Other Resources

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Edmonton Federation of Community Leagues Aboriginal Cultural Outreach	780 - 437 - 2913 www.efcl.org
Treaty 8 First Nations of Alberta 18178 – 102 Avenue Edmonton, AB	780 - 444 - 9366
Treaty 6 Office Suite 204, 10310-176 Street Edmonton, AB	780 - 944 - 0334
Métis Settlements General Council	780 - 822 - 4096 www.msgc.ca
Métis Nation of Alberta	780 - 455 - 2200
Aboriginal Affairs and Northern Development Canada	780 - 495 - 2773

Seniors Services

Programs for Seniors

Edmonton Seniors Homeowner Grant	311
Stop Elder Abuse	780 - 471 - 1122

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Spring cleaning help for seniors	780 - 496 - 8200
Snow shovelling help for seniors	780 - 496 - 8200
Edmonton Native Seniors Centre	780 - 476 - 6595 www.nativeseniorscentre.ca
Alberta Seniors	780 - 644 - 9992 www.seniors.gov.ab.ca
Edmonton General Hospital Community Outreach Program	780 - 482 - 8163
Seniors Associations of Greater Edmonton (S.A.G.E.)	780 - 423 - 5510
Central Lions Seniors Centre	780 - 496 - 7366
Northgate Seniors Centre	780 - 496 - 7355
Senior Citizens Information Service	780 - 423 - 5510

Law and Human Rights

Lawyers

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Legal assistance is often required in daily life, such as when purchasing a home, signing a contract or in other legal matters.

Law Society of Alberta's Lawyer Referral Service	780 - 228 - 1722

Legal aid is available for people with low incomes.

Human Rights

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The Alberta Human Rights, Citizenship and Multiculturalism Act protects Albertans against discrimination in any manner based on race, religion, colour, gender, age, ancestry, place of origin, marital status, family status, source of income, physical disability, mental disability or sexual orientation. Contact the following organizations if you feel you have been treated unfairly based on any of the qualities listed above:

The Alberta Human Rights and Citizenship Commission	780 - 427 - 7661 www.albertahumanrights.ab.ca
John Humphrey Centre	780 - 453 - 2638 www.jhcentre.org
Centre for Race and Culture	780 - 425 - 4644 www.cfrac.com

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780 - 427 - 7575

Helpful phone numbers:

Child Abuse Hotline	1 - 800 - 387 - 5437 (confidential reporting)
Seniors' Abuse Help Line	780 - 545 - 8888
Sexual Assault Centre of Edmonton	780 - 423 - 4121
Edmonton Police Service (Non - Emergency)	780 - 423 - 4567

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Recycling

You can recycle paper, cardboard, metals, glass and plastics. Use a blue bag if you live in a house, duplex or fourplex. Participate in the Blue Bin Program if you live in an apartment, condo or townhouse. You can also take your recyclables to a variety of community recycling depots located around the city. For your recycle collection schedule or for the addresses of recycling depots:

Call

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311

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Public Transportation

Moving Around Edmonton

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In Edmonton most roadways are numbered. Avenues run east and west, streets run north and south. The address will tell you where to look. For instance 6812 - 101 Avenue is at 68 Street (the first two numbers of the address) and 101 Avenue.

Even numbered buildings are on the north side of avenues and the west side of streets. Newer areas have named roadways. An Edmonton street map will be helpful in these areas.

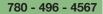
The Edmonton Transit System (ETS) runs buses and trains that get you around the city. Buses serve most routes and a light rail transit line (LRT) runs from north Edmonton (Clareview) to South Edmonton (Century Park). Visit **www.edmonton.ca** for transit information and schedules

Transit Information	311
BusLink (bus schedules and routes)	780 - 496 - 1600
ETS on Facebook	www.facebook.com/takeETS

Edmonton Transit also operates Disabled Adult Transit Service (DATS), a transit service for persons with disabilities.

DATS

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Community Safety in Edmonton

Bylaws

City of Edmonton bylaws protect the health, safety and welfare of residents as well as promote community standards. They include a variety of concerns such as smoking, snow removal, messy yards, parking, animal control, licensing and zoning regulations.

Call

Crime Stoppers

This non-profit organization works with the Edmonton Police Service to solve crimes through anonymous tips from the community.

Call

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Emergencies

When you need immediate help to reach police, fire and ambulance services.

Call

Edmonton Police Service (EPS)

EPS services include crime prevention, maintenance of social order, law enforcement and public safety through community policing, a partnership between the police and residents.

Non-emergency calls	780 - 423 - 4567
Emergency Calls	911
Hotlines	
Child Abuse Hotline	1 - 800 - 387 - 5437 (confidential reporting)
Seniors' Abuse Help Line	780 - 545 - 8888
Sexual Assault Centre of Edmonton	780 - 423 - 4121
Edmonton Police Service (Non-Emergency)	780 - 423 - 4567

1 - 800 - 222 - TIPS (8477)

311







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Victim Services

This group of volunteers helps people through the trauma of being a victim of crime, lending emotional support.

Call

Transit Watch

Transit Watch is a public awareness campaign to maintain a safe environment for all transit users. Report suspicious activity on Edmonton Transit property to Transit Watch.

Call

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Fire Rescue Services

Edmonton's Fire Rescue Services (FRS) responds to fires, motor vehicle collisions and emergency medical events.

Non-emergency calls	311
Emergency calls	911

REACH Edmonton

REACH Edmonton works with community partners to connect residents with tips, tools and resources to build a safe and caring community.

REACH Edmonton

780 - 498 - 1231 www.reachedmonton.ca

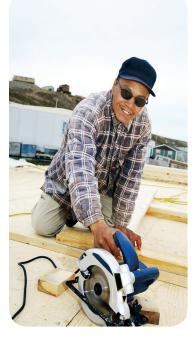


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780 - 442 - 4900





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Working in Edmonton

Social Insurance Numbers

Everyone in Canada requires a social insurance number (SIN) to work. For information on how to get a social insurance number:

Service Canada	1 - 800 - 206 - 7218

Human Resources and Skills Development Canada

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1 - 800 - 622 - 6232 www.servicecanada.gc.ca

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Training Opportunities

Edmonton offers many opportunities for employment. There are a variety of places where Aboriginal people can look for meaningful employment.

Oteenow Employment &	780 - 444 - 0911
Training Society	www.oteenow.com
Métis Training & Employment Services-	780 - 801 - 9977
Rupertsland Institute	www.metisemployment.ca
Trade Winds to Success	780 - 423 - 2237 www.tradewindstosuccess.ca
Alberta Works Service Centre Locations	

Edmonton - City Centre (Central) Main Floor, 10242 - 105 Street Edmonton, AB T5J 3L5	780 - 427 - 9674
Edmonton - Northgate Centre (North) 2050 Northgate Centre 9499 - 137 Avenue Edmonton, AB T5E 5R8	780 - 422 - 9440
Edmonton - Meadowlark Mall (West) 120 Meadowlark Shopping Centre 15710 - 87 Avenue Edmonton, AB T5R 5W9	780 - 415 - 8116

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Edmonton - Westcor Building (West) 200, Westcor Building 12323 Stony Plain Road Edmonton, AB T5N 4A9

Edmonton South Alberta Service Centre Argyll Centre 6325 Gateway Boulevard Edmonton, AB T6H 5H6

Your City: Your Opportunity

Explore City of Edmonton employment opportunities.

Online	www.edmonton.ca/careers
Talent Hub	www.cityofedmontonjobs.ca

780 - 415 - 6500

780 - 644 - 2888

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Municipal Government in Edmonton

City Council

Edmonton's civic government is made up of the Mayor and 12 councillors who are elected every three years. One Councillor is elected from each of Edmonton's 12 wards (see map on page 22). All people vote for the Mayor.

City Council appoints a City Manager to oversee the City of Edmonton Administration, ensuring it follows Council direction in the provision of services.

City Council and its committees usually meet several times each month. These meetings are open to the public.

Call

Civic Elections

To vote in a municipal (civic) election, you must be a Canadian citizen, 18 years or older and have lived in Alberta for six months.

Civic Boards and Agencies

The City of Edmonton has established a variety of boards and agencies to deal with matters such as:

311

- municipal tax assessment
- subdivision and development appeals
- vehicles for hire
- economic development
- housing
- services for persons with disabilities
- preservation of the city's history
- Edmonton Aboriginal Urban Affairs Committee
- other decision-making and advisory boards.

City Council values the input of citizens appointed to these boards. Any person interested in the present and future direction of the city can apply to serve on a board.

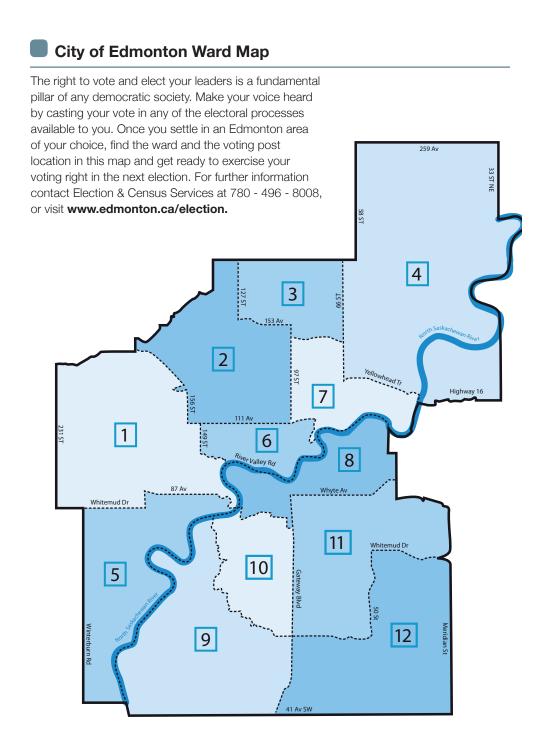
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Enjoying Edmonton

Arts and Culture

Edmonton has a strong local arts community which includes a symphony orchestra, art galleries, an opera company, ballet and dance companies and dozens of theatres offering all kinds of plays and performances. Look for upcoming events in the entertainment section of local newspapers.

Community Leagues

There are 154 community leagues in Edmonton. They provide opportunities for neighbours to get to know each other, share in social and sport activities and work together to build healthy, safe communities. Please go to the Community League nearest you to see what programs and or services are offered in your neighbourhood. To find out which Community League is active in your area, phone the Edmonton Federation of Community Leagues at 780 - 437 - 2913.





Some of Edmonton's favourite events, attractions and festivals are:

- Old Strathcona Farmers' Market
- Downtown Farmers' Market
- Dreamspeakers Festival
- National Aboriginal Day (June 21)
- Events celebrating National Aboriginal History Month (June).

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Capital Ex Kiyanaw

- An Edmonton favourite is Chinatown and Little Italy
- Galleries and shops on 124 Street and Whyte Avenue
- Edmonton's river valley's 150 kilometres of trails
- Edmonton Valley Zoo
- Edmonton's many river valley parks
- Professional sports events
- Edmonton's many restaurants
- Heritage Days

Parks and Festivals

Edmonton's parks are a safe environment for active living. The River Valley winds its way along the North Saskatchewan River and through the heart of the city, featuring natural areas, paved and natural trails and amenities. Wildlife sightings in the River Valley are common so bring your camera or binoculars.

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Edmonton has more than 30 major festivals celebrating jazz, folk, blues and classical music, theatre, dance, visual arts, street performers, ethnic food and fun. From New Years Eve Downtown to Heritage Days in August, there is always something happening.

For more information visit www.edmonton.ca.

Edmonton Public Library

Residents of Edmonton can get a library card from any branch. You will need to show identification showing your current home address. There is a fee for the first adult library card in the household. If you are unable to pay the basic fee, you will be given a free membership for one year. Edmonton Public Library has an Aboriginal Services Librarian on staff and offers access to Aboriginal collections and events. For more information visit, **www.epl.ca/aboriginal** or call your neighbourhood location. Materials are available in many languages. Check with the branch nearest you.

Library Locations:

Abbottsfield - Penny McKee	Abbottsfield Mall, 3410 - 118 Avenue
Calder	Kensington Shopping Centre, 12522 - 132 Avenue
Capilano	Capilano Mall, 5004 - 98 Avenue
Castle Downs	15379 - Castle Downs Road
epIGO - University of Alberta - Cameron	1 - 40 Cameron Library, U of A
Highlands	6516 - 118 Avenue (TEMPORARY LOCATION)
ldylwylde	8310 - 88 Avenue
Jasper Place	9010 - 156 Street
Lois Hole	17650 - 69 Avenue
Londonderry	Londonderry Mall, 137 Avenue and 66 Street
Mill Woods	Mill Woods Town Centre, 2331 - 66 Street
Riverbend	Rabbit Hill Road, Terwillegar Drive
Sprucewood	11555 - 95 Street

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Stanley Milner	7 Sir Winston Churchill Square (downtown)
Strathcona	8331 - 104 Street
Whitemud Crossing	4211 - 106 Street
Woodcroft	13420 - 114 Avenue

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Sports and Recreation

The City of Edmonton operates a number of recreation centres, swimming pools and offers a variety of programs and classes. The City of Edmonton also offers residents use of its golf courses, parks and sports fields, along with Edmonton's major attractions such as the Valley Zoo, Fort Edmonton Park and the Muttart Conservatory. For current information on city activities visit, **www.edmonton.ca/attractions**.

Community Services Department	311
Renting Sports Fields	780 - 496 - 4999
Edmonton Sport Council	780 - 497 - 7678
	www.edmontonsport.com

City Of Edmonton Recreation Centres Are Located At The Following Locations:

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ACT Aquatic and Recreation Centre	2909 - 113 Avenue
Bonnie Doon	8648 - 81 Street
City Arts Centre	10943 - 84 Avenue
Commonwealth	11000 - Stadium Road
Confederation	11204 - 43 Avenue
Eastglen	11410 - 68 Street
Grand Trunk	13025 - 112 Street
Hardisty	10535 - 65 Street
Jasper Place	9200 - 163 Street
Kinsmen	9100 - Walterdale Hill
Londonderry	14528 - 66 Street
Mill Woods	7207 - 28 Avenue
O'Leary	8804 - 132 Avenue
Peter Hemingway	13808 - 111 Avenue

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Scona Pool	10450 - 72 Avenue
Scona Pool	10450 - 72 Avenue
St. Francis Xavier	9240 - 163 Street
Terwillegar	2051 - Leger Road

Cycling Edmonton

Bike Map

River Valley Trail Map

www.edmonton.ca/cycling

www.edmonton.ca/transportation.aspx

Community Involvement

Edmontonians are active volunteers, giving freely of their time to fundraise, work at special events and serve as unpaid members of a board or committee. If you would like to volunteer:

Volunteer Edmonton	780 - 732 - 6649 www.volunteeredmonton.com
Wicihitowin Circle of Shared Responsibility and Stewardship	780 - 809 - 2192 www.wicihitowin.ca

The Wicihitowin Circle of Shared Responsibility and Stewardship is a community-driven governance model that brings Aboriginal people together to address the needs of Edmonton's urban Aboriginal population. As the Steering Committee for Edmonton's Urban Aboriginal Strategy, the Wicihitowin Circle includes urban Aboriginal people, agencies, and governments, working together to address the needs identified by Edmonton's urban Aboriginal people.



Become involved!

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New to Edmonton? Welcome to your new home!

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Make the Citizen and New Arrival Information Centre at City Hall your first stop to get information on:

- City services
- Community services
- Education
- Housing
- Parks programs
- Recreation
- Recycling
- Settlement

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- Seniors services
- Transportation

You can also Call 311 for information

> Main Floor, City Hall, 1 Sir Winston Churchill Square Edmonton Alberta T5J 2R7



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Citizen and New Arrival Information Centre

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Edmonton of Alberta

Government

Should you, or someone you know require assistance, please call any of the toll-free numbers provided in the mini-directory below. Assistance is available to you 24 hours a day, 7 days a week.

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Call 211 for health, human services, community resources, and government assistance people need every day as well as in times of crisis.

Call 311, 24 - hours a day, every day of the year for access to City of Edmonton information, programs and services.

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Call 411 for local directory assistance.

Fire: 911

Ambulance: 911

Poison Control: 911

Edmonton Police Service (Emergency): 911

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Edmonton Police Service: (Non - Emergency): 780 - 423 - 4567

Government of Alberta ■



Welcome to Edmonton! Should you, or someone you know require assistance, please call any of the toll-free numbers below.

For emergency services :	
Fire, Ambulance, Poison Control or Police	
24 hr Service:	
For local directory assistance	
24 hr Service:	
For City of Edmonton Services	
24 hr access to City of Edmonton information, programs and services:	
Community Resources and Services	
24 hr access to Health, Social and Government Services:	

