Message from His Worship

Mayor Stephen Mandel

Welcome to Edmonton: located in the heart of Treaty 6 Territory.

Aboriginal Edmonton is alive with energy and opportunity. It is home to the second largest urban Aboriginal population in Canada.

Edmonton was the first municipality to open an Aboriginal Relations Office that:

- Builds and supports good relations between the City of Edmonton and Aboriginal people
- Assists to increase Aboriginal participation in the workforce
- Assists to ensure city-mandated services address the needs of Aboriginal people and
- Coordinates City participation in Aboriginal community-led initiatives.

The City of Edmonton offers some of the finest municipal services you will find in the world:

- Programs for youth, seniors, families and people with special needs
- Recreational facilities, well maintained parks, and first class attractions
- Community policing for a safe and healthy community
- Emergency services and prevention programs
- Opportunities to be involved as citizens in public advisory and decision-making through City appointed Boards, Commissions, Advisory Committees, and Public Involvement processes.

We hope you will feel welcome, connect with family and friends, and become part of Edmonton’s diverse community.

This guidebook is to help you find the information you will need to get settled.

Yours truly,

Mayor Stephen Mandel
This guide provides an overview of information to help people who are new to Edmonton settle in Edmonton. It is by no means exhaustive in its information.

New arrivals to Edmonton are encouraged to visit the Citizen and New Arrival Information Centre in person on the main floor of City Hall located at 1 Sir Winston Churchill Square.

movetoedmonton.com provides online information to Edmonton newcomers. The website has more information on living, working and playing in the capital city.

edmonton.ca provides information on living in Edmonton. It is the official City of Edmonton website.

Edmonton Public Library branches offer free Internet access. See page 24 for the library nearest to you.

Call 311 if you have a question about a City service or program. If you are calling from outside of Edmonton call 780 - 442 - 5311 to reach the 311 service.
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About Edmonton

Welcome to Treaty 6 territory and the City of Edmonton! Long before this place was called Edmonton, Cree people referred to it as Amiskwaciwy, or Beaver Hills. Aboriginal People have resided in these lands for thousands of years, developing an intimate relationship to the plants, the animals, the waters, and the earth. Edmonton was also an important place of gathering for ceremony, commerce, treaty-making, and governance. In fact, the “Rossdale Flats” was a significant pehonan – or waiting place – in North America.

When Europeans began to arrive in the late 18th century, the fur trade became a significant part of life for the First Nations and Métis people here for more than a century. As more people began to move to Edmonton it grew and became a city in 1904. The following year, it became the provincial capital of Alberta.

Aboriginal People continue to visit and reside in Edmonton. Today, Edmonton is the heart of a region of more than one million people, and currently has the second largest urban Aboriginal population in Canada, and many opportunities in education, employment, business, sports, recreation, and culture. This guide aims to help you access the many services and amenities available in Edmonton.
Edmonton is a city with:

- The number one rated health care system in Canada.
- A broadly diverse population representing more than 60 ethnic and cultural groups.
- The second highest quality of life among major Canadian cities.
- The largest stretch of urban parkland in North America. Edmonton is recognized as Canada’s greenest city.
- Up to 17 hours of sunshine a day at the peak of summer, making Edmonton the country’s sunniest city (2,300 hours per year).
- A climate rated number 37 out of 100 Canadian cities for mildness.
- More than 30 major festivals each year, making it Canada’s Festival City.
- A dynamic and highly rated education system with universities, colleges and public education.
- A network of 150 community leagues providing sports, recreation, culture and educational opportunities.
Aboriginal Services in Edmonton

The City of Edmonton’s Aboriginal Relations Office (ARO) helps ensure that City services meet the needs of Aboriginal People and organizations. The office produces the Guide to Aboriginal Edmonton, a listing of information on City services and Aboriginal organizations and service providers in Edmonton. The guide can be found at: www.edmonton.ca/AboriginalGuide. ARO can be reached at 780 - 944 - 7602.

Call 311

Education

Learning English

There are a number of places in Edmonton where you can learn English, or upgrade your English language skills, such as:

<table>
<thead>
<tr>
<th>Service</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Catholic Social Services Learning Assessment, Referral and Counselling Centre</td>
<td>780 - 424 - 3545</td>
</tr>
<tr>
<td>Cultural Connections Institute</td>
<td>780 - 944 - 0792</td>
</tr>
<tr>
<td>Edmonton Catholic Schools</td>
<td>780 - 944 - 2000</td>
</tr>
<tr>
<td>Metro Continuing Education</td>
<td>780 - 428 - 1111</td>
</tr>
<tr>
<td>NorQuest College</td>
<td>780 - 644 - 6013</td>
</tr>
</tbody>
</table>

Public Education

Education in Alberta is publicly funded until age 20. Every child under the age of 16 years must go to school, or must be home schooled. For more information on education in Alberta visit www.education.alberta.ca.

<table>
<thead>
<tr>
<th>Education</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alberta Aboriginal Education</td>
<td><a href="http://www.education.alberta.ca">www.education.alberta.ca</a> teachers/fnmi.aspx</td>
</tr>
<tr>
<td>Edmonton Catholic Schools</td>
<td>780 - 441 - 6000</td>
</tr>
<tr>
<td>Aboriginal Learning Services</td>
<td><a href="http://www.ecsd.net/district_structure/aboriginal_learning.html">www.ecsd.net/district_structure/aboriginal_learning.html</a></td>
</tr>
<tr>
<td>(Catholic schools)</td>
<td></td>
</tr>
<tr>
<td>Edmonton Public Schools</td>
<td>780 - 429 - 8000</td>
</tr>
<tr>
<td>Aboriginal Education (public schools)</td>
<td>aboriginaleducation.epsb.ca</td>
</tr>
<tr>
<td>Alberta Education</td>
<td>780 - 427 - 7219</td>
</tr>
</tbody>
</table>
Aboriginal Head Start Programs

Head Start programs specifically for Aboriginal children are located at the following locations. Call 780 - 477 - 6648 for more information.

<table>
<thead>
<tr>
<th>School</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Abbott School</td>
<td>780 - 477 - 1596</td>
</tr>
<tr>
<td>Belmead School</td>
<td>780 - 920 - 4215</td>
</tr>
<tr>
<td>Ben Calf Robe School</td>
<td>780 - 448 - 9632</td>
</tr>
<tr>
<td>St. Pius School</td>
<td>780 - 732 - 0979</td>
</tr>
</tbody>
</table>

Aboriginal Junior and High Schools

<table>
<thead>
<tr>
<th>School</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amiskwaciy Academy</td>
<td>780 - 424 - 1270</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.amiskwaciy.epsb.ca">www.amiskwaciy.epsb.ca</a></td>
</tr>
</tbody>
</table>

Post-Secondary Education

Edmonton has some of the finest universities and colleges in North America. For additional information visit Alberta Advanced Education and Technology www.aet.alberta.ca.

<table>
<thead>
<tr>
<th>Institution</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Athabasca University (Distance learning)</td>
<td>780 - 788 - 9041</td>
</tr>
<tr>
<td>Concordia University College</td>
<td>780 - 479 - 8481</td>
</tr>
<tr>
<td>King’s University College</td>
<td>780 - 465 - 8334</td>
</tr>
<tr>
<td>MacEwan University</td>
<td>780 - 497 - 5040</td>
</tr>
<tr>
<td>NorQuest College</td>
<td>780 - 644 - 6000</td>
</tr>
<tr>
<td>Northern Alberta Institute of Technology (NAIT)</td>
<td>780 - 471 - 6248</td>
</tr>
<tr>
<td>University of Alberta</td>
<td>780 - 492 - 3111</td>
</tr>
</tbody>
</table>

Health and Medical Services

Health services in Edmonton are provided by Alberta Health Services. For 24-hour information about health care services, health topics, family doctors taking new patients and more:

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>HealthLink Alberta</td>
<td>1 - 866 - 408 - 5465</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.myhealth.alberta.ca">www.myhealth.alberta.ca</a></td>
</tr>
</tbody>
</table>

Hospital Emergency Services

For emergency medical situations.

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call</td>
<td>911</td>
</tr>
</tbody>
</table>
Hospital Locations

<table>
<thead>
<tr>
<th>Hospital Location</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grey Nuns Community Hospital</td>
<td>1100 Youville Drive West</td>
</tr>
<tr>
<td>Misericordia Community Hospital</td>
<td>16940 - 87 Avenue</td>
</tr>
<tr>
<td>Royal Alexandra Hospital</td>
<td>10240 Kingsway Avenue</td>
</tr>
<tr>
<td>Stollery Children’s Hospital</td>
<td>8440 - 112 Street</td>
</tr>
<tr>
<td>University of Alberta Hospital</td>
<td>8440 - 112 Street</td>
</tr>
</tbody>
</table>

Walk-In Clinics

Many clinics in Edmonton offer medical services to people who do not have an appointment to see a doctor. These are called walk-in clinics. Look in your telephone Yellow Pages under “Clinics” or “Physicians & Surgeons”. HealthLink Alberta also provides health information. Another good resource is Alberta Supports. Visit [www.programs.alberta.ca](http://www.programs.alberta.ca) for more information.

Public Health Centres

Public health centres provide a variety of services including child immunizations, new baby care, health and wellness clinics and more. Services may vary from one clinic to another. Call the nearest location for information.

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bonnie Doon</td>
<td>8314 - 88 Avenue</td>
<td>780 - 342 - 1520</td>
</tr>
<tr>
<td>Boyle McCauley</td>
<td>10628 - 96 Street</td>
<td>780 - 422 - 7333</td>
</tr>
<tr>
<td>East Edmonton</td>
<td>7910 - 112 Avenue</td>
<td>780 - 342 - 4700</td>
</tr>
<tr>
<td>Mill Woods</td>
<td>7525 - 38 Avenue</td>
<td>780 - 342 - 1660</td>
</tr>
<tr>
<td>Northgate</td>
<td>9499 137 Avenue</td>
<td>780 - 342 - 2800</td>
</tr>
<tr>
<td>Northeast</td>
<td>14007 - 50 Street</td>
<td>780 - 342 - 4000</td>
</tr>
<tr>
<td>Rutherford</td>
<td>11153 Ellerslie Road</td>
<td>780 - 342 - 6800</td>
</tr>
<tr>
<td>Seventh Street Plaza</td>
<td>Suite #405 10030 - 107 Street</td>
<td>780 - 735 - 0010</td>
</tr>
<tr>
<td>Twin Brooks</td>
<td>1110 - 113 Street</td>
<td>780 - 342 - 1560</td>
</tr>
<tr>
<td>West Jasper Place</td>
<td>9720 - 182 Street</td>
<td>780 - 342 - 1234</td>
</tr>
<tr>
<td>Woodcroft</td>
<td>13221 - 115 Avenue</td>
<td>780 - 342 - 1600</td>
</tr>
</tbody>
</table>

The Support Network

The Support Network is a free, anonymous service to help people with life’s problems. The service is open 24 hours a day. Staff are trained to provide non-judgmental advice. They listen and give you information on social, health and government support services available through the many agencies located in the community.

Call 211
Housing

Edmonton has a variety of housing from single family homes to apartments, condominiums to townhouses.

Renting

To find rental properties, check the classified ads in local newspapers or watch for “For Rent” signs as you move about the city.

When you find a place to rent, you will have to pay a security deposit. Get a receipt for your security deposit. After you pay this deposit the landlord can not rent that house or apartment to anyone else. Pay your rent on time and get a receipt. If you don’t pay on time you could be evicted.

If you and your landlord have things you cannot agree on, call:

<table>
<thead>
<tr>
<th>Landlord and Tenant Advisory Board</th>
<th>780 - 496 - 5959</th>
</tr>
</thead>
</table>

For assistance in finding rental housing call:

<table>
<thead>
<tr>
<th>Capital Region Housing Corporation (CRHA)</th>
<th>780 - 420 - 6161</th>
</tr>
</thead>
<tbody>
<tr>
<td>CRHA 24-hour Information Line</td>
<td>780 - 428 - 8200</td>
</tr>
<tr>
<td>City of Edmonton Housing Services</td>
<td>311</td>
</tr>
<tr>
<td>Métis Urban Housing Corporation</td>
<td>780 - 452 - 6440</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.muhcab.ca">www.muhcab.ca</a></td>
</tr>
</tbody>
</table>

Affordable Housing

<table>
<thead>
<tr>
<th>Homeward Trust</th>
<th>780 - 496 - 2630</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><a href="http://www.homewardtrust.ca">www.homewardtrust.ca</a></td>
</tr>
<tr>
<td>Housing First</td>
<td>780 - 424 - 4106</td>
</tr>
<tr>
<td>(Boyle Street Community Services)</td>
<td><a href="http://www.boylestreet.org">www.boylestreet.org</a></td>
</tr>
</tbody>
</table>

Note: Whether you rent or own your home, you should consider buying property insurance to protect your personal belongings such as furniture, clothing, electronics, etc. from fire, theft or other damage or loss.

Buying a home

If you are thinking about buying a home, you may want to call a real estate agent.

<table>
<thead>
<tr>
<th>Edmonton Real Estate Board</th>
<th>780 - 451 - 6666</th>
</tr>
</thead>
<tbody>
<tr>
<td>Canada Mortgage and Housing Corporation (CMHC)</td>
<td>780 - 423 - 8700</td>
</tr>
</tbody>
</table>
Individual and Family Services

Child Care

Edmonton has many for-profit and not-for-profit day care centres, after school care centres and family day homes.

To find a child care facility near you, visit www.child.alberta.ca/home/ChildCareLookup.cfm where you can search for a provider offering the services you need.

For information about child care subsidies phone 780-427-0958.

All childcare facilities in Alberta must be licensed and supervised by trained workers.

City of Edmonton Community Services

Speak privately with a professional counsellor about concerns with daily stresses, relationships and family and parenting challenges including abuse or violence. Staff will offer information, referral and short term support as appropriate.

<table>
<thead>
<tr>
<th>Assessment and Short-term Counselling</th>
<th>780 - 496 - 4777</th>
</tr>
</thead>
<tbody>
<tr>
<td>White Oaks</td>
<td>12222 - 137 Avenue</td>
</tr>
<tr>
<td>Jasper Place</td>
<td>10030 - 167 Street</td>
</tr>
<tr>
<td>Clareview</td>
<td>600A Hermitage Road</td>
</tr>
<tr>
<td>Kennedale</td>
<td>12830 - 58 Street</td>
</tr>
<tr>
<td>Circle Square</td>
<td>11808 - St. Albert Trail</td>
</tr>
<tr>
<td>Mill Creek</td>
<td>221 Bonnie Doon Mall</td>
</tr>
<tr>
<td>Mill Woods</td>
<td>#110, 6203 - 28 Avenue</td>
</tr>
</tbody>
</table>

Aboriginal Support Services

<table>
<thead>
<tr>
<th>Bent Arrow Traditional Healing Society</th>
<th>780 - 481 - 3451</th>
</tr>
</thead>
<tbody>
<tr>
<td>(Programs for children, youth and families)</td>
<td><a href="http://www.bentarrow.ca">www.bentarrow.ca</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Red Road Healing Society</th>
<th>780 - 471 - 3221</th>
</tr>
</thead>
<tbody>
<tr>
<td>(Social, educational, legal and health services)</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Canadian Native Friendship Centre</th>
<th>780 - 761 - 1900</th>
</tr>
</thead>
<tbody>
<tr>
<td>(Provides culturally sensitive programs, services and activities)</td>
<td><a href="http://www.newcnfc.ca">www.newcnfc.ca</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Native Counselling Service of Alberta</th>
<th>780 - 451 - 4002</th>
</tr>
</thead>
<tbody>
<tr>
<td>(Support in navigating the judicial system)</td>
<td><a href="http://www.ncsa.ca">www.ncsa.ca</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Poundmaker’s Lodge</th>
<th>780 - 458 - 1884</th>
</tr>
</thead>
<tbody>
<tr>
<td>(Addiction treatment centre)</td>
<td><a href="http://www.poundmakerlodge.com">www.poundmakerlodge.com</a></td>
</tr>
</tbody>
</table>
Youth Services

Some community organizations provide programs for young people for learning, support or fun.

Boys and Girls Clubs of Edmonton  780 - 422 - 6038
Big Brothers Big Sisters Society of Edmonton  780 - 414 - 8181
Young Men’s Christian Association (YMCA)  780 - 428 - 9469
Young Women’s Christian Association (YWCA)  780 - 423 - 9922
Youth Emergency Shelter Society (YESS)  780 - 468 - 7070

Other Resources

Edmonton Federation of Community Leagues 780 - 437 - 2913
Aboriginal Cultural Outreach  www.efcl.org
Treaty 8 First Nations of Alberta  780 - 444 - 9366
18178 – 102 Avenue
Edmonton, AB
Treaty 6 Office  780 - 944 - 0334
Suite 204, 10310-176 Street
Edmonton, AB
Métis Settlements General Council  780 - 822 - 4096
www.msgc.ca
Métis Nation of Alberta  780 - 455 - 2200
Aboriginal Affairs and Northern Development Canada  780 - 495 - 2773

Seniors Services

Programs for Seniors

Edmonton Seniors Homeowner Grant  311
Stop Elder Abuse  780 - 471 - 1122

Aboriginal Edmonton Welcome Guide 13
**Law and Human Rights**

**Lawyers**

Legal assistance is often required in daily life, such as when purchasing a home, signing a contract or in other legal matters.

- **Law Society of Alberta’s Lawyer Referral Service** 780 - 228 - 1722
- **Legal Aid Alberta** 780 - 427 - 7575

Legal aid is available for people with low incomes.

**Human Rights**

The Alberta Human Rights, Citizenship and Multiculturalism Act protects Albertans against discrimination in any manner based on race, religion, colour, gender, age, ancestry, place of origin, marital status, family status, source of income, physical disability, mental disability or sexual orientation. Contact the following organizations if you feel you have been treated unfairly based on any of the qualities listed above:

- **The Alberta Human Rights and Citizenship Commission** 780 - 427 - 7661
  
  www.albertahumanrights.ab.ca
- **John Humphrey Centre** 780 - 453 - 2638
  
  www.jhcentre.org
- **Centre for Race and Culture** 780 - 425 - 4644
  
  www.cfrac.com
Helpful phone numbers:

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Child Abuse Hotline</td>
<td>1 - 800 - 387 - 5437</td>
</tr>
<tr>
<td>(confidential reporting)</td>
<td></td>
</tr>
<tr>
<td>Seniors’ Abuse Help Line</td>
<td>780 - 545 - 8888</td>
</tr>
<tr>
<td>Sexual Assault Centre of Edmonton</td>
<td>780 - 423 - 4121</td>
</tr>
<tr>
<td>Edmonton Police Service (Non-Emergency)</td>
<td>780 - 423 - 4567</td>
</tr>
</tbody>
</table>

Recycling

You can recycle paper, cardboard, metals, glass and plastics. Use a blue bag if you live in a house, duplex or fourplex. Participate in the Blue Bin Program if you live in an apartment, condo or townhouse. You can also take your recyclables to a variety of community recycling depots located around the city. For your recycle collection schedule or for the addresses of recycling depots:

Call 311
Moving Around Edmonton

In Edmonton most roadways are numbered. Avenues run east and west, streets run north and south. The address will tell you where to look. For instance 6812 - 101 Avenue is at 68 Street (the first two numbers of the address) and 101 Avenue.

Even numbered buildings are on the north side of avenues and the west side of streets. Newer areas have named roadways. An Edmonton street map will be helpful in these areas.

Public Transportation

The Edmonton Transit System (ETS) runs buses and trains that get you around the city. Buses serve most routes and a light rail transit line (LRT) runs from north Edmonton (Clareview) to South Edmonton (Century Park). Visit www.edmonton.ca for transit information and schedules.

<table>
<thead>
<tr>
<th>Transit Information</th>
<th>311</th>
</tr>
</thead>
<tbody>
<tr>
<td>BusLink (bus schedules and routes)</td>
<td>780 - 496 - 1600</td>
</tr>
<tr>
<td>ETS on Facebook</td>
<td><a href="http://www.facebook.com/takeETS">www.facebook.com/takeETS</a></td>
</tr>
</tbody>
</table>

Edmonton Transit also operates Disabled Adult Transit Service (DATS), a transit service for persons with disabilities.

| DATS | 780 - 496 - 4567 |
Community Safety in Edmonton

Bylaws

City of Edmonton bylaws protect the health, safety and welfare of residents as well as promote community standards. They include a variety of concerns such as smoking, snow removal, messy yards, parking, animal control, licensing and zoning regulations.

Call 311

Crime Stoppers

This non-profit organization works with the Edmonton Police Service to solve crimes through anonymous tips from the community.

Call 1-800-222-TIPS (8477)

Emergencies

When you need immediate help to reach police, fire and ambulance services.

Call 911

Edmonton Police Service (EPS)

EPS services include crime prevention, maintenance of social order, law enforcement and public safety through community policing, a partnership between the police and residents.

Non-emergency calls 780-423-4567

Emergency Calls 911

Hotlines

Child Abuse Hotline 1-800-387-5437 (confidential reporting)

Seniors’ Abuse Help Line 780-545-8888

Sexual Assault Centre of Edmonton 780-423-4121

Edmonton Police Service (Non-Emergency) 780-423-4567
Victim Services
This group of volunteers helps people through the trauma of being a victim of crime, lending emotional support.

Call
780 - 421 - 2218

Transit Watch
Transit Watch is a public awareness campaign to maintain a safe environment for all transit users. Report suspicious activity on Edmonton Transit property to Transit Watch.

Call
780 - 442 - 4900

Fire Rescue Services
Edmonton’s Fire Rescue Services (FRS) responds to fires, motor vehicle collisions and emergency medical events.

Non-emergency calls
311

Emergency calls
911

REACH Edmonton
REACH Edmonton works with community partners to connect residents with tips, tools and resources to build a safe and caring community.

REACH Edmonton
780 - 498 - 1231
www.reachedmonton.ca
Working in Edmonton

- **Social Insurance Numbers**
  Everyone in Canada requires a social insurance number (SIN) to work. For information on how to get a social insurance number:

<table>
<thead>
<tr>
<th>Service Canada</th>
<th>1 - 800 - 206 - 7218</th>
</tr>
</thead>
<tbody>
<tr>
<td>Human Resources</td>
<td>1 - 800 - 622 - 6232</td>
</tr>
<tr>
<td>and Skills Development</td>
<td><a href="http://www.servicecanada.gc.ca">www.servicecanada.gc.ca</a></td>
</tr>
<tr>
<td>Canada</td>
<td></td>
</tr>
</tbody>
</table>

- **Training Opportunities**
  Edmonton offers many opportunities for employment. There are a variety of places where Aboriginal people can look for meaningful employment.

  | Oteenow Employment & Training Society | 780 - 444 - 0911 | www.oteenow.com |
  | Métis Training & Employment Services - Rupertsland Institute | 780 - 801 - 9977 | www.metisemployment.ca |
  | Trade Winds to Success | 780 - 423 - 2237 | www.tradewindstosuccess.ca |

- **Alberta Works Service Centre Locations**

<table>
<thead>
<tr>
<th>Edmonton - City Centre (Central)</th>
<th>780 - 427 - 9674</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main Floor, 10242 - 105 Street</td>
<td></td>
</tr>
<tr>
<td>Edmonton, AB T5J 3L5</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Edmonton - Northgate Centre (North)</th>
<th>780 - 422 - 9440</th>
</tr>
</thead>
<tbody>
<tr>
<td>2050 Northgate Centre</td>
<td></td>
</tr>
<tr>
<td>9499 - 137 Avenue</td>
<td></td>
</tr>
<tr>
<td>Edmonton, AB T5E 5R8</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Edmonton - Meadowlark Mall (West)</th>
<th>780 - 415 - 8116</th>
</tr>
</thead>
<tbody>
<tr>
<td>120 Meadowlark Shopping Centre</td>
<td></td>
</tr>
<tr>
<td>15710 - 87 Avenue</td>
<td></td>
</tr>
<tr>
<td>Edmonton, AB T5R 5W9</td>
<td></td>
</tr>
</tbody>
</table>
Edmonton - Westcor Building (West) 780 - 415 - 6500
200, Westcor Building
12323 Stony Plain Road
Edmonton, AB T5N 4A9

Edmonton South Alberta Service Centre 780 - 644 - 2888
Argyll Centre
6325 Gateway Boulevard
Edmonton, AB T6H 5H6

Your City: Your Opportunity

Explore City of Edmonton employment opportunities.

Online www.edmonton.ca/careers
Talent Hub www.cityofedmontonjobs.ca
Municipal Government in Edmonton

City Council

Edmonton’s civic government is made up of the Mayor and 12 councillors who are elected every three years. One Councillor is elected from each of Edmonton’s 12 wards (see map on page 22). All people vote for the Mayor.

City Council appoints a City Manager to oversee the City of Edmonton Administration, ensuring it follows Council direction in the provision of services.

City Council and its committees usually meet several times each month. These meetings are open to the public.

Civic Elections

To vote in a municipal (civic) election, you must be a Canadian citizen, 18 years or older and have lived in Alberta for six months.

Civic Boards and Agencies

The City of Edmonton has established a variety of boards and agencies to deal with matters such as:

- municipal tax assessment
- subdivision and development appeals
- vehicles for hire
- economic development
- housing
- services for persons with disabilities
- preservation of the city’s history
- Edmonton Aboriginal Urban Affairs Committee
- other decision-making and advisory boards.

City Council values the input of citizens appointed to these boards. Any person interested in the present and future direction of the city can apply to serve on a board.
The right to vote and elect your leaders is a fundamental pillar of any democratic society. Make your voice heard by casting your vote in any of the electoral processes available to you. Once you settle in an Edmonton area of your choice, find the ward and the voting post location in this map and get ready to exercise your voting right in the next election. For further information contact Election & Census Services at 780 - 496 - 8008, or visit www.edmonton.ca/election.
Enjoying Edmonton

Arts and Culture

Edmonton has a strong local arts community which includes a symphony orchestra, art galleries, an opera company, ballet and dance companies and dozens of theatres offering all kinds of plays and performances. Look for upcoming events in the entertainment section of local newspapers.

Community Leagues

There are 154 community leagues in Edmonton. They provide opportunities for neighbours to get to know each other, share in social and sport activities and work together to build healthy, safe communities. Please go to the Community League nearest you to see what programs and or services are offered in your neighbourhood. To find out which Community League is active in your area, phone the Edmonton Federation of Community Leagues at 780 - 437 - 2913.

Edmonton Favourites

Some of Edmonton's favourite events, attractions and festivals are:

- Old Strathcona Farmers’ Market
- Downtown Farmers’ Market
- Dreamspeakers Festival
- National Aboriginal Day (June 21)
- Events celebrating National Aboriginal History Month (June).
- Capital Ex Kiyana
- An Edmonton favourite is Chinatown and Little Italy
- Galleries and shops on 124 Street and Whyte Avenue
- Edmonton's river valley's 150 kilometres of trails
- Edmonton Valley Zoo
- Edmonton’s many river valley parks
- Professional sports events
- Edmonton’s many restaurants
- Heritage Days
Parks and Festivals

Edmonton’s parks are a safe environment for active living. The River Valley winds its way along the North Saskatchewan River and through the heart of the city, featuring natural areas, paved and natural trails and amenities. Wildlife sightings in the River Valley are common so bring your camera or binoculars.

Edmonton has more than 30 major festivals celebrating jazz, folk, blues and classical music, theatre, dance, visual arts, street performers, ethnic food and fun. From New Years Eve Downtown to Heritage Days in August, there is always something happening.

For more information visit www.edmonton.ca.

Edmonton Public Library

Residents of Edmonton can get a library card from any branch. You will need to show identification showing your current home address. There is a fee for the first adult library card in the household. If you are unable to pay the basic fee, you will be given a free membership for one year. Edmonton Public Library has an Aboriginal Services Librarian on staff and offers access to Aboriginal collections and events. For more information visit, www.epl.ca/aboriginal or call your neighbourhood location. Materials are available in many languages. Check with the branch nearest you.

Library Locations:

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Abbottsfield - Penny McKee</td>
<td>Abbotsfield Mall, 3410 - 118 Avenue</td>
</tr>
<tr>
<td>Calder</td>
<td>Kensington Shopping Centre, 12522 - 132 Avenue</td>
</tr>
<tr>
<td>Capilano</td>
<td>Capilano Mall, 5004 - 98 Avenue</td>
</tr>
<tr>
<td>Castle Downs</td>
<td>15379 - Castle Downs Road</td>
</tr>
<tr>
<td>eplGO - University of Alberta - Cameron</td>
<td>1 - 40 Cameron Library, U of A</td>
</tr>
<tr>
<td>Highlands</td>
<td>6516 - 118 Avenue (TEMPORARY LOCATION)</td>
</tr>
<tr>
<td>Idylwyld</td>
<td>8310 - 88 Avenue</td>
</tr>
<tr>
<td>Jasper Place</td>
<td>9010 - 156 Street</td>
</tr>
<tr>
<td>Lois Hole</td>
<td>17650 - 69 Avenue</td>
</tr>
<tr>
<td>Londonderry</td>
<td>Londonderry Mall, 137 Avenue and 66 Street</td>
</tr>
<tr>
<td>Mill Woods</td>
<td>Mill Woods Town Centre, 2331 - 66 Street</td>
</tr>
<tr>
<td>Riverbend</td>
<td>Rabbit Hill Road, Terwillegar Drive</td>
</tr>
<tr>
<td>Sprucewood</td>
<td>11555 - 95 Street</td>
</tr>
</tbody>
</table>
Sports and Recreation

The City of Edmonton operates a number of recreation centres, swimming pools and offers a variety of programs and classes. The City of Edmonton also offers residents use of its golf courses, parks and sports fields, along with Edmonton’s major attractions such as the Valley Zoo, Fort Edmonton Park and the Muttart Conservatory. For current information on city activities visit, [www.edmonton.ca/attractions](http://www.edmonton.ca/attractions).

**Community Services Department**

- Renting Sports Fields: 780 - 496 - 4999
- Edmonton Sport Council: 780 - 497 - 7678, [www.edmontonsport.com](http://www.edmontonsport.com)

City Of Edmonton Recreation Centres Are Located At The Following Locations:

- **ACT Aquatic and Recreation Centre**: 2909 - 113 Avenue
- **Bonnie Doon**: 8648 - 81 Street
- **City Arts Centre**: 10943 - 84 Avenue
- **Commonwealth**: 11000 - Stadium Road
- **Confederation**: 11204 - 43 Avenue
- **Eastglen**: 11410 - 68 Street
- **Grand Trunk**: 13025 - 112 Street
- **Hardisty**: 10535 - 65 Street
- **Jasper Place**: 9200 - 163 Street
- **Kinsmen**: 9100 - Walterdale Hill
- **Londonderry**: 14528 - 66 Street
- **Mill Woods**: 7207 - 28 Avenue
- **O’Leary**: 8804 - 132 Avenue
- **Peter Hemingway**: 13808 - 111 Avenue
Scona Pool 10450 - 72 Avenue
St. Francis Xavier 9240 - 163 Street
Terwillegar 2051 - Leger Road

Cycling Edmonton

Bike Map  www.edmonton.ca/cycling
River Valley Trail Map  www.edmonton.ca/transportation.aspx

Community Involvement

Edmontonians are active volunteers, giving freely of their time to fundraise, work at special events and serve as unpaid members of a board or committee. If you would like to volunteer:

Volunteer Edmonton  780 - 732 - 6649
www.volunteeredmonton.com

Wicihitowin Circle of Shared Responsibility and Stewardship  780 - 809 - 2192
www.wichitowin.ca

The Wicihitowin Circle of Shared Responsibility and Stewardship is a community-driven governance model that brings Aboriginal people together to address the needs of Edmonton’s urban Aboriginal population. As the Steering Committee for Edmonton’s Urban Aboriginal Strategy, the Wicihitowin Circle includes urban Aboriginal people, agencies, and governments, working together to address the needs identified by Edmonton’s urban Aboriginal people.

Become involved!
New to Edmonton?
Welcome to your new home!

Make the Citizen and New Arrival Information Centre at City Hall your first stop to get information on:

- City services
- Community services
- Education
- Housing
- Parks programs
- Recreation
- Recycling
- Settlement
- Seniors services
- Transportation

You can also Call 311 for information

Main Floor, City Hall,
1 Sir Winston Churchill Square
Edmonton Alberta T5J 2R7

Citizen and New Arrival Information Centre

The City of Edmonton
Government of Alberta
Should you, or someone you know require assistance, please call any of the toll-free numbers provided in the mini-directory below. Assistance is available to you 24 hours a day, 7 days a week.

Call 211 for health, human services, community resources, and government assistance people need every day as well as in times of crisis.

Call 311, 24 - hours a day, every day of the year for access to City of Edmonton information, programs and services.

Call 411 for local directory assistance.

Fire: 911
Ambulance: 911
Poison Control: 911
Edmonton Police Service (Emergency): 911
Edmonton Police Service: (Non - Emergency): 780 - 423 - 4567
Welcome to Edmonton! Should you, or someone you know require assistance, please call any of the toll-free numbers below.

For emergency services:
Fire, Ambulance, Poison Control or Police
24 hr Service: ................................................................. CALL 911

For local directory assistance
24 hr Service: ................................................................. CALL 411

For City of Edmonton Services
24 hr access to City of Edmonton information, programs and services: ........................................... CALL 311

Community Resources and Services
24 hr access to Health, Social and Government Services: ............................................................ CALL 211