

## Edmonton Transit System (ETS)



### December 2012

#### 1. ETS Promotions and Special Events:

##### ETS Christmas Light Tours

ETS volunteers return in 2012 with our popular Christmas Lights Tours. Tours are running on:

Friday, December 14	6pm, 6:15pm, 6:30pm
Saturday, December 15	5:45pm, 6pm, 6:15pm, 6:30pm
Sunday, December 16	5:45pm, 6pm, 6:15pm, 6:30pm
Friday, December 21	6pm, 6:15pm, 6:30pm
Saturday, December 22	5:45pm, 6pm, 6:15pm, 6:30pm

All tours depart from the **north side of City Hall at 99 Street and 103A Avenue eastbound - Bus Stop #1123**. Tours highlights include the Candy Cane Lane, River Valley and Whyte Avenue as well as our regular stop at the Alberta Legislature. Each tour can accommodate two wheelchair/scooter positions. Paid parking is available at the City Hall parking (entrance on 99 Street).

Ticket prices for 2012 - \$3

Children under 5 are free and sit on lap.

You can purchase a maximum of 8 tickets. All proceeds go to the [Donate-a-Ride](#) program.

Tickets are sold through Tix on the Square (9920 - 102 Avenue). You can purchase tickets in person, online at <http://www.tixonthesquare.ca/> or by calling 780-420-1757. There is a \$1.75 charge per transaction when buying tickets by phone or internet, and you can pay with Visa, Master Card or American Express.

Tickets will not be held without payment and all sales are final – no refunds or exchanges.

Tickets must be picked up in person prior to your tour, during Tix on the Square business hours (9:30am - 6pm Monday to Friday and 9:30am - 4pm on Saturday).

### **Free New Year's Eve Transit**

Start your New Year on a safe note -- take transit to your New Year's Eve celebrations. ETS free service starts at 6pm on December 31, continuing until 3:30am on January 1.

Service information for the system you'll be using is available from the [ETS Trip Planner](#), St. Albert Transit at 780-418-6060 or Strathcona County Transit at 780-464-7433.

Money collected in ETS fare boxes on New Year's Eve is given to the DONATE A RIDE campaign.

Both St. Albert and Strathcona County transit systems will be starting their free New Year's Eve service at 6pm as well.

**Have a Safe and Happy New Year!**

## **2. DATS NEWS**

### **City Manager Learns about Safety at DATS**

On Nov. 20<sup>th</sup>, City Manager Simon Farbrother visited the DATS facility and participated on a ride-along as part of Simon's Safety Day, as per the ongoing Occupational Health and Safety program in which visits are made to various sites throughout the City to learn about safety issues, support safety initiatives and raise awareness.

### **DATS Christmas Lights Tours 2012**

DATS is pleased to once again offer Christmas Lights Tours this year. For a donation of \$3 to Donate-a-Ride, tours will take clients to visit festive sites in and around Edmonton, such as Candy Cane Lane, the Legislature Grounds and City Hall. DATS Christmas Lights Tours are driven entirely by dedicated volunteers.

### **New Registration Form and Process Pilot**

To provide our customers with more transportation options, DATS will be piloting a new registration form and process in the New Year. This process will mirror the stages of using ETS and will include a personal interview and a registration card with the client's photo. Our new registration procedure will help assess our clients' abilities to use Edmonton Transit for some or all trips, which ensures more DATS trip availability for clients who need them.

### **Key Performance Indicators**

DATS delivered 84,952 trips in October with an overall productivity of 2.6 passengers per hour. DATS had an overall on-time performance of 94.33 per cent in the same month while the year-to-date on-time performance was 94.37 per cent. This is an improvement of 2.25 percentage points compared to the 2011 year-to-date average. The percentage of un-accommodated trips was 0.9 in October and 1.09 year-to-date. This is a significant improvement from the 2011 year-to-date un-accommodated trips (1.62 per cent).

**3. MINUTES FROM COUNCIL AND COMMITTEES OF COUNCIL:**

**TRANSPORTATION AND INFRASTRUCTURE COMMITTEE**  
**MINUTES – November 21, 2012**

**7.1 Parking Spots Originally Designated as Passenger Pick-up Zones (S. Mandel)**

R. Gabruck, Transportation Services, made a presentation and answered the Committee's questions. F. Zaprawa, Transportation Services, answered the Committee's questions.

**Moved S. Mandel:**

That the November 21, 2012, Transportation Services report 2012TS5490, be referred back to Administration to return to Transportation and Infrastructure Committee, with further explanation to support the decision to extend bus stops into parking areas previously assigned to passenger pick-up zones.  
Transportation Svcs.

**Due Date:** Feb. 13, 2013

**In Favour:**

**Carried**

S. Mandel, A. Sohi, D. Loken, B. Anderson, E. Gibbons

**2013 Budget Amendments:**

- 1) Operating Budget Amendments
- 2) Utility Budget Amendments
- 3) Other Motions