

Citizen Services Department

December 2020 Employee Check-in

Summary Report

December Employee Check-in

The December 2020 Employee Check-in was focused on the employee experience and is the City of Edmonton's last quarterly check-in for 2020. The December 2020 Employee Check-in summary report outlines what we heard from employees in the Citizen Services Department.

Survey Questions

How happy are you working at the City of Edmonton?

How are you doing?

I would recommend the City of Edmonton as a great place to work.

The work that I do at the City of Edmonton is meaningful to me.

I have good opportunities to learn and grow at the City of Edmonton.

I feel satisfied with the recognition or praise I receive for my work.

I feel safe at my workplace.

I have confidence in the City Manager and Deputy City Managers.

I have confidence in my Branch Manager and Director.

This is the “eSat”,
which stands for the
Glint Engagement &
Satisfaction Score.

Survey Questions

I have confidence in my direct Supervisor.

The City of Edmonton does a good job communicating with employees.

I feel free to speak my mind without fear of negative consequences.

Racism is a problem.

What else is on your mind?

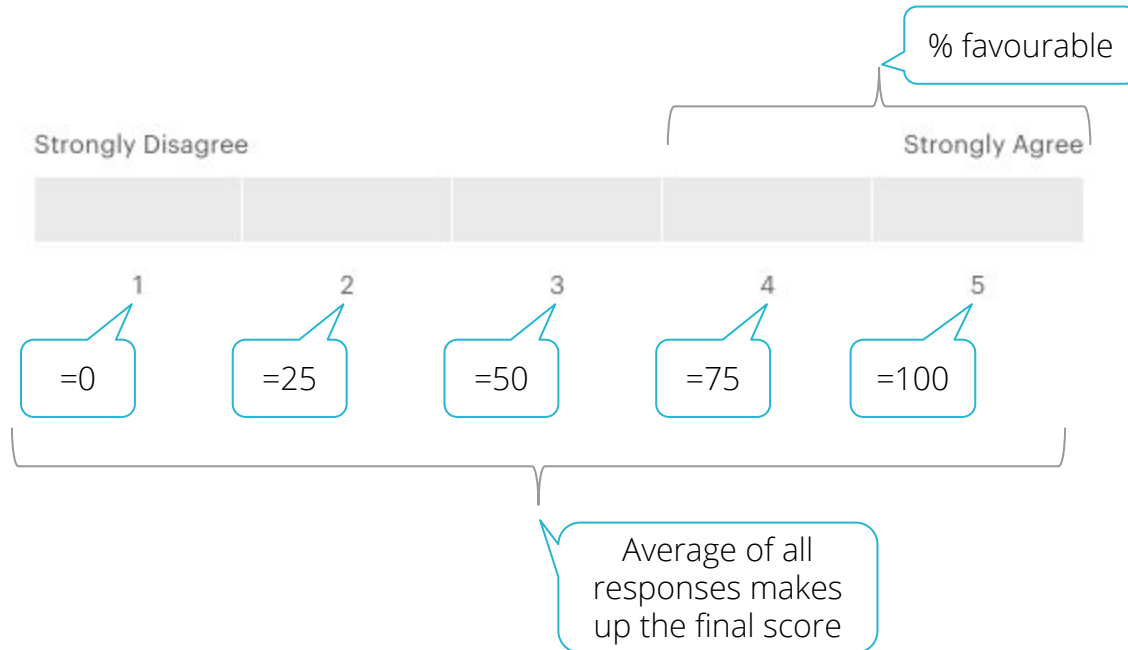
Open text

Department Response Rate



Glint Scoring

Glint recommends using the average score rather than the % favourable score, as % favourable does not take into account the full distribution of the response scale.



Scores by Question

	Dec 2020	Aug 2020	Dec 2019
How happy are you working at the City of Edmonton?	65	71	73
How are you doing?	57	66	-
I would recommend the City of Edmonton as a great place to work.	64	69	73
The work that I do at the City of Edmonton is meaningful to me.	73	-	79
I have good opportunities to learn and grow at the City of Edmonton.	57	-	65
I feel satisfied with the recognition or praise I receive for my work.	59	-	61
I feel safe at my workplace.	70	-	77

Scores by Question

	Dec 2020	Aug 2020	Dec 2019
I have confidence in the City Manager and Deputy City Managers.	51	-	-
I have confidence in my Branch Manager and Director.	56	-	-
I have confidence in my Direct Supervisor.	74	-	-
The City of Edmonton does a good job communicating with employees.	58	-	-
I feel free to speak my mind without fear of negative consequences.	50	-	55

Racism is a problem:

