



Frequently Asked Questions

\$2,000 High Efficiency Furnace Rebate for Low Income Households

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- 1) What is the Low Income Household High Efficiency Gas Furnace CO₂RE Rebate Program?**
A: CO₂RE is working with the Residential Rehabilitation Assistance Program (RRAP) to cover the approximately \$2,000 cost premium associated with installing a high efficiency gas furnace with variable speed motor over a mid-efficient furnace which meets building code for low income Edmonton households.
 - 2) How does it work?**
A: City of Edmonton low income residents who replace their furnace with an ENERGY STAR® qualified gas furnace (that has a 92.0% annual fuel utilization efficiency or better, with a DC variable-speed motor) through the federal Residential Rehabilitation Assistance Program (RRAP) may receive a high efficiency furnace rebate from CO₂RE. Rebates of \$2,000 per household are available.
 - 3) How do I find out if I qualify as low income?**
A: Contact the City of Edmonton's RRAP Coordinator at 311.

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4) How do I know if I am eligible for a \$2,000 CO₂RE rebate?

A: To receive a \$2,000 rebate from CO₂RE for a high efficiency furnace you must:

- o be a registered homeowner residing within the City of Edmonton (includes the following postal code areas: T5A, T5B, T5C, T5E, T5G, T5H, T5J, T5K, T5L, T5M, T5N, T5P, T5R, T5S, T5T, T5V, T5W, T5X, T5Y, T5Z, T6A, T6B, T6C, T6E, T6G, T6H, T6J, T6K, T6L, T6M, T6N, T6P, T6R, T6S, T6T, T6V, T6W, T6X);
- o replace your furnace with an ENERGY STAR® qualified furnace (that has a 92.0% annual fuel utilization efficiency or better, with a DC variable-speed motor) through the federal Residential Rehabilitation Assistance Program (RRAP). This means you must be a low income household that has qualified for assistance through RRAP.

5) What is the Residential Rehabilitation Assistance Program (RRAP)?

A: RRAP is for low-income households who need major repairs to their homes. The program is aimed at people who live in substandard dwellings and cannot afford the repairs that are necessary to make their homes safer and healthier to live in.

6) What are the energy savings associated with a high efficiency gas furnace that qualifies for a CO₂RE rebate?

A: Energy savings are influenced by a variety of factors such as the type of furnace you are replacing, house size, family lifestyles, insulation levels and construction quality.

The CO₂RE Home\$avers Heating booklet provides a number of examples depending on the age of your home. Typically the older your home and furnace the greater potential there is for improvement. For homes 1900 – 1939, a 62% reduction in yearly heating costs and greenhouse gas emission reduction of over 8 tonnes per year may be achieved.

For homes built between 1990 and 2003, a 30% reduction in yearly heating costs and personal greenhouse gas emission reduction of over 2 tonnes may be achieved.

Consult with your home energy evaluator for information specific to your home.

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7) How do I get a CO₂RE rebate?

A: There is no need to apply separately for a CO₂RE high efficiency furnace rebate. Your RRAP Officer (with City of Edmonton Housing) will forward the required paperwork to CO₂RE if you qualify for a CO₂RE rebate. CO₂RE will mail rebate cheques directly to the addresses given in the applications submitted to CO₂RE by your RRAP Officer.

8) How do I apply for the RRAP?

A: Contact the City of Edmonton's RRAP Coordinator at 311.

9) My RRAP Officer has picked up the invoice for my furnace installation, but I haven't got my CO₂RE rebate cheque yet. Can you tell me where it is?

A: Rebates can take approximately two weeks to process after we receive your furnace installation invoice from your RRAP Officer. If your gas furnace was installed more than two weeks ago, please call 311 and your question will be forwarded to the CO₂RE Residential Coordinator who will be able to inform you of the status of your rebate cheque.

10) I have a question about the CO₂RE Rebate program, who do I call?

A: Please call 311.

Additional Resources

For more information contact the City of Edmonton Housing **RRAP Coordinator at 311.**

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