

Edmonton Transit System (ETS)



February 2013

1. ETS Promotions and Special Events:

Route 747 Fare Option

Starting February 1, 2013 customers traveling on Route 747 to the Edmonton International Airport will be able to use two ETS Adult tickets for a one way fare as an option to the current \$5 cash charge.

LRT Line Names Approved



It is with great pleasure, following an extensive public input process, we announce the names of the current and future LRT lines.

At the beginning of this one year journey, we asked the public to provide naming suggestions. We received over 900 submissions. We shortlisted the names and sent them off to market research. Based on the research findings and recommendations, the City of Edmonton Naming Committee unanimously voted to approve 5 names!

The Transportation Services Department (ETS, Transportation Planning and LRT Construction and Design branches) are happy to release the following names.

- **Capital Line** - NE Edmonton to Heritage Valley.
- **Metro Line** - St. Albert to Health Sciences LRT Station.

- **Energy Line** - Lewis Farms to Sherwood Park.
- **Valley Line** - Lewis Farms to Ellerslie.
- **Festival Line** - Sherwood Park to Ellerslie.

2013 Senior Citizen Annual Transit Passes

The 2012 ETS Annual Senior Citizen Pass is valid until March 31, 2013. ETS will be mailing out renewal packages for annual passes in early March. The new 2013 Annual Pass goes on sale Monday, March 4 at the ETS Customer Services Centre which will be [moving to City Hall](#) shortly before March. Cost for the Annual Pass has increased to \$125 (the Low Income Annual Pass now costs \$54).

Please note: to use a Senior fare, you need to be 65 years old. Customers under 65 years using these products could be subject to a fine of \$250.

Leading the Way Youth Summit

Call for delegates

Calling youth leaders! If you are 18 - 28 years old with a keen interest in transit and sustainable transportation, apply to be a delegate at the [Leading the Way Youth Summit](#) on Sustainable Transportation taking place May 10-12, 2013 in Calgary, Alberta. This regional youth summit event is presented by the Prairies and Territories Chapter and the BC Committee of the Canadian Urban Transit Association and hosted locally by Calgary Transit.

Delegates will have the opportunity to learn, share ideas, network, and explore career paths with like-minded peers and professionals in transit and related industries. Inspiring speakers, sessions on best practices in transit and sustainable transportation, a career fair and social activities round out this weekend summit.

Accommodation, travel and meals are provided for delegates who are selected to participate.

[Apply](#) - **Deadline is Monday February 25, 2013.**

Don't miss out on this unique opportunity

Buy Transit Online and Earn Rewards

Until March 4, 2012, customers can purchase their Adult Monthly Pass at our ETS Online Store and earn DOUBLE AIR MILES reward miles.

This month, customers will have two opportunities to earn AIR MILES reward miles. They can purchase their Adult Monthly Pass and earn 30 reward miles or buy a 10 ticket Pack and earn 6 reward miles.

Visit takeETS.com/BuyTransit for more details.

February Service Changes

There will be minor changes to ETS service starting Sunday, February 10. Most of the changes are schedule related and have been designed to improve route connections and address crowded travel conditions.

We're introducing a new weekday service, Route 118, traveling between Rio Terrace and Jasper Place Transit Centre. For service details see www.takeETS.com

2. DATS NEWS

DATS Key Year-End Numbers

Year	Total trips scheduled	Total trips delivered	Total cancels	No-shows	Total unaccommodated trips	Total calls answered	On-time performance
2012	1,154,538	932,108	206,025	22,577	13,282	429,033	93.1%
2011	1,177,253	927,801	218,548	23,979	19,488	433,943	92.2%

Transit 101 classes at Percy Wickman Garage

ETS Mobility Choices is offering 2 hour Introduction-to-Transit sessions at Percy Wickman Garage beginning February 12, 2013. This class is ideal for those who are new to transit and would like how to learn how to use Edmonton Transit in a safe and effective manner. The following are the dates for 2013: March 5, April 9, May 7, June 4, July 2, August 6, September 3, October 1, November 5, and December 3. All sessions run from 10:00 am to 12 noon, and include classroom instruction as well as a hands-on practice session with a bus. Customers must pre-register for training sessions. For more information and/or to sign up for a free class, email Mobility Choices ETSTravelTraining@edmonton.ca and/or call 780-496-3000.

Seniors' Transportation Forums

Edmonton Transit is partnering with the Alberta Motor Association to host a series of Senior's Transportation Forums throughout Edmonton in 2013. Five Forums are planned - in west, north, Mill Woods, south, and east Edmonton - which will highlight the many alternative transportation options available to seniors. Participants will be provided with the information and tools they need to help them develop personal transportation plans to keep active and mobile in their senior years. Family and friends of seniors are welcome, but all participants must pre-register, as there is limited seating. A nominal charge will cover the materials and lunch that are provided. There will be a session on April 11 at the Northgate Lion's Seniors Centre. The dates for the remaining sessions will be announced later this Spring. For more information, please call the ETS Travel Training office at 780-496-3000.

Upcoming change of late cancellation policy

Please note that starting in September 2013, a late cancellation on a DATS trip will be one that is made less than 2 hours before the scheduled trip as compared

to the current time period of 30 minutes. This change was recommended by the Peer Review panel completed in April 2010 and will bring DATS in line with other comparable paratransit systems in North America. It is also expected that DATS should be able to use this capacity more effectively and potentially deliver more trips with the same resources.

3. MINUTES FROM COUNCIL AND COMMITTEES OF COUNCIL:

January 30, 2013 Transportation Committee Minutes

6.1 Request for Non-Statutory Public Hearing

That a non-statutory public hearing be held at **April 17, 2013** Transportation Committee meeting at 9:30 am in Council Chambers on the Northwest LRT Concept Planning Study. **CARRIED** (Report No. 2013TS0903 is attached to the MJanager's Report).

7.1 ETS Service to Eaux Claires Transit Centre (D. Loken)

That the January 30, 2013 Transportation Services report 2013TS6369 be received for information. **CARRIED** (Report No. 2013TS6369 is attached to the Manager's Report).

February 13, 2013 Transportation Committee Minutes

7.1 Parking Spots Originally Designated as Passenger Pick-up Zones (S. Mandel)

That the February 13, 2013 Transportation Services report 2012TS5490rev be received for information. **CARRIED** (Report 2012TS5490rev and attachments are attached to the Manager's Report).