

# Seniors Home Supports Program Referral Service

## BACKGROUND

The Seniors Home Supports Program gives Edmonton seniors referrals to vetted service providers offering snow removal, yard help, housekeeping or minor home repair services.

Six seniors organizations participate in the Seniors Home Supports Program and coordinate the program in their districts which cover all areas of Edmonton.

Seniors organizations screen and vet service providers (businesses, community groups and individuals) to ensure they are reputable.

## REFERRAL PROCESS

- When seniors contact the organization that coordinates the program in their area of the city they are given referrals to a number of service providers.
- Seniors contact the service providers to discuss the work they need done and the costs. The senior then selects a service provider that fits their needs.
- Seniors are not charged for the referral but they will pay a fee to the service provider for completing the work.

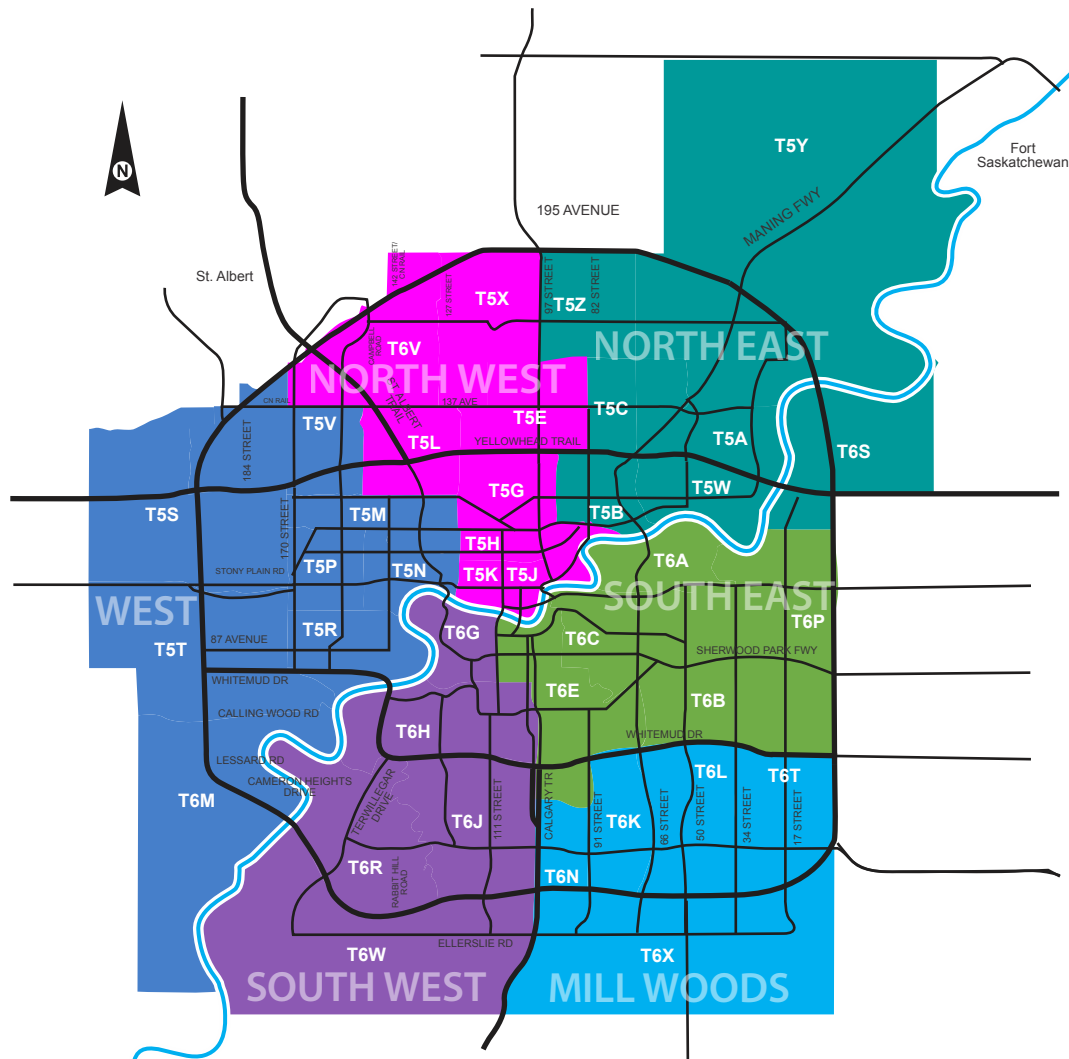
## SCOPE OF SERVICES

Referrals are provided to service providers which offer:

- **Snow removal:** remove snow and put down anti-slip material to cover icy spots (not chipping ice)
- **Yard help:** mow lawn and do spring/fall clean-up (not including removal of animal waste, weeding gardens or planting flowers)
- **Housekeeping:** vacuum, wash floors, clean bathrooms, do laundry, dust, clean the fridge
- **Minor home repair:** clean eaves troughs, repair gate/fence and stair/handrail, change lightbulbs, replace door knobs, repair flooring, install grab bars, clean windows (without removing windows)

# SENIORS HOME SUPPORTS PROGRAM

## DISTRICT SERVICE AREA



West	North West	North East	South East	Mill Woods	South West
Westend Seniors Activity Centre (780) 483-1209	North West Edmonton Seniors Society (780) 482-1958	North Edmonton Seniors Assoc (780) 944-7470	South East Edmonton Seniors Assoc (780) 468-1985	Mill Woods Seniors Activity Centre (780) 496-2997	Lifestyle Helping Hands Seniors Assoc (780) 450-2113
T5M	T5E	T5A	T6A	T6K	T6G
T5N	T5G	T5B	T6B	T6L	T6H
T5P	T5H	T5C	T6C	T6N	T6J
T5R	T5J	T5W	T6E	T6T	T6R
T5S	T5K	T5Z	T6P	T6X	T6W
T5T	T5L	T6S			
T6M	T5X	T5Y			
T5V	T6V				