

AGENCY INFORMATION	PROGRAMS FUNDED BY FAMILY COMMUNITY & SUPPORT SERVCES (FCSS)	2012 FCSS Funding
AbbottsfieldYouth Project(AYP) Society #246 3210 118 Avenue Edmonton AB T5W 4W1	Community Outreach & Living Skills The Abbottsfield Youth Project (AYP) is a unique organization in northeast Edmonton that provides at-risk children with preventative life skills & leadership programming before they reach an age where social pressures may lead them to make unhealthy life choices. AYP encourages children using a "learn through play" philosophy to support children to recognize their strengths and abilities and further develop the confidence in themselves to make healthy choices. All of our programs are free and participants receive a healthy snack in each activity.	\$174,279
ABC Head Start Society #103, 5104-82 Avenue Edmonton, AB T6B 0E6	ABC Head Start's Family Services Program serves low-income children (ages 3.5 – 4.5 years) and their families. The goal is to provide a comprehensive early learning program that prepares children for a successful educational experience in partnership with their family and community. The family Services Program provides home-support and weekly parent support and education groups. We currently provide family and child programs to 368 families in 13 communities across Edmonton.	\$298,262
Aboriginal Consulting Services Association of Alberta #204, 10010 – 105 Street Edmonton, AB T5J 1C4	Circle of Safety – Family Violence Program The Circle of Safety Program provides support and education to Aboriginal families experiencing family violence. The program provides family and group Teaching Circles which focus on promoting social development of children and their families. The 20 week children, parenting and parent-child Circles promote positive parent/child relationships and strengthen family life by assisting parents and children exposed to family violence in developing new skills. The Program strives to prevent further abusive incidences from occurring while teaching children and their families how to remain safe and break the cycle of abuse. Elder support and ceremony are integral parts of all aspects of the Circles.	\$57,039
Action for Healthy Communities Society of Edmonton #208, 10010-107A Avenue Edmonton, AB T5H 4H8	The Community Capacities The Community Capacities Program helps to increase knowledge, skills and abilities of individuals to create actions that improve wellbeing through: Community Initiatives (CI), Community Leadership Development and Community Building.	\$126,464



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Alberta Caregivers Association 14220-109 Avenue Edmonton, AB T5N 4B3	Caregivers Connections Caregivers are family members or friends who provide unpaid care for a loved one living with challenges due to illness, disability or aging. Their valuable contributions are often not recognized and they receive little support for what they do. Caregivers Connections provides caregivers with what they need to establish social connections with their peers, learn skills and attitudes that promote self-care, and benefit from community support for their critical work.	\$55,044
	The Caregiver Embassy The Caregiver Embassy Program builds the capacity of agencies and the community at large to support caregivers in immigrant communities. Working closely with primary care and immigrant serving organizations, the Alberta Caregivers Association employs a participatory approach to mobilize immigrant communities to recognize and support their caregivers, prepare professionals to help them better understand caregiver issues and how to address them, and foster cross-sector and cross cultural connections to improve the well-being of caregivers in Edmonton.	\$52,277
Assist Community Services Centre 9653-105A Avenue Edmonton, AB T5H 0M3	Towards a New Generation (T.A.N.G.) is a preventative Family Services Program at ASSIST that is open to immigrant and Canadian-born youth aged eleven to fifteen of Asian descent. The goal of the program is to support at-risk youth to achieve personal growth, social competencies, positive identity and values, a sense of community, and an awareness of resources in a safe environment through the use of interactive & youth focused activities. Youth growing up in precarious circumstances are more susceptible to negative influences and more liable to engage in behaviors that can harm themselves and others. The program provides the guidance, role modeling & mentorship that is fundamental in facilitating a new generation of youth to grow up as healthy, caring and responsible individuals and citizens in their community.	\$73,267
Association for Evergreen Youth #38 Evergreen Community Edmonton, AB T5Y 4M2	Drop-In & Learning Resource Centre The Association for Evergreen Youth provides of school time programs and a safe environment for children and youth ages 6 –17 who reside in Evergreen Mobile Home Community. Through our various programs, we help children and youth develop skills needed to become responsible, confident members of society.	\$79,740



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Ben Calf Robe Society 12046-77 Street Edmonton, AB T5B 2G7	The Youth Intervention Program The Youth Intervention Program is a cultural based after school program that is a safe place for children & youth to enjoy a wide variety of activities from cultural teachings, arts & crafts, games, sports to help with homework. We strive to teach children about the Aboriginal cultural and to support them in becoming leaders in the community. This program is open to all children & youth who wish to attend.	\$132,096
	Traditional Parenting The Traditional Parenting Program is an Aboriginal Parenting Program delivered in a culturally sensitive way involving parents & children working together. Parents learn positive parenting skills, child development information, nutrition, cooking safety, child safety and have the opportunity to practice their skills with their children in a caring & supportive environment. Parents also receive continued support on completing the program by remaining connected through the parent liaison, other program staff and/or attending other groups offered at the Ben Calf Robe Society.	\$106,877
Bent Arrow Traditional Healing Society 2nd Floor, 10117-150 Street Edmonton, AB T5P 1P2	Aboriginal Community Connections Centre (ACCC) The Resource Centre is designed to assist Aboriginal People, who are new to the city of Edmonton and/or living in the West end, in connecting with cultural and community supports. The Centre provides on site and outreach support to families who are seeking assistance. The supports can be advocacy, mediation, referrals, gathering information, assistance in navigating formal systems, assistance in filling out applications, or to provide skill development. There are many resources and applications available to assist people in continuing with their education, finding and applying for housing, connecting with children's or youth's recreational programs, and in seeking cultural supports and programs.	\$89,039
Beverly Day Care Society & Family Res. Centre 11809-48 Street Edmonton, AB T5W 2Y4	ACCESS The ACCESS program promotes the well-being and healthy development of children from communities experiencing high levels of poverty. The program also provides family support, quality child care and a safe place for the children in a culturally sensitive environment. This in turn facilitates these families in becoming active participants in the community.	\$173,689
Bissell Centre 10527-96 Street Edmonton, AB T5H 2H6	Early Childhood The Early Childhood Development Program is a flexible and comprehensive early childhood intervention program offered to families in need throughout Edmonton and surrounding area. This is an accredited Early Childhood Development Program that provides high quality care for infants, toddlers, and pre-school children, offered to parents free of charge. The Early Childhood Development Program provides activities that address the needs of children and their families. Bissell Centre staff support and link families to resources and information that is useful to improve the quality of life and offers parents opportunities to be more knowledgeable, to offer alternative choices, to confidently respond to their children's emotional, physical, social, cultural, and developmental needs.	\$272,724



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	The Family Support Program provides direction and supports to assist socially and economically disadvantaged families in the Edmonton area. Supports are client directed and solution focused. They can range from assistance with forms to advocating and referring for income supports, assistance with child welfare issues, referrals to food banks and identification clinics, direction with parenting issues and concerns and enhancing skills to promote positive parenting and healthy families. Practical supports can be arranged to provide baby formula and diapers, childcare, clothing and household needs, and referrals to supports to access and maintain housing. The program strives to enhance the capacity of families to provide appropriate care for themselves and their children and more resilient to the many crises that families living in poverty must cope with.	\$125,276
Boyle Street Community Services	Inner City Outreach & Liaison The Inner City Outreach and Liaison Program through its two drop-in areas (one for adults, the other for youth), provides a welcoming environment to engage people and then connect them to social and recreational activities, events and volunteer opportunities. In this way, people who have been marginalized and isolated build self-esteem and come to feel part of a larger community. This process reinforces positive behaviours and prevents community members from falling into unhealthy and destructive ways of living. Youth, families and adults living in poverty enter into a relationship with outreach staff who address immediate needs and develop safety plans to reduce immediate harm. Learn about community members' strengths and history, and together with them develop a long-term plan that involves	\$523,191
10116-105 Avenue Edmonton, AB T5H 0K2	Inking them back into community through the centre. Volunteer The Boyle Street Community Services Volunteer Program focuses on social inclusion by providing people living in poverty with supported volunteer opportunities at Boyle Street Community Services. The Program is key to building the skills and confidence of Boyle Street clients and is used as a stepping stone for greater independence and self-reliance. It enables volunteers from all walks of life to work together to deliver special events and support ongoing activities for the organization.	\$43,564
Boys' & Girls' Clubs Big Brothers Big Sisters of Edmonton & Area 9425-109A Avenue Edmonton, AB T5H 1G1	Parent Talk The Boys & Girls Clubs Big Brothers Big Sisters of Edmonton & Area Society - Parent Talk is a peer support program that offers parents the support, tools and information they need to raise healthy and responsible children. Through weekly groups, workshops, classes and/or one-to-one sessions, the facilitator/s guide participants to explore solutions and strategies for effective parenting. As well parents gain valuable insights through shared experiences with other participants.	\$106,068
	Community Outreach Services (formerly Youth & Family Directions) The work of the Community Outreach Services (COS) team compliments the activities of the staff in the various clubs by providing support and resources, non-judgmental services, and specific programming that meets the unique needs of the children and youth. The COS staff address relevant social issues by participating in a variety of partnerships, community enhancement activities and initiatives that positively impact the communities in which the clubs operate.	\$280,336



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	Clubs (formerly Youth & Neighbourhood Centres) Boys & Girls Clubs Big Brother Big Sisters of Edmonton & Area Society (B & GCBBSEAS) operates 6 full-time and 3 part-time community based Clubs located throughout Edmonton. Through education and recreational based activities B & GCBBSEAS encourages children and youth, ages 6 to 19 years and their families to overcome the challenges, explore interests, discover their personal strength to pursue their dreams. Through these Clubs and their various programs it helps kids to become responsible and confident members of the community.	\$445,314
	Mentoring Boys & Girls Clubs Big Brothers Big Sisters of Edmonton and Area is a community supported, volunteer-based organization committed to the healthy development of children in need and their families. This is achieved through the provision of quality volunteer relationships. Mentoring programs for children and youth are offered in the community, in schools and in groups. Mentoring programs for refugee & immigrant populations are being developed in partnership with other community organizations in order to fill this need in the community as well.	\$261,268
Calder Seniors Drop-In Society 12963-120 Street Edmonton, AB T5E 5N8	Outreach & Wellness The Calder Senior Drop-In Society is a non-profit organization and working in Calder for over 30 years. Calder Seniors is for senior citizens to enjoy healthy, productive and independent lives and to successfully cope with life's transitions, social change and community evolution. The Centre provides facilities, services, activities and programs that will enable seniors aged 55 and over to live their lives with health, dignity and happiness.	\$130,328
Canadian Arab Friendship Association of Edmonton 18 Capital Centre 9228 – 144 Avenue Edmonton, AB T5E 6A9	Family & Early Childhood Development The Family and Early Childhood Development program assists families to develop independence, strength, and coping skills that aid in the successful integration of their children into mainstream education. The program also empowers the families with the necessary skills to reduce or prevent the risks involved with poverty and isolation. The program educates parents about the public educational system and resources in the community. It ensures that the children get a basic understanding of the English language in a playschool atmosphere. It encourages the areas of motor and social skills. The program ensures that via the playschool program, families with barriers are given the tools needed to access services and programs to assist them in the day-to-day issues surrounding poverty and immigration.	\$63,075
Canadian Red Cross Society (The) 9931 – 106 Street Edmonton, AB T5K 1E2	RespectED: Violence & Abuse Prevention Services RespectED is a nationally recognized education program focused on creating safe environments for children and youth by preventing violence & abuse. Through programs promoting healthy youth relationships, addressing child abuse, bullying and harassment, RespectED helps young people to identify risk areas, to seek healthy interactions, and to identify helping resources for themselves or a friend. The program also provides violence prevention & risk management training to adults who work with youth.	\$94,626



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CANDORA Society of Edmonton (The) #248, 3210-118 Avenue Edmonton, AB T5W 4W1	Community & Family Resource Centre	
	The CANDORA Society of Edmonton is located in northeast Edmonton & uses a community development & participatory approach to provide support to individuals & families to work towards self-sufficiency and reduce barriers. Candora provides group activities, one on one support, drop in programs, resources and referrals in a safe, respectful and welcoming environment. The program primarily supports low income families with children 1 – 6 and individuals living in the Abbottsfield and Rundle area. Candora believes each individual is the expert in their lives, values their strengths and provides support using strategies which develop basic life skills to reduce barriers and poverty in individuals and the community.	\$186,896
	Community Economic Development Initiatives The Community Economic Initiatives Program (CEDI) supports families in the community to develop strategies to become more active in their community, develop coping and group skills, learn about resources in the community and improve their financial stability.	\$50,476
	Our goal is to provide workshops, support and community projects to build on the individual strengths of our community members. Participation in the workshops and projects is free to residents of the City of Edmonton. Visit our website www.candorasociety.com for further information.	
	Cross-Cultural Counselling & Outreach	
	The Cross-Cultural Counselling and Outreach Program offer culturally sensitive and supportive counselling services that assist immigrant and refugees to address their settlement and integration challenges. Outreach and support programs for immigrant/refugees families seniors, children and youth strengthen adaptation and coping skills, connect newcomers to mainstream services, reduce isolation and promote social integration.	\$161,850
Ordinalia Ornital Ornitala	Elderly Adult Resource Services	
Catholic Social Services 8815-99 Street Edmonton, AB T6E 3V3	The Elderly Adult Resource Services (EARS) provides preventive and intervention support services to older adults who are at risk of abuse or being abused, including physical, emotional, financial, sexual, neglect, and medication abuse. The EARS program also provides education and awareness workshops, presentations, community linking and consultation for elderly adults, families and professionals dealing with elder abuse issues. Services are provided within the Edmonton Region.	\$69,999
	Evening & Saturday Counselling	
	The Evening and Saturday Counselling Program provides counselling services to financially strained individuals, couples and families, during times that are convenient and least likely to require time-off from their work or school. The confidential accredited counselling services are offered by Masters/Doctorate level Counsellors. Counselling services are available in several languages, from male and female counsellors of varying ages, from four locations in the South, Central and East parts of Edmonton.	\$39,628



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Centre for Family Literacy Society of Alberta	Rhymes that Bind for Aboriginal, Immigrant and Refugee Families Multicultural Rhymes that Bind is an oral language program promoting the use of first language and cultural traditions through singing, rhyming, and	\$34,851
#201, 11456 Jasper Ave Edmonton, AB T5K 0M1	storytelling. Positive interactions and bonding between caregivers and children happen naturally in a relaxed, supportive atmosphere. Parenting strategies are shared between participants in similar situations and program content often becomes part of daily routines and play.	\$34,631
City West Childcare & Community Support Society 9915-148 Street	Community & Family Support City West Community Support Society provides parent-child interactive activities, parent education workshops, child development assessments, family event dinners and activities, collective kitchens, and clothing and goods exchanges for children and families.	\$190,032
Edmonton, AB T5N 3G1	City west is pleased to be able to provide Unpack 'N Play. This unique, innovative program combines interactive activities for parents and children with knowledge of child development, positive parenting strategies and encouragement for creating healthy family interactions.	
Community Options-A Society for Children & Families #200, 12345-121 Street Edmonton, AB T5L 4Y7	Early Child Development Community Options' inclusive Early Childhood Program offers children opportunities to develop interpersonal and groups skills which enhance their social abilities and enable constructive relationships. Early childhood development staff foster and extend relationships with children through support, guidance, and facilitation of learning through play and social interaction. Provision of nutritious meals and snacks and education on healthy food and healthy eating forms an important aspect of the program for both children and parents. Parents are viewed as partners, collaborators and advocates for their children. Early childhood staff respect parents as each child's first teacher and involve parents in every aspect of the program.	\$162,908
	Volunteer Development Community Options provides inclusive, quality early learning and child care programs with a strength based, family centered approach. The organization's priority is the well being of children, families and the community. Volunteers are a vital and valuable aspect in governing the organization, supporting the early learning and care programs, and assisting with events and fundraising.	\$43,564
Dickinsfield Amity House 9213-146 Avenue Edmonton, AB T5E 2J9	Neighbourhood Drop-In & Family Resource Centre Dickinsfield Amity House is a community drop-in and family resource center, providing programs and services primarily to low-income residents of north Edmonton.	\$155,702
Edmonton City Centre Church Corporation (E4C) 9321 Jasper Avenue (Alex Taylor School) Edmonton, AB T5H 3T7	The Edmonton's School Lunch Program The Edmonton's School Lunch Program provides well-balanced lunch to children. The Program helps children to concentrate on their schoolwork and not on their hunger. The Program positively influences student behaviours, attendance, morale, concentration and learning ability, eating habits and the social climate in the school. The Program also facilitates the Summer Snack Program, Young Chefs, and the Community Garden.	\$126,949
	Clareview Head Start The Clareview Head Start Program is a comprehensive preschool and family support program for families with low in-come. Working together with the community, the Program enhances children's physical, social, emotional, cognitive and creative development; support parents to enhance their parenting skills; and help parents meet their own goals.	\$93,633



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	Northeast Edmonton Community Program The Northeast Community Program teaches children and youth important life and social skills that will make them more resilient, enhance their relationships, and give them many positive techniques in taking responsibility for their actions while striving to make positive choices.	\$52,277
Edmonton Immigrant Services Association #201, 10720-113 Street Edmonton, AB T5H 3H8	New Neighbours The New Neighbours Program helps newcomers overcome the stress and frustration of moving to a new city and/or a new country. The program helps newcomers adapt to life in Edmonton by matching them with community volunteers for friendship and support. The program also provides information and orientation, and coordinates various group activities in order to facilitate successful settlement and integration of newcomers into the Canadian Society.	\$93,624
Edmonton Meals on Wheels 11111-103 Avenue Edmonton, AB T5K 2P1	Edmonton Meals on Wheels Edmonton Meals on Wheels provides nutritious and tasty meal support programs, grocery delivery service and nutrition education that promote daily social interaction, independence, well-being and safety to the frail, at-risk elderly and disabled through the assistance of volunteers Hot and frozen meals are delivered daily, groceries are delivered weekly and the lunch club Provides a buffet style lunch served to seniors in a group social setting.	\$273,000
Edmonton Mennonite Centre for Newcomers #101, 10010-107A Avenue Edmonton, AB T5H 4H8	Putting Down Roots Putting Down Roots represents community development work that supports refugees & immigrant communities to develop their own capacity to address their issues. EMCN believes that all communities have within themselves the capacity to build strong futures for all of their members. This work helps immigrant groups develop their own programs & initiatives through planning, training, organizational support & providing assistance with applying for funding and building partnerships between communities & within the mainstream society.	\$100,597
	Towards Full Participation – Multicultural Family Connections Toward Full Participation is a program designed to empower stay-at-home parents with young children to connect with each other, make new friends, improve their English, share stories and songs, and learn together how to maintain a healthy first culture in the context of their new Canadian culture. Mothers with pre-school children meet twice a week, share lunch together, share in the circle time with their children, and go off to their ESL class to practice English through parenting-related themes such as nutrition, school readiness, discipline, and other topics brought up by the group. During the ESL classes babies stay with their mothers, while children 18 months to 5 years attend a structured multi-age play program.	\$52,233
Edmonton Seniors Centre 3Y, 11111 Jasper Avenue Edmonton, AB T5K 0L4	Both the Edmonton Seniors Centre Outreach/In-reach and Volunteer Programs promote health and well-being among seniors, "aging in place" or independence in the community, and social inclusion. More specifically, Outreach/In-reach Outreach services target less-able or vulnerable seniors in the community by assessing their individual needs, advising them of options/measures available to meet those needs, and making the appropriate referrals or helping to access resources accordingly until the necessary supports are put in place. Centre-based In-reach services also provide information and assistance, with emphasis on on-site access to a spectrum of preventive programs/activities to meet the social, physical/recreational, and educational needs of seniors.	\$80,983

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	As does the Outreach/In-reach program, the Volunteer Program also promotes health and well-being among seniors, "aging in place" or independence in the community, and social inclusion. More specifically, it offers a range of opportunities and supportive environment wherein seniors or "older adults" can contribute their experience and skills to the community and feel a sense of accomplishment while also contributing fundamentally to the Centre's capacity for service provision. The program encompasses semi-annual volunteer appreciation events and regular volunteer orientation/training sessions. It is administered by a Volunteer Manager, whose responsibilities also include recruiting, supervising, scheduling and providing support to the volunteers, as well as membership database, 'special events' and fundraising activities.	\$31,327
Eldercare Edmonton Society for Adult Day Programs Suite C201, 2 nd Floor, 17203 99 Avenue Edmonton, AB T5T 6S5	Caregiver Support ElderCare Edmonton is a non-profit organization offering an array of services to isolated seniors and to the caregivers of frail seniors. Through FCSS funding we provide the services of a Registered Social Worker (assisting seniors to access needed resources, enhancing coping skills, and one-to-one counseling). Volunteer opportunities for well seniors and persons with barriers to inclusion, and in-home assessment of caregiver needs.	\$117,513
Elizabeth Fry Society of Edmonton, Alberta (The) 10523-100 Avenue Edmonton, AB T5J 0A8	Aboriginal Women's The Aboriginal Women's Program supports the efforts of Aboriginal Women and their children in reducing the likelihood that they will continue to come into contact with the legal system by encouraging them to reconnect with their culture and develop a sense of themselves as Aboriginal People.	\$58,086
Family Centre of Northern Alberta (Ass'n.) The #20, 9912-106 Street Edmonton, AB T5K 1C5	Education Services Education Services offers psycho-educational courses and workshops related to three of the Family Centre's areas of focus. Education Services strives to ensure that: Parents will be better equipped to raise healthy children. Individuals will build understanding and skills required to develop strong and healthy relationships. Individuals, families, and institutions (schools, communities, and workplaces) will gain the knowledge needed to effectively navigate through change. Courses/workshops are offered in three ways: courses/workshops are advertised and delivered as groups on-site at The Family Centre; as individual sessions that are based on the clients' availability; and courses/workshops delivered as groups off-site at community-based locations (schools, community centres, and workplaces).	\$76,458
	Roots & Wings Roots & Wings program is an intentional, sustained movement to create long term success for high needs children, youth and families by integrating the work of multiple service providers within a resiliency framework that focuses simultaneously on caregivers, children/youth, schools and communities.	\$676,446



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Family Centre of Northern Alberta (Ass'n.) The Continued	North East Action for Teens (NEAT) (Fiscal agent) The Action for Teens is a youth program that offers support to youth from the Ethno Cultural and Mainstream Communities. Healthy relationships between the Cultural Diversity Youth Workers (CDYW) and the youth are developed in order to help the youth strengthen their sense of identity, sense of belonging and self-confidence. By providing the youth with relevant information and support, the youth will have a better understanding and ability to cope with the cultural differences they are experiencing in their new country, city, community and school. Activities include individual, group and universal programming offered throughout the school year and summer months.	\$112,131
Fulton Child Care Association 5910-103 Avenue Edmonton, AB T6A 3X9	Support & Advantages for Children & Families The Fulton Child Care Association's Supports and Advantages for Children and Families program is a preventive program for infants to children six years of age and their families who are having economic, emotional or physical stresses. The program provides families with support and opportunities that are necessary for healthy child development and that positively promote the families' ability to function and resolve issues. The program provides it children with physical, mental and emotional support along with school readiness and social skills. The program also assists parents and children with opportunities to network with other families and the community.	\$81,320
Glengarry Child Care Society 13315-89 Street Edmonton, AB T5E 3K3	Family & Community Enrichment The Glengarry Family and Community Enrichment Program (FACE Program) is an extension of Glengarry Child Care Society. The program provides its families with support for the following: choosing quality childcare for their children, workshops to assist with current parenting practices, health, safety and nutrition, the use of computers with internet access, the WECAN Food Basket, and much more.	\$92,937
Hope Foundation of Alberta 11032 – 89 Avenue Edmonton, AB T6G 0Z6	Hope-Focused Service-Learning and Hope Kids Steering Committee combines service to the community with student learning so that young people can use their newly acquired academic skills & knowledge in real life situations which benefit their own communities. Young people who are actively engaged in discerning, implementing & evaluating solutions to problems are less likely to engage in behaviors which might place them at risk.	\$9,038



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Inner City Youth Development Association P.O. Box 11506 [9515-104 Avenue Site Address] Edmonton, AB T5J 3K7	Youth Support The Inner City Youth Support program provides youth with the tools, attitudes and resources they need to change their life situations. From popular theatre to bus tickets this program makes it possible for youth to succeed. The Youth Support Program provides counselling to repair damaged lives, meals to feed hungry youth, and transportation/bus tickets when needed, housing referrals, and other preventive programming.	\$69,702
Institute for Sexual Minority Studies and Services (iSMSS) 7-104 Education Building North Faculty of Education, U of A Edmonton, AB T6G 2G5	Youth Understanding Youth The Youth Intervention and Outreach Worker Program and the "Family Resiliency Project" work together to develop a unique systems-level approach to address the pressing health, mental health, and safety needs of sexual and gender minority youth and their families. A major goal of this program is to identify and strengthen protective and resiliency-based factors necessary for families to support their sexual and gender minority children. This integrated systems-level approach helps to reduce homelessness and street-involvement by helping parents and caregivers to provide supportive and nurturing home and in-care environments to effectively support their sexual and gender minority youth.	\$29,043
Islamic Family & Social Services Association Unit 85, 4003-98 Street Edmonton, AB T6E 6M8	Youth Development & Parenting Education The Youth Development & Parenting Education program is to involve the youth (males and females) and their parents to plan and participate in educational and skill development sessions on various types of societal issues. YDPE staff and volunteers consistently research and meet with other local organizations to stay current on social issues and provide the community with timely and effective activities, sessions and workshops. Qualified speakers educate youth and parents on these social issues and provide strategies on how they can safeguard themselves from these negative influences. This way destructive habits or behaviors are prevented from occurring and community members can instead become valuable and contributing citizens to society.	\$79,070
Jasper Place Child and Family Resource Society 8770-165 Street Edmonton, AB T5R 2R8	Family Support Services The Jasper Place Child & Family Resource Centre - West Edmonton Parent Link offers families in west Edmonton a continuum of parent and children related programs and services aimed at strengthening the family unit and enhancing individual's personal well being. Programs range from inclusive early learning and care, registered and drop in programs to registered parent education and support groups including one-on-one support, and information and resource referrals. Services include assistance in coping with basic life needs, information and referrals and child developmental screening.	\$149,574
Jewish Family Services #202, 10339-124 Street Edmonton, AB T5N 3W1	Edmonton Bereavement Centre The Jewish Family Services' Bereavement Centre is a comprehensive bereavement support program providing to the community both support for and education on coping with loss, and supporting people through and beyond the process of grief. This is done through a variety of means, including community lectures, small group education and support, one-to-one counselling, self-help opportunities and training for professionals and volunteers who work with grieving persons.	\$77,122



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KARA Family Resource Centre 6717-132 Avenue Edmonton, AB T5C 2A4	KARA Program The KARA Program is a preventive program that enhances parenting skills as well as providing parents with an opportunity to learn about effective parenting strategies, life skills, early childhood development, community resources as well as personal development. The KARA Program provides parents with traditional learning opportunities as well as hands on, experiential learning opportunities which permit parents to reinforce the skills they learn at KARA. All programs are open to parents on a voluntary basis and are not intended for parents who are in crisis situations with their families.	\$250,352
Lansdowne Child Care & Family Centre 12323-51 Avenue Edmonton, AB T6H 0M6	Early Intervention & Resource Lansdowne Child Care and Family Centre's Early Intervention and Resource Program offers services that provide families with opportunities that build on strengthening the family unit in a culturally diverse setting. Such services include family support, referrals, home visitation, workshops, quality child-parent interaction activities, resources and family social support opportunities. The program supports families in providing them with the tools they need to become active participants in the community.	\$90,009
Mediation & Restorative Justice Centre #430, 9810-111 Street, Eric Cormack Centre Edmonton, AB T5K 1K1	Community Mediation The reduction of community tensions and conflict is a vitally important goal for communities in order that citizens can feel safe and engage in their community in meaningful ways. Prevention and early intervention are powerful and effective because they reduce the financial and emotional costs of conflicts and help sustain communities. The Mediation & Restorative Justice Centre's (MRJC) Community Conflict Resolution (CCR) program provides direct services and educational opportunities for community members, community groups and nonprofit organizations to assist in the process of conflict management. We encourage people to be proactive about resolving small conflicts before they escalate into huge problems.	\$73,234
Métis Child & Family Services Society 10437-123 Street Edmonton, AB T5N 1N8	Family Services Métis Child & Family Services Society's Family Services program provides a wide variety of support and assistance to Métis and children and families of Aboriginal descent who experience personal, family or community difficulties that could lead to intrusive intervention by Children's Services, Justice or legal authorities. As part of the program, Métis music and dance program is offered at their office on Wednesday evenings to youth and families. The intent of the music and dance initiative is to better connect participants with their culture & community. The services are available to everyone who requests them at no charge and no restrictions. The program builds on the existing strengths and capacities of the participants and attempts to help them better deal with their situation.	\$120,817



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Mill Woods Family Resource Centre Society 5704-19A Avenue, Edmonton, AB T6L 1L8 Site Address: 1733 Mill Woods Road T6K 3L9	Family Support The Mill Woods Family Resource Centre's (MWFRC) Family Support program offers information, education, and support to families in the community to help them develop coping skills and maintain their independence. The program offers support to families through: structured groups; a children's program provided while parents attend selected adult programs; telephone; and drop-in support. Utilization of volunteers is crucial for the delivery of MWFRC programs and services.	\$114,591
	Parents as Teachers The Parents as Teachers program is a voluntary early-learning program for parents with children from birth to age three. The program helps parents lay a strong foundation for their child's future success through increased knowledge and awareness of language, motor skill, social-emotional, and cognitive development. Through in-home mentoring and group meeting opportunities, parents gain skills and knowledge to further their own skills in observation, encouragement, goal planning and self-esteem.	\$80,739
Mill Woods Seniors Activity Centre 2 nd Floor 7207-28 Avenue Edmonton, AB T6K 3Z3	Seniors Connect: Outreach Services for Mill Woods Seniors Seniors Connect is a Seniors Outreach Program providing supports and referrals to isolated and/or immigrant seniors facing barriers with information and awareness services as they pertain to Seniors living in Edmonton, Alberta. It helps them involve themselves in activities that help seniors retain their independence; strengthen their sense of well-being, dignity and self-worth, so that they may remain in optimum physical and mental health longer.	\$46,686
Multicultural Coalition for Equity in Health and Well- being 10867 – 97 Street Edmonton, AB T5H 2M6	All Together Now Program is an intercultural and intersectoral initiative that brings together members and leaders from emerging ethno-cultural communities to strengthen their capacities to participate actively and meaningfully in the civic life of their neighbourhoods and communities. The program has three main components: first is training and nurturing a pool of culturally indigenous community animators who serve as linguistic and cultural bridges between their community and mainstream organizations; second is implementing a community leadership program to build the organizational capacity of ethno-cultural organizations in the area of governance, organizational development and resource mobilization; and the third is engaging community leaders and members in a continuing documentation of community needs and issues and their own learning experience using community research methods. The program also provides educational opportunities for staff and workers from mainstream institutions to develop their skills in creating and nurturing collaborations with groups and communities from different cultural backgrounds. The ultimate goal of the initiative is that leaders and members from ethnocultural communities are able to exercise the rights and responsibilities as active citizens in their new homeland and interact with the larger society in positive and productive ways.	\$92,983
Multicultural Families Resource Society, The 10867 – 97 Street Edmonton, AB T5H 2M6	Parents & Children's Groups in Multicultural Communities Parents and children programs enhance the well-being of families as they adapt and integrate into Canadian culture. The programs support the development and self-esteem of children by offering home-language and culturally affirming activities. The programs address issues for the parents in their transition to Canadian culture such as parenting in two cultures, family violence, gender concerns, healthy issues, nutrition and other topics as identified by the participants.	\$71,505
	The Youth program provides social, educational and recreational activities to develop immigrant and refugee youth leadership capacity.	



AGENCY INFORMATION	PROGRAMS FUNDED BY FAMILY COMMUNITY & SUPPORT SERVCES (FCSS)	2011 FCSS Funding
Multicultural Women & Seniors Services Association 3923-36 Avenue Edmonton, AB T6L 5M9	Community Outreach, Social & Emotional Wellness for Seniors & Women The program provides social support, information/education, outreach services, skill building classes, exercises, basic computer, English conversation and resiliency classes, referrals and a range of activities immigrant and refugee seniors and women especially those at risk and isolated before a crisis situation occurs.	\$92,937
	The program also promotes small home-based business initiatives among underemployed immigrant women and seniors.	
	Native Senior's Project	
Native Senior's Centre Cottage "E", 10107-134 Ave. Edmonton, AB T5E 1J2	The Native Seniors' Centre is the only self-governed Aboriginal senior's organization in Canada. The Native Senior's Project operates a drop in Centre which offers seniors, the majority Aboriginal, a meeting and gathering place for social, educational, recreational, cultural and spiritual activities. Members of the organization can access services and programs that are designed to enhance their quality of life and promote healthy lifestyles. The Native Seniors' Centre is the City of Edmonton's major resource for Aboriginal seniors because of their role as senior's advocate, partnerships and collaborations with other senior-serving agencies, and through participation in projects, events and services offered to the greater community in Edmonton.	\$158,576
Norwood Child & Family Resource Centre 9516-114 Avenue Edmonton, AB T5G 0K7	Child and Family Support Norwood Child and Family Resource Centre offers child and family support programs including Healthy Families Home Visitation, Early Start, Head Start, and Child & Youth. These programs have a strong focus on: Enhancing child development Increasing positive interactions between parents and their children Increasing families' access to appropriate services in the city Taking a multicultural approach to efforing of convices.	\$530,199
Old Strathcona Youth Society 10325-83 Avenue Edmonton, AB T6E 2C6	Taking a multicultural approach to offering of services. Get Connected Through collaborative partnerships the Old Strathcona Youth Society (The Co-op) provides flexible resources and creates a supportive environment that fosters youth empowerment and development. The "Get Connected" program connects youth between the ages of 14 and 24 to appropriate community resources and services. This is done in 2 ways: The resources are brought to the youth at OSYS by way of service providers from various community agencies, and By OSYS staff identifying needs and making appropriate referrals to external community agencies.	\$105,543
	Head Start for At-Risk Pre-School	
Oliver Centre – Early Learning Programs for Children & Families Soc. 10227-118 Street Edmonton, AB T5K 2V4	The Program focuses on families with children 12 months to 12 years of age. The main objective of the Program is to partner with the families, providing them with resources and supports to strengthen the family unit and to ensure that community connections are made.	\$146,687



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Operation Friendship Seniors Society 9526-106 Avenue Edmonton, AB T5H 0N2	Outreach Operation Friendship's Outreach program reaches out and provides preventive services to seniors over the age of 55. Outreach workers respond to referrals visiting seniors in the community. They act as friend and advocate – providing information, assisting with the completion of forms and applications, and linking people with services.	\$151,626
	Volunteer The Volunteer Program is grounded in the belief that people should have an opportunity to be of service to their neighbors, to other human beings. This means that Operation Friendship Seniors Society, through its volunteer program, has an obligation to facilitate and support opportunities for individuals, groups and organizations to become actively involved with their community and, in our case especially, with people in need.	\$50,389
Options Sexual Health Association 50, 9912-106 Street Edmonton, AB T5K 1C5	Counselling The Counselling Program is a preventative program building individual capacity to address sexual health issues enhancing coping skills, increasing resilience, independence and relationship skills. The strategy is to provide counselling interventions, education and support for clients, including individuals, couples, families and groups in the areas of pregnancy testing, pregnancy options post abortion, sexual identity and birth control options.	\$221,974
	Multicultural Sexual Health Education The Multicultural Sexual Health Education is a preventative program that targets individuals, couples, families and groups from targeted immigrant communities to address sexuality issues that arise from their adaptation from culture of origin to the Canadian context. In addressing sexuality issues, the Program works to prevent intergenerational conflicts and establish dialogue to mediate conflicts between their culture of origin and norms of Canadian society.	\$111,031
Pride Centre of Edmonton 9639 – 73 Avenue Edmonton, AB T6E 1B3	Youth Transitions GLBTQ Youth face a great deal of daily abuse & prejudice which affects their ability to succeed. The Pride Centre of Edmonton's Youth Program aims to give GLBT youth, & the people who work with them, the resources to help cope with the difficulties of growing up as marginalized individuals. In turn, this assists youth in becoming healthy and well adjusted adults who can give back to their communities.	\$43,564
Primrose Place Family Centre 8455 – 101 Avenue Edmonton, AB T6A 0L1	Family Resource & Support The Primrose Place Family Centre's Family Resource and Support program provides assistance and support to families by offering community resources, workshops, referrals and on-site guidance. The program provides strategies to increase knowledge and develop parenting skills. The program serve all members of our community including new Canadians, Aboriginal, teen parents and all families with young children.	\$85,484



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Salvation Army (The) Community & Family Srvcs 9620-101A Avenue Edmonton, AB T5H 0C7	Volunteer Services The Volunteer Program is an integral part of client services and provides thousands of person-hours to the operation of the Community & Family Services Centre. The program is an active cycle of volunteer assignment development, application process, recruitment and interviewing, screening, orientation, training, supervision, motivation and empowerment, conflict and risk management, recognition, volunteer evaluation and program evaluation.	\$43,553
Senior Citizens Opportunity Neighbourhood Ass'n 10440 84 Avenue Edmonton AB T6E 2H2	SCONA Drop-In Centre SCONA provides services primarily to "senior" seniors in an environment that is "home-away-from-home." Situated in a small house in Old Strathcona, the Center is a welcoming place for seniors to find new friends, receive plenty of support, and enjoy their community. SCONA specializes in working with the frail elderly.	\$69,702
Seniors Association of Greater Edmonton (SAGE) 15 Sir Winston Churchill Sq. Edmonton, AB T5J 2E5	Well-Being Services The Well-Being Program has five components: Life Enrichment - provides life long learning opportunities through courses, activities, presentations and fitness programs Long-Term Social Work - provides social work services to clients who require support in dealing with multiple and/or complex issues Membership - is offered to all seniors within the Edmonton area regardless of race, socio-economic background or need. If a senior has low wealth and requires a membership in order to be involved in a particular group or club an associate membership is offered Volunteer Program - offer the opportunity not only to help others but to learn new skills, make friends, have fun and be part of the community. Publications: SAGE produces and distributes 50,000 copies of the 256 page Directory of Senior Services each year at no cost to readers. It is considered an essential guide for seniors, their families, staff in profit and non-profit senior-serving organizations and well as health and government agencies	\$254,884
	Multicultural Seniors Outreach The Multicultural Seniors Outreach is a program that addresses the social isolation that many immigrant and refugee seniors face as a result of multiple barriers including a new language, a new culture and poverty.	\$74,350



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Sexual Assault Centre of Edmonton #205, 14964-121A Avenue Edmonton, AB T5V 1A3	Public Education The Public Education Program seeks to empower individuals and communities through increased awareness and education. The Sexual Assault Centre of Edmonton (SACE) achieves this objective by delivering presentations and workshops to various schools and organizations, having displays and distributing brochures. Educating our community on the reality of sexual violence, including the prevalent myths surrounding the crime, decreases its acceptance and increases the ability to understand individuals who have experienced sexual violence. This knowledge subsequently helps prevent violence.	\$202,122
Society of Seniors Caring About Seniors in S.E. Edm. #106, 7814-83 Street Edmonton, AB T6C 2Y8	Transportation and Household Services he Society of Seniors Caring About Seniors has provided low income seniors on the south side of Edmonton since 1988 household services. In 1995 with a huge demand for transportation a Volunteer Drivers Program was set up to assist frail seniors to doctor's appointments, shopping and other appointments. For a low membership of \$10.00 a year, SSCAS assist over 600 members with household services and transportation. Also many seniors call for information on the senior's services, the agency has excellent list of resources for seniors to contact.	\$45,168
South East Edmonton Seniors Association 9350-82 Street Edmonton, AB T6C 2X8	Outreach The South East Edmonton Seniors Association (SEESSA) Outreach Services are designed to reach any senior in the southeast quadrant of Edmonton who needs help, support, connection, counseling, visitation and/or a link to resources. SEESSA offers groups and social programs to reach isolated seniors. It is the Centre's mission to provide programs and services that help seniors maintain and enhance their quality of life.	\$103,839
	Volunteer Coordination The South East Edmonton Seniors Association (SEESSA) is a vibrant and exciting place to be. SSESSA provides seniors with a wide array of activities, programs and volunteer opportunities. Whether looking for a one-time opportunity to volunteer or for something on a regular weekly or monthly basis come to SEESA and SEE what's happening!	\$44,871
Strathcona Place 10831 University Avenue Edmonton, AB T6E 4R1	Strathcona Place's Senior Citizen Centre is a retirement activity service providing information, referral, socializing opportunities, continuing education, self-improvement programs, and leisure activities for seniors living in south Edmonton. An enthusiastic Outreach program and a communal meal service add to the well-being of participants. A small staff complement assists a very large number of committed senior citizens and community volunteers to provide the energy of the program.	\$170,120



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Support Network (The) #301, 11456 Jasper Avenue Edmonton, AB T5K 0M1	211 Edmonton provides a highly visible, easy to remember telephone number that connects people to a full range of non-emergency human services, community programs and volunteer information. Information and Referral Specialists answer 211 Edmonton calls 24 hours a day, seven days a week, assessing the needs of each caller, and linking them to the best available information and services. 211 Edmonton fields many calls from third parties, including professionals from other community service agencies looking for referrals for their clients.	\$269,589
	Walk-In Counselling The Walk-In Counselling (WIC) program, offers single session, Solution-Focused professional counselling to individuals and families who want to initiate change on a walk-in basis. Service is on a sliding fee scale ranging from No Fee to a maximum of \$35.00, and on a– first-come, first-serve basis so no appointment is needed. Service is available in the morning, afternoon, and evening times to allow individuals to address issues at an early stage before they escalate into a crisis or impact interpersonal functioning.	\$59,759
	Volunteer Edmonton's (VE) goals are to promote volunteerism; advocate good standards of practice for volunteer involvement; and, to facilitate collective action among organizations that support volunteerism. To meet these goals, VE provides information and presentations on volunteering – what it is, how to start and where to find/how to post volunteer opportunities. VE also serves the non-profit/voluntary sector by sharing the latest news about the sector and resources on volunteer management, hosting workshops, training and events, providing relevant links on the website, partnering with other organizations on a variety of initiatives.	\$166,728
Terra Association – Meeting the Challenge of Teen Pregnancy 9930-106 Street Edmonton, AB T5K 1C7	Child & Family Support Centre Terra Association's Child and Family Support Centre (CFSC) located at Braemar School, provides early learning opportunities, informal and formal parenting education and support for teen parents attending Braemar School. The CFSC has 64 spaces for infants and toddlers aged newborn to 3 years.	\$81,362
	Youth Leadership Program Terra Association's Youth Leadership Program provides leadership and personal development opportunities for teen parents to empower them to make a difference in their community. Teen parents gain confidence and build their competencies as they share their personal stories with the community, volunteer at community and agency events and develop their leadership skills.	\$90,190



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Westend Seniors Activity Centre 9629-176 Street Edmonton, AB T5T 6B3	Community Outreach & Social Wellness The Community Outreach program at Westend Seniors Activity Centre at Westend Seniors Activity Centre provides programs, outreach services and support to seniors age 55 and over, who might be "at risk" due to isolation and/or have other barriers that can lead to decreased independence and quality of life. Community Outreach & Social Wellness Program "hub model" provides links to the community in order to support social wellness of seniors.	\$213,533
Women Building Futures Society 10326-107 Street Edmonton, AB T5J 1K2	Community Service The Community Service Program increases capacity for unemployed/underemployed women to access community resources and services to help them and their families overcome personal challenges that are preventing them from developing sustainable futures and economic independence. The Building Connections for Aboriginal Women Program integrates Aboriginal culture into WBF programming, strengthens relationships between Aboriginal agencies & organizations & WBF, and helps Aboriginal women access programs that facilitate their independence and participation in mainstream economy. This increases an individual Aboriginal woman's capacity to gain successful employment & economic independence.	\$111,524
Y.W.C.A of Edmonton #100, 10350 – 124 Street Edmonton, AB T5N 3V9	Counselling Services The YWCA of Edmonton Counselling Centre works with individuals, families, and couples empowering them to deal effectively with life transitions or with the impact of family violence. YWCA Edmonton accomplishes this by offering: Education on psychological issues and life transitions, abuse and their impact on individuals and families. Support groups and individual counselling session to assist in psychological healing, understanding of oneself and encouraging personal growth. Linking programs and services with other organizations to increase the efficacy of service provided to clientele. Partnerships with local shelters to offer onsite services for women. Participation in community initiatives that address needs of the community.	\$51,712
	Children's Services The YWCA Edmonton – Counselling Centre Children's Services Program provides children and youth the opportunity to explore their thoughts and feelings as well as develop skills to assist in dealing with life issues. Services offered include those in a psycho-educational group setting as well as individual counselling sessions. They also have play therapy sessions available with qualified staff. Where appropriate, parents are also assisted in supporting their children.	\$59,690