



Assisted Waste Collection

The City's Waste Management Branch offers an assisted waste collection service for customers who have difficulty getting their recycling or garbage to the curb or lane.

Collectors will walk up pick up garbage and recycling from the outside of the front or back door of the home. **There is no additional charge for this service.**

Who is eligible?

This service is for Edmonton residents with temporary or permanent mobility challenges who do not have someone to take their waste to the curb or back lane for them. Assisted waste collection promotes independent living and reduces the risk for dangerous slips and falls caused by icy or wet conditions.

How can I apply?

Fill in the application form and mail it or fax it as directed on the form. Printable application forms can be found at www.edmonton.ca/waste. Applications can also be completed online at this website and submitted electronically.

How will my application be processed?

We will contact you by telephone within one week of receiving your application. The application process includes a home visit where customer service staff can help determine the best location for setting out your garbage and recycling, as well as set a start date for your service.

How long can I receive the service?

The service will be provided for a minimum of three months and for as long as you have the need. It is your responsibility to let us know if you no longer need the service by contacting the Waste Management Branch at (780) 496-5698.

What will the collector pick up?

The collector will pick up the same materials that are collected from all households and the same regulations will apply. Recycling must be in blue bags and garbage can be in a black bag or container. Each container must be no larger than 100 liters. Each bag or can should weigh no more than 20 kg.

Please call **780-496-5698** for more information on the Assisted Waste Collection service. Information on garbage and recycling regulations can be found at www.edmonton.ca/waste.

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Application Form

The City's Waste Management Branch offers an assisted waste service for Edmonton residents who have difficulty getting their recycling or garbage to the curb or lane. Collectors will pick up garbage and recycling from the front or back door of the home. **There is no additional charge for this service.**

Name _____ Email address _____

Phone number _____ Best time of day for us to phone you _____

Address _____ Postal Code _____

I certify that I have a disability that makes it difficult for me to get my recycling and garbage to the curb or lane for regular pickup.

I certify that there is no one living at the same address who can take my blue bags or garbage to the curb or lane for me.

My disability is:

☐ Long-term/Permanent

☐ Temporary

Estimated duration of temporary disability _____

Signature of Applicant _____ Date (day, month, year) _____

Please note: *You may be requested to provide supporting documentation from a healthcare provider regarding your disability before final approval is provided.*

Please return this form by mail to:

Waste Management Branch · 2nd Floor Century Place, 9803 – 102 A Ave Edmonton, Alberta T5J 3A3 or fax to: 780-496-5657.

If you have any questions, please call **780-496-5698** or send email to wasteman@edmonton.ca.

This form is used to collect information to schedule Assisted Collection services for citizens in the City of Edmonton. The information is being collected under the authorization of Section 33 © of the Freedom of Information and Protection of Privacy Act. Any personal information gathered such as contact names, addresses and phone numbers will be treated in accordance with the privacy protection provisions of Part 2 of the Freedom of Information and Protection of Privacy Act. If you have any questions regarding the collection of this information, please contact Pat Church at 780-495-1969.