

We're All in this Together

Do Your Part for a Safe and Enjoyable Recreation Experience

The City of Edmonton operates many public recreation facilities across the city, and each is unique in the amenities, programs and services it provides.

We take great pride in our clean and safe buildings, and in our friendly and qualified staff. We want to ensure that you have the best possible experience while you visit, but we need your cooperation.

Help us keep a safe, fun and healthy environment for everyone by following facility guidelines, and respecting other visitors and staff. Your courtesy and cooperation will encourage others to do the same.

Everyone plays a part, and together, we can make our facilities some of the best around.

Thank you for your assistance. We hope that you enjoy your visit to our facility.



Lifeguards and Emergencies

Lifeguards provide the public with clean and safe pools.

They are responsible for closely supervising swimmers, preventing risky situations, and responding quickly to injuries, emergencies or those in need of assistance.

Their duties also include enforcing facility guidelines, providing water safety information, and monitoring the quality of the water in the pool.

Please obey the lifeguards at all times as they are responsible for the safety of all patrons.

Lifeguards

Our lifeguards are among the best trained in the country. By following established lifesaving procedures, these dedicated professionals ensure every pool user has a safe and enjoyable experience.

City of Edmonton lifeguard qualifications are above and beyond provincial standards for lifeguards. Requirements include:

- Lifesaving Society National Lifeguard certification
- Lifesaving Society Aquatic Emergency Care certification
- CPR C certification
- Lifesaving Society Bronze Cross certification
- Be 18 years or older, and have completed Grade 12 in school

These awards must be recertified regularly as required by the governing body.

Lifeguards undergo extensive, ongoing training in the areas of facility operations, site specific safety, emergency procedures and rescue scenarios.

Lifeguards are also equipped with the latest in lifesaving equipment such as Automated External Defibrillators (AED), radios and first aid supplies.

Keeping You Safe

A lifeguard's first priority is the safety of swimmers.

Since each guard can be responsible for up to 75 swimmers at one time, lifeguards will position themselves in certain locations to have a clear view of the pool area, and will check the whirlpool, sauna and other amenities frequently.

To keep alert, a lifeguard will regularly switch deck locations with another guard, or switch to off-deck duties for a little while.

Please don't distract the lifeguards from their important duties. Limit your conversations to pool business and safety issues.

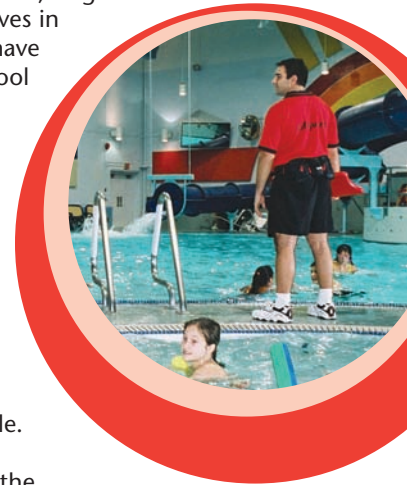
If you need assistance or first aid, please ask. Lifeguards are there to help.

Emergencies

Lifeguards are trained and equipped to deal with emergency situations and will react quickly. They will attend to patrons in need of assistance while keeping others safe.

Lifeguards may ask you to help by keeping people away from the scene, making phone calls, relaying messages to other staff, or retrieving emergency equipment.

If the situation is serious enough, police officers, ambulance attendants, firefighters or other emergency responders may be dispatched to the scene. Again, please cooperate fully.



The swimming pool may be closed temporarily due to the emergency. The staff at the cash counter will be able to tell you when the pool will reopen, and may offer compensation for the cancelled swim.

- If someone needs your help, please assist if it is safe to do so.
- If you witness a dangerous situation or an emergency, notify a staff member immediately.
- In the event of a major emergency, an alarm may be sounded and the area evacuated. Please follow staff direction and assist if asked.
- Be prepared to provide a statement if you were a witness. It will help staff and emergency responders deal with the situation, and prevent it from happening in the future.
- First aid assistance is always available.



Respect for People and Property

The City of Edmonton values the safety and security of visitors and staff, and the protection of personal and public property at City recreation facilities.

City staff, corporate security and the Edmonton Police Service work together to prevent, monitor and react to any potential risks.

Inappropriate, abusive, undesirable, dangerous or criminal behaviour will not be tolerated. Anyone not following facility guidelines will be asked to leave, and may have facility privileges suspended or terminated through the Abusive Patrons Policy. Individuals may be charged by the Edmonton Police Service under the Canadian Criminal Code.

Please do your part by showing respect for people and property at City recreation facilities, and reporting any suspicious persons or activities to staff immediately.



www.lifesaving.org

415-1755

We're All in this Together

is a public safety program for City of Edmonton recreation facilities. For more information, please contact the facility supervisor.

www.edmonton.ca

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EDMONTON

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THE CITY OF
Edmonton
COMMUNITY SERVICES

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